



4

NEC 3 Supply Contract

PART FOUR – QUALITY REQUIREMENTS

The Manufacture and Supply of Metering Substation Panels and Modules on an “as and when” required basis for a five (5) year period for various Clusters within Distribution Division.

The transportation of the goods will be undertaken by ERI (Rotran) for Eskom’s account.

ENQUIRY NUMBER : E2578DXKZN

TENDERER NAME : _____

	Supplier Quality Management: List of Tender Returnables Documents	Unique Identifier	240-12248652
		Revision	7
		Effective Date	2022/01/26
		Specification	240-105658000
Category 3 : Quality Requirements		Deliverables to be evaluated indicator = 1	
SECTION A : Quality Management System Requirements ISO 9001 Objective evidence of documented QMS that is not certified but complies with ISO 9001.			
		Apply =1	
A.1 QMS Manual or a document that defines and describes the QMS and its scope		1	
A.2 Quality Policy Approved by top management.		1	
A.4 Control of documented information (i.e. document and record control) Clause 7.5 of ISO 9001:2015		1	
A.6 Documented information for Nonconformity and Corrective action Clause 10.2 of ISO 9001:2015		1	
A.7 Documented information for Internal audit Clause 9.2 of ISO 9001:2015		1	
Section A Score Option 2		5	
SECTION B : Evidence of QMS in operation (Tender Quality Requirements -Ref 240-105658000)			
		Apply =1	
B.1 Documented information for defined roles, responsibilities and authorities - Organization chart and Responsibility matrix (must include but not limited to quality management function/role) (Clause 5.3 of ISO 9001:2015)		1	
B.2 Documented information for Control of Externally Provided Processes, Products and Services - Must include criteria for evaluation, selection, monitoring of performance, and re-evaluation of external providers (Clause 8.4 of ISO 9001:2015)		1	
Section B Score		2	
SECTION C: Contract Quality Plan Requirements (Ref 240-105658000 and 240-109253698). Draft Contract Quality Plan specific to the scope of work as described in the tender documents (Ref ISO 10005)			
		Apply (Yes=1)	
NB! Draft Contract/Project Quality Plan has important QA deliverables		1	
Section C Score		1	
SECTION D: Quality Control Plan Requirements (Ref 240-105658000 or 240-109253302) QCP /Checklist/ ITP (Quality Control Plans) as per Scope of Works (Ref ISO 10005)			
		Apply = 1	
NB! Draft/ Example of an Inspection and Test Plan (ITP) or Quality Control Plan (QCP) on similar and/ or previous work done		1	
Section D Score		1	
SECTION E: User defined additional Requirements & miscellaneous (Ref 240-105658000) Customer specific requirements & other standards and required can be listed and evaluated here			
		Apply (Yes=1)	
E.1 Form A is completed and signed.		1	
Section E Score		1	

A.1

QMS Manual or a document that defines and describes the QMS and its scope or Quality Method statement based on the scope

A.2

Quality Policy Approved by Top Management

A.4

**Control of documented
information (i.e. document
and record control)
Clause 7.5 of ISO 9001:2015**

A.6

Documented information for Nonconformity and Corrective action

Clause 10.2 of ISO 9001:2015

A.7

**Documented information for
Internal audit**

Clause 9.2 of ISO 9001:2015

B.1

**B.1 Documented information
for defined roles,
responsibilities and authorities**

**- Organization chart and
Responsibility matrix (must
include but not limited to
quality management
function/role)**

(Clause 5.3 of ISO 9001:2015)

B.2

Documented information for
Control of Externally Provided
Processes, Products and
Services - Must include
criteria for evaluation,
selection, monitoring of
performance, and re-
evaluation of external
providers

(Clause 8.4 of ISO 9001:2015)

C1

Contract Quality Plan Requirements Draft contract quality plan specific to the scope of work as described in the tender documents (Ref ISO 10005)

Draft Contract/Project Quality Plan has important QA deliverables

**Refer to Template uploaded on Eskom
Tender Bulletin.**

SECTION D:

Quality Control Plan
Requirements - (QCP
/Checklist/ ITP (Quality
Control Plans) as per Scope of
Works (Ref ISO 10005 & QM
58)

Example of an Inspection and Test Plan (ITP) or Quality Control Plan (QCP) on similar and/ or previous work



240-109253302 _
done Quality Control Plan c

SECTION E :

Complete and Sign Form A on next page.



(FORM A)
TENDER & CONTRACT QUALITY
REQUIREMENTS FOR
240-105658000 AND
QUALITY REQUIREMENTS FOR ISO 9001
STANDARD

Template Identifier	240-43921804	Rev	3
Document Identifier	240-68099512	Rev	9
Authorisation Date	January 2022		
Review Date	January 2027		

SECTION A (TENDERER)	ENQUIRY/ CONTRACT No:					
	ENQUIRY/ CONTRACT DESCRIPTION					
SECTION B (ESKOM)	CLAUSES OF 240-105658000 SPECIFICATION	CLAUSE DESCRIPTION				INDICATE WITH AN (X) AS APPLICABLE OR (-) IF NOT APPLICABLE
	CLAUSE 3	PRE-CONTRACT AWARD QUALITY REQUIREMENTS				X
		(*Select Only Applicable Category). NB: Not more than one category must be selected. Also indicate whether site assessment is applicable.				
		Category 1 (refer to clause 3.6.2 of 240-105658000)				-
		Category 2 (refer to clause 3.6.3 of 240-105658000)				-
		Category 3 (refer to clause 3.6.4 of 240-105658000)				X
		Category 4 (refer to clause 3.6.5 of 240-105658000)				-
		Main Supplier and Sub-supplier Capability and Capacity Assessment (refer to clause 3.8 of 240-105658000)				-
		POST-CONTRACT AWARD				
		Contract Execution (refer to clause 3.7.1 of 240-105658000)				X
		Supplier Quality Performance Monitoring Phase (refer to clause 3.7.2 of 240-105658000)				X
		STANDARD CONDITIONS				
		Eskom Rights of Access (refer to clause 3.8.1 of 240-105658000)				X
		Eskom Rights to Information (refer to clause 3.8.2 of 240-105658000)				X
		Preservation (refer to clause 3.8.3 of 240-105658000)				X
		Quality Audits Related Conditions (refer to clause 3.8.4 of 240-105658000)				X
		Management of Nonconformities and Nonconforming Outputs Identified by Eskom (refer to clause 3.8.5 of 240-105658000)				X
		SPECIAL PROCESSES (REFER TO CLAUSE 3.8.8 OF 240-105658000)				X
SECTION C (ESKOM)	CLAUSE 4	ISO 9001 STANDARD CLAUSE DESCRIPTION	INDICATE WITH AN (X) AS APPLICABLE OR (-) IF NOT APPLICABLE	QUALITY PRINCIPLES	ISO 9001 STANDARD PRINCIPLE DESCRIPTION	INDICATE WITH AN (X) AS APPLICABLE OR (-) IF NOT APPLICABLE
	CLAUSE 6	Context of the Organisation	X	PRINCIPLE 1	Customer focus	X
	CLAUSE 8	Leadership	X	PRINCIPLE 2	Leadership	X
	CLAUSE 7	Planning	X	PRINCIPLE 3	Engagement of people	X
	CLAUSE 8	Support	X	PRINCIPLE 4	Process approach	X
	CLAUSE 8	Operation	X	PRINCIPLE 6	Improvement	X
	CLAUSE 9	Performance Evaluations	X	PRINCIPLE 8	Evidence based decision making	X
CLAUSE 10	Improvement	X	PRINCIPLE 7	Relationship Management	X	
SECTION D (ESKOM)	ESKOM'S QUALITY REPRESENTATIVE	NAME	DESIGNATION	DATE	SIGNATURE	
		Noxolo Mngadi	Assistant Data Officer	19 November 2025		
SECTION E (TENDERER)	TENDERER'S QUALITY REPRESENTATIVE	NAME	DESIGNATION	DATE	SIGNATURE	

NB: The tenderer must complete and sign this form to acknowledge and accept Eskom Supplier Quality Requirements as per 240-105658000 specification and ISO 9001 Standard.

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