	TENDER SCOPE OF WORK Group Information Technology	Template Identifier	240-IT042	Rev	1
		Effective Date	April 2023		
		Review Date	April 2028		

Description of Request	E-Learning Content Development and Software editing tools
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1. High level background

Eskom Academy of Learning Content Development department is responsible for the development, maintenance and deployment of Eskom eLearning training material. Acquisition of e-learning development and video editing software will enable the EAL to modify existing e-learning content as well as develop new e-learning content.

EAL requires a content development tool that will:

- Allow for rapid content development
- Provide content library assets (themes, images, characters, etc.) provided speeds up content development.
- Deliver e-learning courses to every device (PC and mobile)
- Allow for the development of interactive courses and assessments
- Enable the EAL to modify existing e-learning content as well as develop new e-learning content.

It is proposed that Eskom go out to test the market and procure an e-learning content development software that is cost-effective, rapid development that have libraries of images, templates, and can create online assessments that can run on the Learning Management System and report back to the Learning Management System.


2. Scope of work/Business requirements

2.1. Provide detailed description and volumes of the product/service requested:

- The software required for 10 users
- Training is required for the users of the tool.
- After sales support will be required.
- Subscription needs to be maintained annually for 3 years.

Content development tool required should:

- Allow for rapid content development
- Provide content library assets (themes, images, characters, etc.) provided speeds up content development.
- Deliver e-learning courses to every device including mobile devices.
- Allow for the development of interactive courses and assessments.
- Be a leader across industry.

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Provision to be made for volume increases and decreases on the anniversary date of the contract.

Estimated number of licenses required table below (Actuals to be confirmed annually)

Description	Quantities	Year 1	Year 2	Year 3
Multimedia software	10	10	10	15

2.2. Training/Transfer of skills:

Training is required for the users of the tool.

3. Service Level Agreement requirements

- 1 Week to implement the solution
- Support and maintenance for the licenses to ensure continuity and issues such as version control, etc.