



## KWAZULU-NATAL PROVINCE

ECONOMIC DEVELOPMENT, TOURISM  
AND ENVIRONMENTAL AFFAIRS  
REPUBLIC OF SOUTH AFRICA

### Invitation to Tender – ZNT 24 EDTEA 2025/2026

**DISCRIPTION: APPOINTMENT OF A SERVICE PROVIDER TO PROVIDE CLEANING SERVICES AT ETHEKWINI DISTRICT OFFICE FOR THE DEPARTMENT OF ECONOMIC DEVELOPMENT, TOURISM AND ENVIRONMENTAL AFFAIRS FOR A PERIOD OF 36 MONTHS**

#### Collection of Bid Documents

Bid documents can be downloaded from [www.etenders.gov.za](http://www.etenders.gov.za) / [www.kznedtea.gov.za](http://www.kznedtea.gov.za)

#### COMPULSORY Briefing Session

<u>Venue:</u>	<u>Date:</u>	<u>Time:</u>
22 Dorothy Nyembe Street, Marine Building, 8 <sup>th</sup> Floor Boardroom, Durban	04 March 2026	10h00

Queries relating to the issue of these documents may be addressed to SCM Office

Tel. No. (033) 264 2731/2864:

E-mail: [bids@kznedtea.gov.za](mailto:bids@kznedtea.gov.za)

**Closing Date: 30 March 2026**

**The closing time for receipt of Tenders is 11h00.**

Telegraphic, telephonic, telex, facsimile, e-mail and late Tender Proposals will not be accepted.

**N.B. Bidders are hereby advised that, upon submission of bids or quotations, they will be required to sign the official submission register at the reception. It is the responsibility of each bidder to ensure timely arrival to complete this process without delay.**

**N.B Bidders must ensure that their appointed couriers or drivers are fully informed of the submission requirements and procedures outlined herein, including the obligation to sign the official submission register upon delivery.**

**KWAZULU-NATAL PROVINCIAL GOVERNMENT BIDDING FORMS  
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**PART A: INVITATION TO BID**

SBD1

<b>YOU ARE HEREBY INVITED TO BID FOR REQUIREMENTS OF THE (NAME OF DEPARTMENT/ PUBLIC ENTITY)</b>					
BID NUMBER:	ZNT 24 EDTEA 2025/2026	CLOSING DATE:	30 March 2026	CLOSING TIME:	11H00 AM
DESCRIPTION	APPOINTMENT OF A SERVICE PROVIDER TO RENDER CLEANING SERVICES AT ETHEKWINI DISTRICT OFFICE FOR A PERIOD OF 36 MONTHS.				
<b>BID RESPONSE DOCUMENTS MAY BE DEPOSITED IN THE BID BOX SITUATED AT (STREET ADDRESS)</b>					
270 JABU NDLOVU STREET					
PIETERMARITZBURG					
3201					
<b>BIDDING PROCEDURE ENQUIRIES MAY BE DIRECTED TO</b>			<b>TECHNICAL ENQUIRIES MAY BE DIRECTED TO:</b>		
CONTACT PERSON	SCM Office		CONTACT PERSON	NONHLANHLA DLAMINI	
TELEPHONE NUMBER	033 264 2731/2864		TELEPHONE NUMBER	076 943 5828	
FACSIMILE NUMBER			FACSIMILE NUMBER		
E-MAIL ADDRESS	<a href="mailto:bids@kznedtea.gov.za">bids@kznedtea.gov.za</a>		E-MAIL ADDRESS	<a href="mailto:Nonhlanhla.dlamini@kznedtea.gov.za">Nonhlanhla.dlamini@kznedtea.gov.za</a>	
<b>SUPPLIER INFORMATION</b>					
NAME OF BIDDER					
POSTAL ADDRESS					
STREET ADDRESS					
TELEPHONE NUMBER	CODE		NUMBER		
CELLPHONE NUMBER					
FACSIMILE NUMBER	CODE		NUMBER		
E-MAIL ADDRESS					
VAT REGISTRATION NUMBER					
SUPPLIER COMPLIANCE STATUS	TAX COMPLIANCE SYSTEM PIN:		OR	CENTRAL SUPPLIER DATABASE No:	MAAA
ARE YOU THE ACCREDITED REPRESENTATIVE IN SOUTH AFRICA FOR THE GOODS /SERVICES OFFERED?	<input type="checkbox"/> Yes <input type="checkbox"/> No [IF YES ENCLOSE PROOF]		ARE YOU A FOREIGN BASED SUPPLIER FOR THE GOODS /SERVICES OFFERED?		<input type="checkbox"/> Yes <input type="checkbox"/> No [IF YES, ANSWER THE QUESTIONNAIRE BELOW]
<b>QUESTIONNAIRE TO BIDDING FOREIGN SUPPLIERS</b>					
IS THE ENTITY A RESIDENT OF THE REPUBLIC OF SOUTH AFRICA (RSA)?				<input type="checkbox"/> YES <input type="checkbox"/> NO	
DOES THE ENTITY HAVE A BRANCH IN THE RSA?				<input type="checkbox"/> YES <input type="checkbox"/> NO	
DOES THE ENTITY HAVE A PERMANENT ESTABLISHMENT IN THE RSA?				<input type="checkbox"/> YES <input type="checkbox"/> NO	
DOES THE ENTITY HAVE ANY SOURCE OF INCOME IN THE RSA?				<input type="checkbox"/> YES <input type="checkbox"/> NO	
IS THE ENTITY LIABLE IN THE RSA FOR ANY FORM OF TAXATION?				<input type="checkbox"/> YES <input type="checkbox"/> NO	
IF THE ANSWER IS "NO" TO ALL OF THE ABOVE, THEN IT IS NOT A REQUIREMENT TO REGISTER FOR A TAX COMPLIANCE STATUS SYSTEM PIN CODE FROM THE SOUTH AFRICAN REVENUE SERVICE (SARS) AND IF NOT REGISTER AS PER 2.3 BELOW.					

## PART B: TERMS AND CONDITIONS FOR BIDDING

<b>1. BID SUBMISSION:</b>
<p>1.1. BIDS MUST BE DELIVERED BY THE STIPULATED TIME TO THE CORRECT ADDRESS. LATE BIDS WILL NOT BE ACCEPTED FOR CONSIDERATION.</p> <p>1.2. <b>ALL BIDS MUST BE SUBMITTED ON THE OFFICIAL FORMS PROVIDED (NOT TO BE RE-TYPED) OR IN THE MANNER PRESCRIBED IN THE BID DOCUMENT.</b></p> <p>1.3. THIS BID IS SUBJECT TO THE PREFERENTIAL PROCUREMENT POLICY FRAMEWORK ACT, 2000 AND THE PREFERENTIAL PROCUREMENT REGULATIONS, THE GENERAL CONDITIONS OF CONTRACT (GCC) AND, IF APPLICABLE, ANY OTHER SPECIAL CONDITIONS OF CONTRACT.</p> <p>1.4. <b>THE SUCCESSFUL BIDDER WILL BE REQUIRED TO FILL IN AND SIGN A WRITTEN CONTRACT FORM (SBD7).</b></p>
<b>2. TAX COMPLIANCE REQUIREMENTS</b>
<p>2.1 BIDDERS MUST ENSURE COMPLIANCE WITH THEIR TAX OBLIGATIONS.</p> <p>2.2 BIDDERS ARE REQUIRED TO SUBMIT THEIR UNIQUE PERSONAL IDENTIFICATION NUMBER (PIN) ISSUED BY SARS TO ENABLE THE ORGAN OF STATE TO VERIFY THE TAXPAYER'S PROFILE AND TAX STATUS.</p> <p>2.3 APPLICATION FOR TAX COMPLIANCE STATUS (TCS) PIN MAY BE MADE VIA E-FILING THROUGH THE SARS WEBSITE WWW.SARS.GOV.ZA.</p> <p>2.4 BIDDERS MAY ALSO SUBMIT A PRINTED TCS CERTIFICATE TOGETHER WITH THE BID.</p> <p>2.5 IN BIDS WHERE CONSORTIA / JOINT VENTURES / SUB-CONTRACTORS ARE INVOLVED; EACH PARTY MUST SUBMIT A SEPARATE TCS CERTIFICATE / PIN / CSD NUMBER.</p> <p>2.6 WHERE NO TCS PIN IS AVAILABLE BUT THE BIDDER IS REGISTERED ON THE CENTRAL SUPPLIER DATABASE (CSD), A CSD NUMBER MUST BE PROVIDED.</p> <p>2.7 NO BIDS WILL BE CONSIDERED FROM PERSONS IN THE SERVICE OF THE STATE, COMPANIES WITH DIRECTORS WHO ARE PERSONS IN THE SERVICE OF THE STATE, OR CLOSE CORPORATIONS WITH MEMBERS PERSONS IN THE SERVICE OF THE STATE."</p>

**NB: FAILURE TO PROVIDE / OR COMPLY WITH ANY OF THE ABOVE PARTICULARS MAY RENDER THE BID INVALID.**

SIGNATURE OF BIDDER: .....

CAPACITY UNDER WHICH THIS BID IS SIGNED: .....  
 (Proof of authority must be submitted e.g. company resolution)

DATE: .....

## SECTION B: LIST OF ALL RETURNABLE & COMPULSORY DOCUMENTS

The bidder shall complete and submit the following returnable schedules and documents:

Section/ Schedule	Description	Compulsory (Yes / No)	Non- Submission will render bidders non- responsive (Yes/No)	Compulsory (Yes / No) For BID Evaluation Purposes	Yes	No	N/A
<b>Prospective Service Providers MUST complete the following as per the BID document:</b>							
Part A	<b>Invitation to BID</b>						
<b>Part B</b>	<b>Terms and Conditions for bidding (SBD 1)</b>	<b>Read Only</b>					
<b>Section C</b>	Special Instructions regarding completion of bid			Yes			
<b>Section D</b>	Registration on Central Suppliers Database			Yes			
<b>Section E</b>	Declaration that information on Central Suppliers database is correct and up to date	Yes	Yes				
<b>Section F</b>	Pricing Schedule (SBD 3.1)	Yes	Yes				
<b>Section G</b>	Pricing schedule (SBD 3.3) (Professional services)	Yes	Yes				
<b>Section H</b>	Bid Offer	Yes	Yes	Yes			
<b>Section I</b>	Bidder's disclosure form (SBD4)	Yes	Yes	Yes			
<b>Section J</b>	Preference Points Claim Form In terms of the Preferential Procurement Regulations 2022			Yes			
<b>Section K</b>	<b>Questionnaire Replies</b> - To be only included when BIDs for goods are involved.			Yes If applicable			
<b>Section L</b>	Official Briefing session form	Yes	Yes	Yes			
<b>Section M</b>	Special Conditions of Contract	Yes	Yes				
<b>Section N</b>	General Conditions of Contract	<b>Read only</b>					

Section/ Schedule	Description	Compulsory (Yes / No)	Non- Submission will render bidders non- responsive (Yes/No)	Compulsory (Yes / No) For BID Evaluation Purposes	Yes	No	N/A
<b>Section O</b>	<b>Authority to Sign a BID</b>	<b>Yes</b>	<b>Yes</b>	<b>Yes</b>			
	Joint venture- Resolution/agreement passed/reached' signed by the authorised representatives of the enterprises	<b>Yes</b>	<b>Yes</b>	<b>Yes</b>			
<b>Section P</b>	Schedule variations from good and services information			<b>Yes If applicable</b>			
<b>Annexure A</b>	Terms of Reference						
<b>Annexure B</b>	Evaluation Grid			<b>Yes</b>			
<b>Annexure C</b>	CV Format			<b>Yes</b>			
<b>Annexure D</b>	Statement of exclusivity and availability			<b>Yes</b>			

## SECTION C: SPECIAL INSTRUCTIONS AND NOTICES TO BIDDERS REGARDING THE COMPLETION OF BIDDING FORMS

PLEASE NOTE THAT THIS BID IS SUBJECT TO TREASURY REGULATIONS 16A ISSUED IN TERMS OF THE PUBLIC FINANCE MANAGEMENT ACT, 1999, THE KWAZULU-NATAL SUPPLY CHAIN MANAGEMENT POLICY FRAMEWORK.

1. Unless inconsistent with or expressly indicated otherwise by the context, the singular shall include the plural and visa versa and with words importing the masculine gender shall include the feminine and the neuter.
2. Under no circumstances whatsoever may the bid forms be retyped or redrafted. Photocopies of the original bid documentation may be used, but an original signature must appear on such photocopies.
3. The bidder is advised to check the number of pages and to satisfy himself that none are missing or duplicated.
4. Bids submitted must be complete in all respects.
5. Bids shall be lodged at the address indicated not later than the closing time specified for their receipt, and in accordance with the directives in the bid documents.
6. Each bid shall be addressed in accordance with the directives in the bid documents and shall be lodged in a separate sealed envelope, with the name and address of the bidder, the bid number and closing date indicated on the envelope. The envelope shall not contain documents relating to any bid other than that shown on the envelope. If this provision is not complied with, such bids may be rejected as being invalid.
7. All bids received in sealed envelopes with the relevant bid numbers on the envelopes are kept unopened in safe custody until the closing time of the bids. Where, however, a bid is received open, it shall be sealed. If it is received without a bid number on the envelope, it shall be opened, the bid number ascertained, the envelope sealed and the bid number written on the envelope.
8. A specific box is provided for the receipt of bids, and no bid found in any other box or elsewhere subsequent to the closing date and time of bid will be considered.
9. No bid sent through the post will be considered if it is received after the closing date and time stipulated in the bid documentation, and proof of posting will not be accepted as proof of delivery.
10. No bid submitted by telefax, telegraphic or other electronic means will be considered.
11. Bidding documents must not be included in packages containing samples. Such bids may be rejected as being invalid.
12. Any alteration made by the bidder must be initialed.
13. Use of correcting fluid is prohibited
14. Use of erasable pen is prohibited
15. Bids will be opened in public as soon as practicable after the closing time of bid.
16. Where practical, prices are made public at the time of opening bids.
17. If it is desired to make more than one offer against any individual item, such offers should be given on a photocopy of the page in question. Clear indication thereof must be stated on the schedules attached.
18. Bidder must initial each and every page of the bid document.

## SECTION D: REGISTRATION ON THE CENTRAL SUPPLIERS DATABASE

1. In terms of the National Treasury Instruction Note, all suppliers of goods and services to the State are required to register on the Central Suppliers Database.
2. Prospective suppliers should self-register on the CSD website [www.csd.gov.za](http://www.csd.gov.za)
3. If a business is registered on the Database and it is found subsequently that false or incorrect information has been supplied, then the Department may, without prejudice to any other legal rights or remedies it may have;
  - 3.1 cancel a bid or a contract awarded to such supplier, and the supplier would become liable for any damages if a less favorable bid is accepted or less favorable arrangements are made.
4. **The same principles as set out in paragraph 3 above are applicable should the supplier fail to request updating of its information on the Central Suppliers Database, relating to changed particulars or circumstances.**
5. IF THE SUPPLIER IS NOT REGISTERED AT THE CLOSING TIME OF BID, THE SUPPLIER WILL BE DISQUALIFIED AT THE BID EVALUATION PROCESS.

**SECTION E: DECLARATION THAT INFORMATION ON CENTRAL SUPPLIER DATABASE IS  
CORRECT AND UP TO DATE**

(To be completed by bidder)

THIS IS TO CERTIFY THAT I (name of bidder/authorized representative) ....., WHO  
REPRESENTS (state name of bidder) .....CSD Registration  
Number.....

AM AWARE OF THE CONTENTS OF THE CENTRAL SUPPLIER DATABASE WITH RESPECT TO THE BIDDER'S DETAILS AND  
REGISTRATION INFORMATION, AND THAT THE SAID INFORMATION IS CORRECT AND UP TO DATE AS ON THE DATE OF SUBMITTING  
THIS BID.

AND I AM AWARE THAT INCORRECT OR OUTDATED INFORMATION MAY BE A CAUSE FOR DISQUALIFICATION OF THIS BID FROM THE  
BIDDING PROCESS, AND/OR POSSIBLE CANCELLATION OF THE CONTRACT THAT MAY BE AWARDED ON THE BASIS OF THIS BID.

.....  
**SIGNATURE OF BIDDER OR AUTHORISED REPRESENTATIVE**

**DATE:** .....

**SECTION F: PRICING SCHEDULE – FIRM PRICES**

(PURCHASES)

**NOTE: ONLY FIRM PRICES WILL BE ACCEPTED. NON-FIRM PRICES (INCLUDING PRICES SUBJECT TO RATES OF EXCHANGE VARIATIONS) WILL NOT BE CONSIDERED**

**IN CASES WHERE DIFFERENT DELIVERY POINTS INFLUENCE THE PRICING, A SEPARATE PRICING SCHEDULE MUST BE SUBMITTED FOR EACH DELIVERY POINT**

Name of bidder.....	Bid number: <b>ZNT 24 EDTEA 2025/2026</b>
Closing Time <b>11:00</b>	Closing date: <b>30 March 2026</b>

OFFER TO BE VALID FOR 120 DAYS FROM THE CLOSING DATE OF BID.

ITEM NO.	QUANTITY	DESCRIPTION	Unit Price	Total for each unit
1				
2				
3				
4				
<b>SUB-TOTAL</b>				
<b>VAT AT 15%</b>				
<b>GRAND TOTAL (BID PRICE IN RSA CURRENCY WITH ALL APPLICABLE TAXES INCLUDED)</b>				

- Required by: .....
- At: .....
- Brand and model .....
- Country of origin .....
- Does the offer comply with the specification(s)? \*YES/NO
- If not to specification, indicate deviation(s) .....
- Period required for delivery .....
- \*Delivery: Firm/not firm
- Delivery basis .....

Note: All delivery costs must be included in the bid price, for delivery at the prescribed destination.

\*\* "all applicable taxes" includes value-added tax, pay as you earn, income tax, unemployment insurance fund contributions and skills development levies.

\*Delete if not applicable

**SECTION G: PRICING SCHEDULE**

(Professional Services)

Name of bidder.....	Bid number: ZNT24 EDTEA 2025/2026
Closing Time <b>11:00</b>	Closing date: <b>30 March 2026</b>

OFFER TO BE VALID FOR 120 DAYS FROM THE CLOSING DATE OF BID.

ITEM NO.	DESCRIPTION	BID PRICE IN RSA CURRENCY WITH ALL APPLICABLE TAXES INCLUDED)

1. The accompanying information must be used for the formulation of proposals
2. Bidders are required to indicate a ceiling price based on the total estimated time for completion of all phases and including all expenses inclusive of all applicable taxes for the project.

R.....

3. PERSONS WHO WILL BE INVOLVED IN THE PROJECT AND RATES APPLICABLE (CERTIFIED INVOICES MUST BE RENDERED IN TERMS HEREOF)

4. PERSON AND POSITION

HOURLY RATE

DAILY RATE

	R.....	

5. PHASES ACCORDING TO WHICH THE PROJECT WILL BE COMPLETED, COST PER PHASE AND MAN-DAYS TO BE SPENT

	R.....	..... days

- 5.1 Travel expenses (specify, for example rate/km and total km, class of airtravel, etc). Only actual costs are recoverable. Proof of the expenses incurred must accompany certified invoices.

DESCRIPTION OF EXPENSE TO BE INCURRED	RATE	QUANTITY	AMOUNT
			R.....

TOTAL: R.....

\*\* "all applicable taxes" includes value-added tax, pay as you earn, income tax, unemployment insurance fund contributions and skills development levies.

Travel expenses (specify, for example rate/km and total km, class of airtravel, etc). Only actual costs are recoverable. Proof of the expenses incurred must accompany certified invoices.

DESCRIPTION OF EXPENSE TO BE INCURRED	RATE	QUANTITY	AMOUNT
.....	.....	.....	R .....
.....	.....	.....	R .....
.....	.....	.....	R .....
.....	.....	.....	R .....
.....	.....	.....	R .....

TOTAL: R.....

- 6. Period required for commencement with project after acceptance of bid
- 7. Estimated man-days for completion of project
- 8. Are the rates quoted firm for the full period of contract?
- 9. If not firm for the full period, provide details of the basis on which adjustments will be applied for, for example consumer price index.

.....

.....

.....

\*YES/NO

.....

.....

.....

.....

**\*[DELETE IF NOT APPLICABLE]**

Any enquiries regarding bidding procedures may be directed to the –  
 (INSERT NAME AND ADDRESS OF DEPARTMENT/ENTITY)

Tel:

Or for technical information –  
 (INSERT NAME OF CONTACT PERSON)

Tel:

## SECTION H: BID OFFER

(To be completed by Bidder)

**BID NUMBER: ZNT 24 EDTEA 2025/2026**

**Service: APPOINTMENT OF A SERVICE PROVIDER TO PROVIDE CLEANING SERVICES AT ETHEKWINI DISTRICT OFFICE FOR THE DEPARTMENT OF ECONOMIC DEVELOPMENT, TOURISM AND ENVIRONMENTAL AFFAIRS FOR A PERIOD OF 36 MONTHS**

1. BID PRICE INCLUDING VAT: R.....
2. AMOUNT IN WORDS: .....  
.....
3. TIME FOR COMPLETION/ DELIVERY: .....calendar months

<b>NAME OF BIDDER:</b>  .....	<b>SIGNATURE</b>  .....	<b>DATE:</b>  .....
-------------------------------------	-------------------------------	---------------------------

<b>FOR OFFICE PURPOSES ONLY</b>				
<table border="1" style="margin: auto; background-color: #cccccc;"> <tr> <td style="padding: 5px;"><b>IMPORTANT</b></td> </tr> <tr> <td style="padding: 5px;"><b>Mark appropriate block with "X"</b></td> </tr> </table>			<b>IMPORTANT</b>	<b>Mark appropriate block with "X"</b>
<b>IMPORTANT</b>				
<b>Mark appropriate block with "X"</b>				
1. HAVE ANY ALTERATIONS BEEN MADE?	YES	NO		
2. HAS AN ALTERNATIVE BID BEEN SUBMITTED?	YES	NO		
3. <b>IF APPLICABLE:</b> DID THE BIDDER ATTEND THE OFFICIAL BRIEFING SESSION/ COMPULSORY SITE INSPECTION?	YES	NO		

SBD 4

## SECTION I: BIDDER'S DISCLOSURE

**1. PURPOSE OF THE FORM**

Any person (natural or juristic) may make an offer or offers in terms of this invitation to bid. In line with the principles of transparency, accountability, impartiality, and ethics as enshrined in the Constitution of the Republic of South Africa and further expressed in various pieces of legislation, it is required for the bidder to make this declaration in respect of the details required hereunder.

Where a person/s are listed in the Register for Tender Defaulters and / or the List of Restricted Suppliers, that person will automatically be disqualified from the bid process.

**2. Bidder's declaration**

2.1 Is the bidder, or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest<sup>1</sup> in the enterprise, employed by the state? **YES/NO**

2.1.1. If so, furnish particulars of the names, individual identity numbers, and, if applicable, state employee numbers of sole proprietor/ directors / trustees / shareholders / members/ partners or any person having a controlling interest in the enterprise, in table below.

Full Name	Identity Number	Name of State institution

2.2. Do you, or any person connected with the bidder, have a relationship with any person who is employed by the procuring institution? **YES/NO**

2.2.1. If so, furnish particulars:  
 .....  
 .....

2.3. Does the bidder or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest in the enterprise have any interest in any other related enterprise whether or not they are bidding for this contract? **YES/NO**

2.3.1 If so, furnish particulars:  
 .....  
 .....

---

<sup>1</sup> the power, by one person or a group of persons holding the majority of the equity of an enterprise, alternatively, the person/s having the deciding vote or power to influence or to direct the course and decisions of the enterprise.

**3 DECLARATION**

I, the undersigned, (name)..... in submitting the accompanying bid, do hereby make the following statements that I certify to be true and complete in every respect:

- 3.1 I have read and I understand the contents of this disclosure;
- 3.2 I understand that the accompanying bid will be disqualified if this disclosure is found not to be true and complete in every respect;
- 3.3 The bidder has arrived at the accompanying bid independently from, and without consultation, communication, agreement or arrangement with any competitor. However, communication between partners in a joint venture or consortium<sup>2</sup> will not be construed as collusive bidding.
- 3.4 In addition, there have been no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications, prices, including methods, factors or formulas used to calculate prices, market allocation, the intention or decision to submit or not to submit the bid, bidding with the intention not to win the bid and conditions or delivery particulars of the products or services to which this bid invitation relates.
- 3.5 The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.
- 3.6 There have been no consultations, communications, agreements or arrangements made by the bidder with any official of the procuring institution in relation to this procurement process prior to and during the bidding process except to provide clarification on the bid submitted where so required by the institution; and the bidder was not involved in the drafting of the specifications or terms of reference for this bid.
- 3.7 I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.

I CERTIFY THAT THE INFORMATION FURNISHED IN PARAGRAPHS 1, 2 and 3 ABOVE IS CORRECT.  
 I ACCEPT THAT THE STATE MAY REJECT THE BID OR ACT AGAINST ME IN TERMS OF PARAGRAPH 6 OF PFMA SCM INSTRUCTION 03 OF 2021/22 ON PREVENTING AND COMBATING ABUSE IN THE SUPPLY CHAIN MANAGEMENT SYSTEM SHOULD THIS DECLARATION PROVE TO BE FALSE.

..... Signature	..... Date
..... Position	..... Name of bid der

<sup>2</sup> Joint venture or Consortium means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract.

## SECTION J: PREFERENCE POINTS CLAIM FORM IN TERMS OF THE PREFERENTIAL PROCUREMENT REGULATIONS 2022

This preference form must form part of all tenders invited. It contains general information and serves as a claim form for preference points for specific goals.

**NB: BEFORE COMPLETING THIS FORM, TENDERERS MUST STUDY THE GENERAL CONDITIONS, DEFINITIONS AND DIRECTIVES APPLICABLE IN RESPECT OF THE TENDER AND PREFERENTIAL PROCUREMENT REGULATIONS, 2022**

### 1. GENERAL CONDITIONS

1.1 The following preference point systems are applicable to invitations to tender:

- the 80/20 system for requirements with a Rand value of up to R50 000 000 (all applicable taxes included); and
- the 90/10 system for requirements with a Rand value above R50 000 000 (all applicable taxes included).

### 1.2 To be completed by the organ of state

a) The applicable preference point system for this tender is the **80/20** preference point system.

1.3 Points for this tender (even in the case of a tender for income-generating contracts) shall be awarded for:

- (a) Price; and
- (b) Specific Goals.

### 1.4 To be completed by the organ of state:

The maximum points for this tender are allocated as follows:

	POINTS
<b>PRICE</b>	80
<b>SPECIFIC GOALS</b>	20
<b>Total points for Price and SPECIFIC GOALS</b>	<b>100</b>

1.5 Failure on the part of a tenderer to submit proof or documentation required in terms of this tender to claim points for specific goals with the tender, will be interpreted to mean that preference points for specific goals are not claimed.

1.6 The organ of state reserves the right to require of a tenderer, either before a tender is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the organ of state.

### 2. DEFINITIONS

- (a) **“tender”** means a written offer in the form determined by an organ of state in response to an invitation to provide goods or services through price quotations, competitive tendering process or any other method envisaged in legislation;
- (b) **“price”** means an amount of money tendered for goods or services, and includes all applicable taxes less all unconditional discounts;
- (c) **“rand value”** means the total estimated value of a contract in Rand, calculated at the time of quotation invitation, and includes all applicable taxes;
- (d) **“tender for income-generating contracts”** means a written offer in the form determined by an organ of state in response to an invitation for the origination of income-generating contracts through any method envisaged in legislation that will result in a legal agreement between the organ of state and a third party that produces revenue for the organ of state, and includes, but is not limited to, leasing and disposal of assets and concession contracts, excluding direct sales and disposal of assets through public auctions; and



The specific goals allocated points in terms of this tender	Number of points allocated (80/20 system) (To be completed by the organ of state)	Number of points claimed (80/20 system) (To be completed by the tenderer)	Documents to be submitted to claim points
<b>Preference Goal 1- HDI</b>			
African	5		Completed SBD 6.1, Completed ownership demographic form, and CIPC Certificate
Women	5		Completed SBD 6.1, Completed ownership demographic form and CIPC certificate
<b>Preference Goal 2- RDP</b>			
Youth	5		Completed SBD 6.1, Completed ownership demographic form, CIPC Certificate, and Copy of Identity document
Geographical Location: (KZN based)	5		Completed SBD 6.1, Completed ownership demographic form, Utility bill letter/letter from the ward councillor/ lease agreement/Account statement and CIPC certificate
<b>Total</b>	<b>20</b>		

## 4.3. TYPE OF COMPANY/ FIRM

- Partnership/Joint Venture / Consortium
- One-person business/sole propriety
- Close corporation
- Public Company
- Personal Liability Company
- (Pty) Limited
- Non-Profit Company
- State Owned Company

[TICK APPLICABLE BOX]

4.4. I, the undersigned, who is duly authorised to do so on behalf of the company/firm, certify that the points claimed, based on the specific goals as advised in the tender, qualifies the company/ firm for the preference(s) shown and I acknowledge that:

- i) The information furnished is true and correct;
- ii) The preference points claimed are in accordance with the General Conditions as indicated in paragraph 1 of this

form;

- iii) In the event of a contract being awarded as a result of points claimed as shown in paragraphs 1.4 and 4.2, the contractor may be required to furnish documentary proof to the satisfaction of the organ of state that the claims are correct;
- iv) If the specific goals have been claimed or obtained on a fraudulent basis or any of the conditions of contract have not been fulfilled, the organ of state may, in addition to any other remedy it may have –
  - (a) disqualify the person from the tendering process;
  - (b) recover costs, losses or damages it has incurred or suffered as a result of that person's conduct;
  - (c) cancel the contract and claim any damages which it has suffered as a result of having to make less favourable arrangements due to such cancellation;
  - (d) recommend that the tenderer or contractor, its shareholders and directors, or only the shareholders and directors who acted on a fraudulent basis, be restricted from obtaining business from any organ of state for a period not exceeding 10 years, after the *audi alteram partem* (hear the other side) rule has been applied; and
  - (e) forward the matter for criminal prosecution, if deemed necessary

<p>..... <b>SIGNATURE(S) OF TENDERER(S)</b></p>	
<b>SURNAME AND NAME:</b>	.....
<b>DATE:</b>	.....
<b>ADDRESS:</b>	.....
	.....
	.....
	.....

### OWNERSHIP DEMOGRAPHIC SCHEDULE

✓ Kindly provide the percentage ownership for each owner according to the following demographic categories; African Male, African Female, Coloured Male, Coloured Female, Indian Male, Indian Female, White Male, White Female, Youth, Disabled, Co-operative and Other.

N O.	ID NUMBER	% AFRICAN		% COLOURED		% INDIAN		% WHITE		% YOUTH	% DISABLED	% CO-OPERATIVE	% OTHER (Specify)
		MALE	FEMALE	MALE	FEMALE	MALE	FEMALE	MALE	FEMALE				
1													
2													
3													
4													
5													
6													
7													
8													
9													
10													
<b>TO TA L</b>													

## SECTION K: QUESTIONNAIRE REPLIES

1. Are the prices/rates quoted firm? .....
2. Is the delivery period stated firm? .....
3. How will delivery be affected? .....
4. Is the equipment guaranteed for a minimum period of 36 months?.....
5. Are you the accredited agents in the RSA for the manufacture/supply of the goods offered by you?  
.....
6. What is the address in the RSA (preferably in the Province of KwaZulu-Natal) where machine/goods as offered by you can be inspected under working conditions? .....
7. What is the approximate value of spares carried in stock in the RSA for this particular make and model of machine?  
.....
8. Where is stock held? .....
9. What facilities exist for the servicing of the machine/goods offered?  
.....
10. Where are these facilities available? .....
11. What are the names and addresses of the factories where the goods will be manufactured and, if required, inspected?  
.....
12. Is a special import permit require.....?

.....  
**SIGNATURE OF BIDDER**  
**(PRINT NAME)**

.....  
**DATE**

N.B.: THIS FORM IS ONLY TO BE INCLUDED AND COMPLETED WHEN APPLICABLE TO THE QUOTATION

**SECTION L: OFFICIAL BRIEFING SESSION/SITE INSPECTION CERTIFICATE**

**COMPULSORY**

**N. B.:** THIS FORM IS ONLY TO BE INCLUDED AND COMPLETED WHEN APPLICABLE TO THE BID.

Site/building/institution involved: Department of Economic Development, Tourism and Environmental Affairs

**Bid No:** ZNT 24 EDTEA 2025/2026

**Service:** APPOINTMENT OF A SERVICE PROVIDER TO PROVIDE CLEANING SERVICES AT ETHEKWINI DISTRICT OFFICE FOR THE DEPARTMENT OF ECONOMIC DEVELOPMENT, TOURISM AND ENVIRONMENTAL AFFAIRS FOR A PERIOD OF 36 MONTHS

<u>Venue:</u>	<u>Date:</u>	<u>Time:</u>
22 Dorothy Nyembe Street, Marine Building, 8 <sup>th</sup> Floor Boardroom, Durban	<u>04 March 2026</u>	<u>10h00</u>

THIS IS TO CERTIFY THAT (NAME).....ON BEHALF OF.....  
 ATTENDED THE OFFICIAL BRIEFING ON..... (DATE)AND IS THEREFORE FAMILIAR WITH THE  
 CIRCUMSTANCES AND THE SCOPE OF THE SERVICE TO BE RENDERED.

.....  
 SIGNATURE OF BIDDER OR AUTHORISED REPRESENTATIVE  
 (PRINT NAME)

DATE: .....  
 .....

SIGNATURE OF DEPARTMENTAL REPRESENTATIVE  
 (PRINT NAME)

DEPARTMENTAL STAMP:  
 (OPTIONAL)

DATE: .....

## SECTION M: SPECIAL CONDITIONS OF CONTRACT

This bid is subject to the Preferential Procurement Policy Framework Act and the Preferential Procurement Regulations, 2022; the General Conditions of Contract (GCC) and the following applicable other Special Conditions of Contract.

The offers must remain valid for a period of 120 days from the closing date of the submission of bids.

**1. CONTRACT PERIOD**

**1.1 36 Months**

**2. EVALUATION CRITERIA**

There are *(four (4) evaluation phases)* main stages in the selection process, namely, **Administrative Compliance, Functionality, Price and Preference points (Specific goals) and price negotiation.**

**2.1 Step 1 - Administrative Compliance**

Check and verify compliance with the submission and completion of compulsory bid documents viz Sections A to P. Failure to comply with any of the sections contained in the bid document that constitute step one will render the bid invalid

The following documentation must be submitted:

CRITERIA		YES	NO	REMARKS
SECTION A PART A	INVITATION TO BID (SBD 1)	X		
SECTION A PART B	TERMS AND CONDITIONS FOR BIDDING (SBD 1)	X		
SECTION B	LIST OF RETURNABLE AND COMPULSORY DOCUMENTS	X		
SECTION C	SPECIAL INSTRUCTIONS REGARDING COMPLETION OF BID	x		
SECTION D	REGISTRATION ON CENTRAL SUPPLIERS DATABASE	X		
SECTION E	DECLARATION THAT INFORMATION ON CENTRAL SUPPLIERS DATABASE	X		
SECTION F	PRICING SCHEDULE FIRM PRICES (SBD 3.1)	x		
SECTION G	PRICING SCHEDULE PROFESSIONAL SERVICES			
SECTION H	BID OFFER	X		
SECTION I	BIDDER'S DISCLOSURE (SBD 4)	X		
SECTION J	PREFERENCE POINTS CLAIM FORM (SBD 6.1)	X		
SECTION K	QUESTIONNAIRES REPLIES			If applicable
SECTION L	BRIEFING SESSION	X		
SECTION M	SPECIAL CONDITIONS OF CONTRACT	X		
SECTION N	GENERAL CONDITIONS OF CONTRACT			Read only
SECTION O	AUTHORITY TO SIGN THE BID	X		
SECTION P	SCHEDULE VARIATION FROM GOODS OR SERVICES INFORMATION			If applicable
PROVIDENT FUND REGISTRATION	THE SERVICE PROVIDER MUST SUBMIT VALID PROOF OF REGISTRATION WITH PROVIDENT FUND	X		
REGISTRATION WITH THE BARGAINING COUNCIL FOR THE CONTRACT CLEANING INDUSTRY (BCCCI)	PROOF OF A VALID REGISTRATION WITH THE BARGAINING COUNCIL BCCCI.	X		
PROOF OF REGISTRATION AS	PROVIDE A VALID COIDA LETTER OF GOOD STANDING (ALSO KNOWN AS COIDA CERTIFICATE)	X		

AN EMPLOYER WITH COIDA.				
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## 2.2 Step 2 - Functionality

This bid will be evaluated on functionality. Bidders are to obtain a minimum qualifying score of 60% in order to proceed to the next stage of evaluation.

## 2.3 Step 3 - Preferential Point Evaluation

This bid will be evaluated using the 80/20/ preference point system. (SBD 6.1 to be completed in order to claim preference points as per specific goals stipulated. In order to claim points, required proof for each specific goal should be attached together with this bid. Failure to provide documents will result in non-allocation of preference points.

Specific goals	Documents required to determine specific goals respectively
<b>Preference Goal 1- HDI</b>	
African	Completed SBD 6.1, Completed ownership demographic form, and CIPC Certificate
Woman	Completed ownership demographic form, CIPC Certificate and completed SBD 6.1
<b>Preference Goal 2- RDP</b>	
Youth	Completed ownership demographic form, CIPC Certificate, Copy of Identity document and completed SBD 6.1
Geographical Location: (KZN based)	Completed SBD 6.1, Completed ownership demographic form, Utility bill letter/letter from the ward councilor/ lease agreement/Account statement and CIPC certificate

## 2.4 Step 4 - Price negotiation

Where applicable the department reserves the right to negotiate price with the recommended bidder.

## 3 BID APPEAL TRIBUNAL (BAT)

**BAT finds its establishment in the Treasury Regulation 16A9.3 and Section 18(1) of the KwaZulu-Natal Supply Chain Management Policy Framework. Treasury Regulation 16A9.3 empowers National and Provincial Treasury to establish a mechanism to consider complaints and make recommendations for remedial actions to be taken for the non-compliance with the norms and standards. Section 18(1) of the KZN SCM Policy Framework empowers the MEC for Finance to establish an independent and impartial Bid Appeals Tribunal. In line with Paragraph 19 of the KZN SCM Policy Framework of 2006 the following procedure must be followed to lodge an appeal:**

- 1.1 The bidder must, within five working days of receipt of the **notification** of an award, deliver written notification of an intention to appeal.
- 1.2 All award notifications will be published on the departmental website, and where applicable in the relevant newspapers. Service providers will also be notified through an official notification letter.
- 1.3 The bidder may, together with the notification of intention to appeal under paragraph (2) of the KZN SCM Policy Framework, deliver a request for written reasons for the award of the said bid.

- 1.4 The Bid Adjudication Committee or a delegate of an accounting officer must deliver to the appellant the written reasons requested under paragraph (3) of the KZN SCM Policy Framework within ten working days.
- 1.5 The appellant must, within ten working days of receipt of the written reasons delivered under paragraph (4) of the KZN SCM Policy Framework, or, failing a request for written reasons under paragraph (3) of the KZN SCM Policy Framework, within ten working days of giving notice under paragraph (2) of the KZN SCM Policy Framework, submit written representations to the Bid Appeals Tribunal, indicating sufficiently and without unnecessary elaboration the grounds and basis of the appeal and the nature of the complaint.
- 1.6 Upon receipt of a notice of intention to appeal, the Bid Appeals Tribunal must notify other bidders who may be adversely affected by the appeal, in writing of the appeal and invite them to respond within five working days.
- 1.7 Award notification on the e-tender portal will only be published once a confirmation of no appeals has been received from Provincial Treasury, therefore, no appeals will be considered after the award information has been published on the E-Tender portal.

**The address provided for the lodging of appeals is:**

**Email:** [Batsecretariat@kzntreasury.gov.za](mailto:Batsecretariat@kzntreasury.gov.za)

**The Chairperson  
Bid Appeals Tribunal  
Private Bag X9082  
Pietermaritzburg  
3200**

## SECTION N: GENERAL CONDITIONS OF CONTRACT

### 1. Definitions

The following terms shall be interpreted as indicated:

- 1.1 "Closing time" means the date and hour specified in the bidding documents for the receipt of bids.
- 1.2 "Contract" means the written agreement entered into between the purchaser and the supplier, as recorded in the contract form signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference therein.
- 1.3 "Contract price" means the price payable to the supplier under the contract for the full and proper performance of his contractual obligations.
- 1.4 "Corrupt practice" means the offering, giving, receiving, or soliciting of anything of value to influence the action of a public official in the procurement process or in contract execution.
- 1.5 "Countervailing duties" are imposed in cases where an enterprise abroad is subsidized by its government and encouraged to market its products internationally.
- 1.6 "Country of origin" means the place where the goods were mined, grown or produced or from which the services are supplied. Goods are produced when, through manufacturing, processing or substantial and major assembly of components, a commercially recognized new product results that is substantially different in basic characteristics or in purpose or utility from its components.
- 1.7 "Day" means calendar day.
- 1.8 "Delivery" means delivery in compliance of the conditions of the contract or order.
- 1.9 "Delivery ex stock" means immediate delivery directly from stock actually on hand.
- 1.10 "Delivery into consignees store or to his site" means delivered and unloaded in the specified store or depot or on the specified site in compliance with the conditions of the contract or order, the supplier bearing all risks and charges involved until the supplies are so delivered and a valid receipt is obtained.
- 1.11 "Dumping" occurs when a private enterprise abroad market its goods on own initiative in the RSA at lower prices than that of the country of origin and which have the potential to harm the local industries in the RSA.
- 1.12 "Force majeure" means an event beyond the control of the supplier and not involving the supplier's fault or negligence and not foreseeable. Such events may include, but is not restricted to, acts of the purchaser in its sovereign capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions and freight embargoes.
- 1.13 "Fraudulent practice" means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of any bidder, and includes collusive practice among bidders (prior to or after bid submission) designed to establish bid prices at artificial non-competitive levels and to deprive the bidder of the benefits of free and open competition.
- 1.14 "GCC" means the General Conditions of Contract.
- 1.15 "Goods" means all of the equipment, machinery, and/or other materials that the supplier is required to supply to the purchaser under the contract.
- 1.16 "Imported content" means that portion of the bidding price represented by the cost of components, parts or materials which have been or are still to be imported (whether by the supplier or his subcontractors) and which costs are inclusive of the costs abroad, plus freight and other direct importation costs such as landing costs, dock dues, import duty, sales duty or other similar tax or duty at the South African place of entry as well as transportation and handling charges to the factory in the Republic where the supplies covered by the bid will be manufactured.
- 1.17 "Local content" means that portion of the bidding price which is not included in the imported content provided that local manufacture does take place.
- 1.18 "Manufacture" means the production of products in a factory using labour, materials, components and machinery and includes other related value-adding activities.

- 1.19 "Order" means an official written order issued for the supply of goods or works or the rendering of a service.
- 1.20 "Project site," where applicable, means the place indicated in bidding documents.
- 1.21 "Purchaser" means the organization purchasing the goods.
- 1.22 "Republic" means the Republic of South Africa.
- 1.23 "SCC" means the Special Conditions of Contract.
- 1.24 "Services" means that functional services ancillary to the supply of the goods, such as transportation and any other incidental services, such as installation, commissioning, provision of technical assistance, training, catering, gardening, security, maintenance and other such obligations of the supplier covered under the contract.
- 1.25 "Written" or "in writing" means handwritten in ink or any form of electronic or mechanical writing.

## **2. Application**

- 2.1 These general conditions are applicable to all bids, contracts and orders including bids for functional and professional services, sales, hiring, letting and the granting or acquiring of rights, but excluding immovable property, unless otherwise indicated in the bidding documents.
- 2.2 Where applicable, special conditions of contract are also laid down to cover specific supplies, services or works.
- 2.3 Where such special conditions of contract are in conflict with these general conditions, the special conditions shall apply.

## **3. General**

- 3.1 Unless otherwise indicated in the bidding documents, the purchaser shall not be liable for any expense incurred in the preparation and submission of a bid. Where applicable a non-refundable fee for documents may be charged.
- 3.2 With certain exceptions, invitations to bid are only published in the Government Tender Bulletin. The Government Tender Bulletin may be obtained directly from the Government Printer, Private Bag X85, Pretoria 0001, or accessed electronically from [www.treasury.gov.za](http://www.treasury.gov.za)

## **4. Standards**

- 4.1 The goods supplied shall conform to the standards mentioned in the bidding documents and specifications.

## **5. Use of contract documents and information; inspection.**

- 5.1 The supplier shall not, without the purchaser's prior written consent, disclose the contract, or any provision thereof, or any specification, plan, drawing, pattern, sample, or information furnished by or on behalf of the purchaser in connection therewith, to any person other than a person employed by the supplier in the performance of the contract. Disclosure to any such employed person shall be made in confidence and shall extend only so far as may be necessary for purposes of such performance.
- 5.2 The supplier shall not, without the purchaser's prior written consent, make use of any document or information mentioned in GCC clause 5.1 except for purposes of performing the contract.
- 5.3 Any document, other than the contract itself mentioned in GCC clause 5.1 shall remain the property of the purchaser and shall be returned (all copies) to the purchaser on completion of the supplier's performance under the contract if so required by the purchaser.
- 5.4 The supplier shall permit the purchaser to inspect the supplier's records relating to the performance of the supplier and to have them audited by auditors appointed by the purchaser, if so required by the purchaser.

## **6. Patent rights**

- 6.1 The supplier shall indemnify the purchaser against all third-party claims of infringement of patent, trademark, or industrial design rights arising from use of the goods or any part thereof by the purchaser.

## **7. Performance security**

- 7.1 Within thirty (30) days of receipt of the notification of contract award, the successful bidder shall furnish to the purchaser the performance security of the amount specified in SCC.
- 7.2 The proceeds of the performance security shall be payable to the purchaser as compensation for any loss resulting from the supplier's failure

to complete his obligations under the contract.

7.3 The performance security shall be denominated in the currency of the contract or in a freely convertible currency acceptable to the purchaser and shall be in one of the following forms:

- ii) a bank guarantee or an irrevocable letter of credit issued by a reputable bank located in the purchaser's country or abroad, acceptable to the purchaser, in the form provided in the bidding documents or another form acceptable to the purchaser; or
- iii) a cashier's or certified cheque
- iv) The performance security will be discharged by the purchaser and returned to the supplier not later than thirty (30) days following the date of completion of the supplier's performance obligations under the contract, including any warranty obligations, unless otherwise specified in SCC.

## 8. Inspections, tests and analyses

- 8.1 All pre-bidding testing will be for the account of the bidder.
- 8.2 If it is a bid condition that supplies to be produced or services to be rendered should at any stage during production or execution or on completion be subject to inspection, the premises of the bidder or contractor shall be open, at all reasonable hours, for inspection by a representative of the Department or an organization acting on behalf of the Department.
- 8.3 If there are no inspection requirements indicated in the bidding documents and no mention is made in the contract, but during the contract period it is decided that inspections shall be carried out, the purchaser shall itself make the necessary arrangements, including payment arrangements with the testing authority concerned.
- 8.4 If the inspections, tests and analyses referred to in clauses 8.2 and 8.3 show the supplies to be in accordance with the contract requirements, the cost of the inspections, tests and analyses shall be defrayed by the purchaser.
- 8.5 Where the supplies or services referred to in clauses 8.2 and 8.3 do not comply with the contract requirements, irrespective of whether such supplies or services are accepted or not, the cost in connection with these inspections, tests or analyses shall be defrayed by the supplier.
- 8.6 Supplies and services which are referred to in clauses 8.2 and 8.3 and which do not comply with the contract requirements may be rejected.
- 8.7 Any contract supplies may on or after delivery be inspected, tested or analyzed and may be rejected if found not to comply with the requirements of the contract. Such rejected supplies shall be held at the cost and risk of the supplier who shall, when called upon, remove them immediately at his own cost and forthwith substitute them with supplies which do comply with the requirements of the contract. Failing such removal the rejected supplies shall be returned at the suppliers cost and risk. Should the supplier fail to provide the substitute supplies forthwith, the purchaser may, without giving the supplier further opportunity to substitute the rejected supplies, purchase such supplies as may be necessary at the expense of the supplier.
- 8.8 The provisions of clauses 8.4 to 8.7 shall not prejudice the right of the purchaser to cancel the contract on account of a breach of the conditions thereof, or to act in terms of Clause 23 of GCC.

## 9. Packing

- 9.1 The supplier shall provide such packing of the goods as is required to prevent their damage or deterioration during transit to their final destination, as indicated in the contract. The packing shall be sufficient to withstand, without limitation, rough handling during transit and exposure to extreme temperatures, salt and precipitation during transit, and open storage. Packing, case size and weights shall take into consideration, where appropriate, the remoteness of the goods' final destination and the absence of heavy handling facilities at all points in transit.
- 9.2 The packing, marking, and documentation within and outside the packages shall comply strictly with such special requirements as shall be expressly provided for in the contract, including additional requirements, if any, specified in SCC, and in any subsequent instructions ordered by the purchaser.

## 10. Delivery and documents

10.1 Delivery of the goods shall be made by the supplier in accordance with the terms specified in the contract. The details of shipping and/or other documents to be furnished by the supplier are specified in SCC.

10.2 Documents to be submitted by the supplier are specified in SCC.

**11. Insurance**

- a. The goods supplied under the contract shall be fully insured in a freely convertible currency against loss or damage incidental to manufacture or acquisition, transportation, storage and delivery in the manner specified in the SCC.

**12. Transportation**

- a. Should a price other than an all-inclusive delivered price be required, this shall be specified in the SCC.

**13. Incidental Services**

**13.1** The supplier may be required to provide any or all of the following services, including additional services, if any, specified in SCC:

- (a) performance or supervision of on-site assembly and/or commissioning of the supplied goods;
- (b) furnishing of tools required for assembly and/or maintenance of the supplied goods;
- (c) furnishing of a detailed operations and maintenance manual for each appropriate unit of the supplied goods;
- (d) performance or supervision or maintenance and/or repair of the supplied goods, for a period of time agreed by the parties, provided that this service shall not relieve the supplier of any warranty obligations under this contract; and
- (e) training of the purchaser's personnel, at the supplier's plant and/or on-site, in assembly, start-up, operation, maintenance, and/or repair of the supplied goods.

**13.2** Prices charged by the supplier for incidental services, if not included in the contract price for the goods, shall be agreed upon in advance by the parties and shall not exceed the prevailing rates charged to other parties by the supplier for similar services.

**14. Spare parts**

**14.1** As specified in SCC, the supplier may be required to provide any or all of the following materials, notifications, and information pertaining to spare parts manufactured or distributed by the supplier:

- (a) such spare parts as the purchaser may elect to purchase from the supplier, provided that this election shall not relieve the supplier of any warranty obligations under the contract; and
- (b) in the event of termination of production of the spare parts:
  - (i) Advance notification to the purchaser of the pending termination, in sufficient time to permit the purchaser to procure needed requirements; and
  - (ii) following such termination, furnishing at no cost to the purchaser, the blueprints, drawings, and specifications of the spare parts, if requested.

**15. Warranty**

**15.1** The supplier warrants that the goods supplied under the contract are new, unused, of the most recent or current models, and that they incorporate all recent improvements in design and materials unless provided otherwise in the contract. The supplier further warrants that all goods supplied under this contract shall have no defect, arising from design, materials, or workmanship (except when the design and/or material is required by the purchaser's specifications) or from any act or omission of the supplier, that may develop under normal use of the supplied goods in the conditions prevailing in the country of final destination.

**15.2** This warranty shall remain valid for twelve (12) months after the goods, or any portion thereof as the case may be, have been delivered to and accepted at the final destination indicated in the contract, or for eighteen (18) months after the date of shipment from the port or place of loading in the source country, whichever period concludes earlier, unless specified otherwise in SCC.

**15.3** The purchaser shall promptly notify the supplier in writing of any claims arising under this warranty.

**15.4** Upon receipt of such notice, the supplier shall, within the period specified in SCC and with all reasonable speed, repair or replace the defective goods or parts thereof, without costs to the purchaser.

**15.5** If the supplier, having been notified, fails to remedy the defect(s) within the period specified in SCC, the purchaser may proceed to take such remedial action as may be necessary, at the supplier's risk and expense and without prejudice to any other rights which the purchaser may have against the supplier under the contract.

**16 Payment**

- 16.1** The method and conditions of payment to be made to the supplier under this contract shall be specified in SCC.
- 16.2** The supplier shall furnish the purchaser with an invoice accompanied by a copy of the delivery note and upon fulfillment of other obligations stipulated in the contract.
- 16.3** Payments shall be made promptly by the purchaser, but in no case later than thirty (30) days after submission of an invoice or claim by the supplier.
- 16.4** Payment will be made in Rand unless otherwise stipulated in SCC.

**17 Prices**

- 17.1** Prices charged by the supplier for goods delivered and services performed under the contract shall not vary from the prices quoted by the supplier in his bid, with the exception of any price adjustments authorized in SCC or in the purchaser's request for bid validity extension, as the case may be.

**18 Contract amendments**

- 18.1** No variation in or modification of the terms of the contract shall be made except by written amendment signed by the parties concerned.

**19 Assignment**

- 19.1** The supplier shall not assign, in whole or in part, its obligations to perform under the contract, except with the purchaser's prior written consent.

**20 Subcontracts**

- 20.1** The supplier shall notify the purchaser in writing of all subcontracts awarded under this contracts if not already specified in the bid. Such notification, in the original bid or later, shall not relieve the supplier from any liability or obligation under the contract.

**21 Delays in the supplier's performance**

- 21.1** Delivery of the goods and performance of services shall be made by the supplier in accordance with the time schedule prescribed by the purchaser in the contract.
- 21.2** If at any time during performance of the contract, the supplier or its subcontractor(s) should encounter conditions impeding timely delivery of the goods and performance of services, the supplier shall promptly notify the purchaser in writing of the fact of the delay, its likely duration and its cause(s). As soon as practicable after receipt of the supplier's notice, the purchaser shall evaluate the situation and may at his discretion extend the supplier's time for performance, with or without the imposition of penalties, in which case the extension shall be ratified by the parties by amendment of contract.
- 21.3** No provision in a contract shall be deemed to prohibit the obtaining of supplies or services from a national department, provincial department, or a local authority.
- 21.4** The right is reserved to procure outside of the contract small quantities or to have minor essential services executed if an emergency arises, the supplier's point of supply is not situated at or near the place where the supplies are required, or the supplier's services are not readily available.
- 21.5** Except as provided under GCC Clause 25, a delay by the supplier in the performance of its delivery obligations shall render the supplier liable to the imposition of penalties, pursuant to GCC Clause 22, unless an extension of time is agreed upon pursuant to GCC Clause 21.2 without the application of penalties.
- 21.6** Upon any delay beyond the delivery period in the case of a supplies contract, the purchaser shall, without cancelling the contract, be entitled to purchase supplies of a similar quality and up to the same quantity in substitution of the goods not supplied in conformity with the contract and to return any goods delivered later at the supplier's expense and risk, or to cancel the contract and buy such goods as may be required to complete the contract and without prejudice to his other rights, be entitled to claim damages from the supplier.

**22 Penalties**

**22.1** Subject to GCC Clause 25, if the supplier fails to deliver any or all of the goods or to perform the services within the period(s) specified in the contract, the purchaser shall, without prejudice to its other remedies under the contract, deduct from the contract price, as a penalty, a sum calculated on the delivered price of the delayed goods or unperformed services using the current prime interest rate calculated for each day of the delay until actual delivery or performance. The purchaser may also consider termination of the contract pursuant to GCC Clause 23.

**23 Termination for default**

**23.1** The purchaser, without prejudice to any other remedy for breach of contract, by written notice of default sent to the supplier, may terminate this contract in whole or in part:

- (a) if the supplier fails to deliver any or all of the goods within the period(s) specified in the contract, or within any extension thereof granted by the purchaser pursuant to GCC Clause 21.2;
- (b) if the Supplier fails to perform any other obligation(s) under the contract; or
- (c) if the supplier, in the judgment of the purchaser, has engaged in corrupt or fraudulent practices in competing for or in executing the contract.

**23.2** In the event the purchaser terminates the contract in whole or in part, the purchaser may procure, upon such terms and in such manner as it deems appropriate, goods, works or services similar to those undelivered, and the supplier shall be liable to the purchaser for any excess costs for such similar goods, works or services. However, the supplier shall continue performance of the contract to the extent not terminated.

**23.3** Where the purchaser terminates the contract in whole or in part, the purchaser may decide to impose a restriction penalty on the supplier by prohibiting such supplier from doing business with the public sector for a period not exceeding 10 years.

**23.4** If a purchaser intends imposing a restriction on a supplier or any person associated with the supplier, the supplier will be allowed a time period of not more than fourteen (14) days to provide reasons why the envisaged restriction should not be imposed. Should the supplier fail to respond within the stipulated fourteen (14) days the purchaser may regard the intended penalty as not objected against and may impose it on the supplier.

**23.5** Any restriction imposed on any person by the Accounting Officer / Authority will, at the discretion of the Accounting Officer / Authority, also be applicable to any other enterprise or any partner, manager, director or other person who wholly or partly exercises or exercised or may exercise control over the enterprise of the first-mentioned person, and with which enterprise or person the first-mentioned person, is or was in the opinion of the Accounting Officer / Authority actively associated.

**23.6** If a restriction is imposed, the purchaser must, within five (5) working days of such imposition, furnish the National Treasury, with the following information:

- (i) the name and address of the supplier and / or person restricted by the purchaser;
- (ii) the date of commencement of the restriction
- (iii) the period of restriction; and
- (iv) the reasons for the restriction.

**23.6.1** These details will be loaded in the National Treasury's central database of suppliers or persons prohibited from doing business with the public sector.

**23.7** If a court of law convicts a person of an offence as contemplated in sections 12 or 13 of the Prevention and Combating of Corrupt Activities Act, No. 12 of 2004, the court may also rule that such person's name be endorsed on the Register for Tender Defaulters. When a person's name has been endorsed on the Register, the person will be prohibited from doing business with the public sector for a period not less than five years and not more than 10 years. The National Treasury is empowered to determine the period of restriction and each case will be dealt with on its own merits. According to section 32 of the Act the Register must be open to the public. The Register can be perused on the National Treasury website.

**24 Anti-dumping and countervailing duties and rights**

**24.1** When, after the date of bid, provisional payments are required, or antidumping or countervailing duties are imposed, or the amount of a provisional payment or anti-dumping or countervailing right is increased in respect of any dumped or subsidized import, the State is not liable for any amount so required or imposed, or for the amount of any such increase. When, after the said date, such a provisional payment is no longer required or any such anti-dumping or countervailing right is abolished, or where the amount of such provisional payment or any such right is reduced, any such favourable difference shall on demand be paid forthwith by the contractor to the State or the State may deduct such amounts from moneys (if any) which may otherwise be due to the contractor in regard to supplies or services which he delivered or rendered, or is to deliver or render in terms of the contract or any other contract or any other amount which may be due to him.

**25 Force Majeure**

**25.1** Notwithstanding the provisions of GCC Clauses 22 and 23, the supplier shall not be liable for forfeiture of its performance security, damages, or termination for default if and to the extent that his delay in performance or other failure to perform his obligations under the contract is the result of an event of force majeure.

**25.2** If a force majeure situation arises, the supplier shall promptly notify the purchaser in writing of such condition and the cause thereof. Unless otherwise directed by the purchaser in writing, the supplier shall continue to perform its obligations under the contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the force majeure event.

**26 Termination for insolvency**

**26.1** The purchaser may at any time terminate the contract by giving written notice to the supplier if the supplier becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the supplier, provided that such termination will not prejudice or affect any right of action or remedy which has accrued or will accrue thereafter to the purchaser.

**27 Settlement of Disputes**

**27.1** If any dispute or difference of any kind whatsoever arises between the purchaser and the supplier in connection with or arising out of the contract, the parties shall make every effort to resolve amicably such dispute or difference by mutual consultation.

**27.2** If, after thirty (30) days, the parties have failed to resolve their dispute or difference by such mutual consultation, then either the purchaser or the supplier may give notice to the other party of his intention to commence with mediation. No mediation in respect of this matter may be commenced unless such notice is given to the other party.

**27.3** Should it not be possible to settle a dispute by means of mediation, it may be settled in a South African court of law.

**27.4** Mediation proceedings shall be conducted in accordance with the rules of procedure specified in the SCC.

**27.5** Notwithstanding any reference to mediation and/or court proceedings herein,

- (a) the parties shall continue to perform their respective obligations under the contract unless they otherwise agree; and
- (b) the purchaser shall pay the supplier any monies due the supplier.

**28 Limitation of liability**

**28.1** Except in cases of criminal negligence or willful misconduct, and in the case of infringement pursuant to Clause 6;

- (a) the supplier shall not be liable to the purchaser, whether in contract, tort, or otherwise, for any indirect or consequential loss or damage, loss of use, loss of production, or loss of profits or interest costs, provided that this exclusion shall not apply to any obligation of the supplier to pay penalties and/or damages to the purchaser; and
- (b) the aggregate liability of the supplier to the purchaser, whether under the contract, in tort or otherwise, shall not exceed the total contract price, provided that this limitation shall not apply to the cost of repairing or replacing defective equipment.

**29 Governing language**

**29.1** The contract shall be written in English. All correspondence and other documents pertaining to the contract that is exchanged by the parties shall also be written in English.

**30 Applicable law**

**30.1** The contract shall be interpreted in accordance with South African laws, unless otherwise specified in SCC.

**31 Notices**

**31.1** Every written acceptance of a bid shall be posted to the supplier concerned by registered or certified mail and any other notice to him shall be posted by ordinary mail to the address furnished in his bid or to the address notified later by him in writing and such posting shall be deemed to be proper service of such notice

**31.2** The time mentioned in the contract documents for performing any act after such aforesaid notice has been given, shall be reckoned

from the date of posting of such notice.

### **32 Taxes and duties**

- 32.1** A foreign supplier shall be entirely responsible for all taxes, stamp duties, license fees, and other such levies imposed outside the purchaser's country.
- 32.2** A local supplier shall be entirely responsible for all taxes, duties, license fees, etc., incurred until delivery of the contracted goods to the purchaser.
- 32.3** No contract shall be concluded with any bidder whose tax matters are not in order. Prior to the award of a bid the Department must be in possession of a tax clearance certificate, submitted by the bidder. This certificate must be an original issued by the South African Revenue Services.

### **33 National Industrial Participation (NIP) Programme**

- 33.1** The NIP Programme administered by the Department of Trade and Industry shall be applicable to all contracts that are subject to the NIP obligation.

### **34 Prohibition of Restrictive practices**

- 34.1** In terms of section 4 (1) (b) (iii) of the Competition Act No. 89 of 1998, as amended, an agreement between, or concerted practice by, firms, or a decision by an association of firms, is prohibited if it is between parties in a horizontal relationship and if a bidder (s) is / are or a contractor(s) was / were involved in collusive bidding (or bid rigging).
- 34.2** If a bidder(s) or contractor(s), based on reasonable grounds or evidence obtained by the purchaser, has / have engaged in the restrictive practice referred to above, the purchaser may refer the matter to the Competition Commission for investigation and possible imposition of administrative penalties as contemplated in the Competition Act No. 89 of 19

**SECTION O: AUTHORITY TO SIGN A BID**  
**AUTHORITY TO SIGN A BID**

The bidder must indicate the enterprise status by ticking the appropriate box hereunder.

(I) <b>CLOSE CORPORATION</b>	(II) <b>COMPANIES</b>	(III) <b>SOLE PROPRIETOR</b>	(IV) <b>PARTNERSHIP</b>	(V) <b>CO-OPERATIVE</b>	(VI) <b>JOINT VENTURE / CONSORTIUM</b>
					Incorporated
					Unincorporated

I/We, the undersigned, being the Member(s) of Cooperative/ Sole Owner (Sole Proprietor)/ Close Corporation/ Partners (Partnership)/ Company (Representative) or Lead Partner (Joint Venture / Consortium), in the enterprise trading as:.....  
 hereby authorise Mr/Mrs/Ms.....  
 acting in the capacity of .....  
 whose signature is .....  
 to sign all documents in connection with this bid and any contract resulting therefrom on behalf of the enterprise.

NAME	ADDRESS	SIGNATURE	DATE

*(If the space provided is not enough, a separate list should be attached)*

**Note:**  
 Members of the enterprise must complete this form in full according to the type of enterprise, authorising the signatory to sign all documents in connection with this bid and any contract resulting therefrom on behalf of the enterprise.

**Note:** In a case of a Sole proprietor, a director may appoint himself/herself if they will be the one signing all documents in connection with this bid and any contract resulting therefrom on behalf of the enterprise.



## ANNEXURE A

**APPOINTMENT OF A SERVICE PROVIDER TO PROVIDE CLEANING SERVICES AT ETHEKWINI DISTRICT  
OFFICE FOR THE DEPARTMENT OF ECONOMIC DEVELOPMENT, TOURISM AND ENVIRONMENTAL AFFAIRS  
FOR A PERIOD OF 36 MONTHS**

**1. DEFINITIONS OF ACRONYMS/GLOSSARY**

<b>EDTEA</b>	Department of Economic Development, Tourism and Environmental Affairs
<b>BCCCI</b>	Bargaining Council Contract Cleaning Service Industry
<b>UIF</b>	Unemployment Insurance Fund
<b>CV</b>	Curriculum Vitae
<b>COIDA</b>	Compensation for Occupational Injuries and Diseases Act
<b>VAT</b>	Value Added Tax
<b>KZN</b>	KwaZulu Natal

## 2. DEPARTMENTAL AND PROGRAMME OVERVIEW

The Corporate Services sub-programme provides administrative support functions to the whole Department. Under the umbrella of this sub-programme falls Auxiliary Services which amongst its responsibilities; is the provision of cleaning services to the Department and its district offices. Auxiliary Services intends to obtain service providers that will clean EDTEA offices.

## 3. PURPOSE OF THE TOR

The purpose of the terms of reference is to appoint a suitable and qualified service provider to provide cleaning services at EDTEA eThekweni district office for the period of 36 months.

## 4. CONTRACT OBJECTIVES

### 4.1. Specific Objectives of the Contract

- Clean all offices, toilets, kitchens and common areas at the above specified offices/sites throughout the duration of the contract;
- Install rented toilet SHE bins and SHE disposable bags, soap, perfume and towel paper dispensers;
- To clean exterior of the premises (including gardening where necessary) and wash government Vehicles.
- The service provider must provide cleaning material and equipment and toilet papers for the duration of the contracts

### 4.2. Overall Objectives

The overall objective of this contract is to secure the services of an appropriately experienced company or consortium to provide the cleaning services for the EDTEA eThekweni district office.

**Note: the department reserves the right to change premises in case of lease termination etc. occurring in the duration of the contract.**

#### 4.2.1. OFFICE LOCATION: EThekweni District Office

The district office is situated at 22 Dorothy Nyembe Street, Marine Building 8<sup>th</sup> floor, portion of 9<sup>th</sup> and 10<sup>th</sup> floor. The total area is 1446.84m<sup>2</sup>, with a staff compliment of 54 employees. This includes all offices, common areas, passages and fire escapes in the section of the building which fall under the Department of Economic Development, Tourism and Environmental Affairs.

District	Staff Requirements	
	Supervisor	General Cleaners
ETHEKWINI DISTRICT OFFICE	01	5 Cleaners (Females)

Note: It is important to note that the cleaners will also be required to wash government vehicles.

## 5. SCOPE OF WORK

### 5.1. Specific Activities and Outputs

The scope of work includes the following:

General cleaning of the interior building to be kept in a clean and tidy condition, as well as exterior, windows, doors, ledges, nameplates, including the following:

- Offices
- Boardrooms
- Store rooms

- Kitchens
- Parking bays and outside yard
- Toilets including urinals and hand basins
- Government vehicles
- Minor Gardening where necessary
- Entrance reception area and passages

## 5.2. Specific deliverables

### Cleaning of Buildings/Offices and Supply of rented ablution services

<b>Common Areas</b>	Frequency
All floors must be swept, mopped, polished and carpet to be vacuumed.	Daily
Deep cleaning of carpet	Quarterly
Surfaces of all furniture and equipment to be dusted and polished	Daily
Walkways and staircase rails to be wet- wiped	Daily
Window ledges wet wiped	Daily
Internal walls and doors wiped down using a cleaning detergent and dried	Weekly
Parking lots must be swept	Daily
Parking lots must be scrubbed	Quarterly
Dispose of municipal refuse bins and disinfect refuse bins with cleaning detergents	Twice a week

<b>Kitchen (04)</b>	Frequency
All floors must be swept and mopped using kitchen cleaning detergent	Daily
Internal walls and doors wiped down using cleaning detergents	weekly
Wash kitchen utensils and staff dishes using cleaning detergents	Twice a day
Wash kitchen dishes, boardroom and meeting dishes with kitchen detergents	As and when required
Clean all kitchen equipment with kitchen cleaning detergents	Daily
Wipe interior of cupboards with kitchen cleaning detergents	weekly

<b>Offices (50) and Boardroom (03)</b>	Frequency
Empty waste baskets and containers	Twice a day
Disinfect waste baskets and containers with cleaning detergent	Daily
Surfaces of all furniture and equipment to be dusted	Daily
Dust fixtures and fittings	Daily
Dust venetians and vertical blind, window ledges and skirting	Weekly
Wipe glass doors, office doors and bright metal fittings	Daily
Wipe and disinfect telephones with sanitizer	Daily
Dust desks and counters	Daily
Polish desks and counters	Daily
Clean interior windows and partitioning	Weekly
Spot clean internal walls	When necessary
Damp wash all vinyl- covered furniture	Weekly
Feather- dust computers including monitors	Daily
Vinyl and leather chairs must be dusted	Daily
Leather to be appropriately treated	Quarterly
Spot clean cloth chairs	When required

<b>Passageway and Fire Escapes</b>	Frequency
Sweep and scrub all cement/granite finished floor	Daily
Spot clean walls and doors	Daily
Strip and seal tiles	Monthly
Dispose of refuse	Twice a day
Disinfect waste baskets and containers	Daily

<b>Sand Stone Tiles</b>	Frequency
Cleaned with a wet mop with neutral detergent	Daily
Polish	Twice a week
Buffed	Twice a week

<b>Toilets (1)</b>	Frequency
Clean all surfaces, seats, seat hinges, all tap covers and cistern handle, toilet doors and handles with a germ-killing cleaning detergent	Daily
Sweep and mop floors with a recognized germ cleaning detergent	Daily
Wipe ventilators and window seals with germ killing cleaning detergent	Daily
Clean hand basins with a germ-killing cleaning detergent internal and outside	Daily
Clean toilets, urinals with a germ-killing cleaning detergent	Daily
Damp wipe mirrors, toilet roll holders, paper towel dispenser with a germ-killing cleaning detergent	Daily
Wipe door handles with a germ-killing cleaning detergent	Daily

<b>Other Areas</b>	Frequency
Side panels must be damp wiped with disinfectant	Weekly
Deep clean all floors and blinds	Weekly
All light fitting covers dusted	Weekly
Clean light switches	Daily
Shelves must be dusted	Weekly
Window sills and ledges must be damp wiped and	Weekly
Wash approximately 07 government vehicles	Weekly

<b>Rented items for toilets/ Ablution facilities</b>	Installation
Paper towel and towel dispensers	to be mounted on wall
Liquid soap and soap dispensers	to be mounted on wall
Toilet paper and toilet paper dispensers	to be mounted on wall
Wall Deodorant sprays for toilets	to be mounted on wall
Shoe Bins with disposable bags	to be supplied
Men's urinary deodorant and dispensers	to be mounted on wall

**Notes to Bidders:**

1. Rubbish /Waste must be sorted according to their categories and be placed in the available rubbish /waste bins near the main gate which must be taken out for collection by the Local Municipality on collection days.

The other waste matter which qualifies for recycling shall be kept on the available waste bins until collection days by the recycling company. Cleaning staff shall ensure that correctly sorted waste is placed correctly on different waste bins all the time. The Supervisors of the contractor shall be trained on this, prior the execution of this duty by his/her staff.

All Rubbish / Waste Bins must be cleaned, disinfected and replaced to their positions.

2. Shoe Bins/Sanitary Bins to be emptied and cleaned regularly by a qualified/recognized service provider, at the cost of the contractor. The removal of SHE bins must be guided by the Health and Safety Standards.

3. Furniture must be polished with a clear non-stain polish. No residue to remain following polishing.

4. Service provider to ensure refilling of toilet papers, hand towel papers and hand liquid soaps.

**Note: the department reserves the right to change premises in case of lease termination etc. occurring in the duration of the contract.**

## 6. TIME FRAMES

### Anticipated Contract Duration

- The duration of the contract shall be Thirty-six (36) months after signing of the Service Level Agreement; and
- The cleaning services must be provided on start date as agreed on appointment.

## 7. ENTERPRISE REQUIREMENTS

Minimum Requirements	Proof/Documents to be Provided
Bidders must have specific experience and submit their portfolio of evidence with similar nature and references provided from previous clients	The Bidder must attach 3- 5 or more reference letters, the reference should provide details of the actual work or project completed from contactable corporates or government clients where the bidder has provided similar services. The signed reference letter must include the company name, contact details, contract duration (Start and End Date) and value of the contract.
Registration with the Bargaining Council for the Contract Cleaning Industry (BCCCI)	Proof of a valid registration with the Bargaining Council BCCCI.
Proof of registration with COIDA.	Proof of valid registration with Department of Labour for Workman's compensation certificate (COIDA) Compensation for Occupational Injuries and Diseases Act.
Provident fund registration	Valid proof of registration with provident

## 8. TEAM COMPOSITION

Supervisors - CV's must be submitted to reflect below information.

Job Title	Qualification	Knowledge and Experience
Supervisors	Grade 10	<ul style="list-style-type: none"> <li>• Must be able to communicate in IsiZulu and English</li> <li>• A minimum of 3-5 or more years' experience in being a supervisor.</li> </ul>

## 9. REPORTING

The Service Provider is required to submit all queries and reports on the provision of cleaning to the Assistant Director: Auxiliary Services, Ms Nonhlanhla Dlamini: KZN Department of Economic Development, Tourism and Environmental Affairs. Contact: 076 943 5828, Email: [Nonhlanhla.Dlamini@kznedtea.gov.za](mailto:Nonhlanhla.Dlamini@kznedtea.gov.za)

## 10. GENERAL CONDITIONS OF THE CONTRACT.

## 10.1 EXECUTION CAPACITY

Bidders must provide adequate information on the following:

- Technical competency in rendering cleaning services;
- Exposure to / experience with complex cleaning and maintenance projects;
- Appropriate qualification of employees;
- Handling risks related to the delivery of cleaning services;
- References and submissions of proof and any other information to prove capacity to deliver.

## 10.2. DUTIES OF CONTRACTOR

10.2.1 The service rendered by the personnel of the Contractor shall be rendered under competent supervision provided by the Contractor.

10.2.2 The Contractor shall be responsible to take command of and control over the deployment of his personnel on a daily basis at the designated sites.

10.2.3 The Contractor's personnel shall be dressed in uniform at all times.

10.2.4 The Contractor shall provide the necessary equipment (which shall at all times be in working order and condition) to enable its personnel to perform their duties to the satisfaction of the Department of Economic Development, Tourism and Environmental Affairs.

## 11. COMPLIANCE WITH STATUTES AND SAFETY RULES

11.1 The Contractor shall comply with all applicable legislation and safety requirements adopted from time to time and instructed by the Management. Shall be deemed to have been allowed for in the rates and prices in the contract.

11.2 The Contractor shall, in particular, comply with the following:

11.2.1 The registration with BCCCI – valid for 12 months from the date of issue

11.2.2 The Compensation for Occupational Injuries and Diseases (Act, No 130 of 1993).  
The Contractor shall submit proof of his registration and good standing with the Compensation Commissioner in terms Of the Act.

11.2.3 The Occupational Health and Safety Act (Act 85 of 1993).  
The Contractor is, in terms of section 37(2) of Act 85 of 1993 deemed to be an employer in his own right with duties as prescribed in the said Act and agrees to ensure that all work will be performed or machinery and plant used in accordance with the provisions of the Act in respect of all persons in his employment. The agreements in this contract and all documents attached or referred to, form an integral part of the arrangements and procedures mentioned in the aforementioned section.

11.2.4 The Department upholds the good principles entailed in the Recycling Policy of the Department therefore the Service Provider will have to uphold the same principles through the supervision of each site/offices.

11.2.5 Attached the proof of valid registration with provident fund

## 12. CONDITION OF THE CONTRACT

### 12.1 PUBLIC LIABILITY

The contractor shall be liable for the acts and omissions of its personnel and /or employees in the execution of their duties against:

- any damage to the Department's property, whether movable or immovable;
- loss of property belonging to the Department
- liability in respect of any damage to property, whether movable or
- immovable from third parties;
- liability in respect of loss property belonging to third parties,

- liability in respect of the death of, unlawful arrest, injury, illness or disease to any person.

## 12.2. INDEMNITY CLAUSE

The Department will not be held responsible for any injuries incurred by the Contractor and its employees/personnel while rendering the service.

## 12.3. PENALTIES

Should at any time during the contract period be determined that the Contractor's personnel failed to perform in one or other facet of their duties without a reasonable motivation the contract will be terminated.

## 12.4. HOURS OF WORK

The working hours shall be from 07h00 to 15h30. The Contractor shall confine his work to the working hours as agreed upon except when work outside those hours is permitted by the Management at the Contractor's request or ordered by the Manager.

## 12.5. CONTRACT NOT TO BE CEDED OR ASSIGNED WITHOUT APPROVAL

The Contractor will not be allowed to cede or assign his rights and / or obligations under the contract or to sublet the contract work or any part thereof, without the consent of the Department.

## 12.6. EXECUTION OF WORK

The service rendered shall be carried out by the Contractor in a thorough and workman manner and to the satisfaction of the Department.

## 12.7. INSPECTION OF SITE

There will be a compulsory site inspection wherein the Contractor will inspect the site and satisfy himself/herself before submitting the tender, as to the nature of the work, number of personnel required and material necessary to render the service as required in the tender document.

## 12.8. CARE OF THE WORKS

The obligation to take care of and provide custody for the contract work and everything connected therewith shall rest solely with the Contractor who shall take all necessary precautions to prevent injury to persons or damage to property and to protect adjoining properties from trespass or damage to progress of the contract.

## 13. REMUNERATION

- 13.1 The Department shall remunerate the Service Provider in respect of his/her services rendered in accordance with the appropriate conditions as set forth.
- 13.2 The Service Provider agrees hereto that responsibility of payment for services rendered to the Department shall vest in the Service Provider, who shall on monthly basis submit an invoice to the Department.
- 13.3 The service Provider shall submit to the Department a tax invoice for each month, and the Department shall pay to the Service Provider the amount of invoice within 30 (thirty days) of receipt of an agreed invoice. All supporting documents must be attached to all invoices submitted.
- 13.4 In the event that the Department is not satisfied with the performance of the Service Provider, the Department shall give written notice to this effect to the Service Provider providing sufficient detail and a reasonable time frame to enable the service provider to rectify such performance.
- 13.5 In the event of the entire amount or a portion of the invoice being disputed by the Department, only a portion in the dispute shall be held for payment, until the dispute is resolved. The undisputed portion shall be paid to the Service Provider within the stipulated time frames.
- 13.6 The Service Provider shall immediately give notice of any circumstances preventing it from completing its obligations in terms of the contract.

13.7 The department shall not held liable for any disruption of service resulting from the service provider’s failure to pay it staff. Non-payment of cleaners by the service provider, leading to non-performance, shall constitute a breach of contract. In such cases, the Department reserves the right to invoke penalty measures, including termination of contract and/or the appointment of an alternative service provider, at the service provider’s cost.

**14 GENERAL**

- 14.1 All cleaning staff to be neatly attired and easily identifiable by use of uniforms.
- 14.2 The contractor is not responsible for payment of accounts for refuse, electricity or water used in the performance of this contract.
- 14.3 Storage facilities for the contractor’s stock and equipment will be provided. The contractor will be responsible for the security thereof.
- 14.4 The contractor must arrange for adequate supervision of his/ her employees so as to ensure that all services are rendered efficiently to the entire satisfaction of the Department of Economic Development, Tourism and Environmental Affairs. The contractor must provide a responsible person to be in charge of the labour at all times.
- 14.5 The contractor must make his/her own arrangement for the transport of his/her employees.
- 14.6 The contractor must ensure that his/her employees are medically fit to execute their duties and ensure replacement in the event of absence of his employees.
- 14.7 The contractor shall be responsible for any keys handed to him/her during the specified days and times of contract. In the event of any keys being lost by the employee of the contractor, the contractor will be responsible for replacing the keys
- 14.8 Prices to include value added tax where a contractor is a VAT vendor.
- 14.9 The monthly rental charge includes cleaning and maintenance of stock and equipment. The contractor will replace free of charge any worn out stock and equipment which is attributable to wear and tear.
- 14.10 Stock and equipment to be cleaned and maintained only by the contractor.
- 14.11 In the event of the contractor for any reason terminating this agreement before the expiry date, a cancellation fee equivalent to any or all additional costs which the Department of Economic Development, Tourism and Environment Affairs may have incurred in awarding this service to a suitable contractor will be payable by the contractor.
- 14.12 This contract will not be subject to any increase in costs for the duration other than for statutory wage increases in which case it will be the responsibility of the contractor to provide written proof of the costs.
- 14.13 Contractors to submit proof of a valid registration with department of labour for Unemployment Insurance Fund (UIF) within 30 days after signing of contract.
- 14.14 **Supply and Delivery of Cleaning Materials:** Throughout the duration of the contract, the appointed service provider shall, where reasonably possible, procure cleaning materials from suppliers registered under the **Operation Vula Commodities**. A database/list of approved Operation Vula Fund suppliers will be provided to the awarded service provider

**15. EVALUATION CRITERIA**

The Evaluation Process will be conducted in the following phases:

Phase 1	Phase 2	Phase 3	Phase 4
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<b>Administrative Compliance</b>	<b>Functionality Requirement</b>	<b>Price and Preference</b>	<b>Negotiation and, Final Award</b>
Compliance with Mandatory Requirements.	Bidders will be assessed to verify the capacity/capability to execute the contract or the quality aspects of goods or services required.	Bids will be evaluated using the 80/20.	Negotiation will take place with the recommended service provider if necessary, then Final award will be made.

### **15.1. PHASE 1: MANDATORY REQUIREMENTS FOR ADMINISTRATIVE COMPLIANCE**

Provident fund registration	Valid proof of registration with Provident fund.
Registration with the Bargaining Council for the Contract Cleaning Industry (BCCCI)	Proof of a valid registration with the Bargaining Council BCCCI.
Proof of registration as an employer with COIDA.	Provide a valid COIDA Letter of Good Standing (also known as COIDA certificate)
Compulsory Briefing Session	Briefing Session Certificate must be attached for verification purposes
CSD Registration number	The Entity must be registered as a service provider on the Central Supplier Database (CSD). If you are not registered proceed to complete the registration of your company prior to submitting your proposal.
Bidder's Disclosure – SBD 4	Completed and signed
Authority to Sign a Bid: COMPANIES (To be completed in full)	The bidder must indicate the enterprise status by ticking the appropriate box in the authority to sign.  (Details of the authorised representative and their specimen signature must be fully completed in the designated space of the form as well as details and signatures of all directors)

<p>Authority to Sign a Bid: SOLE PROPRIETOR (ONE – PERSON BUSINESS) (To be completed in full)</p>	<p>The bidder must indicate the enterprise status by ticking the appropriate box in the authority to sign.</p> <p>A director may appoint himself/herself if they will be the one signing all documents in connection with this bid and any contract resulting therefrom on behalf of the enterprise.</p> <p>(Details of the authorised representative and their specimen signature must be fully completed in the designated space of the form as well as details and signatures of all directors)</p>
<p>Authority to Sign a Bid: CLOSE CORPORATION (To be completed in full)</p>	<p>The bidder must indicate the enterprise status by ticking the appropriate box in the authority to sign.</p> <p>A director may appoint himself/herself if they will be the one signing all documents in connection with this bid and any contract resulting therefrom on behalf of the enterprise.</p> <p>(Details of the authorised representative and their specimen signature must be fully completed in the designated space of the form as well as details and signatures of all directors)</p>
<p>Authority to Sign a Bid: CO-OPERATIVE (To be completed in full)</p>	<p>The bidder must indicate the enterprise status by ticking the appropriate box in the authority to sign.</p> <p>(Details of the authorised representative and their specimen signature must be fully completed in the designated space of the form as well as details and signatures of all directors)</p>
<p>Authority to Sign a Bid: JOINT VENTURE (To be completed in full)</p>	<p>The bidder must indicate the enterprise status by ticking the appropriate box in the authority to sign.</p> <p>(Details of the authorised representative and their specimen signature must be fully completed in the designated space of the form as well as details and signatures of all directors)</p>

<p>Authority to Sign a Bid: CONSORTIUM (To be completed in full)</p>	<p>The bidder must indicate the enterprise status by ticking the appropriate box in the authority to sign.  (Details of the authorised representative and their specimen signature must be fully completed in the designated space of the form as well as details and signatures of all directors)</p>
<p>Authority to Sign a Bid: PARTNERSHIP (To be completed in full)</p>	<p>The bidder must indicate the enterprise status by ticking the appropriate box in the authority to sign.  (Details of the authorised representative and their specimen signature must be fully completed in the designated space of the form as well as details and signatures of all directors)</p>

### 15.2 Phase 2: Functionality requirements

For bids where functionality is part of the evaluation process, they will be assessed in terms of functionality criteria stipulated hereunder. In order to progress to the next stage of evaluation, service providers must score a minimum of **60%** of the total points outlined in the Evaluation Grid

#### 15.2.1 EVALUATION CRITERION FOR FUNCTIONALITY:

No	Evaluation Criteria	Guidelines	Maximum Points
1	<b>Methodology, Strategy and Approach</b>	<p>The service provider should demonstrate adherence to the Terms of Reference (TOR) by elaborating on the services required, and demonstrating whether their proposed process meets the requirements.</p> <p>How does the bidder envisage undertaking this project?</p> <p>The bidder should set out a concise and clear plan of approach and method to be adopted for the project identifying possible challenges and methods on overcoming same.</p>	35
2	<b>Experience of Company in execution &amp; management of projects of a similar nature and references</b>	<p>The Bidder must attach 3- 5 or more reference letters, the reference should provide details of the actual work or project completed from contactable corporates or government clients where the bidder has provided similar services. The signed reference letter must include the company name, contact details, contract duration (Start and End Date) and value of the contract.</p>	30

3	<b>Key Experts Experience</b>	Expertise, experience of supervisor to be assigned to the contract. Provide CV detailing experience of supervisor.	30
	<b>Overall Score Total</b>		95

### 15.3 Phase 3: Price and Preference

Bidders who obtained a minimum qualifying score of 60% will progress to the next stage of price and preferential points based on the 80/20 preference points system for acquisition of goods or services with Rand Value equal to or below R50 million.

#### 15.3.1 POINTS AWARDED FOR SPECIFIC GOALS

15.3.1.1. In terms of Regulation 4(2); 5(2); 6(2) and 7(2) of the Preferential Procurement Regulations, preference points must be awarded for specific goals stated in the tender. For the purposes of this tender the tenderer will be allocated points based on the goals stated in the table below and may be supported by proof/ documentation stated in the same table.

Specific goals for the tender and points to be claimed are indicated in the table below:

Specific goals	Documents required to determine specific goals respectively
African	Completed SBD 6.1, Completed ownership demographic form, and CIPC Certificate
Woman	Completed ownership demographic form, CIPC Certificate and Completed SBD 6.1
Youth	Completed ownership demographic form, CIPC Certificate, Copy of Identity document and completed SBD 6.1
KZN Based	Completed SBD 6.1, Completed ownership demographic form, Utility bill letter/letter from the ward councilor/ lease agreement/Account statement and CIPC certificate

Financial proposals will also be assessed in terms of reasonableness of cost in relation to prevailing fee guidelines, consistency with technical bid submitted and value for money.

### 15.4. Phase 4 Final Award, Negotiation

The Department of Economic Development, Tourism and Environmental Affairs reserves the right to either NOT make an appointment and /or appoint the bidder with the highest score. The Department also reserves its right to negotiate the final price of those bids deemed technically compliant.

## 16. FINANCIAL PROPOSAL AND BUDGET BREAKDOWN

The total quotation price must include all labour, materials, machinery and must include consumables on rental basis as appended in the attached annexures; for which unit prices to be on a fixed monthly cost inclusive of VAT.

**NB:**

- Monthly costs of supervisor, cleaners and relievers must be inclusive of all hidden costs (UIF, BONUS, COIDA, skill development levy, etc.)
- All cleaning equipment and cleaning detergents must be provided by the bidder
- Pricing must be fixed for the duration of the project. Wage increment must be based on Department of Labour Sectorial Bargaining Council which is BCCCI.
- Management fee must not exceed 30% of the TOTAL BID OFFER.
- Bidder must quote using the latest BCCCI rate, failing which they will be disqualified.

**A. CLEANER WAGE CALCULATION**

BASIC SALARY	PER CLEANER
Basic Monthly Wage (4.33 weeks per month)	R
Total Monthly Wage	R

**B. SUPERVISOR WAGE CALCULATION**

BASIC SALARY	PER SUPERVISOR
Basic Monthly Wage (4.33 weeks per month)	R
Total Monthly Wage	R

**Note: the department reserves the right to change premises in case of lease termination etc. occurring in the duration of the contract.**

**1. Quantities of Toilets to be Provided with Rented Toilet Dispensers/Items**

Number of toilets	No. of paper towel and dispensers required	No. of liquid soap and soap dispensers required	Sanitary (SHE) bins with disposables	Wall deodorant sprays for toilets	Toilet Seat wet wipes and dispensers	Toilet paper holders and three tier dispensers	Men's urinary deodorants & dispensers
<b>Female Toilets=</b>	00	00	00	00	00	00	00
<b>Disability toilets =</b>	00	00	00	00	00	00	00
<b>Male Toilets =</b>	00	00	00	00	00	00	00
<b>Total</b>	00	00	00	00	00	00	00

**2. Pricing of Material on Rental on a Monthly Basis:**

Item	Quantity	Cost
<b>Paper Towel and Dispensers</b> (Total Cost for The Month Inclusive of Vat)	0	R _____
<b>Sanitary/ She Bins and Disposable Bags</b> (Total Cost for The Month Inclusive of Vat)	0	R _____
<b>Liquid Soap and Soap Dispensers</b> (Total Cost for The Month Inclusive of Vat)	0	R _____

<b>Wall Deodorant Sprays and Holders</b> (Total Cost for The Month Inclusive of Vat)	<b>0</b>	R _____
<b>Men's Urinary Deodorants Dispensers</b> (Total Cost for The Month Inclusive of Vat)	<b>0</b>	R _____
<b>Toilet Seat Wet Wipes and Dispensers</b> (Total Cost for The Month Inclusive of Vat)	<b>0</b>	R _____
<b>Toilet Paper Holders And three tier Dispensers</b> (Total Cost for The Month Inclusive of Vat)	<b>0</b>	R _____
<b>Total Inclusive of Vat</b>		R _____

### 3. Pricing of Equipment's and Machinery on a Monthly Basis:

Description	Quantity	Cost
<b>Industrial Vacuum Cleaners</b> (Total Cost for The Month Inclusive of Vat)	<b>02</b>	R _____
<b>Industrial Floor Cleaners</b> (Total Cost for The Month Inclusive of Vat)	<b>02</b>	R _____
<b>Industrial Carpet Cleaners</b> (Total Cost for The Month Inclusive of Vat)	<b>02</b>	R _____
<b>Kitchen dishwashing clothes, dusters, mops, buckets etc.</b> (Total Cost for The Month Inclusive of Vat)	<b>As per each office need</b>	R _____
<b>Total Inclusive of Vat</b>		R _____

### 4. Pricing of Detergents on a Monthly basis

Description	Quantity	Cost
<b>Multipurpose cleaner 5lt</b>	<b>1</b>	R _____
<b>Multipurpose thick bleach 5lt</b>	<b>1</b>	R _____
<b>Dishwashing liquid 5lt</b>	<b>2</b>	R _____
<b>Air freshener Liquid Cherry 5lt</b>	<b>2</b>	R _____
<b>Pine gel 5lt</b>	<b>2</b>	R _____
<b>Multi-surface cleaner</b>	<b>6</b>	R _____
<b>Air freshener 300ml</b>	<b>6</b>	
<b>Clear plastics (20 Per Pack) 30 Micron size: 560mm x 660mm</b>	<b>2 Packs</b>	R _____
<b>Black Heavy-Duty Refuse Bags - 40 Microns (20 per pack) Size: 750 x 950mm</b>	<b>2 Packs</b>	R _____
<b>Total Inclusive of Vat</b>		R _____

5. Total Pricing for Bid

DESCRIPTION	A AMOUNT PER MONTH (Labour)  A. Cleaner Wage Calculations  B. Supervisor Wage Calculations	B AMOUNT PER MONTH (Overheads)  • Pricing of Material on Rental  • Pricing of Equipment's and Machinery  • Pricing of Detergents	C AMOUNT PER MONTH Management Fee	D TOTAL PER MONTH D=A+B+C	TOTAL AMOUNT x 36 Inclusive of VAT
Thirty-six months (36)	R_____	R_____	R_____	R_____	R_____

**NB: Total amount must be transferred to bid offer of the bid document**

## ANNEXURE B

## Evaluation Grid

To be completed for tender by each evaluator

Criterion	Maximum Points	Initial assessment
<b>Methodology, Strategy and Approach</b>	<b>(35)</b>	
Methodology with clear demonstration on how the proposed method and plan will meet the requirements of the project	<b>35 points</b>	
Methodology with some indication on how the proposed method will meet the requirements of the project	<b>21 points</b>	
Methodology- does not show how their proposal will meet the requirements of the project	<b>0</b>	
<b>Experience of company in execution and management of projects of a similar nature and reference. The bidders must attach 3 – 5 or more reference letters. The reference letters should provide details of the actual work or project completed from contactable corporates or government clients where the bidder has provided similar services. The letter must include the company name, contact details, contract duration and value of contract.</b>	<b>(30)</b>	
5 or more reference letters	<b>30 points</b>	
3-4 reference letters	<b>18 points</b>	
Less than 3 reference letter or No reference	<b>0 points</b>	
<b>Supervisor - Key Expert 1: experience</b>	<b>(30)</b>	
<b>Relevant Experience</b>		
5 or more years' experience	<b>30 points</b>	
3 - 4 years' experience	<b>18 points</b>	
Less than 3 years' experience	<b>0</b>	
Total Evaluation Score	<b>95 points</b>	
Minimum passing score	<b>60%</b>	

Evaluation performed by:

Name	
Signature	
Date	

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## ANNEXURE C

## CV FORMAT

## CURRICULUM VITAE MAX 3 PAGES

## Proposed role in the project:

1. Surname:
2. First names:
3. Date of birth:
4. Nationality:
5. Civil status:
6. Education:

Institution [Date from - Date to]	Qualification obtained:

7. Language skills: Indicate competence on a scale of 1 to 5 (1 - excellent; 5 basic)

Language	Read	Speak	Write

8. Membership of professional bodies: -
9. Other skills: (e.g. Computer literacy, etc.)
10. Present position:
11. Years within the firm:
12. Key qualifications: (Relevant to the project)
13. Professional Experience

Date from -Date to	Location	Company	Position	Description of projects/ responsibilities etc.

Other relevant information (e.g., Publications)

## ANNEXURE D

## STATEMENT OF EXCLUSIVITY AND AVAILABILITY

Statement of exclusivity and availability

Tender ref: \_\_\_\_\_

I, the undersigned, hereby declare that I agree to participate exclusively with the tenderer \_\_\_\_\_ in the above-mentioned service tender procedure. I further declare that I am able and willing to work for the period(s) foreseen for the position for which my CV has been included.

From	To

By making this declaration, I understand that I am not allowed to present myself as a candidate to any other tenderer submitting a tender to this tender procedure. I am fully aware that if I do so, I will be excluded from this tender procedure, the tenders may be rejected, and I may also be subject to exclusion from other tender procedures and contracts funded by the KZN Department of Economic Development Tourism and Environmental Affairs.

Furthermore, should this tender be successful, I am fully aware that if I am not available at the expected start date of my services for reasons other than ill-health or *force majeure*, I may be subject to exclusion from other tender procedures and contracts funded by the KZN Department of Economic Development Tourism and Environmental Affairs and that the notification of award of contract to the tenderer may be rendered null and void.

Name	
Signature	
Date	