

## ANNEXURE F - TNPA/2023/03/0003/25670/RFP

### PROFORMA SLA FOR LOW VALUE OR LOW RISK CONTRACTS

Party*	KPA	Sample	KPI	Acceptable	Assessment	Remedial Action
Contractor	Annual flushing and cleaning of resultant waste collection of Hazmat drains located at Venezuela Road, Borneo Road, Wharfside Road, Celebes Road, Cubu Road, Jave Road, Honshu Road, Hokkaido Road, Iran Road, Abadan Road, Company sites and petrol roads in the "Island view" complex (Pipe size 700mm- 1000mm) including chambers.	As & when required	On time	99% on time		
	Video survey of all cleaned sections of the Hazmat reticulation system. Service provider to submit A DVD copy and hard copy of survey for each section survey	As & when required	On time	99% on time		
	Service provider to collect water samples and send it to the accredited Laboratory	As & when required	On time	99% on time		
	Clean up and disposal off product if found in the hazmat lines	As & when required	On time	99% on time		
	Contractor to supply drager machine for testing air	As & when required	On time	99% on time		
	All manhole covers to have new signage and made visible on completion	As & when required	On time	99% on time		
	Safety File (Documents to be updated annually)					
Transnet	1. Payment	All payments	Payment within 30 Days	90% payments on time		

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### **PENALTIES**

Should the CONTRACTOR fail to carry out the activities as stipulated in the SLA, a R500.00 (five hundred rand) penalty clause will apply per area per occurrence.