

NDoH-03(2025/2026)

APPOINTMENT OF A SERVICE PROVIDER FOR THE SUPPLY DELIVERY INSTALLATION CONFIGURATION MAINTENANCE AND SUPPORT OF AN AUDIT MANAGEMENT SOFTWARE AT THE NATIONAL DEPARTMENT OF HEALTH FOR A PERIOD OF THREE (3) YEARS

BID VALIDITY PERIOD: 180 DAYS

DATE ISSUED: 30 SEPTEMBER 2025

CLOSING DATE AND TIME OF BID:

28 OCTOBER 2025 AT 11H00

VENUE: 1112 VOORTREKKER ROAD, DR AB XUMA BUILDING, THABA TSHWANE, PRETORIA

PART A INVITATION TO BID

YOU ARE HEREBY INVITED TO BID FOR REQUIREMENTS OF THE (NAME OF DEPARTMENT/ PUBLIC ENTITY)							
_	BID NUMBER: NDOH 03-2025/2026 CLOSING DATE: 28 OCTOBER 2025 CLOSING TIME: 11:00						
	DESCRIPTION APPOINTMENT OF A SERVICE PROVIDER FOR THE SUPPLY DELIVERY INSTALLATION CONFIGURATION MAINTENANCE AND SUPPORT OF AUDIT MANAGEMENT SOFTWARE AT THE NDoH FOR A PERIOD OF THREE (3) YEARS						
BID RESPONSE DOCUM	ENTS MAY BE D	EPOSITED IN THE BID B	OX SITUATED	AT (STREET ADD	RESS)	, ,	
NATIONAL DEPARTMEN	IT OF HEALTH						
1112 VOORTREKKER RO	OAD DR AB XUM	A BUILDING (PREVIOUS	SLY EXXARO BU	JILDING)			
THABA TSHWANE							
PRETORIA			1				
BIDDING PROCEDURE E	NQUIRIES MAY	BE DIRECTED TO	TECHNICAL E	ENQUIRIES MAY E	E DIRE	CTED TO:	
CONTACT PERSON			CONTACT PE	RSON			
TELEPHONE NUMBER			TELEPHONE	NUMBER			
FACSIMILE NUMBER			FACSIMILE N	UMBER			
E-MAIL ADDRESS	tenders@healtl	h.gov.za	E-MAIL ADDR	ESS		tenders@he	ealth.gov.za
SUPPLIER INFORMATIO	N						
NAME OF BIDDER							
POSTAL ADDRESS							
STREET ADDRESS							
TELEPHONE NUMBER	CODE			NUMBER			
CELLPHONE NUMBER							
FACSIMILE NUMBER	CODE			NUMBER			
E-MAIL ADDRESS							
VAT REGISTRATION NUMBER							
SUPPLIER	TAX			CENTRAL			
COMPLIANCE STATUS	COMPLIANCE SYSTEM PIN:		OR	SUPPLIER DATABASE			
	STOTEWIPIN.			No:	MAAA		
B-BBEE STATUS	TICK AP	PLICABLE BOX]		US LEVEL SWOR	N	[TICK APPLIC	ABLE BOX]
LEVEL VERIFICATION CERTIFICATE			AFFIDAVIT				
OLIVIII IO/VIE	☐ Yes	☐ No				Yes	☐ No
IA B-BBEE STATUS L	EVEL VERIFICA	ATION CERTIFICATE/	SWORN AFFIL	DAVIT (FOR EME	S & QS	SEs) MUST BE S	UBMITTED IN
[A B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE/ SWORN AFFIDAVIT (FOR EMES & QSEs) MUST BE SUBMITTED IN ORDER TO QUALIFY FOR PREFERENCE POINTS FOR B-BBEE]							
ARE YOU THE ACCREDITED							
REPRESENTATIVE IN				OREIGN BASED OR THE GOODS		□Yes	□No
SOUTH AFRICA FOR	□Yes	□No		VORKS OFFERED	?	HE VEO ANOWE	. THE
THE GOODS /SERVICES /WORKS	[IF YES ENCLO	SE PROOFI				[IF YES, ANSWER QUESTIONNAIRE	
OFFERED?							
QUESTIONNAIRE TO BIDDING FOREIGN SUPPLIERS							
IS THE ENTITY A RESIDENT OF THE REPUBLIC OF SOUTH AFRICA (RSA)?							
DOES THE ENTITY HAVE A BRANCH IN THE RSA? ☐ YES ☐ NO							
DOES THE ENTITY HAVE A PERMANENT ESTABLISHMENT IN THE RSA?							
DOES THE ENTITY HAVE ANY SOURCE OF INCOME IN THE RSA?							
IS THE ENTITY LIABLE IN				MENT TO REGIS	TFR F∩		☐ NO ANCE STATUS
IF THE ANSWER IS "NO" TO ALL OF THE ABOVE, THEN IT IS NOT A REQUIREMENT TO REGISTER FOR A TAX COMPLIANCE STATUS SYSTEM PIN CODE FROM THE SOUTH AFRICAN REVENUE SERVICE (SARS) AND IF NOT REGISTER AS PER 2.3 BELOW.							

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PART B TERMS AND CONDITIONS FOR BIDDING

1. BID SUBMISSION:

- 1.1. BIDS MUST BE DELIVERED BY THE STIPULATED TIME TO THE CORRECT ADDRESS. LATE BIDS WILL NOT BE ACCEPTED FOR CONSIDERATION.
- 1.2. ALL BIDS MUST BE SUBMITTED ON THE OFFICIAL FORMS PROVIDED—(NOT TO BE RE-TYPED) OR IN THE MANNER PRESCRIBED IN THE BID DOCUMENT.
- 1.3. THIS BID IS SUBJECT TO THE PREFERENTIAL PROCUREMENT POLICY FRAMEWORK ACT, 2000 AND THE PREFERENTIAL PROCUREMENT REGULATIONS, 2017, THE GENERAL CONDITIONS OF CONTRACT (GCC) AND, IF APPLICABLE, ANY OTHER SPECIAL CONDITIONS OF CONTRACT.
- 1.4. THE SUCCESSFUL BIDDER WILL BE REQUIRED TO FILL IN AND SIGN A WRITTEN CONTRACT FORM (SBD7).

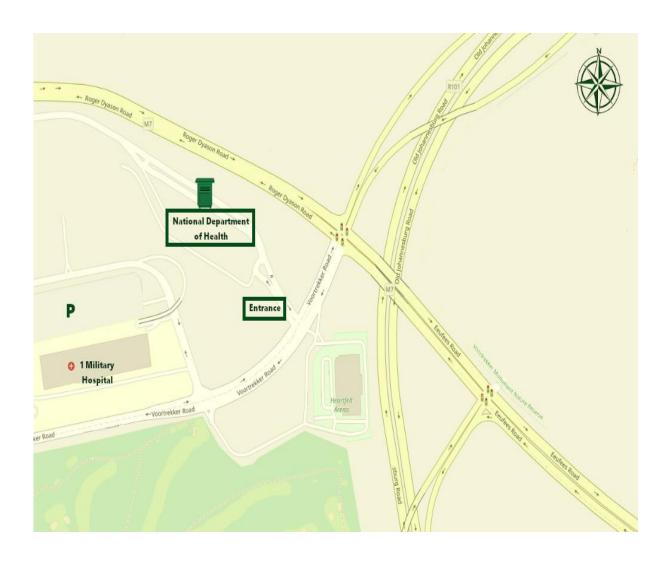
2. TAX COMPLIANCE REQUIREMENTS

- 2.1 BIDDERS MUST ENSURE COMPLIANCE WITH THEIR TAX OBLIGATIONS.
- 2.2 BIDDERS ARE REQUIRED TO SUBMIT THEIR UNIQUE PERSONAL IDENTIFICATION NUMBER (PIN) ISSUED BY SARS TO ENABLE THE ORGAN OF STATE TO VERIFY THE TAXPAYER'S PROFILE AND TAX STATUS.
- 2.3 APPLICATION FOR TAX COMPLIANCE STATUS (TCS) PIN MAY BE MADE VIA E-FILING THROUGH THE SARS WEBSITE WWW.SARS.GOV.ZA.
- 2.4 BIDDERS MAY ALSO SUBMIT A PRINTED TCS CERTIFICATE TOGETHER WITH THE BID.
- 2.5 IN BIDS WHERE CONSORTIA / JOINT VENTURES / SUB-CONTRACTORS ARE INVOLVED, EACH PARTY MUST SUBMIT A SEPARATE TCS CERTIFICATE / PIN / CSD NUMBER.
- 2.6 WHERE NO TCS PIN IS AVAILABLE BUT THE BIDDER IS REGISTERED ON THE CENTRAL SUPPLIER DATABASE (CSD), A CSD NUMBER MUST BE PROVIDED.
- 2.7 NO BIDS WILL BE CONSIDERED FROM PERSONS IN THE SERVICE OF THE STATE, COMPANIES WITH DIRECTORS WHO ARE PERSONS IN THE SERVICE OF THE STATE, OR CLOSE CORPORATIONS WITH MEMBERS PERSONS IN THE SERVICE OF THE STATE."

NB. FAILURE TO PROVIDE / OR COMPLY WITH ANY OF THE ABOVE PA	ARTICULARS MAT RENDER THE BID INVALID.
SIGNATURE OF BIDDER:	
CAPACITY UNDER WHICH THIS BID IS SIGNED: (Proof of authority must be submitted e.g. company resolution)	
DATE:	

ND. FAILURE TO PROVIDE LOR COMPLY MITH ANY OF THE AROVE PARTICUL ARC MAY RENDER THE RIP INVALID

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AUTHORITY TO SIGN THE STANDARD BIDDING DOCUMENTS (SBD) ON BEHALF OF AN ENTITY.

"Only authorized signatories may sign the original and all copies of the bid where required.

In the case of a **ONE-PERSON CONCERN** submitting a bid, this shall be clearly stated.

In case of a **COMPANY** submitting a bid, include a copy of a <u>resolution by its</u> <u>board of directors</u> authorizing a director or other official of the company to sign the documents on behalf of the company.

In the case of a **CLOSED CORPORATION** submitting a bid, include a copy of a <u>resolution by its members</u> authorizing a member or other official of the corporation to sign the documents on each member's behalf.

In the case of a **PARTNERSHIP** submitting a bid, <u>all the partners shall</u> sign the documents, unless one partner or a group of partners has been authorized to sign on behalf of each partner, in which case <u>proof of such authorization</u> shall be included in the bid.

In the case of a **JOINT VENTURE** submitting a bid, include <u>a resolution</u> of each company of the Joint Venture together with a resolution by its members authorizing a member of the Joint Venture to sign the documents on behalf of the Joint Venture."

Accept that failure to submit proof of Authorization to sign the bid may result in the bid being declared non-responsive.

AUTHORITY OF SIGNATORY

Signatories for companies, closed corporations and partnerships must establish their authority BY ATTACHING TO THIS FORM, ON THEIR ORGANISATIONS'S LETTERHEAD STATIONERY, a copy of the relevant resolution by their Board of Directors, Members or Partners, duly signed and dated.

An **EXAMPLE** is shown below for a COMPANY:

ZETHMBE TRADERS (Pty) Ltd
By resolution of the Board of Directors taken on 01 AUGUST 2000,
MR M BONAKELE
has been duly authorised to sign all documents in connection with
Contract no NDoH-01/2023/2024, and any contract which may arise
there from, on behalf of Mabel House (Pty) Ltd.
SIGNED ON BEHALF OF THE COMPANY: (Signature of Managing
IN HIS CAPACITY AS: Managing Director
DATE: 01 AUGUST 2000
SIGNATURE OF SIGNATORY: (Signature of M Bonakele)
As witnesses:
1
Signature of person authorised to sign the bid:
Date:

THE NATIONAL TREASURY

Republic of South Africa



GOVERNMENT PROCUREMENT: GENERAL CONDITIONS OF CONTRACT

July 2010

GOVERNMENT PROCUREMENT

GENERAL CONDITIONS OF CONTRACT July 2010

NOTES

The purpose of this document is to:

- (i) Draw special attention to certain general conditions applicable to government bids, contracts and orders; and
- (ii) To ensure that clients be familiar with regard to the rights and obligations of all parties involved in doing business with government.

In this document words in the singular also mean in the plural and vice versa and words in the masculine also mean in the feminine and neuter.

- The General Conditions of Contract will form part of all bid documents and may not be amended.
- Special Conditions of Contract (SCC) relevant to a specific bid, should be compiled separately for every bid (if (applicable) and will supplement the General Conditions of Contract. Whenever there is a conflict, the provisions in the SCC shall prevail.

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General Conditions of Contract

1. Definitions

- 1. The following terms shall be interpreted as indicated:
- 1.1 "Closing time" means the date and hour specified in the bidding documents for the receipt of bids.
- 1.2 "Contract" means the written agreement entered into between the purchaser and the supplier, as recorded in the contract form signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference therein.
- 1.3 "Contract price" means the price payable to the supplier under the contract for the full and proper performance of his contractual obligations.
- 1.4 "Corrupt practice" means the offering, giving, receiving, or soliciting of any thing of value to influence the action of a public official in the procurement process or in contract execution.
- 1.5 "Countervailing duties" are imposed in cases where an enterprise abroad is subsidized by its government and encouraged to market its products internationally.
- 1.6 "Country of origin" means the place where the goods were mined, grown or produced or from which the services are supplied. Goods are produced when, through manufacturing, processing or substantial and major assembly of components, a commercially recognized new product results that is substantially different in basic characteristics or in purpose or utility from its components.
- 1.7 "Day" means calendar day.
- 1.8 "Delivery" means delivery in compliance of the conditions of the contract or order.
- 1.9 "Delivery ex stock" means immediate delivery directly from stock actually on hand.
- 1.10 "Delivery into consignees store or to his site" means delivered and unloaded in the specified store or depot or on the specified site in compliance with the conditions of the contract or order, the supplier bearing all risks and charges involved until the supplies are so delivered and a valid receipt is obtained.
- 1.11 "Dumping" occurs when a private enterprise abroad market its goods on own initiative in the RSA at lower prices than that of the country of origin and which have the potential to harm the local industries in the

RSA.

- 1.12 "Force majeure" means an event beyond the control of the supplier and not involving the supplier's fault or negligence and not foreseeable. Such events may include, but is not restricted to, acts of the purchaser in its sovereign capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions and freight embargoes.
- 1.13 "Fraudulent practice" means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of any bidder, and includes collusive practice among bidders (prior to or after bid submission) designed to establish bid prices at artificial non-competitive levels and to deprive the bidder of the benefits of free and open competition.
- 1.14 "GCC" means the General Conditions of Contract.
- 1.15 "Goods" means all of the equipment, machinery, and/or other materials that the supplier is required to supply to the purchaser under the contract.
- 1.16 "Imported content" means that portion of the bidding price represented by the cost of components, parts or materials which have been or are still to be imported (whether by the supplier or his subcontractors) and which costs are inclusive of the costs abroad, plus freight and other direct importation costs such as landing costs, dock dues, import duty, sales duty or other similar tax or duty at the South African place of entry as well as transportation and handling charges to the factory in the Republic where the supplies covered by the bid will be manufactured.
- 1.17 "Local content" means that portion of the bidding price which is not included in the imported content provided that local manufacture does take place.
- 1.18 "Manufacture" means the production of products in a factory using labour, materials, components and machinery and includes other related value-adding activities.
- 1.19 "Order" means an official written order issued for the supply of goods or works or the rendering of a service.
- 1.20 "Project site," where applicable, means the place indicated in bidding documents.
- 1.21 "Purchaser" means the organization purchasing the goods.
- 1.22 "Republic" means the Republic of South Africa.
- 1.23 "SCC" means the Special Conditions of Contract.
- 1.24 "Services" means those functional services ancillary to the supply of the goods, such as transportation and any other incidental services, such as installation, commissioning, provision of technical assistance, training, catering, gardening, security, maintenance and other such

obligations of the supplier covered under the contract.

1.25 "Written" or "in writing" means handwritten in ink or any form of electronic or mechanical writing.

2. Application

- 2.1 These general conditions are applicable to all bids, contracts and orders including bids for functional and professional services, sales, hiring, letting and the granting or acquiring of rights, but excluding immovable property, unless otherwise indicated in the bidding documents.
- 2.2 Where applicable, special conditions of contract are also laid down to cover specific supplies, services or works.
- 2.3 Where such special conditions of contract are in conflict with these general conditions, the special conditions shall apply.

3. General

- 3.1 Unless otherwise indicated in the bidding documents, the purchaser shall not be liable for any expense incurred in the preparation and submission of a bid. Where applicable a non-refundable fee for documents may be charged.
- 3.2 With certain exceptions, invitations to bid are only published in the Government Tender Bulletin. The Government Tender Bulletin may be obtained directly from the Government Printer, Private Bag X85, Pretoria 0001, or accessed electronically from www.treasury.gov.za

4. Standards

4.1 The goods supplied shall conform to the standards mentioned in the bidding documents and specifications.

5. Use of contract documents and information; inspection.

- 5.1 The supplier shall not, without the purchaser's prior written consent, disclose the contract, or any provision thereof, or any specification, plan, drawing, pattern, sample, or information furnished by or on behalf of the purchaser in connection therewith, to any person other than a person employed by the supplier in the performance of the contract. Disclosure to any such employed person shall be made in confidence and shall extend only so far as may be necessary for purposes of such performance.
- 5.2 The supplier shall not, without the purchaser's prior written consent, make use of any document or information mentioned in GCC clause 5.1 except for purposes of performing the contract.
- 5.3 Any document, other than the contract itself mentioned in GCC clause 5.1 shall remain the property of the purchaser and shall be returned (all copies) to the purchaser on completion of the supplier's performance under the contract if so required by the purchaser.
- 5.4 The supplier shall permit the purchaser to inspect the supplier's records relating to the performance of the supplier and to have them audited by auditors appointed by the purchaser, if so required by the purchaser.

6. Patent rights

6.1 The supplier shall indemnify the purchaser against all third-party claims of infringement of patent, trademark, or industrial design rights arising from use of the goods or any part thereof by the purchaser.

7. Performance security

- 7.1 Within thirty (30) days of receipt of the notification of contract award, the successful bidder shall furnish to the purchaser the performance security of the amount specified in SCC.
- 7.2 The proceeds of the performance security shall be payable to the purchaser as compensation for any loss resulting from the supplier's failure to complete his obligations under the contract.
- 7.3 The performance security shall be denominated in the currency of the contract, or in a freely convertible currency acceptable to the purchaser and shall be in one of the following forms:
 - (a) a bank guarantee or an irrevocable letter of credit issued by a reputable bank located in the purchaser's country or abroad, acceptable to the purchaser, in the form provided in the bidding documents or another form acceptable to the purchaser; or
 - (b) a cashier's or certified cheque
- 7.4 The performance security will be discharged by the purchaser and returned to the supplier not later than thirty (30) days following the date of completion of the supplier's performance obligations under the contract, including any warranty obligations, unless otherwise specified in SCC.

8. Inspections, tests and analyses

- 8.1 All pre-bidding testing will be for the account of the bidder.
- 8.2 If it is a bid condition that supplies to be produced or services to be rendered should at any stage during production or execution or on completion be subject to inspection, the premises of the bidder or contractor shall be open, at all reasonable hours, for inspection by a representative of the Department or an organization acting on behalf of the Department.
- 8.3 If there are no inspection requirements indicated in the bidding documents and no mention is made in the contract, but during the contract period it is decided that inspections shall be carried out, the purchaser shall itself make the necessary arrangements, including payment arrangements with the testing authority concerned.
- 8.4 If the inspections, tests and analyses referred to in clauses 8.2 and 8.3 show the supplies to be in accordance with the contract requirements, the cost of the inspections, tests and analyses shall be defrayed by the purchaser.
- 8.5 Where the supplies or services referred to in clauses 8.2 and 8.3 do not comply with the contract requirements, irrespective of whether such supplies or services are accepted or not, the cost in connection with these inspections, tests or analyses shall be defrayed by the supplier.
- 8.6 Supplies and services which are referred to in clauses 8.2 and 8.3 and which do not comply with the contract requirements may be rejected.
- 8.7 Any contract supplies may on or after delivery be inspected, tested or

analyzed and may be rejected if found not to comply with the requirements of the contract. Such rejected supplies shall be held at the cost and risk of the supplier who shall, when called upon, remove them immediately at his own cost and forthwith substitute them with supplies which do comply with the requirements of the contract. Failing such removal the rejected supplies shall be returned at the suppliers cost and risk. Should the supplier fail to provide the substitute supplies forthwith, the purchaser may, without giving the supplier further opportunity to substitute the rejected supplies, purchase such supplies as may be necessary at the expense of the supplier.

8.8 The provisions of clauses 8.4 to 8.7 shall not prejudice the right of the purchaser to cancel the contract on account of a breach of the conditions thereof, or to act in terms of Clause 23 of GCC.

9. Packing

- 9.1 The supplier shall provide such packing of the goods as is required to prevent their damage or deterioration during transit to their final destination, as indicated in the contract. The packing shall be sufficient to withstand, without limitation, rough handling during transit and exposure to extreme temperatures, salt and precipitation during transit, and open storage. Packing, case size and weights shall take into consideration, where appropriate, the remoteness of the goods' final destination and the absence of heavy handling facilities at all points in transit.
- 9.2 The packing, marking, and documentation within and outside the packages shall comply strictly with such special requirements as shall be expressly provided for in the contract, including additional requirements, if any, specified in SCC, and in any subsequent instructions ordered by the purchaser.

10. Delivery and documents

- 10.1 Delivery of the goods shall be made by the supplier in accordance with the terms specified in the contract. The details of shipping and/or other documents to be furnished by the supplier are specified in SCC.
- 10.2 Documents to be submitted by the supplier are specified in SCC.

11. Insurance

11.1 The goods supplied under the contract shall be fully insured in a freely convertible currency against loss or damage incidental to manufacture or acquisition, transportation, storage and delivery in the manner specified in the SCC.

12. Transportation

12.1 Should a price other than an all-inclusive delivered price be required, this shall be specified in the SCC.

13. Incidental services

- 13.1 The supplier may be required to provide any or all of the following services, including additional services, if any, specified in SCC:
 - (a) performance or supervision of on-site assembly and/or commissioning of the supplied goods;
 - (b) furnishing of tools required for assembly and/or maintenance of the supplied goods;
 - (c) furnishing of a detailed operations and maintenance manual for each appropriate unit of the supplied goods;

- (d) performance or supervision or maintenance and/or repair of the supplied goods, for a period of time agreed by the parties, provided that this service shall not relieve the supplier of any warranty obligations under this contract; and
- (e) training of the purchaser's personnel, at the supplier's plant and/or on-site, in assembly, start-up, operation, maintenance, and/or repair of the supplied goods.
- 13.2 Prices charged by the supplier for incidental services, if not included in the contract price for the goods, shall be agreed upon in advance by the parties and shall not exceed the prevailing rates charged to other parties by the supplier for similar services.

14. Spare parts

- 14.1 As specified in SCC, the supplier may be required to provide any or all of the following materials, notifications, and information pertaining to spare parts manufactured or distributed by the supplier:
 - (a) such spare parts as the purchaser may elect to purchase from the supplier, provided that this election shall not relieve the supplier of any warranty obligations under the contract; and
 - (b) in the event of termination of production of the spare parts:
 - (i) Advance notification to the purchaser of the pending termination, in sufficient time to permit the purchaser to procure needed requirements; and
 - (ii) following such termination, furnishing at no cost to the purchaser, the blueprints, drawings, and specifications of the spare parts, if requested.

15. Warranty

- 15.1 The supplier warrants that the goods supplied under the contract are new, unused, of the most recent or current models, and that they incorporate all recent improvements in design and materials unless provided otherwise in the contract. The supplier further warrants that all goods supplied under this contract shall have no defect, arising from design, materials, or workmanship (except when the design and/or material is required by the purchaser's specifications) or from any act or omission of the supplier, that may develop under normal use of the supplied goods in the conditions prevailing in the country of final destination.
- 15.2 This warranty shall remain valid for twelve (12) months after the goods, or any portion thereof as the case may be, have been delivered to and accepted at the final destination indicated in the contract, or for eighteen (18) months after the date of shipment from the port or place of loading in the source country, whichever period concludes earlier, unless specified otherwise in SCC.
- 15.3 The purchaser shall promptly notify the supplier in writing of any claims arising under this warranty.
- 15.4 Upon receipt of such notice, the supplier shall, within the period specified in SCC and with all reasonable speed, repair or replace the defective goods or parts thereof, without costs to the purchaser.
- 15.5 If the supplier, having been notified, fails to remedy the defect(s) within the period specified in SCC, the purchaser may proceed to take

such remedial action as may be necessary, at the supplier's risk and expense and without prejudice to any other rights which the purchaser may have against the supplier under the contract.

16. Payment

- 16.1 The method and conditions of payment to be made to the supplier under this contract shall be specified in SCC.
- 16.2 The supplier shall furnish the purchaser with an invoice accompanied by a copy of the delivery note and upon fulfillment of other obligations stipulated in the contract.
- 16.3 Payments shall be made promptly by the purchaser, but in no case later than thirty (30) days after submission of an invoice or claim by the supplier.
- 16.4 Payment will be made in Rand unless otherwise stipulated in SCC.

17. Prices

17.1 Prices charged by the supplier for goods delivered and services performed under the contract shall not vary from the prices quoted by the supplier in his bid, with the exception of any price adjustments authorized in SCC or in the purchaser's request for bid validity extension, as the case may be.

18. Contract amendments

18.1 No variation in or modification of the terms of the contract shall be made except by written amendment signed by the parties concerned.

19. Assignment

19.1 The supplier shall not assign, in whole or in part, its obligations to perform under the contract, except with the purchaser's prior written consent.

20. Subcontracts

20.1 The supplier shall notify the purchaser in writing of all subcontracts awarded under this contracts if not already specified in the bid. Such notification, in the original bid or later, shall not relieve the supplier from any liability or obligation under the contract.

21. Delays in the supplier's performance

- 21.1 Delivery of the goods and performance of services shall be made by the supplier in accordance with the time schedule prescribed by the purchaser in the contract.
- 21.2 If at any time during performance of the contract, the supplier or its subcontractor(s) should encounter conditions impeding timely delivery of the goods and performance of services, the supplier shall promptly notify the purchaser in writing of the fact of the delay, its likely duration and its cause(s). As soon as practicable after receipt of the supplier's notice, the purchaser shall evaluate the situation and may at his discretion extend the supplier's time for performance, with or without the imposition of penalties, in which case the extension shall be ratified by the parties by amendment of contract.
- 21.3 No provision in a contract shall be deemed to prohibit the obtaining of supplies or services from a national department, provincial department, or a local authority.
- 21.4 The right is reserved to procure outside of the contract small quantities or to have minor essential services executed if an emergency arises, the

supplier's point of supply is not situated at or near the place where the supplies are required, or the supplier's services are not readily available.

- 21.5 Except as provided under GCC Clause 25, a delay by the supplier in the performance of its delivery obligations shall render the supplier liable to the imposition of penalties, pursuant to GCC Clause 22, unless an extension of time is agreed upon pursuant to GCC Clause 21.2 without the application of penalties.
- 21.6 Upon any delay beyond the delivery period in the case of a supplies contract, the purchaser shall, without canceling the contract, be entitled to purchase supplies of a similar quality and up to the same quantity in substitution of the goods not supplied in conformity with the contract and to return any goods delivered later at the supplier's expense and risk, or to cancel the contract and buy such goods as may be required to complete the contract and without prejudice to his other rights, be entitled to claim damages from the supplier.

22. Penalties

22.1 Subject to GCC Clause 25, if the supplier fails to deliver any or all of the goods or to perform the services within the period(s) specified in the contract, the purchaser shall, without prejudice to its other remedies under the contract, deduct from the contract price, as a penalty, a sum calculated on the delivered price of the delayed goods or unperformed services using the current prime interest rate calculated for each day of the delay until actual delivery or performance. The purchaser may also consider termination of the contract pursuant to GCC Clause 23.

23. Termination for default

- 23.1 The purchaser, without prejudice to any other remedy for breach of contract, by written notice of default sent to the supplier, may terminate this contract in whole or in part:
 - (a) if the supplier fails to deliver any or all of the goods within the period(s) specified in the contract, or within any extension thereof granted by the purchaser pursuant to GCC Clause 21.2:
 - (b) if the Supplier fails to perform any other obligation(s) under the contract; or
 - (c) if the supplier, in the judgment of the purchaser, has engaged in corrupt or fraudulent practices in competing for or in executing the contract.
- 23.2 In the event the purchaser terminates the contract in whole or in part, the purchaser may procure, upon such terms and in such manner as it deems appropriate, goods, works or services similar to those undelivered, and the supplier shall be liable to the purchaser for any excess costs for such similar goods, works or services. However, the supplier shall continue performance of the contract to the extent not terminated.
- 23.3 Where the purchaser terminates the contract in whole or in part, the purchaser may decide to impose a restriction penalty on the supplier by prohibiting such supplier from doing business with the public sector for a period not exceeding 10 years.
- 23.4 If a purchaser intends imposing a restriction on a supplier or any

person associated with the supplier, the supplier will be allowed a time period of not more than fourteen (14) days to provide reasons why the envisaged restriction should not be imposed. Should the supplier fail to respond within the stipulated fourteen (14) days the purchaser may regard the intended penalty as not objected against and may impose it on the supplier.

- 23.5 Any restriction imposed on any person by the Accounting Officer / Authority will, at the discretion of the Accounting Officer / Authority, also be applicable to any other enterprise or any partner, manager, director or other person who wholly or partly exercises or exercised or may exercise control over the enterprise of the first-mentioned person, and with which enterprise or person the first-mentioned person, is or was in the opinion of the Accounting Officer / Authority actively associated.
- 23.6 If a restriction is imposed, the purchaser must, within five (5) working days of such imposition, furnish the National Treasury, with the following information:
 - (i) the name and address of the supplier and / or person restricted by the purchaser;
 - (ii) the date of commencement of the restriction
 - (iii) the period of restriction; and
 - (iv) the reasons for the restriction.

These details will be loaded in the National Treasury's central database of suppliers or persons prohibited from doing business with the public sector.

- 23.7 If a court of law convicts a person of an offence as contemplated in sections 12 or 13 of the Prevention and Combating of Corrupt Activities Act, No. 12 of 2004, the court may also rule that such person's name be endorsed on the Register for Tender Defaulters. When a person's name has been endorsed on the Register, the person will be prohibited from doing business with the public sector for a period not less than five years and not more than 10 years. The National Treasury is empowered to determine the period of restriction and each case will be dealt with on its own merits. According to section 32 of the Act the Register must be open to the public. The Register can be perused on the National Treasury website.
- 24. Anti-dumping and countervailing duties and rights
- 24.1 When, after the date of bid, provisional payments are required, or antidumping or countervailing duties are imposed, or the amount of a
 provisional payment or anti-dumping or countervailing right is
 increased in respect of any dumped or subsidized import, the State is
 not liable for any amount so required or imposed, or for the amount of
 any such increase. When, after the said date, such a provisional
 payment is no longer required or any such anti-dumping or
 countervailing right is abolished, or where the amount of such
 provisional payment or any such right is reduced, any such favourable
 difference shall on demand be paid forthwith by the contractor to the
 State or the State may deduct such amounts from moneys (if any)
 which may otherwise be due to the contractor in regard to supplies or
 services which he delivered or rendered, or is to deliver or render in
 terms of the contract or any other contract or any other amount which

may be due to him

25. Force Majeure

- 25.1 Notwithstanding the provisions of GCC Clauses 22 and 23, the supplier shall not be liable for forfeiture of its performance security, damages, or termination for default if and to the extent that his delay in performance or other failure to perform his obligations under the contract is the result of an event of force majeure.
- 25.2 If a force majeure situation arises, the supplier shall promptly notify the purchaser in writing of such condition and the cause thereof. Unless otherwise directed by the purchaser in writing, the supplier shall continue to perform its obligations under the contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the force majeure event.

26. Termination for insolvency

26.1 The purchaser may at any time terminate the contract by giving written notice to the supplier if the supplier becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the supplier, provided that such termination will not prejudice or affect any right of action or remedy which has accrued or will accrue thereafter to the purchaser.

27. Settlement of Disputes

- 27.1 If any dispute or difference of any kind whatsoever arises between the purchaser and the supplier in connection with or arising out of the contract, the parties shall make every effort to resolve amicably such dispute or difference by mutual consultation.
- 27.2 If, after thirty (30) days, the parties have failed to resolve their dispute or difference by such mutual consultation, then either the purchaser or the supplier may give notice to the other party of his intention to commence with mediation. No mediation in respect of this matter may be commenced unless such notice is given to the other party.
- 27.3 Should it not be possible to settle a dispute by means of mediation, it may be settled in a South African court of law.
- 27.4 Mediation proceedings shall be conducted in accordance with the rules of procedure specified in the SCC.
- 27.5 Notwithstanding any reference to mediation and/or court proceedings herein,
 - (a) the parties shall continue to perform their respective obligations under the contract unless they otherwise agree; and
 - (b) the purchaser shall pay the supplier any monies due the supplier.

28. Limitation of liability

- 28.1 Except in cases of criminal negligence or willful misconduct, and in the case of infringement pursuant to Clause 6;
 - (a) the supplier shall not be liable to the purchaser, whether in contract, tort, or otherwise, for any indirect or consequential loss or damage, loss of use, loss of production, or loss of profits or interest costs, provided that this exclusion shall not apply to any obligation of the supplier to pay penalties and/or damages to the purchaser; and

(b) the aggregate liability of the supplier to the purchaser, whether under the contract, in tort or otherwise, shall not exceed the total contract price, provided that this limitation shall not apply to the cost of repairing or replacing defective equipment.

29. Governing language

29.1 The contract shall be written in English. All correspondence and other documents pertaining to the contract that is exchanged by the parties shall also be written in English.

30. Applicable law

30.1 The contract shall be interpreted in accordance with South African laws, unless otherwise specified in SCC.

31. Notices

- 31.1 Every written acceptance of a bid shall be posted to the supplier concerned by registered or certified mail and any other notice to him shall be posted by ordinary mail to the address furnished in his bid or to the address notified later by him in writing and such posting shall be deemed to be proper service of such notice
- 31.2 The time mentioned in the contract documents for performing any act after such aforesaid notice has been given, shall be reckoned from the date of posting of such notice.

32. Taxes and duties

- 32.1 A foreign supplier shall be entirely responsible for all taxes, stamp duties, license fees, and other such levies imposed outside the purchaser's country.
- 32.2 A local supplier shall be entirely responsible for all taxes, duties, license fees, etc., incurred until delivery of the contracted goods to the purchaser.
- 32.3 No contract shall be concluded with any bidder whose tax matters are not in order. Prior to the award of a bid the Department must be in possession of a tax clearance certificate, submitted by the bidder. This certificate must be an original issued by the South African Revenue Services.

33. National 33.1 Industrial Participation (NIP) Programme

The NIP Programme administered by the Department of Trade and Industry shall be applicable to all contracts that are subject to the NIP obligation.

34 Prohibition of Restrictive practices

- 34.1 In terms of section 4 (1) (b) (iii) of the Competition Act No. 89 of 1998, as amended, an agreement between, or concerted practice by, firms, or a decision by an association of firms, is prohibited if it is between parties in a horizontal relationship and if a bidder (s) is / are or a contractor(s) was / were involved in collusive bidding (or bid rigging).
- 34.2 If a bidder(s) or contractor(s), based on reasonable grounds or evidence obtained by the purchaser, has / have engaged in the restrictive practice referred to above, the purchaser may refer the matter to the Competition Commission for investigation and possible imposition of administrative penalties as contemplated in the Competition Act No. 89 of 1998.

34.3 If a bidder(s) or contractor(s), has / have been found guilty by the Competition Commission of the restrictive practice referred to above, the purchaser may, in addition and without prejudice to any other remedy provided for, invalidate the bid(s) for such item(s) offered, and / or terminate the contract in whole or part, and / or restrict the bidder(s) or contractor(s) from conducting business with the public sector for a period not exceeding ten (10) years and / or claim damages from the bidder(s) or contractor(s) concerned.

Js General Conditions of Contract (revised July 2010)

BIDDER'S DISCLOSURE

1. PURPOSE OF THE FORM

Any person (natural or juristic) may make an offer or offers in terms of this invitation to bid. In line with the principles of transparency, accountability, impartiality, and ethics as enshrined in the Constitution of the Republic of South Africa and further expressed in various pieces of legislation, it is required for the bidder to make this declaration in respect of the details required hereunder.

Where a person/s are listed in the Register for Tender Defaulters and / or the List of Restricted Suppliers, that person will automatically be disqualified from the bid process.

2. Bidder's declaration

- 2.1 Is the bidder, or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest1 in the enterprise, employed by the state?

 YES/NO
- 2.1.1 If so, furnish particulars of the names, individual identity numbers, and, if applicable, state employee numbers of sole proprietor/ directors / trustees / shareholders / members/ partners or any person having a controlling interest in the enterprise, in table below.

Full Name	Identity Number	Name of State institution

2.2 Do you, or any person connected with the bidder, have a relationship

¹ the power, by one person or a group of persons holding the majority of the equity of an enterprise, alternatively, the person/s having the deciding vote or power to influence or to direct the course and decisions of the enterprise.

2.2.1	If so, furnish particulars:		
2.3	members / partners of	or any person havin nterest in any other	g a controlling interest in the related enterprise whether or YES/NO
2.3.1	, ·		
3	DECLARATION		
			undersigned, in hereby make the following mplete in every respect:
3.1 3.2 3.3	disclosure is found not the bidder has arrived without consultation, any competitor. Howe	e accompanying boot to be true and cord at the accompanyir communication, agreed, communication	d will be disqualified if this applete in every respect; ag bid independently from, and reement or arrangement with a between partners in a joint
3.4	In addition, there hagreements or arrang quantity, specification used to calculate pric submit or not to subm	nave been no cor pements with any cons, prices, including ses, market allocation it the bid, bidding widelivery particulars	ued as collusive bidding. sultations, communications, mpetitor regarding the quality, methods, factors or formulas n, the intention or decision to ith the intention not to win the of the products or services to
3.4	The terms of the acc	companying bid haver, directly or indirec	re not been, and will not be, tly, to any competitor, prior to ing or of the awarding of the
3.5			munications, agreements or any official of the procuring

² Joint venture or Consortium means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract.

SBD4

institution in relation to this procurement process prior to and during the bidding process except to provide clarification on the bid submitted where so required by the institution; and the bidder was not involved in the drafting of the specifications or terms of reference for this bid.

3.6 I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.

I CERTIFY THAT THE INFORMATION FURNISHED IN PARAGRAPHS 1, 2 and 3 ABOVE IS CORRECT.

I ACCEPT THAT THE STATE MAY REJECT THE BID OR ACT AGAINST ME IN TERMS OF PARAGRAPH 6 OF PFMA SCM INSTRUCTION 03 OF 2021/22 ON PREVENTING AND COMBATING ABUSE IN THE SUPPLY CHAIN MANAGEMENT SYSTEM SHOULD THIS DECLARATION PROVE TO BE FALSE.

Signature	Date
Position	Name of bidder

This document must be signed and submitted together with your bid

THE NATIONAL INDUSTRIAL PARTICIPATION PROGRAMME

INTRODUCTION

The National Industrial Participation (NIP) Programme, which is applicable to all government procurement contracts that have an imported content, became effective on the 1 September 1996. The NIP policy and guidelines were fully endorsed by Cabinet on 30 April 1997. In terms of the Cabinet decision, all state and parastatal purchases / lease contracts (for goods, works and services) entered into after this date, are subject to the NIP requirements. NIP is obligatory and therefore must be complied with. The Industrial Participation Secretariat (IPS) of the Department of Trade and Industry (DTI) is charged with the responsibility of administering the programme.

1 PILLARS OF THE PROGRAMME

- 1.1 The NIP obligation is benchmarked on the imported content of the contract. Any contract having an imported content equal to or exceeding US\$ 10 million or other currency equivalent to US\$ 10 million will have a NIP obligation. This threshold of US\$ 10 million can be reached as follows:
 - (a) Any single contract with imported content exceeding US\$10 million.

or

(b) Multiple contracts for the same goods, works or services each with imported content exceeding US\$3 million awarded to one seller over a 2 year period which in total exceeds US\$10 million.

or

(c) A contract with a renewable option clause, where should the option be exercised the total value of the imported content will exceed US\$10 million.

or

- (d) Multiple suppliers of the same goods, works or services under the same contract, where the value of the imported content of each allocation is equal to or exceeds US\$ 3 million worth of goods, works or services to the same government institution, which in total over a two (2) year period exceeds US\$10 million.
- 1.2 The NIP obligation applicable to suppliers in respect of sub-paragraphs 1.1 (a) to 1.1 (c) above will amount to 30 % of the imported content whilst suppliers in respect of paragraph 1.1 (d) shall incur 30% of the total NIP obligation on a *pro-rata* basis.
- 1.3 To satisfy the NIP obligation, the DTI would negotiate and conclude agreements such as investments, joint ventures, sub-contracting, licensee production, export promotion, sourcing arrangements and research and development (R&D) with partners or suppliers.

1.4 A period of seven years has been identified as the time frame within which to discharge the obligation.

2 REQUIREMENTS OF THE DEPARTMENT OF TRADE AND INDUSTRY

- 2.1 In order to ensure effective implementation of the programme, successful bidders (contractors) are required to, immediately after the award of a contract that is in excess of **R10 million** (ten million Rands), submit details of such a contract to the DTI for reporting purposes.
- 2.2 The purpose for reporting details of contracts in excess of the amount of R10 million (ten million Rands) is to cater for multiple contracts for the same goods, works or services; renewable contracts and multiple suppliers for the same goods, works or services under the same contract as provided for in paragraphs 1.1.(b) to 1.1. (d) above.

3 BID SUBMISSION AND CONTRACT REPORTING REQUIREMENTS OF BIDDERS AND SUCCESSFUL BIDDERS (CONTRACTORS)

- 3.1 Bidders are required to sign and submit this Standard Bidding Document (SBD 5) together with the bid on the closing date and time.
- In order to accommodate multiple contracts for the same goods, works or services; renewable contracts and multiple suppliers for the same goods, works or services under the same contract as indicated in sub-paragraphs 1.1 (b) to 1.1 (d) above and to enable the DTI in determining the NIP obligation, successful bidders (contractors) are required, immediately after being officially notified about any successful bid with a value in excess of R10 million (ten million Rands), to contact and furnish the DTI with the following information:
 - Bid / contract number.
 - Description of the goods, works or services.
 - Date on which the contract was accepted.
 - Name, address and contact details of the government institution.
 - Value of the contract.
 - Imported content of the contract, if possible.
- The information required in paragraph 3.2 above must be sent to the Department of Trade and Industry, Private Bag X 84, Pretoria, 0001 for the attention of Mr Elias Malapane within five (5) working days after award of the contract. Mr Malapane may be contacted on telephone (012) 394 1401, facsimile (012) 394 2401 or e-mail at Elias@thedti.gov.za for further details about the programme.

4 PROCESS TO SATISFY THE NIP OBLIGATION

- 4.1 Once the successful bidder (contractor) has made contact with and furnished the DTI with the information required, the following steps will be followed:
 - a. the contractor and the DTI will determine the NIP obligation;
 - b. the contractor and the DTI will sign the NIP obligation agreement;

- c. the contractor will submit a performance guarantee to the DTI;
- d. the contractor will submit a business concept for consideration and approval by the DTI;
- e. upon approval of the business concept by the DTI, the contractor will submit detailed business plans outlining the business concepts;
- f. the contractor will implement the business plans; and
- g. the contractor will submit bi-annual progress reports on approved plans to the DTI.
- 4.2 The NIP obligation agreement is between the DTI and the successful bidder (contractor) and, therefore, does not involve the purchasing institution.

Bid number NDOH-03(2025/2026)	28 OCTOBER 2025 @ 11:00AM
Name of bidder	
Postal address	
Signature	Name (in print)
Date	

Js475wc

PREFERENCE POINTS CLAIM FORM IN TERMS OF THE PREFERENTIAL PROCUREMENT REGULATIONS 2022

This preference form must form part of all tenders invited. It contains general information and serves as a claim form for preference points for specific goals.

NB: BEFORE COMPLETING THIS FORM, TENDERERS MUST STUDY THE GENERAL CONDITIONS, DEFINITIONS AND DIRECTIVES APPLICABLE IN RESPECT OF THE TENDER AND PREFERENTIAL PROCUREMENT REGULATIONS, 2022

1. GENERAL CONDITIONS

- 1.1 The following preference point systems are applicable to invitations to tender:
 - the 80/20 system for requirements with a Rand value of up to R50 000 000 (all applicable taxes included); and
 - the 90/10 system for requirements with a Rand value above R50 000 000 (all applicable taxes included).

1.2 To be completed by the organ of state

(delete whichever is not applicable for this tender).

- a) The applicable preference point system for this tender is the 90/10 preference point system.
- b) The applicable preference point system for this tender is the 80/20 preference point system.
- c) Either the 80/20 preference point system will be applicable in this tender. The lowest/ highest acceptable tender will be used to determine the accurate system once tenders are received.
- 1.3 Points for this tender (even in the case of a tender for income-generating contracts) shall be awarded for:
 - (a) Price: and
 - (b) Specific Goals.

1.4 To be completed by the organ of state:

The maximum points for this tender are allocated as follows:

	POINTS
PRICE	80
SPECIFIC GOALS	20
Total points for Price and SPECIFIC GOALS	100

1.5 Failure on the part of a tenderer to submit proof or documentation required in terms of

this tender to claim points for specific goals with the tender, will be interpreted to mean that preference points for specific goals are not claimed.

- 1.6 The organ of state reserves the right to require of a tenderer, either before a tender is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the organ of state.
- 1.7 The company must submit ID copies of Directors and or shareholders with their bid document or quotation to substantiate points claimed. The share certificate reflecting the number of shares held by each member or director of the company to qualify for the points claimed must be submitted. In case of a claiming points for disability the company must submit a registered Doctor noted or document as evidence of the disability.

2. **DEFINITIONS**

- (a) "tender" means a written offer in the form determined by an organ of state in response to an invitation to provide goods or services through price quotations, competitive tendering process or any other method envisaged in legislation;
- (b) "price" means an amount of money tendered for goods or services, and includes all applicable taxes less all unconditional discounts;
- (c) "rand value" means the total estimated value of a contract in Rand, calculated at the time of bid invitation, and includes all applicable taxes;
- (d) "tender for income-generating contracts" means a written offer in the form determined by an organ of state in response to an invitation for the origination of income-generating contracts through any method envisaged in legislation that will result in a legal agreement between the organ of state and a third party that produces revenue for the organ of state, and includes, but is not limited to, leasing and disposal of assets and concession contracts, excluding direct sales and disposal of assets through public auctions; and
- (e) "the Act" means the Preferential Procurement Policy Framework Act, 2000 (Act No. 5 of 2000).

3. FORMULAE FOR PROCUREMENT OF GOODS AND SERVICES

3.1. POINTS AWARDED FOR PRICE

3.1.1 THE 80/20 OR 90/10 PREFERENCE POINT SYSTEMS

A maximum of 80 or 90 points is allocated for price on the following basis:

$$Ps = 80\left(1 - \frac{Pt - Pmin}{Pmin}\right)$$
 or $Ps = 90\left(1 - \frac{Pt - Pmin}{Pmin}\right)$

Where

Ps = Points scored for price of tender under consideration

Pt = Price of tender under consideration

Pmin = Price of lowest acceptable tender

3.2. FORMULAE FOR DISPOSAL OR LEASING OF STATE ASSETS AND INCOME GENERATING PROCUREMENT

3.2.1. POINTS AWARDED FOR PRICE

A maximum of 80 or 90 points is allocated for price on the following basis:

$$Ps = 80\left(1+rac{Pt-P\,max}{P\,max}
ight)$$
 or $Ps = 90\left(1+rac{Pt-P\,max}{P\,max}
ight)$

Where

Ps = Points scored for price of tender under consideration

Pt = Price of tender under consideration

Pmax = Price of highest acceptable tender

4. POINTS AWARDED FOR SPECIFIC GOALS

- 4.1. In terms of Regulation 4(2); 5(2); 6(2) and 7(2) of the Preferential Procurement Regulations, preference points must be awarded for specific goals stated in the tender. For the purposes of this tender the tenderer will be allocated points based on the goals stated in table 1 below as may be supported by proof/ documentation stated in the conditions of this tender:
- 4.2. In cases where organs of state intend to use Regulation 3(2) of the Regulations, which states that, if it is unclear whether the 80/20 or 90/10 preference point system applies, an organ of state must, in the tender documents, stipulate in the case of—
 - (a) an invitation for tender for income-generating contracts, that either the 80/20 or 90/10 preference point system will apply and that the highest acceptable tender will be used to determine the applicable preference point system; or
 - (b) any other invitation for tender, that either the 80/20 or 90/10 preference point system will apply and that the lowest acceptable tender will be used to determine the applicable preference point system,

then the organ of state must indicate the points allocated for specific goals for both the 90/10 and 80/20 preference point system.

Table 1: Specific goals for the tender and points claimed are indicated per the table below.

(Note to organs of state: Where either the 90/10 or 80/20 preference point system is applicable, corresponding points must also be indicated as such.

Note to tenderers: The tenderer must indicate how they claim points for each preference point system.)

The specific goals allocated points in terms of this tender	Number of points allocated (80/20 system) (To be completed by the organ of state)	Percentage ownership equity (To be completed by the tenderer)	Number of points claimed (80/20 system) (To be completed by the tenderer)
HDI	8		
Women	6		
People with Disabilities	2		
Promotion of SMMEs	2		
The promotion of South African owned enterprises	2		

DECLARATION WITH REGARD TO COMPANY/FIRM

4.3.	Name of company/firm		
4.4.	Company registration number:		
4.5.	TYPE OF COMPANY/ FIRM		
	 □ Partnership/Joint Venture / Consortium □ One-person business/sole propriety □ Close corporation □ Public Company □ Personal Liability Company □ (Pty) Limited □ Non-Profit Company □ State Owned Company [TICK APPLICABLE BOX] 		

- 4.6. I, the undersigned, who is duly authorised to do so on behalf of the company/firm, certify that the points claimed, based on the specific goals as advised in the tender, qualifies the company/ firm for the preference(s) shown and I acknowledge that:
 - i) The information furnished is true and correct;

- ii) The preference points claimed are in accordance with the General Conditions as indicated in paragraph 1 of this form;
- iii) In the event of a contract being awarded as a result of points claimed as shown in paragraphs 1.4 and 4.2, the contractor may be required to furnish documentary proof to the satisfaction of the organ of state that the claims are correct;
- iv) If the specific goals have been claimed or obtained on a fraudulent basis or any of the conditions of contract have not been fulfilled, the organ of state may, in addition to any other remedy it may have
 - (a) disqualify the person from the tendering process;
 - (b) recover costs, losses or damages it has incurred or suffered as a result of that person's conduct;
 - (c) cancel the contract and claim any damages which it has suffered as a result of having to make less favourable arrangements due to such cancellation;
 - (d) recommend that the tenderer or contractor, its shareholders and directors, or only the shareholders and directors who acted on a fraudulent basis, be restricted from obtaining business from any organ of state for a period not exceeding 10 years, after the audi alteram partem (hear the other side) rule has been applied; and
 - (e) forward the matter for criminal prosecution, if deemed necessary.

	SIGNATURE(S) OF TENDERER(S)
SURNAME AND NAME:	
DATE:	
ADDRESS:	





TERMS OF REFERENCE AND THE SPECIAL CONDITIONS OF CONTRACT (SCC) FOR NDOH 03-2025/2026: APPOINTMENT OF A SERVICE PROVIDER FOR THE SUPPLY, DELIVERY, INSTALLATION, CONFIGURATION, MAINTENANCE AND SUPPORT OF AN AUDIT MANAGEMENT SOFTWARE AT THE NATIONAL DEPARTMENT OF HEALTH FOR A PERIOD OF THREE (3) YEARS

1. CONTRACT BRIEF

This bid is for the acquisition of an Audit Management Seftware for the Internal Audit Chief Directorate at the National Department of Health (NDoH) in Pretoria. The NDoH has established an internal audit function whose role is to provide an independent assurance to management covering risk management, governance and internal control processes as to whether they are adequate and operating effectively. Currently the internal audit function conducts the internal audit projects manually.

The NDoH intends to automate the internal audit processes by acquiring an Audit Management Seftware. The acquisition of the Audit Management Seftware will reduce the time and costs associated with performing internal audit projects. Further the system will improve the efficiency and productivity of the entire audit process including risk assessment, planning, scheduling, preparation, execution, review, report generation, trend analysis, committee reporting, issue tracking and administration.

2. LEGISLATIVE FRAMEWORK

2.1 This bid and all contracts originating thereof will be subject to the General Conditions of Contract (GCC) issued according to the National Treasury Regulation 16A published in terms of the Public Finance Management Act, 1999 (Act 1 of 1999) as well as the Preferential Procurement Policy Framework Act 2000 (PPPFA) amended in the 2022 regulations.

2.2 The Special Conditions of Contract (SCC) are supplementary to the General Conditions of Contract. However, where the Special Conditions of Contract conflict with the GCC, the SCC will prevail.

3. SYSTEM FRAMEWORK REQUIREMENTS

- 3.1 Tried and tested automated Audit Management Software Solution.
- 3.2 The system should be based on universally accepted best practice methodology, to enable the NDoH to adopt and comply with frameworks such as COSO, ISO 31000, COBIT, KING IV, the Institute of Internal Auditors' Global Internal Audit Standards", etc.
- 3.3 The audit software should be customized to conform to Internal Audit Methodologies of the NDOH.
- 3.4 Develop, design, and install a system that provides internal audit management from planning, execution, reporting including a function for a follow up process.

4. TECHNICAL REQUIREMENTS

4.1 Planning

- 4.1.1 Electronically facilitate risk-based audit planning through risk assessments and results thereof.
- 4.1.2 Ability to import audit plans which are on Microsoft (Excel, Word, PowerPoint, Pdf, etc) programs and the ability to create audit plans in the software.
- 4.1.3 Ability to automatically generate the draft Annual Audit Plan based on the priority rating of risks from the risk register.
- 4.1.4 Preliminary surveys the software should have the capability to have customized audit procedures loaded per internal audit methodology or the ability to upload surveys in excel.
- 4.1.5 Ability to capture internal audit budget/plan, time for each project during the planning stage.
- 4.1.6 Ability to generate/capture audit environment questionnaires.
- 4.1.7 Automated project plans, Gantt charts, etc.
- 4.1.8 Resource planning, allocations and scheduling capabilities.

- 4.1.9 Project management define tasks, timeframe tasks, interdependent tasks, deliverables and the ability to generate alerts when deliverables dates are about to be reached or have been passed.
- 4.1.10 Ability to generate/capture engagement letters/audit planning documents.
- 4.1.11 Ability to enable sampling of transactions in line with the NDoH Internal Audit Methodology.
- 4.1.12 Ability to carry forward and test controls identified during the Planning to facilitate testing and reporting.

4.2 Risk Management

- 4.2.1 The ability to import risk registers which are on MS programs format (excel, word, pdf, PowerPoint, etc).
- 4.2.2 Ability to upload risks in a central point for linking with Audit procedures.
- 4.2.3 Ability to analyse the risks before and post audit in terms of impact, likelihood, and current controls in line with the NDOH audit methodology.

4.3 Project Execution

- 4.3.1 Ability to have the audit procedures tabs to allow for documentation and the ability to generate audit program as per the Internal Audit Methodology.
- 4.3.2 Ability to access the audit procedures captured in the audit program to conduct the audit; and to add additional audit steps (procedures) to the audit program at any time during the audit.
- 4.3.3 Ability to have the pre-loaded generic working papers and the ability to generate audit working papers as per the Internal Audit Methodology.
- 4.3.4 Ability to authorize internal auditors and managers to gain access to other audit projects for management and monitoring purposes.
- 4.3.5 Ability to plan and perform audit tests; create tests, define exceptions, set tolerable level of exceptions, record audit test results, raise exceptions/findings and record results.
- 4.3.6 The system should have the ability to conduct data analytics, such as duplicate records, data validation, data clean-up, etc, where applicable.
- 4.3.7 Ability to record the audit observations and findings in line with the NDOH Methodology.
- 4.3.8 Ability to automatically cross reference working papers to work programs and audit findings.
- 4.3.9 Facilitates review and sign off audit work including email notification.
- 4.3.10Ability to have all elements of audit findings such as the Criteria/Standard; Condition/Audit Finding; Root Cause; Impact/Effect; Risk Rating; Recommendations;

- Management Responses, with action plans, implementation date and responsible person; Internal Audit Comments.
- 4.3.11 Ability to store and retrieve audit evidence and have the automated link (hyperlink) of the finding to the evidence.
- 4.3.12 The system should allow review of work done, version control on such reviews should be provided for.
- 4.3.13 Ability to write supervisory review notes with links to targeted working papers.

4.4 Reporting

- 4.4.1 Ability to generate audit reports as per Internal Audit Methodology I.e. Executive Summary reports, Draft and Final Report.
- 4.4.2 Ability to create a database of all the findings and categorize them as per period, business units, provincial office and value of the risk if applicable.
- 4.4.3 Ability to identify recurring and new audit findings.
- 4.4.4 Functionality for organizational management to provide their management comments, action plans and timelines online (interface with e-mail system).
- 4.4.5 Ability to automatically import/process auditee comments from the draft reports to the working papers.

4.5 Follow Up Process (Audit Findings Tracking Solution)

- 4.5.1 The solution must be able to capture and monitor audit findings raised by both Internal Audit and Auditor General.
- 4.5.2 The ability to create and update a log of all reported auditing findings, separating between Internal and external (Auditor General of South Africa) auditors.
- 4.5.3 The ability to follow up with Management continuously on action plans from audits conducted and audit findings raised by both IA and AG.
- 4.5.4 Ability to track and follow up multiple management responses and by addressees.
- 4.5.5 Ability to trigger automatic alerts for actions plans to near due date and escalations of findings overdue to Programme Managers and the Chief Audit Executive.
- 4.5.6 Ability to generate age analysis of audit findings and findings resolution status dashboard monthly, quarterly and annually.
- 4.5.7 The solution must allow for creation and use of visual techniques to track open (Unresolved and not yet due/in progress audit findings), resolved findings, repeat findings and statistical summaries, etc. (Dashboard functionality).
- 4.5.8 Ability to search open audit findings per Audit project, based on user defined parameters.

 The system should be able to generate automated emails to propel the implementation tracking workflow, reducing time needed to monitor outstanding audit issues.

4.6 Time Management

- 4.6.1 Ability for creation of timesheets and monitoring of project budgeted time spent, variances and provision for reasons for variances including i.e. capturing, reviewing and authorization.
- 4.6.2 Capability to report audit vs. non-audit time, and comparison to budgeted time.
- 4.6.3 Ability to draw project status Dashboard.

4.7 Internal Audit Management Monitoring

- 4.7.1 Solution must make provision for segregation of duties such as administrators, preparers, reviewers, approvers.
- 4.7.2 Ability to create and inform internal auditors and NDOH management when they have tasks on the system and when their tasks due dates have passed.
- 4.7.3 Ability to draw statement of internal controls of the relevant financial year based on the audit findings database.
- 4.7.4 Get real visibility on the status of the audits, audit plan, findings issue reporting and remedial actions status.
- 4.7.5 The system should have the ability to import and export different file formats such as excel, pdf, word, etc.
- 4.7.6 Ability to generate administrative reports per auditor, project, completed projects, projects in progress, etc.
- 4.7.7 Ability to determine automatically when a specific project was last audited and the auditor performing the audit.
- 4.7.8 Ability to create and generate progress reports for management i.e. Performance Reports can be generated monthly, quarterly, or on an ad hoc basis. System wide Performance Reports include analysis of: Planned vs Actual time, The number of Audits at each stage (e.g. Completed) by Month, The number of Live Audits at the end of each Month, The achievement of Key Dates / Milestones.
- 4.7.9 Provides fully inclusive sub-modules which provide additional functionality such as combined assurance reporting, risk and control self-assessment, and online survey /checklists / questionnaire functionality.

4.8 License Requirements:

4.8.1 The Software should be able to provide access to guest users (clients) without additional licences.

5. HARDWARE AND SOFTWARE INFRASTRUCTURE REQUIREMENTS

- The software should be able to operate on the NDoH ICT network.
- 5.1 It should be compatible with other products such as data extraction/analysis software tools and applications such as MS Word, Excel, Power BI.
- 5.2 If the system has a client software package, the package must support Windows 11 upwards 64-bit operating system. It will be an added advantage if the software is also web-based.
- 5.3 The software must be compatible with LDAP (Microsoft Active Directory)
- 5.4 The service provider must indicate whether the proposed solution will be an on-premises solution or an on-cloud solution.

6. GENERAL SYSTEM REQUIREMENTS

6.1 Access to the software

- 6.1.1 Access to the system must be designed according to NDoH ICT policies and procedures and authentication standards.
- 6.1.2 The system should have access control features i.e., read, write, and view-only access for different users, across the various system modules.
- 6.1.3 The system should keep an activity log and keep an audit trail of user profiles, detailing the function that a particular user performed while online i.e., keep track on any changes made and identify who made the changes.
- 6.1.4 If the system is an on-premises system, it must have working offline capabilities i.e., supports online and offline usage in terms of files replication and merging of files when back on premises.
- 6.1.5 Ability to compress and encrypt data automatically to enhance confidentiality and security.

6.2 Database Requirements

6.2.1 The software should be compatible with and support Microsoft SQL Database.

6.3 Implementation/installation of the software

- 6.3.1 Installation of software licenses for users should be implemented.
- 6.3.2 Implementation of the software should be done in consultation with the NDoH ICT Directorate.

6.4 Software Training Requirements

- 6.4.1 Training for Super users (Internal Audit).
- 6.4.2Technical Training must be provided to principal system Users and Assurance Champions identified, on the usage of the system.

- 6.4.3 Supply, configure, test and commission the system and/or related hardware and software and provide testing results and advisory to the ND0H Internal audit team.
- 6.4.4 Supply the system's documentation in the form of installed media, software licenses, user manuals, administration manuals.

6.5 System Support and Maintenance

- 6.5.1 The successful bidder or supplier will be required to provide software support and maintenance for the duration of the contract.
- 6.5.2 The successful bidder or supplier will be required to provide support to software users. The support services must cover telephonic, on-line, and on-site support.

7. CONTRACTING AND PROPERTY RIGHTS

- 7.1 After the appointment, the successful bidder will enter into a Contract and Service Level Agreement with the NDoH.
- 7.2 All software licenses and its configuration documents, the related infrastructure and all data stored on the system will remain the property of the NDoH.
- 7.3 Each party shall own its background Intellectual property, however, Foreground Intellectual property relating to this contract shall be owned by the (NDoH).

8. MANDATORY SYSTEM REQUIREMENTS

- 8.1.1 Bidders are required to provide full and accurate answers to the mandatory requirements cited below, and, where required explicitly state the level of compliance "Yes/No".
- 8.1.2 Failure to submit a completed checklist the bidder will be disqualified.

8.2 System Requirements Checklist

No.	SYSTEM REQUIREMENTS	COMPLIANT: YES/ NO	COMMENTS
1.	Provide audit findings, resolution monitoring and tracking system that		
	triggers automatic alerts for action plan implementation; keeps each case open till it is effectively resolved and capability to send out email notification to users.		
2.	Generate audit findings tracking results of resolved, unresolved and not yet due		

No.	SYSTEM REQUIREMENTS	COMPLIANT:	COMMENTS
		YES/ NO	
	(dashboard reports, and age analysis of		
	actions).		
3.	The solution should have the capability to		
	assist with audit planning, execution,		
	reporting and follow ups.		
4.	Provide for review of work, version control		
	on such reviews provided for.		
5.	Accessible both, online and offline. If used		
	offline, the system must be able to run and		
	update the information immediately when		
	run online.		
6.	Allows uploading and storing of evidence		
	and other documents, such as audit		
	working papers, and reports for all audit		
	process phases.		
7.	Identify system activity log and keep audit		
	trail of user ID, detailing the function that a		
	particular user performed while online.		
8.	Capability to report audit vs. non-audit		
	time, and comparison to budgeted time		
	including timesheets.		
9.	Ability to import and export files which are		
	on programs such as Visio, PowerPoint,		
	Excel, Word, Acrobat PDF and ability to		
	create audit plans in the software.		
10.	Ability to automatically generate the		
	customized draft Annual Audit Plan based		
	on the priority rating of risks from the risk		
	register,		
11.	Capability to generate the audit program or		
	upload them from MS programs such as		
	Visio, PowerPoint, Excel, Word, and PDF.		
12.	Resource planning (allocation, scheduling,		
	budgeting, billing) and capability to assign		
	access rights based on user roles.		
13	Ability to enable sampling of transactions		
	in line with the NDOH Internal Audit		
	Methodology.		
L	1	<u> </u>	1

No.	SYSTEM REQUIREMENTS	COMPLIANT:	COMMENTS
		YES/ NO	
14.	The ability to import/export risk registers		
	which are on MS Office.		
15.	The system must have data analytics		
	capabilities.		
16.	Ability to cross reference working papers		
	to work		
	programs, audit findings and audit		
	evidence.		
17.	Ability to write supervisory review notes to		
	targeted document and sign off on		
	processes.		
18.	Ability to have built-in all elements of audit		
	findings such as the Criteria/Standard;		
	Condition/Audit Finding; Root Cause;		
	Impact/Effect; Risk Rating;		
	Recommendations; Management		
	Responses, with action plans,		
	implementation date; responsible person;		
	and Internal Audit Comments.		
19.	Ability to generate draft and final audit		
	reports based on the exceptions captured		
	from the elements of findings as referred in		
	no.18 above.		
20.	The Software should be able to provide		
	access to guest users (clients) without		
	requiring additional licences.		

9. EVALUATION CRITERIA

This bid will be evaluated in three (03) phases.

Phase 1: Testing compliance with the eligibility criteria (mandatory requirements) mentioned in the subsequent paragraph. Bidders failing to meet the mandatory requirements in this phase will be disqualified from the next evaluation phase.

Phase 2: Bidders that have satisfied the mandatory requirements will be assessed against the technical (functionality) evaluation criteria as indicated below. The bidder **must** achieve a

minimum of 70 points out of a possible 100 points to proceed to the next phase of evaluation. Bids that fail to achieve the minimum required points will be disqualified and consequently not be considered for further evaluation: and

Phase 3: In this phase bids will be evaluated on a maximum of 80 points (*price*) and twenty 20 points (*HDI and RDP*) on the preference point system. The 80/20 preference point system will be applied.

It is the responsibility of each bidder to ensure that **all** applicable taxes are included in the offer. Bidders **must** ensure that they factor VAT for offers above R1 million as this is a compulsory requirement according to the VAT administration Act. If the awarded bidder is not registered as a VAT vendor, it is expected that the bidder will register for VAT within 21 days of being awarded a contract and to also produce proof of registration to the NDoH bid official/s.

All Standard Bidding Documents (SBD) should be completed fully.

10. MANDATORY SUPPLY CHAIN REQUIREMENTS

NB: Failure to submit/ attach proof of the following with the bid will result in disqualification of the bidder's proposal.

- 10.1 **Compliance with all Tax Clearance requirements**: Attach Tax Compliance Status Pin Certificate, Central Supplier Database Number, where applicable, consortium/joint ventures or sub-contractors, each party to the association **must** submit separate Tax Clearance requirements.
- 10.2 Bidders are required to adhere to a 2 separate envelope system. One envelope must include the proposal, and the other envelope should include the price. Lastly the bidder is also required to submit a soft copy of the bid documents on a Universal Serial Bus known as a USB.
- 10.3 A resolution letter authorising a particular person to sign the bid documents. The letter should be in the company's letterhead and should be duly signed.

Functionality Evaluation Criteria Guideline: Bid Scoring

1.	Bidder's/ Company experience	30
2.	Qualification of the project leader	15
3.	Experience of project leader	15

4.	Methodology and approach (Live Demonstration of the system)	40
Total		100

NO.	DESCRIPTION OF CRITERIA	CRITE	ERIA		WEIGHT	
1	Company	The Service Provider must demonstrate the number of projects			30	
	experience	executed and completed (experience) for a similar project in				
		develo	pping, provision and support for the Audit Software	Solution.		
		3 Refe	erence letters to be submitted to demonstrate expe	rience		
		and must be on the company letter head. In addition, the				
		refere	nce letters must be signed with contactable details	for		
		verification.				
		No.	No. Description Value			
		1.	Completion of 5 and more projects similar in	3		
			developing, provision and support for the Audit			
			Software Solution. (30 points)			
		2.	Completion of 3 to 4 projects similar in	2		
			developing, provision and support for the Audit			
			Software Solution. (20 points)			
		3.	Completion of at least 1 to 2 projects similar in	1		
			developing, provision and support for the Audit			
			Software Solution. (10 points)			
		4.	No projects completed.	0		
			Failed to submit the required reference letters			
			or detailing list of clients supported by number			
		of years of experience. (0 points)				
2.	Experience of	The	Service Provider must demonstrate that the key Ad	count	15	
	key Account	Manager ultimately responsible for the assignment has the				
	Manager:	relevant key account management experience. Attach CV				
		which indicates relevant experience.				
		No.	Description	Value		

	<u> </u>	1	The Key Account Manager must have 0 and	3	1
		1.	The Key Account Manager must have 8 and	3	
			more years' experience. (15 points)		
		2.	The Key Account Manager must have 4 to 7	2	
			years' experience. (10 points)		
		3.	The Key Account Manager must have at least 1	1	
			to 3 years' experience. (5 points)		
		4.	Less than 1 years' experience.	0	
			No proof of relevant experience attached. (0		
			points)		
3.	Experience of	The C	onvice Provider must demonstrate that the project	managar	15
Э.	Experience of project		ervice Provider must demonstrate that the project interview tely responsible for the assignment has the relevan	•	15
	manager:		gement experience. Attach CV which indicates rele ience.	vani	
		expei	lerice.		
		No.	Description	Value	
		1.	The Project Manager must have 8 and more	3	
		'-	years' experience. (15 points)		
		2.	The Project Manager must have 4 to 7 years'	2	
		Z.	experience. (10 points)		
		3.	The Project Manager must have at least 1 to 3	1	
			years' experience. (5 points)	'	
		4.	• Less than 1 years' experience.	0	
			No proof of relevant experience attached. (0		
			points)		
4.	Presentation	Servic	ce providers are expected to demonstrate the live s	system to	40
	Phase		DoH through a presentation. Service providers sho	•	
			e training, support and maintenance as part of the	dio0	
		presentation. Post implementation, service providers should also			
		demonstrate the system use.			
		GOITIO	notate the system use.		
		Service providers who meet the minimum requirements for			
		phase	• 1 and completed the mandatory system requirem	ents	
		checklist will be invited for the presentation. (40 points)			
1	ĺ	l			

4.1 Vi	rtual Demonstration	
No.	Description	Value
4.1.1	Visually demonstrate the Audit Management	3
	system, as per the system requirements	
	above.	
	Exceeds the requirement. Exceptional	
	demonstration by the supplier of the ability,	
	understanding, experience, skills, resource	
	and quality measures required to provide the	
	goods / services. Response identifies factors	
	that will offer potential added value with	
	supporting evidence. (30 points)	
	supporting evidence. (30 points)	
4.1.2	Visually demonstrate the Audit Management	2
	system, as per the system requirements	
	above.	
	Satisfies the requirement with minor	
	additional benefits. Above average	
	demonstration by the supplier of the ability,	
	understanding, experience, skills, resource	
	and quality measures required to provide the	
	goods / services. Response identifies factors	
	that will offer potential added value, with	
	supporting evidence. (20 points)	
4.1.3	Visually demonstrate the Audit Management	1
	System, as per the system requirements	
	above.	
	Satisfies the requirement with major	
	reservations. Considerable reservations of	
	the supplier's ability, understanding,	
	experience, skills, resource and quality	
	measures required to provide the goods /	
	services, with little or no supporting evidence.	
	(10 points)	

Minimu	Minimum Functionality		
Total			100
	supporting evidence. (0 points)		
	provide the goods / services, with little or no		
	resource & quality measures required to		
	the ability, understanding, experience, skills,		
	comply and/or insufficient information provided to demonstrate that the supplier has		
	Does not meet the requirement. Does not		
	above.		
	System, as per the system requirements		
4.1.4	Visually demonstrate the Audit Management	0	

11. The functionality score will be calculated as follows:

Each Bid Evaluation Committee (BEC) member will rate each criterion on the score sheet using the following value scale.

Performance	Description	Score
Excellent	Response addresses and exceeds the	3
	functionality requirements.	
Good	Response addresses the functionality	2
	requirements.	
Acceptable	Response partially addresses the functionality	1
	requirements.	
Inadequate	Response does not address the functionality	0
	requirements.	

The value scored for each criterion will be multiplied with the specified weight for each criterion to obtain marks for each criterion. These marks will be added and expressed as a fraction of the best possible score for all criteria.

12. Price and Historically Disadvantaged Individual Criteria

In terms of the Preferential Procurement Regulations of 2022, Regulation 4(2), 6(2) and 7(2) refers, preference points must be awarded for specific goals stated in the tender. For this tender, the bidder will be awarded points based on the goals stated in table 1 below. Furthermore, points will be awarded based on the **claimed points** on the **SBD 6.1** and relevant supporting documentation stated in the conditions of this tender:

Regulation (4.2): 'In cases where organs of state intend to use Regulation 3(2) of the Regulations, which states that, if it is unclear whether the 80/20 or 90/10 preference point system applies, an organ of state must in the tender documents, stipulate in the case of:

- a) an invitation for tender for income generating contracts, that either the 80/20 or 90/10 preference point system will apply and that the highest acceptable tender will be used to determine the applicable preference point system or:
- b) any other invitation for tender, that either the 80/20 or 90/10 preference point system will apply and the lowest acceptable tender will be used to determine the applicable preference point system, then the organ of state must indicate the points allocated for specific goals for both the 90/10 and 80/20 preference point system.