



PetroSA

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TENDER BULLETIN 1

ENQUIRY NO: AHT0000026757
DESCRIPTION: SUPPLY AND DELIVERY OF DIGITAL SSL CERTIFICATES

Find below answers to the questions raised during the Tender stage:

Question 1:

Kindly provide clarity on the total Sans/FQDN count on the certificates?

Answer 1:

The tender document specifies the following regarding the configuration of the certificates:

- **Total Quantity:** Up to **ten (10) SSL certificates** are required annually.
- **Multi-Domain (SAN):** At least **five (5)** of these certificates must support multiple domains or Subject Alternative Names (SAN).
- **Wildcard:** At least **five (5)** of the certificates must be wildcard certificates to secure multiple subdomains.

Total FQDNs: No fixed limit for the number of SANs per certificate, but we require that the certificates allow for installation on **unlimited servers** without additional costs.

Question 2:

Kindly advise if you will consider subscription model or out right purchase and renew model (the subscription model comes to premium support 24/7/365 vs outright purchase only comes with support 5 days a weeks 24 hours a day?)

Answer 2:

The tender requirements explicitly specify a preference for a model that aligns with a **3-year service period** with specific support needs:

- **Support Requirement:** The scope mandates **24/7 technical support** for validation and issuance issues.
- **Contract Duration:** The service provider is expected to supply and renew certificates for a period of **three (3) years**, with an option to extend for another three years.
- **Renewal:** Certificates are to be renewed **annually** during the appointment period.

Directors:

Ms Brenda Moagi; Mr Llewellyn Delpoit; Mr Tembinkosi Bonakele; Ms Ditsietsi Morabe
Group Chief Executive Officer (acting): Ms Sesakho Magadla
Group Chief Financial Officer: Ms Nombulelo Tyandela
Group Company Secretary: Ms Marlene Khumalo

Conclusion: tender requires 24/7 support (not 5-day support) and covers a multi-year period with annual renewals, a **subscription model** or a service agreement that guarantees 24/7 availability is necessary to meet the mandatory technical criteria.

Question 3:

Kindly note that the 200day validity of such certificates have started - read more about this here - <https://www.linkedin.com/pulse/you-ready-new-global-regulation-renew-your-inqyf/?trackingId=HqCA87AVJD26W5%2Fz7yIrxA%3D%3D>

Answer 3:

The tender acknowledges the need for timely renewals and compliance with industry standards:

- **Standards:** The certificates must comply with current **industry standards and best practices** for SSL/TLS security.
- **Timely Renewal:** The service provider is responsible for ensuring timely renewals to avoid any service interruptions.
- **Issuance:** The provider must offer **streamlined validation processes** to ensure quick issuance, which is critical if certificate lifetimes continue to shorten in line with global regulations.

Question 4:

Kindly advise where the CBA is as referred to on page 3 of the document attached?

Answer 4:

The full tender must be accessed on the PetroSA e-Procurement Portal.

- The document states that the CBA is **attached to the RFQ**.
- To access the CBA and the full set of documentation, you must log into the **PetroSA eProcurement system** at www.procurement.petrosa.com.
- For further assistance locating the file, you may contact **Caroline Widmer** in the Tender Office at **(021) 929-3006** or caroline.widmer@petrosa.co.za.
- Only electronically submitted Tenders/Quotations on the PetroSA Intenda ISS portal will be accepted.
- On all correspondence, kindly quote the “AHT0000026757” number in the subject line.

Tender	
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