



SITA SOC Ltd, 459 Tsitsa Street, Erasmuskloof, Pretoria, South Africa • PO Box 26100, Monument Park, 0105, South Africa
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Our Ref: RFB 3293-2026
Enquiries: Nokwanda Wasa
Tel: 012-367 3608
Date: 06 October 2026

PROSPECTIVE BIDDER

RFB 3293-2026: APPOINTMENT OF A SERVICE PROVIDER TO PROVIDE BACKUP SOFTWARE, MAINTENANCE AND SUPPORT FOR THREE YEARS.

Bidders are invited to submit a tender for **RFB 3293-2026: Appointment of a Service Provider to Provide Backup Software, Maintenance and Support for Three Years.**

Compulsory Virtual Briefing Session

Date: 16 October 2026

Time: 11:00am

Place: <https://Teams.Microsoft.Com/Meet/325498465266229?P=0ye7viqvzai2fxrp8b>

Meeting ID: 325 498 465 266 229

Passcode: Jj7eq2gz

The final date for **clarification questions** is **23 October 2026.**

The **closing date** for bid submission is **29 October 2026 @11:00am.**

Please note that RFB 3293-2026 will be required to be submitted electronically utilizing the link below, SITA has embarked on a journey on enabling Supply Chain Management wherein bid responses are to be published and submitted electronically using the ERP System.

Note that this request is authentic and bidders are encouraged to participate in the Automation project.

Non-Executive Directors:

Prof Stella Bvuma (Chairperson), Ms. Siphumelele Dlungwane, Ms. Zimbini Hill, Ms. Nalini Maharaj, Mr. Willie Mathebula, Mr. Protas Phili, Mr. Rendani Ramabulana, Mr. Willie Vukela, Adv Johannes Collen Weapond

Executive Directors:

Mr. Magatho Mello (Managing Director), Ms. Yolande van Biljon (Chief Financial Officer)

Company Secretary:

Ms. Shirley Kgope (Acting)

RFB 3293-2026: APPOINTMENT OF A SERVICE PROVIDER TO PROVIDE BACKUP SOFTWARE, MAINTENANCE AND SUPPORT FOR THREE YEARS.

The link to access the ERP is below:

https://suppliers.sita.co.za/OA_HTML/OA.jsp?page=/oracle/apps/pos/onboard/webui/ProspRegPG&OAH=POS_GUEST_REG_HP&OASF=POS_SUPPREG_REGISTER&OAPB=POS_ISP_BRAND&ouid=CB0FA7C16C8D33F8

Notes to the bidders:

The following will apply for this Bid:

ADMINISTRATIVE PRE-QUALIFICATION REQUIREMENTS

Submission of bid response:

Bidders are required to submit a complete bid response documentation pack that meets the following conditions:

1. Bidders must ensure that they are registered on the CSD and ensure that all company details are updated on the CSD.
2. The bid response must be submitted through the ERP system. Responses will only be considered valid if submitted via the ERP platform, within the stipulated date and time as indicated on the "Invitation to Bid" cover page,
3. Documentation must be provided in the correct format and presented as original documents,
4. Bidders must complete the bid pricing schedule using the excel format provided and ensure that it is included as part of the response documentation pack in the correct format as an original document,
5. Bidders are required to record each line-item price directly within the designated ERP system as part of their submission.
6. Please use the link to attain the "Sourcing Supplier User Guide" to enable your company to navigate the system: <https://www.sita.co.za/content/erp-isupplier-ecatalogue-guidelines>.

All queries to this bid must be submitted in writing to the following email address:
Nokwanda.wasa@sitaco.co.za

Yours sincerely,

Name and surname : Muditambi Gangazhe

Signature : 

Date : 06 October 2026