

PHYSICAL SECURITY SERVICES: SACAA/PSS/00012/2026-2027

1. Kindly advise whether a valid provident fund certificate from an alternative registered provident fund will be accepted in place of a PSSPF certificate.

Answer: No, A certificate from an alternative provident fund will not be accepted in place of a PSSPF certificate. The Private Security Sector Provident Fund (PSSPF) is the prescribed provident fund applicable to the private security sector under the relevant regulatory framework. Therefore, compliance must be demonstrated through a valid PSSPF certificate, and membership of another provident fund does not substitute the required PSSPF compliance.

2. We kindly request clarification regarding the “Points 20 tag points” indicated in the pricing schedule. Could you please confirm what is meant by the 20 tag points and whether these points are required to be priced separately in the pricing schedule? Furthermore, please clarify whether there are any specific costs associated with the provision, installation, maintenance, or monitoring of these tag points that bidders are required to include in their pricing.

Answer: The 20 tag points refer to security patrol monitoring tags that will be strategically installed at designated patrol points throughout the premises.

Security officers will be required to scan/ tag these points during their scheduled patrols as part of the electronic patrol monitoring and verification system.

Bidders must make provision for the supply, installation, maintenance and monitoring of the 20 patrol tag points for the duration of the contract. All associated costs should therefore be incorporated into the bidder’s pricing in accordance with the pricing schedule and should not be treated as an additional cost to the client unless specifically provided for as a separate line item in the pricing schedule.

3. We would like to clarify the requirements for the **Security Equipment**, on page 14 of 51, table 3: Security Equipment - It says bloodhound patrolling system - Is this tender predominantly only requires this patrol system? or any other patrolling device will be sufficient?

Answer: The tender does not exclusively require the Bloodhound Patrolling System. Any suitable and reliable electronic security patrol monitoring system/device will be accepted, provided that it meets the required operational functionality.

The proposed system must be capable of accommodating and monitoring a minimum of 20 patrol tag points as specified in the tender requirements.

Bidders may therefore propose an equivalent patrol monitoring system of their choice, provided that it can effectively record, monitor and verify security officers' patrol activities across the required 20 tag points.

4. Please may I get clarity with regards to the patrolling system. Is the Bloodhound Patrol system the only system that your institution is requesting? Will it be acceptable to submit a patrolling system from a different provider and not Bloodhound?

Answer: refer to question 3 answer

5. We would like to clarify the requirements for **phase 3 -site inspection**: On page 20 of 51 the requirement states that a Bidders must achieve **20 Points and above** to proceed to the next phase, in the same paragraph its states that Bidders who failed to comply with **ALL** requirements in phase 3 will not be considered.

Answer: this might have been an error; it's supposed to be minimum of 20 points for site inspection.

6. Can you please advise if we can do a Joint Venture for the above tender?

Answer: Yes, you can do a Joint Venture for the above, but you need to indicate accordingly.

7. Kindly clarify what period the three (3) years should be applicable to, specifically the applicable period for Year 1, Year 2 and Year 3 for purposes of completing the pricing schedule. Your clarification will assist us in ensuring that the pricing is correctly aligned with the required contract period.

Answer: from 01 January 2027.