

# DETAILED SPECIFICATIONS FOR A NEW MOBILE COMMUNICATIONS SOLUTION

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## 1. GENERAL

- Eastern Cape Department of Health is hereby seeking a mobile communication solution for the provision of voice and data services, together with the provision of a cellphones (devices and airtime) as required.
- The solution will be for a maximum period of 24 months from the signing of the award letter with pricing as per the RT15 of 2021 transversal contract.
- This requirement is only for the following options: OPTION 1A, OPTION 1B and OPTION 1C.
- Devices mentioned in this specification document are taken from the original annexures as issued by National Treasury [Annexure 5 List of Products and Services 10 May 2021.pdf]
- Devices available or equivalent at the time of implementation will be applied where necessary.
- Also note that no devices should be proposed that do not have the Google Playstore available on it.

## 2. REQUIREMENTS

### A. Specifications for: Mobile Services with a device required for the 1A Option

- Please see the requirements below for the provision of the mobile services, i.e. voice minutes, data and sms bundles. See Table 1 and Table 2.
- **Category 1A** - Mobile Services (SIM Card) with a Mobile Device: Category 1A to be bundled with Category 1C which is for Mobile Devices Only.
- The mobile services to be included on this category are:
  - Uncapped Data without applying fair usage policy.
  - Voice Minutes
  - Closed User Group Minutes
  - Short Messaging Service (SMS)
  - Closed User Group SMS

# SPECIFICATION REQUIREMENTS

**PLEASE NOTE THAT AS PER TREASURY REGULATIONS FOR 1A STANDARD PLUS 1C THE PRICE MUST TOTAL R500.00 INCLUDING VAT**

## 1. CATEGORY 1A

- **Standard:**

Table 1: Category 1A Items for Standard Group

#	Mobile Service Description	Quantity	Service Provider Offering	Mobile Services Total Cost	TOTAL COST (1A+1C) <!/R500
1.	Uncapped data without applying fair usage policy	Unlimited	N/A	R	R
2.	Voice minutes	Varies per Service Provider			
3.	Closed User Group Voice Minutes	Unlimited	N/A		
4.	SMS's	Varies per Service Provider			
5.	Closed User Group SMS's	Unlimited	N/A		
<b>B. DEVICE COSTING FOR BASIC DEVICE</b>					
#	REQUIREMENT	QTY	DEVICE OFFERING		
1	Make and Model	1			
<b>TOTAL FOR DEVICE COSTING PER MONTH, AMORTISED OVER 24 MONTHS:</b>			R		
<b>INSURANCE COSTING FOR BASIC DEVICE</b>					
REQUIREMENT	QTY	COST			
Insurance	1	R			

**Please provide different costing for the mobile services and the device**

- **Executive:**

Table 2: Category 1A Items for Executive Group

#	Mobile Service Description	Quantity	Service Provider Offering	Mobile Services Total Cost	TOTAL COST (1A+1C) <!/R500
1.	Uncapped data without applying fair usage policy	Unlimited	N/A	R	R
2.	Voice minutes	Varies per Service Provider			
3.	Closed User Group Voice Minutes	Unlimited	N/A		
4.	SMS's	Varies per Service Provider			
5.	Closed User Group SMS's	Unlimited	N/A		
<b>B. DEVICE COSTING FOR BASIC DEVICE</b>					
#	REQUIREMENT	QTY	DEVICE OFFERING		
1	Make and Model	1			
<b>TOTAL FOR DEVICE COSTING PER MONTH, AMORTISED OVER 24 MONTHS:</b>			R		
<b>INSURANCE COSTING FOR BASIC DEVICE</b>					
REQUIREMENT	QTY	COST			
Insurance	1	R			
<b>GRANDTOTAL FOR BASIC DEVICE</b>				R	

Detailed Specifications for the provision of mobile communications services for EC Department of Health for a period of 24 months

## CATEGORY 1B

### MOBILE SERVICES WITHOUT A MOBILE DEVICE (SIM ONLY)

- **Standard:**

Table 3: Category 1B for Standard Group

#	Mobile Service Description	Quantity	Service Provider Offering	
1.	Uncapped data without applying fair usage policy	Unlimited	N/A	<b>R</b>
2.	Voice minutes	Varies per Service Provider		
3.	Closed User Group Voice Minutes	Unlimited	N/A	
4.	SMS's	Varies per Service Provider		
5.	Closed User Group SMS's	Unlimited	N/A	

- **Executive:**

Table 4: Category 1B for Executive Group

#	Mobile Service Description	Quantity	Service Provider Offering	
1.	Uncapped data without applying fair usage policy	Unlimited	N/A	<b>R</b>
2.	Voice minutes	Varies per Service Provider		
3.	Closed User Group Voice Minutes	Unlimited	N/A	
4.	SMS's	Varies per Service Provider		
5.	Closed User Group SMS's	Unlimited	N/A	

## CATEGORY 1C

The provision of devices (cellphones) will be grouped into three different usage categories, i.e. Basic, Intermediate, High-end.

All costing should be inclusive of VAT.

Though the monthly list of Mobile Devices will always be obtained from the successful bidder, for the benefit of proposal submission please provide pricing for the following devices:

- **Costing for Basic Device**

Table 5: Category 1C for Basic Device

B. DEVICE COSTING FOR BASIC DEVICE			
#	REQUIREMENT	QTY	DEVICE OFFERING
1	Make and Model	1	
TOTAL FOR DEVICE COSTING PER MONTH, AMORTISED OVER 24 MONTHS:			R
INSURANCE COSTING FOR BASIC DEVICE			
REQUIREMENT	QTY		
Insurance	1		R
GRANDTOTAL FOR BASIC DEVICE			R

- **Costing for Intermediate Device**

Table 6: Category 1C for Intermediate Device

B. DEVICE COSTING FOR INTERMEDIATE DEVICE			
#	REQUIREMENT	QTY	DEVICE OFFERING
1	Make and Model	1	
TOTAL FOR DEVICE COSTING PER MONTH, AMORTISED OVER 24 MONTHS:			R
INSURANCE COSTING FOR INTERMEDIATE DEVICE			
REQUIREMENT	QTY		
Insurance	1		R
GRANDTOTAL FOR INTERMEDIATE DEVICE			R

- **Costing for High-End Device (ANDROID BASED)**

Table 7: Category 1C for High-End Device

B. DEVICE COSTING FOR HIGH END DEVICE (ANDROID DEVICE)			
#	REQUIREMENT	QTY	DEVICE OFFERING
1	Make and Model	1	
TOTAL FOR DEVICE COSTING PER MONTH, AMORTISED OVER 24 MONTHS:			R
INSURANCE COSTING FOR HIGH END DEVICE			
REQUIREMENT	QTY		
Insurance	1		R
GRANDTOTAL FOR HIGH-END DEVICE (ANDROID BASED)			R

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- **Costing for High-End Device (iOS BASED)**

B. DEVICE COSTING FOR HIGH END DEVICE (iOS DEVICE)			
#	REQUIREMENT	QTY	DEVICE OFFERING
1	Make and Model	1	
TOTAL FOR DEVICE COSTING PER MONTH, AMORTISED OVER 24 MONTHS:			R
INSURANCE COSTING FOR HIGH END DEVICE			
REQUIREMENT	QTY		
Insurance	1		R
GRANDTOTAL FOR HIGH-END DEVICE (iOS DEVICE)			R

**SIGNATORIES TO THE SPECIFICATION:**

  
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17/02/2026  
.....

A.J. JACOBUS  
MANAGER: IT SERVICES

DATE

  
.....

17-02-2026  
.....

A. TSEWU  
SENIOR MANAGER: IT SERVICES

DATE

**APPROVED / ~~NOT APPROVED~~:**

  
.....

17/02/2026  
.....

N.Z. GUMEDE  
CHIEF INFORMATION OFFICER

DATE

# COSTING SHEETS TO BE COMPLETED BY SERVICE PROVIDERS:

## CATEGORY 1A - Standard:

#	Mobile Service Description	Quantity	MOBILE SERVICES WITH DEVICE OFFERING 1			MOBILE SERVICES WITH DEVICE OFFERING 2			MOBILE SERVICES WITH DEVICE OFFERING 3		
			Service Provider Offering	Mobile Services Total Cost (1A)	TOTAL COST (1A+1C) <!/R500	Service Provider Offering	Mobile Services Total Cost (1A)	TOTAL COST (1A+1C) <!/R500	Service Provider Offering	Mobile Services Total Cost (1A)	TOTAL COST (1A+1C) <!/R500
1.	Uncapped data without applying fair usage policy	Unlimited	N/A	R	R	N/A	R	R	N/A	R	R
2.	Voice minutes	Varies per Service Provider									
3.	Closed User Group Voice Minutes	Unlimited	N/A			N/A			N/A		
4.	SMS's	Varies per Service Provider									
5.	Closed User Group SMS's	Unlimited	N/A			N/A			N/A		
<b>B. DEVICE COSTING FOR BASIC DEVICE</b>											
#	REQUIREMENT	QTY	DEVICE OFFERING 1 (1C)			DEVICE OFFERING 2 (1C)			DEVICE OFFERING 3 (1C)		
1	Make and Model	1									
<b>TOTAL FOR DEVICE COSTING PER MONTH, AMORTISED OVER 24 MONTHS:</b>			R			R			R		
<b>INSURANCE COSTING FOR BASIC DEVICE</b>											
REQUIREMENT	QTY	COST			COST			COST			
Insurance	1	R			R			R			

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• **CATEGORY 1A - Executive:**

#	Mobile Service Description	Quantity	MOBILE SERVICES WITH DEVICE OFFERING 1			MOBILE SERVICES WITH DEVICE OFFERING 2			MOBILE SERVICES WITH DEVICE OFFERING 3				
			Service Provider Offering	Mobile Services Total Cost (1A)	TOTAL COST (1A+1C) <math>\leq R500</math>	Service Provider Offering	Mobile Services Total Cost (1A)	TOTAL COST (1A+1C) <math>\leq R500</math>	Service Provider Offering	Mobile Services Total Cost (1A)	TOTAL COST (1A+1C) <math>\leq R500</math>		
1.	Uncapped data without applying fair usage policy	Unlimited	N/A	R	R	N/A	R	R	N/A	R	R		
2.	Voice minutes	Varies per Service Provider											
3.	Closed User Group Voice Minutes	Unlimited	N/A										
4.	SMS's	Varies per Service Provider											
5.	Closed User Group SMS's	Unlimited	N/A										
<b>B. DEVICE COSTING FOR BASIC DEVICE</b>													
#	REQUIREMENT	QTY	DEVICE OFFERING 1 (1C)			DEVICE OFFERING 2 (1C)			DEVICE OFFERING 3 (1C)				
1	Make and Model	1											
<b>TOTAL FOR DEVICE COSTING PER MONTH, AMORTISED OVER 24 MONTHS:</b>			R			R			R				
<b>INSURANCE COSTING FOR BASIC DEVICE</b>													
REQUIREMENT	QTY	COST			COST			COST					
Insurance	1	R			R			R					

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## CATEGORY 1B

### MOBILE SERVICES WITHOUT A MOBILE DEVICE (SIM ONLY)

- **Standard:**

Table 8: Category 1B for Standard Group

#	Mobile Service Description	Quantity	Service Provider Offering	
1.	Uncapped data without applying fair usage policy	Unlimited	N/A	R
2.	Voice minutes	Varies per Service Provider		
3.	Closed User Group Voice Minutes	Unlimited	N/A	
4.	SMS's	Varies per Service Provider		
5.	Closed User Group SMS's	Unlimited	N/A	

- **Executive:**

Table 9: Category 1B for Executive Group

#	Mobile Service Description	Quantity	Service Provider Offering	
1.	Uncapped data without applying fair usage policy	Unlimited	N/A	R
2.	Voice minutes	Varies per Service Provider		
3.	Closed User Group Voice Minutes	Unlimited	N/A	
4.	SMS's	Varies per Service Provider		
5.	Closed User Group SMS's	Unlimited	N/A	

## CATEGORY 1C

- Costing for Basic Device

B. DEVICE COSTING FOR BASIC DEVICE					
#	REQUIREMENT	QTY	DEVICE OFFERING 1	DEVICE OFFERING 2	DEVICE OFFERING 3
1	Make and Model	1			
TOTAL FOR DEVICE COSTING PER MONTH, AMORTISED OVER 24 MONTHS:			R		
INSURANCE COSTING FOR BASIC DEVICE					
REQUIREMENT	QTY	COST	COST	COST	
Insurance	1	R	R	R	
GRANDTOTAL FOR BASIC DEVICE (AMORTIZED COST+INSURANCE)			R	R	R

- Costing for Intermediate Device

B. DEVICE COSTING FOR INTERMEDIATE DEVICE					
#	REQUIREMENT	QTY	DEVICE OFFERING 1	DEVICE OFFERING 2	DEVICE OFFERING 3
1	Make and Model	1			
TOTAL FOR DEVICE COSTING PER MONTH, AMORTISED OVER 24 MONTHS:			R		
INSURANCE COSTING FOR INTERMEDIATE DEVICE					
REQUIREMENT	QTY	COST	COST	COST	
Insurance	1	R	R	R	
GRANDTOTAL FOR INTERMEDIATE DEVICE (AMORTIZED COST+INSURANCE)			R	R	R

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- **Costing for High-End Device (ANDROID BASED)**

<b>B. DEVICE COSTING FOR HIGH-END DEVICE (ANDROID BASED)</b>					
#	REQUIREMENT	QTY	DEVICE OFFERING 1	DEVICE OFFERING 2	DEVICE OFFERING 3
1	Make and Model	1			
<b>TOTAL FOR DEVICE COSTING PER MONTH, AMORTISED OVER 24 MONTHS:</b>			R		
<b>INSURANCE COSTING FOR HIGH-END DEVICE (ANDROID BASED)</b>					
REQUIREMENT	QTY	COST	COST	COST	
Insurance	1	R	R	R	
<b>GRANDTOTAL FOR HIGH-END DEVICE (ANDROID BASED) (AMORTIZED COST+INSURANCE)</b>			R	R	R

- **Costing for High-End Device (iOS BASED)**

<b>B. DEVICE COSTING FOR HIGH-END DEVICE (iOS BASED)</b>					
#	REQUIREMENT	QTY	DEVICE OFFERING 1	DEVICE OFFERING 2	DEVICE OFFERING 3
1	Make and Model	1			
<b>TOTAL FOR DEVICE COSTING PER MONTH, AMORTISED OVER 24 MONTHS:</b>			R		
<b>INSURANCE COSTING FOR HIGH-END DEVICE (iOS BASED)</b>					
REQUIREMENT	QTY	COST	COST	COST	
Insurance	1	R	R	R	
<b>GRANDTOTAL FOR HIGH-END DEVICE (iOS BASED) (AMORTIZED COST+INSURANCE)</b>			R	R	R