



BID DOCUMENT

BID NUMBER: T2025/26/007

TENDER FOR THE PROVISION OF INSTALLATION AND SET-UP OF TELEPHONE TRUNK SERVICE NEW HANOVER OFFICE FOR A PERIOD OF 3 YEARS

CLOSING DATE:	24/03/2026	TIME	12H00
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NAME OF TENDERER	
TOTAL AMOUNT (FORM OF OFFER)	
CENTRAL SUPPLIER DATABASE NUMBER	MAAA
TAX COMPLIANCE PIN	
CONTACT PERSON	
CONTACT NUMBER	

ENQUIRIES REGARDING BID PROCEDURES		TECHNICAL ENQUIRIES	
DIRECTORATE FINANCIAL SERVICES SUPPLY CHAIN MANAGEMENT UNIT		DEPARTMENT OF CORPORATE SERVICES	
MRS. BG. NTINGA		MRS. TT. MATHENJWA	
SCM MANAGER		DIRECTOR CORPORATE SERVICES	
TEL. NUMBER	033 816 6882	TEL. NUMBER	033 816 6847
TENDER ISSUED BY			
UMSHWATHI MUNICIPALITY		1 MAIN STREET NEW HANOVER	

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		BIDDER	WITNESS	EMPLOYER	WITNESS

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ADVERT
TENDER NOTICE NO: T2025/26/007
CLOSING DATE: 24 MARCH 2026
TIME: 12H00

“PROVISION OF INSTALLATION AND SET-UP OF TELEPHONE TRUNK SERVICE NEW HANOVER OFFICE FOR A PERIOD OF 3 YEARS

In terms of section 110 of the Municipal Finance Management Act, (No. 56 of 2003), tenders are hereby invited for the PROVISION OF INSTALLATION AND SET-UP OF TELEPHONE TRUNK SERVICE NEW HANOVER OFFICE FOR A PERIOD OF 3 YEARS for the municipal premises for a period of 3 years (36 months).

Only tenderers who have the following are eligible to submit tenders: Proof of registration with the ICASA Lisencing.

Tender documents and specification are available and can be downloaded free on the National Treasury E-Tender Portal (www.etenders.gov.za) and uMshwathi Municipality website (www.umshwathi.gov.za) from 19 February 2026. The physical address for collection of tender documents is uMshwathi Municipality Main Offices, Main Road, Opposite Police Station, New Hanover upon payment of a non-refundable tender fee of **R420.00**, payable in cash only.

No **compulsory** briefing session will be held.

Tenders are to be submitted in a sealed envelope, clearly marked **“PROVISION OF INSTALLATION AND SET-UP OF TELEPHONE TRUNK SERVICE NEW HANOVER OFFICE FOR A PERIOD OF 3 YEARS, Bid No: T2025/26/007”** and deposited in the tender box situated in the reception area of the uMshwathi Municipal Offices in New Hanover, on or before the **closing date and time of 24 March 2026 at 12h00**, where the tenders will be opened in public. Late tenders or tenders received by way of facsimile or e-mail will, under no circumstances, be considered. All prices quoted shall be valid for 120 days.

All technical enquiries relating to these documents must be addressed to the General Manager: Corporate Services, Mrs. T.T. Mathenjwa on 033 816 6800 or email: thulilem@umshwathi.gov.za during working hours, 07h30 to 16h00, Monday to Friday.

The evaluation and Adjudication of tenders will be done in line with the uMshwathi Local Municipality's approved Supply Chain Policy, Responsiveness, Functionality and price. Only tenderers meeting a minimum qualifying score of 70% on functionality as detailed in the tender document shall qualify for further evaluation.

Company Experience 30 points, Skills and capacity 50 points and implementation plan 20 points. Proposals that fail to achieve a minimum score of 70% will not qualify for further evaluation.

Tenders shall be valid for a period of 120 days. The uMshwathi Municipality does not bind itself to accept the lowest or any tender.

NB: NO BIDS WILL BE CONSIDERED FROM PERSONS IN THE SERVICE OF THE STATE
(As defined in Regulation 1 of the local government: Municipal Supply Chain Management Regulations)

Claim for Specific Goals for 20 Points Allocation

To claim 20 points for specific goals, the company must have the following ownership:

GOALS	POINTS	VERIFICATION METHOD
Historical Disadvantaged Black Person	10 MAX	CIPC/ CSD
100% Black Person	10	
Equal or greater than 51%	5	

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Historical Disadvantaged Women 100% Black Person Equal or greater than 51%	<u>5 MAX</u> 5 2.5	CSD
Historical Disadvantaged Disabled Person 100% Black Person Equal or greater than 51%	<u>5 MAX</u> 5 2.5	CSD / Medical Doctor's Certificate

Yours faithfully
Mr. R.M. Khanyile

Municipal Manager

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B1.2: BID DATA

B1.2.1: CONDITIONS OF TENDER/ TENDER PROCEDURES

PLEASE NOTE THAT THIS BID IS SUBJECT TO SCM REGULATIONS ISSUED AND SUPPLY CHAIN MANAGEMENT POLICY AND THE GENERAL CONDITIONS OF CONTRACT.

1. Any alteration made by the Service Provider must be initialled.
2. Use of correcting fluid is prohibited.
3. Tenders will be opened in public as soon as possible after the closing time of quote.
4. This quotation is subject to the Preferential Procurement Policy Framework Act and the Preferential Procurement Regulations, 2022; the General Conditions of Contract (GCC) and if applicable any other Special Conditions of Contract.
5. Suppliers are advised that the 80/20 preference points system shall be applied in the evaluation of this bid. To qualify for specific goal points suppliers are required to submit latest CSD report to substantiate their claims. Refer to MBD 6.1 form.
6. Suppliers must complete the attached MBD 4 -Declaration of interest form, the MBD 8 - Declaration of Suppliers past performance form and the MBD 9 - Certificate of Independent Bid Determination. Failure to complete these documents may result in your bid being invalid.
7. Proposals must be in accordance with the specifications, unless otherwise stipulated.
8. The official bid document must be used. Should the allocated pricing page/information be insufficient, you may include an additional copy of the price page.
9. If it is desired to make more than one offer against any individual item, such offers should be given on a photocopy of the page in question. Clear indication thereof must be stated on the schedules attached.
10. Proposals/ tenders must be deposited in TENDER BOX situated as indicated on the quotation request form. Suppliers should ensure that quotations are delivered timeously to the correct address. If the quotation/offer is late, it will not be accepted for consideration.
- 1.1. UMshwathi Municipality is under no obligation to accept the lowest or any bid. Further, the municipality reserves the right not to appoint or to appoint one service provider or more than one service providers.
11. The financial standing of Service Providers and their ability to manufacture or to supply goods or render services may be examined before their bids are considered for acceptance.
12. Pricing on the form of offer must be written same amount both in figures and words, failing of which your proposal shall be disqualified with an indication of “no offer” on the quotation closing.
13. **Registration on National Treasury’s Central Supplier Database (CSD) is compulsory.** For more information on how to register go to www.csd.gov.za . Failure to submit a CSD supplier registration report **will** result in the disqualification of proposals.

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SPECIAL TENDER CONDITIONS

- This tender and its acceptance will be subject to the terms and conditions described below. uMshwathi Municipality is/will not be liable for any costs incurred in preparation and delivery of tenders.
- All documents, samples and materials submitted as part of a tender becomes the property of the Municipality, and yet in any event uMshwathi Municipality will not be liable for loss or damage to any documents, samples and materials submitted.
- uMshwathi Municipality will only consider submission from the tenderers who satisfy the following criteria: The following information/ certificates must be submitted with the tender offers, tenderers must accept that failure to submit certificates stated below and fail to complete in full the tender document shall result in the tender being regarded as non-responsive, therefore shall not be evaluated further for functionality:
 - a) A Certified copy of Partnership or Joint Venture Agreement certified by the SAPS or the Court of Law (if a tenderer is a partnership or joint venture)
 - b) Confirmation that the tenderer has not failed to perform o any previous contract and has been given a written notice to this effect.
 - c) Certified copy of ICASA License issued in the name of the bidder.
 - d) Each page of this document must be initials failure to initial may result in your proposal being disqualified.
- **CLOSING DATE**
 - The closing date for the submission of proposals is **12h00 on Tuesday, 24 March 2026. No late submissions will be accepted.**
- **TENDER DOCUMENTS MARKING**
 - a. Failure on the part of the tenderer to sign/mark this tender form and thus to acknowledge and accept the conditions in writing or to complete the attached forms, questionnaires and specifications in all respects, may invalidate the tender.
 - b. Tenders must be completed in black ink where mechanical devices, e.g. typewriters or printers, are not used.
 - c. Tenderers will check the numbers of the pages and satisfy themselves that none are missing or duplicated. No liability will be accepted with regard to claims arising from the fact that pages are missing or duplicated.
 - d. Tenders should be hand delivered to the address provided on the Invitation to Bid above so as to reach the destination no later than the closing date and time.
 - e. No tenders transmitted by telegram, telex, facsimile, E-mail or similar apparatus will be considered.

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➤ **VAT, DUTIES AND OTHER TAXES**

- a. Prices and must be quoted inclusive of VAT and all other relevant taxes and duties (where applicable) should be shown separately.
- b. The full price under this tender must be quoted in South African Rand (ZAR).

➤ **TENDER DEFAULTERS AND RESTRICTED SUPPLIERS**

- a. No tender shall be awarded to a bidder whose name (or any of its members, directors, partners or trustees) appear on the Register of Tender Defaulters kept by National Treasury, or who have been placed on National Treasury's List of Restricted Suppliers. uMshwathi Municipality reserves the right to withdraw an award, or cancel a contract concluded with a Bidder should it be established, at any time, that a bidder has been blacklisted with National Treasury by another government institution.

➤ **TAX COMPLIANCE**

- a. No tender shall be awarded to a bidder who is not tax compliant. UMshwathi Municipality reserves the right to withdraw an award made, or cancel a contract concluded with a successful bidder in the event that it is established that such bidder was in fact not tax compliant at the time of the award, or has submitted a fraudulent Tax Clearance Certificate to the Municipality, or whose verification against the Central Supplier Database (CSD) proves non-compliant. UMshwathi Municipality further reserves the right to cancel a contract with a successful bidder in the event that such bidder does not remain tax compliant for the full term of the contract.
- b. The Central Supplier Database (CSD) and the tax compliance status PIN are the approved methods of verifying the tax compliance of a bidder. The South African Revenues Services (SARS) does not issued Tax Clearance Certificates anymore but has introduces an online provision via eFiling, for bidders to print their own Tax Clearance Certificates which they can submit with their bids or price quotations.
- c. UMshwathi Municipality will therefore accept printed or copies of Tax Clearance Certificates submitted by bidders but will verify their authenticity on eFiling.

➤ **PRECEDENCE**

This document will prevail over any information provided during any briefing session whether oral or written, unless such written information provided, expressly amends this document by reference.

➤ **INDEMNITY**

If a bidder breaches the conditions of this bid and, as a result of that breach, uMshwathi Municipality incurs costs or damages (including, without limitation, the cost of any investigations, procedural impairment, repetition of all or part of the bid process and/or enforcement of intellectual property rights or confidentiality obligations), then the bidder indemnifies and holds the Municipality harmless from any and all such costs which the Municipality may incur and for any damages or losses uMshwathi Municipality may suffer.

➤ **CONFLICT OF INTEREST, CORRUPTION AND FRAUD**

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- a. **UMshwathi Municipality** reserves its right to disqualify any bidder who either itself or any of whose members (save for such members who hold a minority interest in the bidder through shares listed on any recognised stock exchange), indirect members (being any person or entity who indirectly holds at least a 15% interest in the bidder other than in the context of shares listed on a recognised stock exchange), directors or members of senior management, whether in respect of uMshwathi Municipality or any other government organ or entity and whether from the Republic of South Africa or otherwise ("Government Entity")
- b. engages in any collusive tendering, anti-competitive conduct, or any other similar conduct, including but not limited to any collusion with any other bidder in respect of the subject matter of this bid;
- c. seeks any assistance, other than assistance officially provided by a Government Entity, from any employee, advisor or other representative of a Government Entity in order to obtain any unlawful advantage in relation to procurement or services provided or to be provided to a Government Entity;
- d. makes or offers any gift, gratuity, anything of value or other inducement, whether lawful or unlawful, to any of uMshwathi Municipality officers, directors, employees, advisors or other representatives;
- e. makes or offers any gift, gratuity, anything of any value or other inducement, to any Government Entity's officers, directors, employees, advisors or other representatives in order to obtain any unlawful advantage in relation to procurement or services provided or to be provided to a Government Entity;
- f. accepts anything of value or an inducement that would or may provide financial gain, advantage or benefit in relation to procurement or services provided or to be provided to a Government Entity;
- g. pays or agrees to pay to any person any fee, commission, percentage, brokerage fee, gift or any other consideration, that is contingent upon or results from, the award of any tender, contract, right or entitlement which is in any way related to procurement or the rendering of any services to a Government Entity;
- h. has in the past engaged in any matter referred to above; or (h) has been found guilty in a court of law on charges of fraud and/or forgery, regardless of whether or not a prison term was imposed and despite such bidder, member or director's name not specifically appearing on the List of Tender Defaulters kept at National Treasury.

➤ **CONDITIONS OF PAYMENT**

- a. No service should be provided to the Municipality in terms of this tender and no amount will become due and payable by the uMshwathi Municipality;
- b. an official purchase order or similar written instruction has been issued to the supplier where service delivery will be within the specified time scale after the receipt of the official purchase order or similar written instruction; and unless otherwise determined in the contract or other agreement, all payments due to creditors will be settled within 30 days from receipt of a proper invoice or, in the case of civil claims, from the date of settlement or court judgment. This implies that amounts owing will be paid within 30 days from receipt of invoice if the goods, works or services were delivered to the satisfaction of the Municipality.

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➤ **CONTRACTUAL IMPLICATIONS**

- a. The tenderer must complete all documents in full and submit these with the proposal. Failure to comply with these requirements may invalidate the tenderer or disqualify the proposal.
- b. Upon submission of the tender response, the Tenderer is unconditionally bound by the terms and conditions of the Request for Proposal (RFP) and the tender response. In the event of any conflict or confusion arising between the terms and conditions of the RFP and the tender response, the RFP shall prevail.
- c. The Tenderer acknowledges that awarding of the Tender is based solely on the information supplied in the tender response, accordingly the relevant Terms and Conditions of the Request for Proposal and the tender response will be incorporated in the subsequent written agreement, unless otherwise provided by the uMshwathi Municipality.
- d. Other than providing rights to uMshwathi Municipality, nothing in this Tender Request and tender response should be construed to give rise to the Municipality having any obligations or liabilities whatsoever, express or implied.
- e. The successful Tenderer shall only be entitled to render services and/or provide goods to the uMshwathi Municipality once a separate written contract, which should be aligned to "GOVERNMENT PROCUREMENT GENERAL CONDITIONS OF CONTRACT" (Please visit <http://www.treasury.gov.za/divisions/ocpo/sc/GeneralConditions/default.aspx>) for further information issued in 2010 in this respect) and a service level agreement, has been signed by both the Tenderer and uMshwathi Municipality, whereupon the Request for Proposal and tender response will cease to have force and effect.

I, the undersigned certify that I have read, understand and accept all the bid/ tender conditions as listed above to be used when the bid is evaluated.

NAME OF REPRESENTATIVE:	
POSITION/ DESIGNATION:	
SIGNATURE:	
DATE:	

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UMshwathi MUNICIPALITY
Bid Number: T2025/26/007

SPECIFICATIONS

1. Scope of Work

a) Introduction:

uMshwathi Municipality hereby invites tenders from experienced and suitably qualified Service Providers for the **supply, installation, configuration, maintenance, and support of a Hosted Voice Telephony (SIP Trunk) Service** for a period of 36 months, commencing on 01 April 2026 and concluding on 31 March 2029. The service must seamlessly integrate with the Municipality's existing IP-PBX system and the 300Mbps fibre internet service.

b) Service Definition:

The service required is a dedicated, carrier-grade SIP Trunking solution providing a minimum of **30 concurrent voice channels**. This connection will be the primary platform for all inbound and outbound voice communications for the uMshwathi Municipal offices at New Hanover, supporting internal staff calling, public inquiries, and emergency communications.

c) Service Location:

The service must be terminated at the following municipal site: **1384 Greytown Road (P6 1) R33 Rd, New Hanover. GPS Coordinates:** Latitude: -29.353787, Longitude: 30.526581

d) Operational Model:

The Service Provider will supply the SIP Trunking service as a managed operational model. This includes all necessary logical configurations, Session Border Controller (SBC) functionality, and integration with the Municipality's internet link. The Service Provider must own and manage the core telephony platform and ensure interoperability with the Municipality's customer premises equipment (CPE).

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e) Pricing Model:

Bidders must provide a detailed pricing schedule for the SIP Trunk service. Pricing must be clear and include all costs for:

- Per-channel monthly rental.
- Monthly service fee.
- Call rates per second/minute for Local, National, Mobile, and international destinations.
- Any once-off installation, configuration, or setup fees.
- Costs for a managed Session Border Controller (SBC) appliance, if required as part of the solution.

f) Service Quality:

The service must be provided over a high-quality, low-latency network path. There shall be **no port blocking** for standard VoIP protocols (e.g., SIP, RTP) and the service must support all necessary codecs (e.g., G.711, G.729).

g) Call Bundles & Limitations:

Bidders may propose inclusive call bundle options. However, out-of-bundle call rates must be clearly stated. The service must have **no artificial limitations on call duration** or number of calls placed.

h) Service Type:

The service must be delivered as a **dedicated, business-grade SIP Trunk service** and not a consumer-grade VoIP service or a broadband-based service.

i) Monitoring and Reporting:

Bidders must demonstrate how the voice service will be monitored 24/7 for quality, performance, and availability. The bidder must provide a web-based portal accessible by the Municipality for real-time viewing of call statistics, Quality of Service (QoS) metrics (jitter, packet loss, latency), and system status.

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j) Management:

Bidders must provide a 100% centralized, cloud-managed solution for the SIP Trunk service. This platform must allow for easy scaling of channels, detailed call reporting, and security policy management.

k) Redundancy and Failover:

Bidders must detail their network redundancy and proposed call failover mechanisms. In the event of a primary internet link failure, the solution must include a viable failover option (e.g., automatic re-routing of calls to a secondary number/mobile) to ensure business continuity.

l) Security:

A comprehensive security framework must be established. The solution must incorporate a Session Border Controller (SBC) to protect against VoIP-specific attacks such as Toll Fraud, SIP Scanning, Denial of Service (DoS), and eavesdropping.

m) Municipality Equipment:

The Municipality will supply and manage its own IP-PBX and firewall. The Service Provider's solution **must be fully compatible** with customer-provided equipment and must not require the Municipality to open insecure firewall rules.

n) Technical Support:

The Service Provider must offer 24/7 technical support for fault reporting and resolution. Active network management, including proactive monitoring and alerting on service degradation, is required.

o) ICASA Licensing: Bidders must provide proof of a valid Electronic Communications Service (ECS) and/or Electronic Communications Network Service (ECNS) license issued by the Independent Communications Authority of South Africa (ICASA).

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2. Service Type & Technical Requirements

Feature	Specification
Service Type	Hosted SIP Trunking / Voice over IP (VoIP)
Connection Type	Dedicated, business-grade connectivity over the Municipal fibre internet link.
Concurrent Channels	A minimum of 30 simultaneous calls . Scalable on demand.
Availability SLA	The Service Provider shall guarantee 99.99% uptime for the telephony platform, calculated monthly.
DID Numbers	Provision of a block of 200 Direct Inward Dialling (DID) numbers . Porting of existing municipal numbers must be supported.
Codec Support	Must support G.711 (a-law) for high quality and G.729 for bandwidth efficiency.

3. Voice Quality & Performance

- **Call Quality:** Guaranteed Tier-1 carrier voice paths with high Mean Opinion Score (MOS).
- **Latency:** Guaranteed end-to-end latency of **less than 20ms** to major national peering points.
- **Jitter:** Less than 10ms.
- **Packet Loss:** Less than 0.1%.

4. Equipment & Interfacing

- The Service Provider must specify if a dedicated Session Border Controller (SBC) is required and whether it will be provided as part of the managed service.
- The solution must interoperate seamlessly with standard SIP-compliant IP-PBX systems.
- The Municipality will provide the IP-PBX and LAN infrastructure.

5. Installation & Support

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- **Professional Installation:** The Service Provider will be responsible for the professional, remote configuration and provisioning of the SIP Trunk service, including testing and certification of call quality.
- **Customer Support:** 24/7 customer support via dedicated phone and email for fault reporting and technical assistance.

6. Security

- The service must be inherently secure, utilizing SIP over TLS and SRTP for call signaling and media encryption.
- The network must have safeguards against Toll Fraud, SIP/VoIP hacking, Denial of Service (DoS/DDoS) attacks, and unauthorized access.

7. Terms and Conditions

- **Contract Term:** 36 Months.
- **Pricing:** All pricing must be fixed in ZAR for the duration of the contract.
- **SLA Penalties:** The tender must include a detailed Service Level Agreement (SLA) with clear financial penalties or service credits for failure to meet the guaranteed uptime and Mean Time To Repair (MTTR) targets.
- **Reporting:** Monthly detailed call accounting and traffic reports must be provided.

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T1 TENDER PROCEDURES

T1.1 TENDER NOTICE AND INVITATION

PART A INVITATION TO BID

YOU ARE HEREBY INVITED TO BID FOR REQUIREMENTS OF THE (NAME OF MUNICIPALITY/ MUNICIPAL ENTITY)

BID NUMBER:	T2025/26/007	CLOSING DATE:	24 MARCH. 2026	CLOSING TIME	12H00 PM
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DESCRIPTION	PROVISION OF INSTALLATION AND SET-UP OF TELEPHONE TRUNK SERVICE NEW HANOVER OFFICE FOR A PERIOD OF 3 YEARS
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THE SUCCESSFUL BIDDER WILL BE REQUIRED TO FILL IN AND SIGN A WRITTEN CONTRACT FORM (MBD7).

BID RESPONSE DOCUMENTS SHALL BE DEPOSITED IN THE QUOTATION BOX SITUATED AT (STREET ADDRESS

New Hanover (R33) Opposite New Hanover SAPS and be deposited in the municipality's **bid box** located at New Hanover Municipality's main office no later than **12h00 on Tuesday, 24 March 2026**. Incomplete, emailed, faxed and late proposal documents will not be considered.

SUPPLIER INFORMATION

NAME OF BIDDER			
POSTAL ADDRESS			
STREET ADDRESS			
TELEPHONE NUMBER	CODE	NUMBER	
CELLPHONE NUMBER			
FACSIMILE NUMBER	CODE	NUMBER	
E-MAIL ADDRESS			
VAT REGISTRATION NUMBER			

	Tax PIN No.:		CSD No:	
--	---------------------	--	----------------	--

ARE YOU THE ACCREDITED REPRESENTATIVE IN SOUTH AFRICA FOR THE GOODS /SERVICES /WORKS OFFERED?	<input type="checkbox"/> Yes <input type="checkbox"/> No [IF YES ENCLOSE PROOF]	ARE YOU A FOREIGN BASED SUPPLIER FOR THE GOODS /SERVICES /WORKS OFFERED?	<input type="checkbox"/> Yes <input type="checkbox"/> No [IF YES, ANSWER PART B:3]
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TOTAL NUMBER OF ITEMS OFFERED		TOTAL BID PRICE	R
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SIGNATURE OF BIDDER	DATE	
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CAPACITY UNDER WHICH THIS BID IS SIGNED	
---	--

BIDDING PROCEDURE ENQUIRIES MAY BE DIRECTED TO:	TECHNICAL INFORMATION MAY BE DIRECTED TO:
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DEPARTMENT	FINANCE	CONTACT	MRS. TT. MATHENJWA
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		PERSON	
CONTACT PERSON	MRS. BG. NTINGA	TELEPHONE NUMBER	033 816 6800
TELEPHONE NUMBER	033 816 6800	FACSIMILE NUMBER	033 502 0286
FACSIMILE NUMBER	033 502 0286	E-MAIL ADDRESS	thulilem@umshwathi.gov.za
E-MAIL ADDRESS	bongisiwen@umshwathi.gov.za		

PART B

TERMS AND CONDITIONS FOR BIDDING

1. BID SUBMISSION:

- 1.1. BIDS MUST BE DELIVERED BY THE STIPULATED TIME TO THE CORRECT ADDRESS. LATE BIDS WILL NOT BE ACCEPTED FOR CONSIDERATION.
- 1.2. **ALL BIDS MUST BE SUBMITTED ON THE OFFICIAL FORMS PROVIDED-(NOT TO BE RE-TYPED) OR ONLINE**
- 1.3. THIS BID IS SUBJECT TO THE PREFERENTIAL PROCUREMENT POLICY FRAMEWORK ACT AND THE PREFERENTIAL PROCUREMENT REGULATIONS, 2022, THE GENERAL CONDITIONS OF CONTRACT (GCC) AND, IF APPLICABLE, ANY OTHER SPECIAL CONDITIONS OF CONTRACT.

2. TAX COMPLIANCE REQUIREMENTS

- 2.1 BIDDERS MUST ENSURE COMPLIANCE WITH THEIR TAX OBLIGATIONS.
- 2.2 BIDDERS ARE REQUIRED TO SUBMIT THEIR UNIQUE PERSONAL IDENTIFICATION NUMBER (PIN) ISSUED BY SARS TO ENABLE THE ORGAN OF STATE TO VIEW THE TAXPAYER'S PROFILE AND TAX STATUS.
- 2.3 APPLICATION FOR THE TAX COMPLIANCE STATUS (TCS) CERTIFICATE OR PIN MAY ALSO BE MADE VIA E-FILING. IN ORDER TO USE THIS PROVISION, TAXPAYERS WILL NEED TO REGISTER WITH SARS AS E-FILERS THROUGH THE WEBSITE WWW.SARS.GOV.ZA.
- 2.4 FOREIGN SUPPLIERS MUST COMPLETE THE PRE-AWARD QUESTIONNAIRE IN PART B:3.
- 2.5 BIDDERS MAY ALSO SUBMIT A PRINTED TCS CERTIFICATE TOGETHER WITH THE BID.
- 2.6 IN BIDS WHERE CONSORTIA / JOINT VENTURES / SUB-CONTRACTORS ARE INVOLVED, EACH PARTY MUST SUBMIT A SEPARATE TCS CERTIFICATE / PIN / CSD NUMBER.
- 2.7 WHERE NO TCS IS AVAILABLE BUT THE BIDDER IS REGISTERED ON THE CENTRAL SUPPLIER DATABASE (CSD), A CSD NUMBER MUST BE PROVIDED.

3. QUESTIONNAIRE TO BIDDING FOREIGN SUPPLIERS

- 3.1. IS THE ENTITY A RESIDENT OF THE REPUBLIC OF SOUTH AFRICA (RSA)? YES
 NO
- 3.2. DOES THE ENTITY HAVE A BRANCH IN THE RSA? YES NO
- 3.3. DOES THE ENTITY HAVE A PERMANENT ESTABLISHMENT IN THE RSA? YES
 NO
- 3.4. DOES THE ENTITY HAVE ANY SOURCE OF INCOME IN THE RSA? YES
 NO
- 3.5. IS THE ENTITY LIABLE IN THE RSA FOR ANY FORM OF TAXATION? YES
 NO

IF THE ANSWER IS "NO" TO ALL OF THE ABOVE, THEN IT IS NOT A REQUIREMENT TO REGISTER FOR A TAX COMPLIANCE STATUS SYSTEM PIN CODE FROM THE SOUTH AFRICAN REVENUE SERVICE (SARS) AND IF NOT REGISTER AS PER 2.3 ABOVE.

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**NB: FAILURE TO PROVIDE ANY OF THE ABOVE PARTICULARS MAY RENDER THE BID INVALID.
NO BIDS WILL BE CONSIDERED FROM PERSONS IN THE SERVICE OF THE STATE.**

SIGNATURE OF BIDDER:

CAPACITY UNDER WHICH THIS BID IS SIGNED:

DATE:

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T2 RETURNABLE DOCUMENTS

T2.1 LIST OF RETURNABLE DOCUMENTS

1. RETURNABLE SCHEDULES REQUIRED FOR TENDER EVALUATION PURPOSES

- 1.1. Schedule 1 : Resolution of Board of Directors/ Members/ Proprietor
- 1.2. Schedule 2 : Resolution of Board of Directors to enter into consortia or JV
- 1.3. Schedule 3 : Commitments of tenderer
- 1.4. Schedule 4 : Record of addenda to tender document
- 1.5. Schedule 5 : Compulsory enterprise questionnaire
- 1.6. Schedule 6 : Municipal Service Account

2. COMPULSORY MUNICIPAL BID DOCUMENTATION

- 2.1. MBD 1 : Invitation to bid
- 2.2. MBD 4 : Declaration of Interest
- 2.3. MBD 5 : Declaration for procurement above R10 million
- 2.4. MBD 6.1 : Preference Points Claim Form
- 2.5. MBD 7.1 : Contract form for purchaser of goods/ works
- 2.6. MBD 7.2 : Contract form for rendering of Services
- 2.7. MBD 8 : Declaration of bidder's pas supply chain management practices
- 2.8. MBD 9 : Certificate of Independent Bid Determination

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SCHEDULE 1

RESOLUTION OF BOARD OF DIRECTORS

Resolution of a meeting of the Board of Directors/ Members/ Partners of:

(Enterprise Name)	
Held at	(place)
On	(date)

RESOLVED that:

1	The enterprise submits a bid/ tender to uMshwathi Municipality in respect of the following project:	
	TENDER T2025/26/007: PROVISION OF INSTALLATION AND SET-UP OF TELEPHONE TRUNK SERVICE NEW HANOVER OFFICE FOR A PERIOD OF 3 YEARS	
2	Mr./ Mrs./ Ms.	
	In his/ her capacity as:	(position in the Enterprise)
	And who will sign as follows:	(Authorized signature)
	Be, and is hereby authorized to sign the bid/ tender, and any and all other documents and/or correspondence in connection with and relating to the bid/ tender, as to sign any contract, and any and all document, resulting from the of the bid/ tender to the enterprise mentioned above.	

Directors/ Members/ Partners of:

	Name	Capacity	Signature
1			
2			
3			

Note:

1. Delete which is not applicable
2. **NB.** This resolution must be signed by all the Directors/ Members/ Partners of the Enterprise.

ENTERPRISE STAMP
Not Compulsory

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SCHEDULE 2

RECORD OF ADDENDA TO TENDER DOCUMENT

I/ we confirm that the following communication received from the uMshwathi Municipality before the submission of this tender offer, amending the tender documents, have been taken into account in this tender offer: (attached additional pages if more space is require)

	Date	Title Details
1.		
2.		
3.		
4.		
5.		
6.		
7.		
8.		
9.		
10.		

I/ we confirm that no communications were received from uMshwathi Municipality before the submission of this tender offer, amending the tender documents.

NAME OF REPRESENTATIVE	SIGNATURE	DATE

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SCHEDULE 3
COMPULSORY ENTERPRISE QUESTIONNAIRE

The following particulars must be furnished. In the case of joint venture, separate enterprise questionnaires in respect of each partner must be completed and submitted.

Section 1: Name of Enterprise

Section 2: VAT registration number, if any

Section 3: Particulars of sole proprietors and partners in partnerships

No.	Name	Identity Number	Personal Income Tax Number
3.1			
3.2			
3.3			

*Complete only if sole proprietor or partnership and attach separate page if more than 3 partners

Section 4: Particulars of companies and close corporations

4.1 Company Registration No.

4.2 Close Corporation No.

4.3 Tax Reference No.

Section 5: Record in the service of the state

Indicate by marking the relevant boxes with a cross, if any sole proprietor, partner or director, manager, principal shareholder or stakeholder in a company or close corporation is currently or has been within the last 12 months in the service of any of the following:

A member of any municipal council	<input type="checkbox"/>	An employee of any provincial department, national of provincial public entry or constitutional institution within the meaning of the PFMA 1999 (Act 1 of 1999)	<input type="checkbox"/>
A member of any provincial legislation	<input type="checkbox"/>	A member of an accounting authority of any national or provincial public entity.	<input type="checkbox"/>
A member of the National Assembly or the National Council of Province	<input type="checkbox"/>	An employee of Parliament of provincial legislature.	<input type="checkbox"/>
A member of the board of	<input type="checkbox"/>	An official of any municipality or municipal entity.	<input type="checkbox"/>

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directors of any municipal entity.			
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PROVISION OF INSTALLATION AND SET-UP OF TELEPHONE TRUNK SERVICE NEW HANOVER OFFICE FOR A PERIOD OF 3 YEARS

Bid Number: T2025/26/007

RESPONSIVENESS/ COMPLIANCE CHECK CRITERIA

NB: uMshwathi Municipality may verify any information submitted in terms of this bid and any information that is incorrect may result in that bid being automatically disqualified and not considered for further evaluation.

RESPONSIVENESS CRITERIA

No bid will be considered by uMshwathi Municipality unless it meets the following responsiveness criteria (for the bid to be considered responsive, the bid **must** meet the following requirements amongst others):

COMPULSORY RETURNABLE DOCUMENTS:

- The **official Bid document** must be fully completed in indelible black ink and no retyping will be accepted. Where information requested does not apply to the Bidder and the space is left blank, it will be deemed to be not applicable.
- The Bidder must be in **good standing** to do business with the public sector, bidder or any its directors/ shareholders is listed on the National Treasury Register of Tender Defaulters into Prevention and Combating of Corruption Activities Act of 2004 as a person prohibited from doing business with the public sector.
- The bidder must adhere to the **Pricing Instructions**,
- The Municipal Bid Documents (MBDs) 1, 3.1, 4, 6.1, 8 & 9 by the bidder must be completed and signed.
- Valid Tax Clearance Certificate/ Verification PIN
- ICASA Licensing Certification (provide proof of valid licensing with the Independent Communications Authority of South Africa (ICASA). (ECS and ECNS) class or individual.
- Certified ID certificate(s) of all directors, members and/or shareholders,
- Full Central Supplier Database Report (CSD)
- Company / CC / Trust / Partnership / registration certificates and,
- Proof of address for the company office where its operate/ lease agreement accompanied with municipal utility bill no older than 3 months/letter from INKOSI/Councilor that is accompanied by an affidavit
- Each page of this quotation document must be initial by the authorized signatory to sign on behalf of a Bidder.

Signature: Date:
(Of a person authorized to sign on behalf of the Tenderer)
(By signing, you agree to all the above-required documents)

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Claim for Specific Goals for 20 Points Allocation

To claim 20 points for specific goals, the company must have the following ownership:

<u>GOALS</u>	<u>POINTS</u>	<u>VERIFICATION METHOD</u>
Historical Disadvantaged Black Person 100% Black Person Equal or greater than 51%	<u>10</u> 10 5	CIPC/ CSD
Historical Disadvantaged Women 100% Black Person Equal or greater than 51%	<u>5</u> 5 2.5	CSD
Historical Disadvantaged Disabled Person 100% Black Person Equal or greater than 51%	<u>5</u> 5 2.5	CSD

FUNCTIONALITY

The evaluation of this tender shall include functionality whereby the bids will be evaluated in terms of the evaluation criteria embodied in the bid documents.

- The minimum qualifying score for the functionality will be **70 out of 100 points (70%)** and the bids that fail to achieve the minimum qualifying score will not be consider for further evaluation.
- Only bids that achieved the minimum qualifying score for functionality will be evaluated.

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NO	Requirement	Description of Criteria	Total Points (Maximum)
1.	<p>Project Implementation Plan</p> <p>Fully detailed project implementation plan based on the timelines provided. (i.e.: 20 days from date of delivery to full implementation) which includes: -</p> <ul style="list-style-type: none"> • All tasks and activities • Resources. • Milestones and contingency plan to manage milestones. ➤ Delivery within 14 days – 10 points ➤ Delivery within 3 - 9 weeks – 5 points ➤ Delivery is 10 weeks and above – 0 points. <p>Bidders must provide a comprehensive onsite support warranty for a period of three (3) years, with TWO (2) HOURS response time.</p> <ul style="list-style-type: none"> • Bidder has included maintenance and support for a 3-year period with 2 hours' response time with next business day resolution – 10 points. • Bidder has not included maintenance and support for 3 years with 2 hours' response time. - 0 points. 	Fully detailed project implementation plan based on the timelines provided.	<p style="text-align: center;">10</p> <hr style="width: 20%; margin: auto;"/> <p style="text-align: center;">10</p>

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<p>2. Bidder's Experience in providing similar solutions.</p>	<p>Bidders' experience in providing similar solutions (internet connectivity) have recently been implemented with similar criteria).</p> <ul style="list-style-type: none"> • Less than 2 years' experience – 1 point • 2 – 5 years' experience- 3 points • 6 – 8 years' experience – 5 points • Above 8 years 'experience – 10 points <hr/> <p>Bidders are requested to provide the following: Three (3) letters (appointment and reference/completion) on a letterhead from their clients where Internet Connectivity Services have recently been implemented with similar criteria. Bidders must make sure that the letters are signed and contact details are fully completed. The contact details must include the contact number and email address of the referee. The reference must not be older than 36 months from the date of the tender submission.</p> <ul style="list-style-type: none"> • 3 x letters of reference – 15 points • 2 x letters of reference – 10 points • 1 x letter of reference – 5 points • No letter of reference – 0 points 	<p>Points will only be allocated for internet-related projects.</p>	<p style="text-align: center;">10</p> <hr/> <p style="text-align: center;">15</p>
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NOTE: Municipality may verify the information provided, and if your referee does not confirm the information provided, the reference will not be considered.

	<p>NOTE: Municipality may verify the information provided, and if your referee does not confirm the information provided, the reference will not be considered.</p>		
<p>3. The Team</p>	<p>Technical Manager must have a minimum of 5 years' experience in managing a technical ISP Team. They must possess any of the following qualifications VoIP and Telecom Professional Certificate, Microsoft Certified: Azure Communications Engineer Associate, CCNA, NEC, 3C or any other relevant qualification.</p> <p>5+ years = 15 3-4 years = 10 1-2 years = 05</p> <p>Integrated internet services Key Account Manager: The Integrated internet services Account Manager must have a minimum of 5 years of experience as Key Accounts Manager. Must possess any of the for following: Diploma in IT or Business or Commerce</p> <p>5+ years = 15 3-4 years = 10 1-2 years = 05</p>	<p>Points will only be allocated for experience on Integrated internet services.</p> <p>If any of the following information is not provided, zero points will be awarded:</p> <ul style="list-style-type: none"> • CVs provided must be as per the resources recorded on the organogram. • CV's must clearly show similar experience. • CV's must clearly show the role executed by the resource on the said projects. 	<p>15</p> <p>15</p>

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	<p>Project Manager must have a minimum of 5 years' experience in managing a project, ISP Team. They must possess any of the following qualifications</p> <p>Certificate in Project Management: e.g., A PMP or PRINCE2 Practitioner certification</p> <p>5+ years = 10 3-4 years = 06 1-2 years = 02</p>		10
4. Business Continues Plan	Provide a business continues plan, in case of the SBC failure.	The bidder must compile a document presenting the alternative.	10
5. Membership	South Africa's Internet Service Providers' Association (ISPA)	Documentation or certificate proving being a member of ISPA.	05
TOTAL NUMBER OF POINTS			100

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PRICING SCHEDULE - T2025/26/007 TENDER FOR THE PROVISION OF INSTALLATION AND SET-UP OF TELEPHONE TRUNK SERVICE NEW HANOVER OFFICE FOR A PERIOD OF 3 YEARS

Bidder Name: _____

Pricing Validity Period: [e.g., 90 days from tender closing]

Instructions to Bidders:

- All prices must be in South African Rand (ZAR) and include Value-Added Tax (VAT).
- All costs must be clearly specified. The absence of a value will be interpreted as a zero cost.
- This completed schedule must be signed by an authorized representative.

PART A: ONE-TIME / SETUP FEES (ZAR, INCL. VAT)

Item	Description	Cost (ZAR)
A1	Service Provisioning / Setup Fee One-off fee for account creation and initial configuration of the SIP trunks on your platform	_____
A2	DID Number Provisioning Cost per number for the initial block of 300 Direct Inward Dialing (DID) numbers (porting)	_____
A3	Session Border Controller (SBC) Hardware Cost If applicable, the once-off cost to purchase the required SBC appliance (including SSL Certificate for Microsoft Direct Calling)	_____
A4	Initial Configuration & Professional Services One-off fee for remote configuration and integration with the Municipality's IP-PBX	_____

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A5	Other (Please specify): _____	_____
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PART B: RECURRING MONTHLY FEES (ZAR, INCL. VAT)

Item	Description	Monthly Cost (ZAR)
B1	Monthly Service / Access Fee Base fee for access to the SIP trucking platform, excluding channels	_____
B2	Per-Channel Monthly Rental Cost per concurrent call channel. Please provide the cost for a single channel. Total for 30 Channels: [Bidder to calculate: (Cost per Channel) × 30]	_____
B3	DID Number Rental Monthly rental fee per DID number. Total for 20 DID: [Bidder to calculate: (Cost per DID) × 20]	_____
B4	Managed SBC Monthly Fee If applicable, the monthly fee for a managed SBC appliance (including hardware, support, and updates)	_____
B5	Other Recurring Fees (Please specify): _____	_____

TOTAL ESTIMATED MONTHLY RECURRING COST (Sum of B1 through B5):

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PART C: USAGE-BASED CALL RATES (ZAR, INCL. VAT)

Please indicate the billing increment (e.g., per second, per 60 seconds) and specify if inclusive call bundles are part of the monthly fee.

Call Destination	Billing Increment		Rate (ZAR)
	Charge / Min	Duration (s)	
Local Calls (Fixed Line)			
On Net (local) – Peak			
On Net (local) Off Peak			
On Net (national) – Peak			
On Net (national) Off Peak			
National Calls (Fixed Line)			
Mobile Calls (Major Networks)			
Vodacom – Peak			
Vodacom Off Peak			
MTN – Peak			
MTN Off Peak			
Cell C – Peak			
Cell C Off Peak			
Telkom Mobile – Peak			
Telkom Mobile Off Peak			
MVNO Operators – Peak			
MVNO Operators Off Peak			
ECN and USAL Terminations -Peak			
ECN and USAL Terminations Off Peak			
Mobile Calls (Other Networks)			
Toll-Free Numbers (e.g., 0800)			

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Shared-Cost Numbers (e.g., 0860)			
Shared-Cost Numbers (e.g., 0861)			
Shared-Cost Numbers (e.g., 087)			
Shared-Cost Numbers (e.g., 089)			
Emergency Numbers e.g., (10177, 10111, 112)			
Premium Rate Numbers (e.g., 0900)			
International (Zone 1: e.g., UK, USA)			
International (Zone 2: e.g., Lesotho)			
International (Zone 3: Specify)			
TOTAL			

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PRICING SCHEDULE

YEAR I

DESCRIPTION	A QUANTITY	B RATE PER MONTH (Rand)	C TOTAL AMOUNT (B x 12) = C (Rands)
Sub-Total			
VAT @ 15%			
TOTAL AMOUNT			

YEAR 2

DESCRIPTION	QUANTITY	RATE PER YEAR
Sub- Total (Total Amount Year 1)		
Escalation percentage @ ____%		
VAT @ 15%		
TOTAL AMOUNT		

YEAR 3

DESCRIPTION	QUANTITY	RATE PER YEAR (Rands)
Sub-Total (Total Amount Year 2)		
Escalation percentage @ ____%		
VAT @ 15%		
TOTAL TENDERED (OFFER) AMOUNT		

Note: Quoted amount must be fairly distributed in all 3 years.

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C1.1 FORM OF OFFER AND ACCEPTANCE

BID No: T2025/26/007.

AGREEMENT AND CONTRACT DATA

i. Offer

BID No.: T2025/26/007 – PROVISION OF INSTALLATION AND SET-UP OF TELEPHONE TRUNK SERVICE NEW HANOVER OFFICE FOR A PERIOD OF 3 YEARS

The Bidder, identified in the Offer signature block, has examined the documents listed in the Bid Data and addenda thereto, and by submitting this offer has accepted the conditions of bid.

By the representative of bidder, deemed to be duly authorized, signing this part of this form of offer and acceptance, the bidder offers to perform all of the obligations and liabilities of the contractor under the contract including compliance with all its terms and conditions according to their true intent and meaning for an amount to be determined in accordance with the conditions of contract identified in the contract data.

THE OFFERED TOTAL OF THE PRICES INCLUSIVE OF VALUE ADDED TAX IS THE FOLLOWING:

AMOUNT IN WORDS (VAT INCL.)	AMOUNT IN FIGURES (VAT INCL.)
RAND	R

****AMOUNT MUST BE IN WORDS AS WELL AS FIGURES**

Or such other sum as may be ascertained in accordance with the contract.

I/we are registered VAT vendors and the above price INCLUDES VAT.

I/we acknowledge that the VAT vending status as disclosed on this tender form shall remain constant for all purposes under this contract and no claim for adjustment will be entertained for any such claim.

In the event of there being any errors of extension or addition in the priced schedule of quantities (and/or specification), I/we agree to their being corrected, the rates being taken as correct.

I/we undertake to complete and deliver the whole of the works comprised in the contract within the time stated.

I/we are formally associated by written agreement with the following firms, corporations or companies:

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(Enter Nil if no affiliations)

I/we are fully paid up members in good standing of the following organization(s):

(Enter Nil if no affiliations)

My/Our VAT vendor registration number is

I/We bank at the

branch of

where I/we have a

Account no.:

Bankers contact name _____ & tel. no. _____

I/we acknowledge that proof of the information entered in this offer required in terms of this document and/or provisional Letter of Acceptance, will be submitted and that the absence of such information or the failure to comply will render this offer unresponsive (invalid).

It is agreed and understood that this tender is valid for 4 months from the date hereof and that it, together with your final letter of acceptance, shall constitute a binding contract between us.

I/We understand that uMshwathi Municipality is not bound to accept the lowest or any tender and acknowledge that the uMshwathi Municipality may, if in its absolute discretion good and sufficient grounds are brought to its attention in writing within 5 working days from date hereof, decline to consider my/our offer.

Yours faithfully

SIGNATURE:

CAPACITY:

ON BEHALF OF:

ADDRESS:

Name of Witness

Signature of Witness

Date: _____

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C.1.2. ICT Performance and Termination Conditions

1.2.1. Service Level Agreement (SLA) Compliance

1.2.1.1 The Service Provider shall meet the agreed Service Level Agreements (SLAs) for system availability, response times, incident resolution, and maintenance.

1.2.1.2 The minimum acceptable system uptime shall not be less than 99% per month.

1.2.1.3 Failure to meet SLA targets for two (2) consecutive months shall constitute a material breach of contract.

1.2.2. Performance Monitoring and Reporting

1.2.2.1 The Service Provider shall provide the Client with monthly performance reports, including, but not limited to:

- a) system uptime and downtime incidents;
- b) helpdesk response and resolution times;
- c) outstanding or recurring issues.

1.2.2.2 The Client reserves the right to conduct independent monitoring and audits of ICT services.

1.2.2.3 Persistent underperformance, defined as three (3) or more SLA breaches within a six (6) month period, shall trigger a formal contract review and may result in termination.

1.2.3. Compliance with Standards and Regulations

1.2.3.1 The Service Provider shall comply with all applicable ICT industry standards, including but not limited to:

- a) ISO/IEC 27001 (Information Security Management);
- b) Protection of Personal Information Act (POPIA);
- c) Any other relevant ICT governance frameworks and statutory requirements.

1.2.3.2 Non-compliance with the above regulatory and industry requirements shall constitute grounds for immediate termination.

1.2.4. Data Security and Confidentiality

1.2.4.1 The Service Provider shall implement and maintain appropriate technical and organisational measures to protect the Client's data against loss, corruption, unauthorised access, or disclosure.

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1.2.4.2 Any data breach, security incident, or failure to safeguard client information shall be deemed a material breach, entitling the Client to terminate the contract with immediate effect.

1.2.5. Disaster Recovery and Business Continuity

1.2.5.1 The Service Provider shall establish, maintain, and test a disaster recovery and business continuity plan to ensure continuity of ICT services.

1.2.5.2 Failure to restore critical ICT services within the agreed Recovery Time Objectives (RTOs) shall constitute grounds for termination.

1.2.6 Termination for Non-Performance

1.2.6.1 The Client reserves the right to terminate this contract, in whole or in part, under any of the following circumstances:

- a) Failure to meet SLA requirements on more than two (2) occasions in any calendar quarter;
- b) Failure to deliver agreed milestones or deliverables within thirty (30) days of scheduled dates, without valid justification approved by the Client;
- c) Repeated failure to address recurring issues despite written notices;
- d) Any material breach of data security, confidentiality, or statutory compliance.

1.2.6.2 Upon termination, the Service Provider shall:

- a) Immediately cease all activities under the contract;
- b) Handover all project documentation, system configurations, and client-owned data;
- c) Provide reasonable assistance to facilitate smooth transition to a new service provider.

1.2.7 Penalties and Withholding of Payment

1.2.7.1 The Client reserves the right to impose penalties, including withholding of payments, for failure by the Service Provider to meet contractual obligations.

1.2.7.2 Repeated non-performance shall escalate from financial penalties to contract termination.

1.2.8 Performance Bond / Guarantee

1.2.8.1 The successful Service Provider shall, within fourteen (14) calendar days of contract award, furnish the Client with a Performance Bond / Bank Guarantee equivalent to 10% of the total contract value.

1.2.8.2 The Performance Bond / Guarantee shall:

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- a) Be issued by a registered South African financial institution or an acceptable surety provider;
- b) Remain valid for the entire duration of the contract, including any approved extensions;
- c) Be callable on demand, in whole or in part, without conditions or proof of loss.

1.2.8.3 The Performance Bond / Guarantee shall serve as financial security for the following:

- a) Failure of the Service Provider to meet contractual obligations;
- b) Repeated non-performance or breach of SLAs;
- c) Costs incurred by the Client in securing alternative service provision in the event of contract termination due to non-performance.

1.2.8.4 The Performance Bond / Guarantee shall be released to the Service Provider only upon:

- a) Successful completion of all contractual obligations;
- b) Submission of all project deliverables and documentation;
- c) Written confirmation by the Client that the Service Provider has met all performance and compliance requirements.

1.2.8.5 The Client reserves the right to withhold release of the Performance Bond / Guarantee in the event of outstanding disputes, unresolved defects, or pending obligations at the time of contract closure.

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uMshwathi MUNICIPALITY

**PROVISION OF INSTALLATION AND SET-UP OF TELEPHONE TRUNK SERVICE NEW HANOVER
OFFICE FOR A PERIOD OF 3 YEARS**

Bid Number: **T2025/26/007**

GENERAL CONDITIONS OF CONTRACT

TABLE OF CLAUSES

1. Definitions
2. Application
3. General
4. Standards
5. Use of contract documents and information inspection
6. Patent Rights
7. Performance security
8. Inspections, tests and analyses
9. Packing
10. Delivery and documents
11. Insurance
12. Transportation
13. Incidental Services
14. Spare parts
15. Warranty
16. Payment
17. Prices
18. Variation orders
19. Assignment
20. Subcontracts
21. Delays in the supplier's performance
22. Penalties
23. Termination for default
24. Anti-dumping and countervailing duties and rights
25. Force Majeure
26. Termination for insolvency
27. Settlement of Disputes
28. Limitation of Liability
29. Governing language

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- 30. Applicable law
- 31. Notices
- 32. Taxes and duties
- 33. Transfer of contracts
- 34. Amendments of contracts
- 35. Prohibition of restrictive practices

1. Definitions

- 1. The following terms shall be interpreted as indicated:
 - 1.1 “Closing time” means the date and hour specified in the tendering documents for the receipt of tenders.
 - 1.2 “Contract” means the written agreement entered into between the purchaser and the supplier, as recorded in the contract form signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference therein.
 - 1.3 “Contract price” means the price payable to the supplier under the contract for the full and proper performance of his contractual obligations.
 - 1.4 “Corrupt practice” means the offering, giving, receiving, or soliciting of anything of value to influence the action of a public official in the procurement process or in contract execution.
 - 1.5 "Countervailing duties" are imposed in cases where an enterprise abroad is subsidized by its government and encouraged to market its products internationally.
 - 1.6 “Country of origin” means the place where the goods were mined, grown or produced or from which the services are supplied. Goods are produced when, through manufacturing, processing or substantial and major assembly of components, a commercially recognized new product results that is substantially different in basic characteristics or in purpose or utility from its components.
 - 1.7 “Day” means calendar day.
 - 1.8 “Delivery” means delivery in compliance of the conditions of the contract or order.
 - 1.9 “Delivery ex stock” means immediate delivery directly from stock actually on hand.
 - 1.10 “Delivery into consignees store or to his site” means delivered and unloaded in the specified store or depot or on the specified site in compliance with the conditions of the contract or order, the supplier bearing all risks and charges involved until the goods are so delivered and a valid receipt is obtained.
 - 1.11 "Dumping" occurs when a private enterprise abroad market its goods on own initiative in the RSA at lower prices than that of the country of origin and which have the potential to harm the local industries in the RSA.
 - 1.12 "Force majeure" means an event beyond the control of the supplier and not involving the supplier's fault or negligence and not foreseeable. Such events may include, but is not restricted to, acts of the purchaser in its sovereign capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions and freight embargoes.
 - 1.13 “Fraudulent practice” means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of any tenderer, and includes collusive practice among tenderers (prior to or after tender submission) designed to establish tender prices at artificial non-competitive levels and to deprive the tenderer of the benefits of free and open competition.
 - 1.14 “GCC” means the General Conditions of Contract.

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- 1.15 “Goods” means all of the equipment, machinery, and/or other materials that the supplier is required to supply to the purchaser under the contract.
- 1.16 “Imported content” means that portion of the tendering price represented by the cost of components, parts or materials which have been or are still to be imported (whether by the supplier or his subcontractors) and which costs are inclusive of the costs abroad, plus freight and other direct importation costs such as landing costs, dock dues, import duty, sales duty or other similar tax or duty at the South African place of entry as well as transportation and handling charges to the factory in the Republic where the goods covered by the tender will be manufactured.
- 1.17 “Local content” means that portion of the tendering price, which is not included in the imported content provided that local manufacture does take place.
- 1.18 “Manager’s Representative” shall mean the Special projects Manager of uMshwathi Municipality.
- 1.18 “Manufacture” means the production of products in a factory using labour, materials, components and machinery and includes other related value-adding activities.
- 1.19 “Municipality” shall mean the uMshwathi Municipality.
- 1.20 “Municipal Manager” Or ‘Manager” shall mean the Municipal Manager of uMshwathi Municipality.
- 1.21 “Order” means an official written order issued for the supply of goods or works or the rendering of a service.
- 1.22 “Project site,” where applicable, means the place indicated in tendering documents.
- 1.23 “Purchaser” means the organization purchasing the goods.
- 1.24 “Republic” means the Republic of South Africa.
- 1.25 “SCC” means the Special Conditions of Contract.
- 1.26 “Services” means those functional services ancillary to the supply of the goods, such as transportation and any other incidental services, such as installation, commissioning, provision of technical assistance, training, catering, gardening, security, maintenance and other such obligations of the supplier covered under the contract.
- 1.27 “Supplier” means the successful tenderer who is awarded the contract to maintain and administer the required and specified service(s) to the State.
- 1.28 “Tenderer” shall mean the person or persons undertaking to supply the respective Services specified herein and shall include the legal personal representative, successors and assigns of the Supplier.
- 1.29 “Tort” means in breach of contract.
- 1.30 “Turnkey” means a procurement process where one service provider assumes total responsibility for all aspects of the project and delivers the full end product / service required by the contract.
- 1.31 “Written” or “in writing” means hand-written in ink or any form of electronic or mechanical writing.

2. Application

- 2.1 These general conditions are applicable to all tenders, contracts and orders including tenders for functional and professional services (excluding professional services related to the building and construction

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industry), sales, hiring, letting and the granting or acquiring of rights, but excluding immovable property, unless otherwise indicated in the tendering documents.

2.2 Where applicable, special conditions of contract are also laid down to cover specific goods, services or works.

2.3 Where such special conditions of contract are in conflict with these general conditions, the special conditions shall apply.

3. General

3.1 Unless otherwise indicated in the tendering documents, the purchaser shall not be liable for any expense incurred in the preparation and submission of a tender. Where applicable a non-refundable fee for documents may be charged.

3.2 Invitations to tender are usually published in locally distributed news media and on the municipality/municipal entity website.

4. Standards

4.1 The goods supplied shall conform to the standards mentioned in the tendering documents and specifications.

5. Use of contract documents and information inspection

5.1 The supplier shall not, without the purchaser's prior written consent, disclose the contract, or any provision thereof, or any specification, plan, drawing, pattern, sample, or information furnished by or on behalf of the purchaser in connection therewith, to any person other than a person employed by the supplier in the performance of the contract. Disclosure to any such employed person shall be made in confidence and shall extend only so far as may be necessary for purposes of such performance.

5.2 The supplier shall not, without the purchaser's prior written consent, make use of any document or information mentioned in GCC clause 5.1 except for purposes of performing the contract.

5.3 Any document, other than the contract itself mentioned in GCC clause 5.1 shall remain the property of the purchaser and shall be returned (all copies) to the purchaser on completion of the supplier's performance under the contract if so required by the purchaser.

5.4 The supplier shall permit the purchaser to inspect the supplier's records relating to the performance of the supplier and to have them audited by auditors appointed by the purchaser, if so required by the purchaser.

6. Patent Rights

6.1 The supplier shall indemnify the purchaser against all third-party claims of infringement of patent, trademark, or industrial design rights arising from use of the goods or any part thereof by the purchaser.

6.2 When a supplier developed documentation / projects for the municipality / municipal entity, the intellectual, copy and patent rights or ownership of such documents or projects will vest in the municipality / municipal entity.

7. Performance security

7.1 Within thirty (30) days of receipt of the notification of contract award, the successful tenderer shall furnish to the purchaser the performance security of the amount specified in SCC.

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- 7.2 The proceeds of the performance security shall be payable to the purchaser as compensation for any loss resulting from the supplier's failure to complete his obligations under the contract.
- 7.3 The performance security shall be denominated in the currency of the contract, or in a freely convertible currency acceptable to the purchaser and shall be in one of the following forms:
- (a) a bank guarantee located in the purchaser's country or abroad, acceptable to the purchaser, in the form provided in the tendering documents or another form acceptable to the purchaser;
 - (b) a cashier's or certified cheque
- 7.4 The performance security will be discharged by the purchaser and returned to the supplier not later than thirty (30) days following the date of completion of the supplier's performance obligations under the contract, including any warranty obligations, unless otherwise specified.

8. Inspections, tests and analyses

- 8.1 All pre-tendering testing will be for the account of the tenderer.
- 8.2 If it is a tender condition that goods to be produced or services to be rendered should at any stage be subject to inspections, tests and analyses, the tenderer or contractor's premises shall be open, at all reasonable hours, for inspection by a representative of the purchaser or organization acting on behalf of the purchaser.
- 8.3 If there are no inspection requirements indicated in the tendering documents and no mention is made in the contract, but during the contract period it is decided that inspections shall be carried out, the purchaser shall itself make the necessary arrangements, including payment arrangements with the testing authority concerned.
- 8.4 If the inspections, tests and analyses referred to in clauses 8.2 and 8.3 show the goods to be in accordance with the contract requirements, the cost of the inspections, tests and analyses shall be defrayed by the purchaser.
- 8.5 Where the goods or services referred to in clauses 8.2 and 8.3 do not comply with the contract requirements, irrespective of whether such goods or services are accepted or not, the cost in connection with these inspections, tests or analyses shall be defrayed by the supplier.
- 8.6 Goods and services which are referred to in clauses 8.2 and 8.3 and which do not comply with the contract requirements may be rejected.
- 8.7 Any contract goods may on or after delivery be inspected, tested or analysed and may be rejected if found not to comply with the requirements of the contract. Such rejected goods shall be held at the cost and risk of the supplier who shall, when called upon, remove them immediately at his own cost and forthwith substitute them with goods, which do comply with the requirements of the contract. Failing such removal the rejected goods shall be returned at the suppliers cost and risk. Should the supplier fail to provide the substitute goods forthwith, the purchaser may, without giving the supplier further opportunity to substitute the rejected goods, purchase such goods as may be necessary at the expense of the supplier.
- 8.8 The provisions of clauses 8.4 to 8.7 shall not prejudice the right of the purchaser to cancel the contract on account of a breach of the conditions thereof, or to act in terms of Clause 22 of GCC.

9. Packing

- 9.1 The supplier shall provide such packing of the goods as is required to prevent their damage or deterioration during transit to their final destination, as indicated in the contract. The packing shall be sufficient to withstand, without limitation, rough handling during transit and exposure to extreme temperatures, salt and precipitation

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during transit, and open storage. Packing, case size and weights shall take into consideration, where appropriate, the remoteness of the goods' final destination and the absence of heavy handling facilities at all points in transit.

9.2 The packing, marking, and documentation within and outside the packages shall comply strictly with such special requirements as shall be expressly provided for in the contract, including additional requirements, if any, and in any subsequent instructions ordered by the purchaser.

10. Delivery and documents

10.1 Delivery of the goods and arrangements for shipping and clearance obligations, shall be made by the supplier in accordance with the terms specified in the contract.

11. Insurance

11.1 The goods supplied under the contract shall be fully insured in a freely convertible currency against loss or damage incidental to manufacture or acquisition, transportation, storage and delivery in the manner specified.

12. Transportation

12.1 Should a price other than an all-inclusive delivered price be required, this shall be specified.

13. Incidental Services

13.1 The supplier may be required to provide any or all of the following services, including additional services, if any:

- (a) performance or supervision of on-site assembly and/or commissioning of the supplied goods;
- (b) furnishing of tools required for assembly and/or maintenance of the supplied goods;
- (c) furnishing of a detailed operations and maintenance manual for each appropriate unit of the supplied goods;
- (d) performance or supervision or maintenance and/or repair of the supplied goods, for a period of time agreed by the parties, provided that this service shall not relieve the supplier of any warranty obligations under this contract; and
- (e) training of the purchaser's personnel, at the supplier's plant and/or on-site, in assembly, start-up, operation, maintenance, and/or repair of the supplied goods.

13.2 Prices charged by the supplier for incidental services, if not included in the contract price for the goods shall be agreed upon in advance by the parties and shall not exceed the prevailing rates charged to other parties by the supplier for similar services.

14. Spare parts

14.1 As specified, the supplier may be required to provide any or all of the following materials, notifications, and information pertaining to spare parts manufactured or distributed by the supplier:

- (a) such spare parts as the purchaser may elect to purchase from the supplier, provided that this election shall not relieve the supplier of any warranty obligations under the contract; and
 - b. in the event of termination of production of the spare parts:
 - (i) advance notification to the purchaser of the pending termination, in sufficient time to permit the purchaser to procure needed requirements; and

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- (ii) following such termination, furnishing at no cost to the purchaser, the blueprints, drawings, and specifications of the spare parts, if requested.

15. Warranty

- 15.1 The supplier warrants that the goods supplied under the contract are new, unused, of the most recent or current models, and that they incorporate all recent improvements in design and materials unless provided otherwise in the contract. The supplier further warrants that all goods supplied under this contract shall have no defect, arising from design, materials, or workmanship (except when the design and/or material is required by the purchaser's specifications) or from any act or omission of the supplier, that may develop under normal use of the supplied goods in the conditions prevailing in the country of final destination.
- 15.2 This warranty shall remain valid for twelve (12) months after the goods, or any portion thereof as the case may be, have been delivered to and accepted at the final destination indicated in the contract, or for eighteen (18) months after the date of shipment from the port or place of loading in the source country, whichever period concludes earlier, unless specified otherwise.
- 15.3 The purchaser shall promptly notify the supplier in writing of any claims arising under this warranty.
- 15.4 Upon receipt of such notice, the supplier shall, within the period specified and with all reasonable speed, repair or replace the defective goods or parts thereof, without costs to the purchaser.
- 15.5 If the supplier, having been notified, fails to remedy the defect(s) within the period specified, the purchaser may proceed to take such remedial action as may be necessary, at the supplier's risk and expense and without prejudice to any other rights which the purchaser may have against the supplier under the contract.

16. Payment

- 16.1 The method and conditions of payment to be made to the supplier under this contract shall be specified.
- 16.2 The supplier shall furnish the purchaser with an invoice accompanied by a copy of the delivery note and upon fulfillment of other obligations stipulated in the contract.
- 16.3 Payments shall be made promptly by the purchaser, but in no case later than thirty (30) days after submission of an invoice or claim by the supplier.
- 16.4 Payment will be made in Rand unless otherwise stipulated.

17. Prices

- 17.1 Prices charged by the supplier for goods delivered and services performed under the contract shall not vary from the prices quoted by the supplier in his tender, with the exception of any price adjustments authorized or in the purchaser's request for tender validity extension, as the case may be.

18. Variation orders

- 18.1 In cases where the estimated value of the envisaged changes in purchase does not vary more than 15% of the total value of the original contract, the contractor may be instructed to deliver the goods or render the services as such. In cases of measurable quantities, the contractor may be approached to reduce the unit price, and such offers may be accepted provided that there is no escalation in price.

19. Assignment

- 19.1 The supplier shall not assign, in whole or in part, its obligations to perform under the contract, except with the purchaser's prior written consent.

20. Subcontracts

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20.1 The supplier shall notify the purchaser in writing of all subcontracts awarded under this contract if not already specified in the tender. Such notification, in the original tender or later, shall not relieve the supplier from any liability or obligation under the contract.

21. Delays in the supplier's performance

21.1 Delivery of the goods and performance of services shall be made by the supplier in accordance with the time schedule prescribed by the purchaser in the contract.

21.2 If at any time during performance of the contract, the supplier or its subcontractor(s) should encounter conditions impeding timely delivery of the goods and performance of services, the supplier shall promptly notify the purchaser in writing of the fact of the delay, its likely duration and its cause(s). As soon as practicable after receipt of the supplier's notice, the purchaser shall evaluate the situation and may at his discretion extend the supplier's time for performance, with or without the imposition of penalties, in which case the extension shall be ratified by the parties by amendment of contract.

21.3 The right is reserved to procure outside of the contract small quantities or to have minor essential services executed if an emergency arises, the supplier's point of supply is not situated at or near the place where the goods are required, or the supplier's services are not readily available.

21.4 Except as provided under GCC Clause 25, a delay by the supplier in the performance of its delivery obligations shall render the supplier liable to the imposition of penalties, pursuant to GCC Clause 22, unless an extension of time is agreed upon pursuant to GCC Clause 22.2 without the application of penalties.

21.5 Upon any delay beyond the delivery period in the case of a goods contract, the purchaser shall, without cancelling the contract, be entitled to purchase goods of a similar quality and up to the same quantity in substitution of the goods not supplied in conformity with the contract and to return any goods delivered later at the supplier's expense and risk, or to cancel the contract and buy such goods as may be required to complete the contract and without prejudice to his other rights, be entitled to claim damages from the supplier.

22. Penalties

22.1 Subject to GCC Clause 25, if the supplier fails to deliver any or all of the goods or to perform the services within the period(s) specified in the contract, the purchaser shall, without prejudice to its other remedies under the contract, deduct from the contract price, as a penalty, a sum calculated on the delivered price of the delayed goods or unperformed services using the current prime interest rate calculated for each day of the delay until actual delivery or performance. The purchaser may also consider termination of the contract pursuant to GCC Clause 23.

23. Termination for default

23.1 The purchaser, without prejudice to any other remedy for breach of contract, by written notice of default sent to the supplier, may terminate this contract in whole or in part:

- (a) if the supplier fails to deliver any or all of the goods within the period(s) specified in the contract, or within any extension thereof granted by the purchaser pursuant to GCC Clause 21.2;
- (b) If the supplier fails to perform any other obligation(s) under the contract; or
- (c) If the supplier, in the judgment of the purchaser, has engaged in corrupt or fraudulent practices in competing for or in executing the contract.

23.2 In the event the purchaser terminates the contract in whole or in part, the purchaser may procure, upon such terms and in such manner, as it deems appropriate, goods, works or services similar to those undelivered, and the supplier shall be liable to the purchaser for any excess costs for such similar goods, works or services. However, the supplier shall continue performance of the contract to the extent not terminated.

24. Anti-dumping and countervailing duties and rights

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24.1 When, after the date of tender, provisional payments are required, or anti-dumping or countervailing duties are imposed, or the amount of a provisional payment or anti-dumping or countervailing right is increased in respect of any dumped or subsidized import, the State is not liable for any amount so required or imposed, or for the amount of any such increase. When, after the said date, such a provisional payment is no longer required or any such anti-dumping or countervailing right is abolished, or where the amount of such provisional payment or any such right is reduced, any such favourable difference shall on demand be paid forthwith by the supplier to the purchaser or the purchaser may deduct such amounts from moneys (if any) which may otherwise be due to the supplier in regard to goods or services which he delivered or rendered, or is to deliver or render in terms of the contract or any other contract or any other amount which may be due to him.

25. Force Majeure

25.1 Notwithstanding the provisions of GCC Clauses 22 and 23, the supplier shall not be liable for forfeiture of its performance security, damages, or termination for default if and to the extent that his delay in performance or other failure to perform his obligations under the contract is the result of an event of force majeure.

25.2 If a force majeure situation arises, the supplier shall promptly notify the purchaser in writing of such condition and the cause thereof. Unless otherwise directed by the purchaser in writing, the supplier shall continue to perform its obligations under the contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the force majeure event.

26. Termination for insolvency

26.1 The purchaser may at any time terminate the contract by giving written notice to the supplier if the supplier becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the supplier, provided that such termination will not prejudice or affect any right of action or remedy, which has accrued or will accrue thereafter to the purchaser.

27. Settlement of Disputes

27.1 If any dispute or difference of any kind whatsoever arises between the purchaser and the supplier in connection with or arising out of the contract, the parties shall make every effort to resolve amicably such dispute or difference by mutual consultation.

27.2 If, after thirty (30) days, the parties have failed to resolve their dispute or difference by such mutual consultation, then either the purchaser or the supplier may give notice to the other party of his intention to commence with mediation. No mediation in respect of this matter may be commenced unless such notice is given to the other party.

28. Limitation of Liability

28.1 Should it not be possible to settle a dispute by means of mediation, it may be settled in a South African court of law.

28.2 Notwithstanding any reference to mediation and/or court proceedings herein,

(a) The parties shall continue to perform their respective obligations under the contract unless they otherwise agree; and

(b) The purchaser shall pay the supplier any monies due the supplier for goods delivered and / or services rendered according to the prescripts of the contract.

28.3 Except in cases of criminal negligence or willful misconduct, and in the case of infringement pursuant to Clause 6;

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- (a) the supplier shall not be liable to the purchaser, whether in contract, tort, or otherwise, for any indirect or consequential loss or damage, loss of use, loss of production, or loss of profits or interest costs, provided that this exclusion shall not apply to any obligation of the supplier to pay penalties and/or damages to the purchaser; and
- (b) The aggregate liability of the supplier to the purchaser, whether under the contract, in tort or otherwise, shall not exceed the total contract price, provided that this limitation shall not apply to the cost of repairing or replacing defective equipment.

29. Governing language

29.1 The contract shall be written in English. All correspondence and other documents pertaining to the contract that is exchanged by the parties shall also be written in English.

30. Applicable law

30.1 The contract shall be interpreted in accordance with South African laws, unless otherwise specified.

31. Notices

31.1 Every written acceptance of a tender shall be posted to the supplier concerned by registered or certified mail and any other notice to him shall be posted by ordinary mail to the address furnished in his tender or to the address notified later by him in writing and such posting shall be deemed to be proper service of such notice

31.2 The time mentioned in the contract documents for performing any act after such aforesaid notice has been given, shall be reckoned from the date of posting of such notice.

32. Taxes and duties

32.1 A foreign supplier shall be entirely responsible for all taxes, stamp duties, license fees, and other such levies imposed outside the purchaser's country.

32.2 A local supplier shall be entirely responsible for all taxes, duties, license fees, etc., incurred until delivery of the contracted goods to the purchaser.

32.3 No contract shall be concluded with any tenderer whose tax matters are not in order. Prior to the award of a tender SARS must have certified that the tax matters of the preferred tenderer are in order.

32.4 No contract shall be concluded with any tenderer whose municipal rates and taxes and municipal services charges are in arrears.

33. Transfer of contracts

33.1 The contractor shall not abandon, transfer, cede assign or sublet a contract or part thereof without the written permission of the purchaser

34. Amendment of contracts

34.1 No agreement to amend or vary a contract or order or the conditions, stipulations or provisions thereof shall be valid and of any force unless such agreement to amend or vary is entered into in writing and signed by the contracting parties. Any waiver of the requirement that the agreement to amend or vary shall be in writing.

35. Prohibition of restrictive practices

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- 35.1 In terms of section 4 (1) (b) (iii) of the Competition Act No. 89 of 1998, as amended, an agreement between, or concerted practice by, firms, or a decision by an association of firms, is prohibited if it is between parties in a horizontal relationship and if a bidder(s) is / are or a contractor(s) was / were involved in collusive bidding.
- 35.2 If a bidder(s) or contractor(s) based on reasonable grounds or evidence obtained by the purchaser has / have engaged in the restrictive practice referred to above, the purchaser may refer the matter to the Competition Commission for investigation and possible imposition of administrative penalties as contemplated in section 59 of the Competition Act No 89 Of 1998.
- 35.3 If a bidder(s) or contractor(s) has / have been found guilty by the Competition Commission of the restrictive practice referred to above, the purchaser may, in addition and without prejudice to any other remedy provided for, invalidate the bid(s) for such item(s) offered, and / or terminate the contract in whole or part, and / or restrict the bidder(s) or contractor(s) from conducting business with the public sector for a period not exceeding ten (10) years and / or claim damages from the bidder(s) or contractor(s) concerned.

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PRICING SCHEDULE (Professional Services)

Name of Bidder:	Bid Number:.....
Closing Time:H.....	Closing Date/...../ 2025

OFFER TO BE VALID FOR.....DAYS FROM THE CLOSING DATE OF A QUOTE.

Item	Description	Quantity	Unit Price in RSA Currency (All applicable taxes included)	Quote Price in RSA Currency (All applicable taxes included)
1.				
2.				
3.				
4.				
5.				
6.				
	Sub Total			
	Add VAT 15%			
	Total tendered price			

The accompanying information must be used for the formulation of proposals.

- Bidders are required to indicate a ceiling price based on the total estimated time for completion of all phases and including all expenses inclusive of all applicable taxes for the project.

R.....

- Persons who will be involved in the project and rates applicable (certified invoices must be rendered in terms hereof)

4. PERSON AND POSITION

HOURLY RATE

DAILY RATE

.....

.....

.....

.....

R

TOTAL

R.....

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- 5. Period required for commencement with project after acceptance of bidDays
- 6. Estimated man-days for completion of project Days
- 7. Are the rates quoted firm for the full period of contract? *YES/ NO.
- 8. **If not** firm for the full period, provide details of the basis on which adjustments will be applied for, for example consumer price index.....
.....

- Required by: **uMshwathi Municipality**
- At: **New Hanover Main Office; Opposite Police Station; New Hanover; 3230**
- Brand and Model:
- Country of Origin:
- Does the offer comply with the specification(s)? *YES/NO
- **If not** to specification, indicate deviation(s):
- Period required for delivery **Days**
*Delivery: Firm/Not firm
- Delivery basis:

Note: All delivery costs must be included in the bid price, for delivery at the prescribed destination.

** "all applicable taxes" includes value- added tax, pay as you earn, income tax, unemployment insurance fund contributions and skills development levies.

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**MBD 4
DECLARATION OF INTEREST**

- 1. No bid will be accepted from persons in the service of the state*.
- 2. Any person, having a kinship with persons in the service of the state, including a blood relationship, may make an offer or offers in terms of this invitation to bid. In view of possible allegations of favouritism, should the resulting bid, or part thereof, be awarded to persons connected with or related to persons in service of the state, it is required that the bidder or their authorised representative declare their position in relation to the evaluating/adjudicating authority and/or take an oath declaring his/her interest.

3 In order to give effect to the above, the following questionnaire must be completed and submitted with the bid.

3.1 Full Name:

3.2 Identity Number:

3.3 Company Registration Number:

3.4 Tax Reference Number:

3.5 VAT Registration Number:

3.6 Are you presently in the service of the state*

NO	YES
----	-----

3.6.1 If so, furnish particulars.
.....

3.7 Have you been in the service of the state for the past twelve months? **YES / NO**

3.7.1 If so, furnish particulars.
.....

* MSCM Regulations: "in the service of the state" means to be –

- (a) a member of –
 - (i) any municipal council;
 - (ii) any provincial legislature; or
 - (iii) the national Assembly or the national Council of provinces;
- (b) a member of the board of directors of any municipal entity;
- (c) an official of any municipality or municipal entity;
- (d) an employee of any national or provincial department, national or provincial public entity or constitutional institution within the meaning of the Public Finance Management Act, 1999 (Act No.1 of 1999);
- (e) a member of the accounting authority of any national or provincial public entity; or
- (f) an employee of Parliament or a provincial legislature.

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.....

3.8 Do you, have any relationship (family, friend, other) with persons in the service of the state and who may be involved with the evaluation and or adjudication of this bid?

YES/NO

3.8.1 If so, furnish particulars.

.....

.....

3.9 Are you, aware of any relationship (family, friend, other) between a bidder and any persons in the service of the state who may be involved with the evaluation and or adjudication of this bid? **YES / NO**

3.9.1 If so, furnish particulars

.....

.....

3.10 Are any of the company's directors, managers, principal shareholders or stakeholders in service of the state? **YES / NO**

3.10.1 If so, furnish particulars.

.....

.....

3.11 Are any spouse, child or parent of the company's directors, managers, principal shareholders or stakeholders in service of the state? **YES / NO**

3.11.1 If so, furnish particulars.

.....

.....

3.12 Are any of the company's directors, trustees, managers, principle shareholders or stakeholders in service of the state? **YES / NO**

3.12.1 If yes, furnish particulars.

.....

.....

3.13 Are any spouse, child or parent of the company's directors trustees, managers, principle shareholders or stakeholders

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in service of the state? **YES / NO**

3.13.1 If yes, furnish particulars.

.....

3.14 Do you or any of the directors, trustees, managers, principle shareholders, or stakeholders of this company have any interest in any other related companies or business whether or not they are bidding for this contract. **YES / NO**

3.14.1 If yes, furnish particulars:

Name of Director	
Related company (CSD No.)	

4. Full details of directors / trustees / members / shareholders.

Full Name	Identity Number	State Employee Number

CERTIFICATION

I, THE UNDERSIGNED (NAME) CERTIFY THAT THE INFORMATION FURNISHED ON THIS DECLARATION FORM IS CORRECT.

I ACCEPT THAT THE STATE MAY ACT AGAINST ME SHOULD THIS DECLARATION PROVE TO BE FALSE.

NAME OF REPRESENTATIVE	AUTHORIZED SIGNATURE
DATE	CAPACITY
COMPANY NAME: _____	

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		BIDDER	WITNESS	EMPLOYER	WITNESS

MBD 6.1

PREFERENCE POINTS CLAIM FORM IN TERMS OF THE PREFERENTIAL PROCUREMENT REGULATIONS 2022

This preference form must form part of all bids invited. It contains general information and serves as a claim form for preference points for **Specific Goals**.

1. GENERAL CONDITIONS

1.1 The following preference point systems are applicable to all bids:

- the 80/20 system for requirements with a Rand value of R30 000.00 up to R50 000 000 (all applicable taxes included); and
- the 90/10 system for requirements with a Rand value above R50 000 000 (all applicable taxes included).

1.2 The value of this bid is estimated to not exceed R50 000 000 (all applicable taxes included) and therefore the 80/20 system shall be applicable.

1.3 Preference points for this bid shall be awarded for:

- (a) Price; and
- (b) Specific Goal.

1.3.1 The maximum points for this bid are allocated as follows:

	POINTS
1.3.1.1 PRICE	80
1.3.1.2 SPECIFIC GOALS	20
Total points for Price and Specific Goals	100

1.4 Failure to submit CIPC Registration document and/or Central Data Base Report.

1.5 The purchaser reserves the right to require of a bidder, either before a bid is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the purchaser.

2. DEFINITIONS

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- 2.1 **“all applicable taxes”** includes value-added tax, pay as you earn, income tax, unemployment insurance fund contributions and skills development levies;
- 2.2 **“Highest acceptable tender”** means a tender that complies with all specifications and conditions of tender and that has the highest price compared to the other tenders;
- 2.3 **“lowest acceptable tender”** means a tender that complies with all the specifications and conditions of tender and has lowest price compared to the other tenders;
- 2.4 **“bid”** means a written offer in a prescribed or stipulated form in response to an invitation by an organ of state for the provision of services, works or goods, through price quotations, advertised competitive bidding processes or proposals;
- 2.5 **“price”** means an amount of money tendered for goods or services and includes all applicable taxes less all unconditional discounts;
- 2.6 **“comparative price”** means the price after the factors of a non-firm price and all unconditional discounts that can be utilized have been taken into consideration;
- 2.7 **“consortium or joint venture”** means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract;
- 2.8 **“contract”** means the agreement that results from the acceptance of a bid by an organ of state;
- 2.9 **“Firm price”** means the price that is only subject to adjustments in accordance with the actual increase or decrease resulting from the change, imposition, or abolition of customs or excise duty and any other duty, levy, or tax, which, in terms of the law or regulation, is binding on the contractor and demonstrably has an influence on the price of any supplies, or the rendering costs of any service, for the execution of the contract;
- 2.10 **“functionality”** means the measurement according to predetermined norms, as set out in the bid documents, of a service or commodity that is designed to be practical and useful, working or operating, taking into account, among other factors, the quality, reliability, viability and durability of a service and the technical capacity and ability of a bidder;
- 2.11 **“non-firm prices”** means all prices other than “firm” prices;
- 2.12 **“person”** includes a juristic person;
- 2.13 **“rand value”** means the total estimated value of a contract in South African currency, calculated at the time of bid invitations, and includes all applicable taxes and excise duties;
- 2.14 **“sub-contract”** means the primary contractor’s assigning, leasing, making out work to, or employing, another person to support such primary contractor in the execution of part of a project in terms of the contract;
- 2.15 **“specific goals”** means specific goals as contemplated in section 2 (1)(d) of the Act which may include contracting with persons or categories of persons, historically disadvantaged by unfair discrimination on the basis of race, gender and disability including the implementation of programmes of the Reconstruction and Development Programme as published in Government Gazette No. 16085 dated 23 November 1994;
- 2.16 **“trust”** means the arrangement through which the property of one person is made over or bequeathed to a trustee to administer such property for the benefit of another person; and
- 2.17 **“trustee”** means any person, including the founder of a trust, to whom property is bequeathed in order for such property to be administered for the benefit of another person.

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Specific Goals allocated points in terms of this tender	Number of points allocated (80/20 system)	Number of points allocated (80/20 system) To be completed by the bidder
Race HDP (Black Equity Ownership)	10	
Gender HDP (HDP Women Equity Ownership)	5	
Disability HDP	5	

6 DECLARATION WITH REGARD TO COMPANY/FIRM

6.1 Name of firm :

6.2 VAT registration number :

6.3 Company registration number :

6.4 TYPE OF COMPANY/ FIRM

- Partnership/Joint Venture / Consortium
- One person business/sole propriety
- Close corporation
- Company
- (Pty) Limited

[TICK APPLICABLE BOX]

6.5 DESCRIBE PRINCIPAL BUSINESS ACTIVITIES

.....

6.6 COMPANY CLASSIFICATION

- Manufacturer
- Supplier
- Professional service provider
- Other service providers, e.g. transporter, etc.

[TICK APPLICABLE BOX]

6.7 MUNICIPAL INFORMATION

Municipality where business is situated

Registered Account Number

Stand Number

6.8 TOTAL NUMBER OF YEARS THE COMPANY/FIRM HAS BEEN IN BUSINESS.

6.9 I/we, the undersigned, who is / are duly authorised to do so on behalf of the company/firm, certify

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------------	--------------	--	--	--	--

BIDDER

WITNESS

EMPLOYER

WITNESS

that the points claimed, based on the Specific Goals indicated in paragraph 5 of the foregoing certificate, qualifies the company/ firm for the preference(s) shown and I / we acknowledge that:

- (i) The information furnished is true and correct;
- (ii) The preference points claimed are in accordance with the General Conditions as indicated in paragraph 1.
- (iii) In the event of a contract being awarded as a result of points claimed as shown in paragraph 5, the contractor may be required to furnish documentary proof to the satisfaction of the purchaser that the claims are correct;
- (iv) If the Specific Goals has been claimed or obtained on a fraudulent basis or any of the conditions of contract have not been fulfilled, the purchaser may, in addition to any other remedy it may have –
 - (a) disqualify the person from the bidding process;
 - (b) recover costs, losses or damages it has incurred or suffered as a result of that person's conduct;
 - (c) cancel the contract and claim any damages which it has suffered as a result of having to make less favourable arrangements due to such cancellation;
 - (d) restrict the bidder or contractor, its shareholders and directors, or only the shareholders and directors who acted on a fraudulent basis, from obtaining business from any organ of state for a period not exceeding 10 years, after the audi alteram partem (hear the other side) rule has been applied; and
 - (e) forward the matter for criminal prosecution

WITNESSES:

1.

.....
SIGNATURE(S) OF BIDDER(S)

2.

DATE:.....

ADDRESS:.....

.....

.....

.....

TENDER NO.	T2025/26/007				
		BIDDER	WITNESS	EMPLOYER	WITNESS

CONTRACT FORM – RENDERING OF SERVICES

THIS FORM MUST BE FILLED IN DUPLICATE BY BOTH THE SUCCESSFUL BIDDER (PART 1) AND THE PURCHASER (PART 2). BOTH FORMS MUST BE SIGNED IN THE ORIGINAL SO THAT THE SUCCESSFUL BIDDER AND THE PURCHASER WOULD BE IN POSSESSION OF ORIGINALLY SIGNED CONTRACTS FOR THEIR RESPECTIVE RECORDS.

PART 1 (TO BE FILLED IN BY THE BIDDER)

1. I hereby undertake to supply all or any of the goods and/or works described in the attached bidding documents to (name of institution)..... in accordance with the requirements and specifications stipulated in bid number..... at the price/s quoted. My offer/s remain binding upon me and open for acceptance by the purchaser during the validity period indicated and calculated from the closing time of bid.
2. The following documents shall be deemed to form and be read and construed as part of this agreement:
 - (i) Bidding documents, viz
 - Invitation to bid;
 - Tax clearance certificate;
 - Pricing schedule(s);
 - Technical Specification(s);
 - Preference claims for Broad Based Black Economic Empowerment Status Level of Contribution in terms of the Preferential Procurement Regulations 2022;
 - Declaration of interest;
 - Declaration of bidder’s past SCM practices;
 - Certificate of Independent Bid Determination;
 - Special Conditions of Contract;
 - (ii) General Conditions of Contract; and
 - (iii) Other (specify)
3. I confirm that I have satisfied myself as to the correctness and validity of my bid; that the price(s) and rate(s) quoted cover all the goods and/or works specified in the bidding documents; that the price(s) and rate(s) cover all my obligations and I accept that any mistakes regarding price(s) and rate(s) and calculations will be at my own risk.
4. I accept full responsibility for the proper execution and fulfilment of all obligations and conditions devolving on me under this agreement as the principal liable for the due fulfillment of this contract.
5. I declare that I have no participation in any collusive practices with any bidder or any other person regarding this or any other bid.
6. I confirm that I am duly authorised to sign this contract.

NAME (PRINT)

CAPACITY

SIGNATURE

NAME OF FIRM

DATE

WITNESSES	
1
2.
DATE:

TENDER NO.	T2025/26/007				
		BIDDER	WITNESS	EMPLOYER	WITNESS

CONTRACT FORM – RENDERING OF SERVICES

PART 2 (TO BE FILLED IN BY THE PURCHASER)

- 1. I _____ in my capacity as **MUNICIPAL MANAGER** accept your bid under reference number **T2025/26/007** dated.....for the supply of goods/works indicated hereunder and/or further specified in the annexure(s).
- 2. An official order indicating delivery instructions is forthcoming.
- 3. I undertake to make payment for the goods/works delivered in accordance with the terms and conditions of the contract, within 30 (thirty) days after receipt of an invoice accompanied by the delivery note.

ITEM NO.	PRICE (ALL APPLICABLE TAXES INCLUDED)	BRAND	DELIVERY PERIOD	SPECIFIC GOAL

4. I confirm that I am duly authorized to sign this contract.

SIGNED ATON.....

NAME (PRINT) MR. RM. KHANYILE

SIGNATURE

OFFICIAL STAMP

WITNESSES

1.

2.

DATE

TENDER NO.	T2025/26/007				
		BIDDER	WITNESS	EMPLOYER	WITNESS

MBD 8

DECLARATION OF BIDDER'S PAST SUPPLY CHAIN MANAGEMENT PRACTICES

- 1 This Municipal Bidding Document must form part of all bids invited.
- 2 It serves as a declaration to be used by municipalities and municipal entities in ensuring that when goods and services are being procured, all reasonable steps are taken to combat the abuse of the supply chain management system.
- 3 The bid of any bidder may be rejected if that bidder, or any of its directors have:
 - a. abused the municipality's / municipal entity's supply chain management system or committed any improper conduct in relation to such system;
 - b. been convicted for fraud or corruption during the past five years;
 - c. willfully neglected, reneged on or failed to comply with any government, municipal or other public sector contract during the past five years; or
 - d. been listed in the Register for Tender Defaulters in terms of section 29 of the Prevention and Combating of Corrupt Activities Act (No 12 of 2004).
- 4 In order to give effect to the above, the following questionnaire must be completed and submitted with the bid.

Item	Question	Yes	No
4.1	<p>Is the bidder or any of its directors listed on the National Treasury's Database of Restricted Suppliers as companies or persons prohibited from doing business with the public sector?</p> <p>(Companies or persons who are listed on this Database were informed in writing of this restriction by the Accounting Officer/Authority of the institution that imposed the restriction after the <i>audi alteram partem</i> rule was applied).</p> <p>The Database of Restricted Suppliers now resides on the National Treasury's website(www.treasury.gov.za) and can be accessed by clicking on its link at the bottom of the home page.</p>	Yes <input type="checkbox"/>	No <input type="checkbox"/>
4.1.1	If so, furnish particulars:		
4.2	<p>Is the bidder or any of its directors listed on the Register for Tender Defaulters in terms of section 29 of the Prevention and Combating of Corrupt Activities Act (No 12 of 2004)?</p> <p>The Register for Tender Defaulters can be accessed on the National Treasury's website (www.treasury.gov.za) by clicking on its link at the bottom of the home page.</p>	Yes <input type="checkbox"/>	No <input type="checkbox"/>

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		BIDDER	WITNESS	EMPLOYER	WITNESS

4.2.1	If so, furnish particulars:		
4.3	Was the bidder or any of its directors convicted by a court of law (including a court of law outside the Republic of South Africa) for fraud or corruption during the past five years?	Yes <input type="checkbox"/>	No <input type="checkbox"/>
4.3.1	If so, furnish particulars:		
Item	Question	Yes	No
4.4	Does the bidder or any of its directors owe any municipal rates and taxes or municipal charges to the municipality / municipal entity, or to any other municipality / municipal entity, that is in arrears for more than three months?	Yes <input type="checkbox"/>	No <input type="checkbox"/>
4.4.1	If so, furnish particulars:		
4.5	Was any contract between the bidder and the municipality / municipal entity or any other organ of state terminated during the past five years on account of failure to perform on or comply with the contract?	Yes <input type="checkbox"/>	No <input type="checkbox"/>
4.7.1	If so, furnish particulars:		

CERTIFICATION

I, THE UNDERSIGNED (FULL NAME)
CERTIFY THAT THE INFORMATION FURNISHED ON THIS DECLARATION FORM TRUE AND CORRECT.

I ACCEPT THAT, IN ADDITION TO CANCELLATION OF A CONTRACT, ACTION MAY BE TAKEN AGAINST ME SHOULD THIS DECLARATION PROVE TO BE FALSE.

NAME OF REPRESENTATIVE	AUTHORIZED SIGNATURE
DATE	CAPACITY
NAME OF ENTERPRISE: _____	

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		BIDDER	WITNESS	EMPLOYER	WITNESS

MBD 9 CERTIFICATE OF INDEPENDENT BID DETERMINATION

- 1 This Municipal Bidding Document (MBD) must form part of all bids¹ invited.
- 2 Section 4 (1) (b) (iii) of the Competition Act No. 89 of 1998, as amended, prohibits an agreement between, or concerted practice by, firms, or a decision by an association of firms, if it is between parties in a horizontal relationship and if it involves collusive bidding (or bid rigging).² Collusive bidding is a *pe se* prohibition meaning that it cannot be justified under any grounds.
- 3 Municipal Supply Regulation 38 (1) prescribes that a supply chain management policy must provide measures for the combating of abuse of the supply chain management system, and must enable the accounting officer, among others, to:
- a. take all reasonable steps to prevent such abuse;
 - b. reject the bid of any bidder if that bidder or any of its directors has abused the supply chain management system of the municipality or municipal entity or has committed any improper conduct in relation to such system; and
 - c. cancel a contract awarded to a person if the person committed any corrupt or fraudulent act during the bidding process or the execution of the contract.
- 4 This MBD serves as a certificate of declaration that would be used by institutions to ensure that, when bids are considered, reasonable steps are taken to prevent any form of bid-rigging.
- 5 In order to give effect to the above, the attached Certificate of Bid Determination (MBD 9) must be completed and submitted with the bid:

¹ Includes price quotations, advertised competitive bids, limited bids and proposals.

² Bid rigging (or collusive bidding) occurs when businesses, that would otherwise be expected to compete, secretly conspire to raise prices or lower the quality of goods and / or services for purchasers who wish to acquire goods and / or services through a bidding process. Bid rigging is, therefore, an agreement between competitors not to compete.

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		BIDDER	WITNESS	EMPLOYER	WITNESS

MBD 9

CERTIFICATE OF INDEPENDENT BID DETERMINATION

I, the undersigned, in submitting the accompanying bid:

(Bid Number and Description)

in response to the invitation for the bid made by:

(Name of Municipality / Municipal Entity)

do hereby make the following statements that I certify to be true and complete in every respect:

I certify, on behalf of: _____ that:
(Name of Bidder)

- 1. I have read and I understand the contents of this Certificate;
- 2. I understand that the accompanying bid will be disqualified if this Certificate is found not to be true and complete in every respect;
- 3. I am authorized by the bidder to sign this Certificate, and to submit the accompanying bid, on behalf of the bidder;
- 4. Each person whose signature appears on the accompanying bid has been authorized by the bidder to determine the terms of, and to sign, the bid, on behalf of the bidder;
- 5. For the purposes of this Certificate and the accompanying bid, I understand that the word "competitor" shall include any individual or organization, other than the bidder, whether or not affiliated with the bidder, who:
 - (a) has been requested to submit a bid in response to this bid invitation;
 - (b) could potentially submit a bid in response to this bid invitation, based on their qualifications, abilities or experience; and
 - (c) provides the same goods and services as the bidder and/or is in the same line of business as the bidder

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		BIDDER	WITNESS	EMPLOYER	WITNESS

MBD 9

- 6. The bidder has arrived at the accompanying bid independently from, and without consultation, communication, agreement or arrangement with any competitor. However communication between partners in a joint venture or consortium³ will not be construed as collusive bidding.
- 7. In particular, without limiting the generality of paragraphs 6 above, there has been no consultation, communication, agreement or arrangement with any competitor regarding:
 - (a) prices;
 - (b) geographical area where product or service will be rendered (market allocation)
 - (c) methods, factors or formulas used to calculate prices;
 - (d) the intention or decision to submit or not to submit, a bid;
 - (e) the submission of a bid which does not meet the specifications and conditions of the bid; or
 - (f) bidding with the intention not to win the bid.
- 8. In addition, there have been no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications and conditions or delivery particulars of the products or services to which this bid invitation relates.
- 9. The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.
- 10. I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.

.....
Signature

.....
Date

.....
Position

.....
Name of Bidder

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COMMITMENT OF TENDERER

Kindly provide particulars of commitments, which the tenderer is presently engaged and/ or involved with:

NAME OF ORGANIZATION	NATURE OF WORK	CONTACT PERSON	CONTACT NUMBER	PRICE

AUTHORIZED SIGNATURE: NAME OF REPRESENTSTIVE..... DATE:

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	BIDDER	WITNESS	EMPLOYER	WITNESS	

ALTERATIONS BY SERVICE PROVIDER

Should the service provider desire to make any changes or modifications to the contract or specification, then the service provider shall set out the proposals clearly on this sheet or, alternatively, state them in a covering letter attached to the quotation, and mention the letter/s on this sheet. If the form is not filled in, the quotation will be deemed to have been based upon this document.

If no departures or modifications are desired, this sheet must be marked **NIL**, and **signed by the Bidder**.

PAGE	CLAUSE OR ITEM

BIDDER: DATE

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		BIDDER	WITNESS	EMPLOYER	WITNESS