



INFORMATION AND COMMUNICATION TECHNOLOGY

TERMS OF REFERENCE (TOR)

FOR

**APPOINTMENT OF A CHECK POINT CERTIFIED SUPPORT PARTNER FROM SITA RFB 1183 TO
RENEW CHECK POINT FIREWALLS SOFTWARE LICENSES, SUPPORT AND MAINTENANCE FOR THE
NATIONAL TREASURY (NT) INFORMATION AND COMMUNICATION TECHNOLOGY (ICT) FOR A
PERIOD OF THREE (3) YEARS**

BID NO: NT011-2025

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TABLE OF CONTENTS

1.	INTRODUCTION	3
2.	PURPOSE	3
2.1	Definition of the Service Provider and Skills	3
3.	SCOPE OF WORK	3
3.1	Deliverables	4
3.2	The bidder shall:.....	4
3.3	Duration	4
3.4	Mandatory Requirements	4
3.5	Licensing and Support Requirements	5
3.5.1	Pricing Requirements	7
3.6	Bidder Requirements and Specification	7
4.	SUBMISSION REQUIREMENTS	7
4.1	Bid Submission	7
4.2	Bid Evaluation Stages	8
4.3	Stage 2: Functionality Evaluation	8
4.4	Stage 3: Preference Point System	9
4.4.1	Pricing Evaluation.....	10
4.4.2	Specific Goals	10
5.	TERMS AND CONDITIONS OF THE BID	12
6.	ANNEXURE A1: DETAILS OF SERVICE PROVIDER	13
6.1	SERVICE PROVIDER.....	13
7.	ANNEXURE A2: SERVICE PROVIDER PROFILE	15
7.1	SERVICE PROVIDER.....	15
8.	ANNEXURE A3: LIST OF SIMILAR PROJECTS AND CLIENTS CONTACT TEMPLATE.....	17

NT011-2025 APPOINTMENT OF A CHECK POINT CERTIFIED SUPPORT PARTNER FROM SITA RFB 1183 TO RENEW CHECK POINT FIREWALLS SOFTWARE LICENSES, SUPPORT AND MAINTENANCE FOR THE NATIONAL TREASURY (NT) INFORMATION AND COMMUNICATION TECHNOLOGY (ICT) FOR A PERIOD OF THREE (3) YEARS

1. INTRODUCTION

The Chief Directorate: Information and Communications Technology (CD: ICT) has a responsibility to establish business processes that will assist in the protection, securing, and monitoring of the National Treasury (NT) technology infrastructure to enable the achievement of the strategic and operational objectives of the organisation.

To accomplish this, the CD: ICT regularly reviews the organisation's technology investments so that the organisation is better equipped to deliver on its mandate.

There is a necessity to renew the software licenses and hardware warranty for the existing Check Point firewalls so that the solution can continue working optimally and efficiently to combat against cybersecurity threats in the NT environment.

2. PURPOSE

The purpose of this Terms of Reference (ToR) is to request bidding submissions for the appointment of a Check Point certified support partner to supply the renewal of software licenses, support, and maintenance for a period of three (3) years for the existing Check Point Firewalls in the National Treasury.

The license renewal and support are required for the National Treasury production and disaster recovery sites firewalls.

2.1 Definition of the Service Provider and Skills

- a) A Service Provider / Bidder is defined as a Company/Close Corporation/Partnership/Sole Proprietor represented by an individual who is the owner or designated employee or member.
- b) Skills are specialised abilities, including specific knowledge, experience, and attitude, of an individual human resource to satisfy the performance requirements of specific tasks.

3. SCOPE OF WORK

The National Treasury (NT) intends to renew the licenses and support for Check Point products specified in section [3.5](#) for a period of three (3) years. No physical work, configuration, or administration is required or expected from the successful bidder, as the solution is already deployed.

The responsibilities of the successful bidder will include:

- Ensuring that the proposed products fully comply with the required functional and technical specifications, including meeting the specified quantity and quality standards.

NT011-2025 APPOINTMENT OF A CHECK POINT CERTIFIED SUPPORT PARTNER FROM SITA RFB 1183 TO RENEW CHECK POINT FIREWALLS SOFTWARE LICENSES, SUPPORT AND MAINTENANCE FOR THE NATIONAL TREASURY (NT) INFORMATION AND COMMUNICATION TECHNOLOGY (ICT) FOR A PERIOD OF THREE (3) YEARS

- Maintaining Check Point hardware under valid and official OEM support (Checkpoint Direct Premium-Pro Support).
- Include premium 24/7 direct support from Check Point, featuring an average response time of approximately 30 minutes. This support package also provides hotfixes, Check Point PRO for daily monitoring of management and security gateways to proactively detect potential failures, unlimited assistance from Check Point engineers, onsite hardware replacement, online support access, and access to a comprehensive self-service knowledge base.
- Sign a Service Level Agreement with the National Treasury for 3 Years

3.1 Deliverables

- Renewal of the Check Point products outlined in Table 1.
 - Renewal of Direct Premium Pro support with Check Point.
 - Valid license keys reflecting the renewed subscription.
 - Updated documentation and license certificates.
 - Proof of registration in the Checkpoint User Center.
 - Support contact details and escalation matrix.
-

3.2 The bidder shall:

- Procure necessary software licenses for the Check Point Firewalls.
- Renew support and maintenance for a period of three (3) years.
- Provide license and support renewal costs.
- The technical specification for the required products is as per the bid specifications provided in section [3.5](#) below.
- The supplier will also be responsible to bring up to date all outstanding payments including penalties where applicable.

3.3 Duration

- The renewal must be completed within [e.g., 30 days] of award of the tender.

3.4 Mandatory Requirements

- a) The supplier must be a certified Check Point Support Partner and provide proof of such. .
- b) An OEM letter or proof of the reseller agreement/authorization must accompany the proposal.
- c) Should the reseller authorization be from a distributor, then a proof of authorization authorizing the distributor to resell and/or to authorize others by the OEM, must be submitted.

NT011-2025 APPOINTMENT OF A CHECK POINT CERTIFIED SUPPORT PARTNER FROM SITA RFB 1183 TO RENEW CHECK POINT FIREWALLS SOFTWARE LICENSES, SUPPORT AND MAINTENANCE FOR THE NATIONAL TREASURY (NT) INFORMATION AND COMMUNICATION TECHNOLOGY (ICT) FOR A PERIOD OF THREE (3) YEARS

- d) Documentary evidence that the supplier is listed on SITA Contract RFB 1183. In cases where the bidder is part of a partnership, consortium, or joint venture, each participating partner must also provide independent proof of registration on the same SITA Contract RFB 1183.
- e) Proof of registration on Central Supplier Database (CSD).
- f) In case of Joint Venture, Consortium, Trust, or Partnership, a signed teaming agreement is required with the partner also being part of the same SITA Contract RFB 1183.
- g) In case of Joint Venture, Consortium, Trust, or Partnership a Consolidated Central Supplier Database Registration (CSD) or separate CSDs for both companies are required.
- h) In case of Joint Venture, Consortium, Trust, or Partnership a Valid Tax Clearance Certificate and/or SARS issued pin code for both companies must be submitted and will be verified.

FAILURE TO ADHERE TO THE CONDITIONS OF THE BID WILL LEAD TO DISQUALIFICATION.

NOTE: Additional Required Documents (Not for elimination)

- Proof of valid registration with Compensation for Occupational Injuries and Disaster (COIDA).

3.5 Licensing and Support Requirements

The National Treasury seeks to renew the licenses, support, and maintenance (Direct Premium-Pro support) for the following Check Point products for a period of three (3) years.

Type	Product	Qty	Description
Enterprise Software Subscription Licenses with Direct Premium-Pro Support for the Gateways Blades	26000 Plus Appliance	4	Enterprise Based Protection - Sandblast Threat Prevention Package, Including IPS, Identity Awareness, Application Control, URL Filtering, Anti-Virus, Anti-Bot, ASPM, Threat Extraction, Threat Emulation, Advanced Networking & Clustering (ADNS), Zero Phishing blades.
Enterprise Software Subscription Licenses	Check Point Security Management Server	1	SmartEvent, SmartReporter and Compliance blades for 5 gateways (Open server) 3-year subscription.

NT011-2025 APPOINTMENT OF A CHECK POINT CERTIFIED SUPPORT PARTNER FROM SITA RFB 1183 TO RENEW CHECK POINT FIREWALLS SOFTWARE LICENSES, SUPPORT AND MAINTENANCE FOR THE NATIONAL TREASURY (NT) INFORMATION AND COMMUNICATION TECHNOLOGY (ICT) FOR A PERIOD OF THREE (3) YEARS

with Direct Premium-Pro Support for the Management Blades	(Open Server)		
Support for Software Gateways	Check Point Security Management Server (Open Server)	1	Next Generation Security Management Software for 5 gateways (Smart Event and Compliance 3 years)
	Check Point Log Server (Open Server)	1	Next Generation Security Management Smart Event dedicated Server for 5 gateways (perpetual)
Support for Appliance Gateways	26000 Appliances	4	26000 Plus Appliance with 5 Virtual Systems Sand Blast subscription package for 3 years.
Support for Attached Software Blades	26000 Appliances	4	Mobile Access Blade unlimited
Support for Standalone Software Blades	Check Point Security Management Server (Open Server)	1	Security Management - Monitoring Blade (MNTR)
Support and Maintenance	Direct Premium Pro Support		Direct Premium Pro Support for three (3) years.

NT011-2025 APPOINTMENT OF A CHECK POINT CERTIFIED SUPPORT PARTNER FROM SITA RFB 1183 TO RENEW CHECK POINT FIREWALLS SOFTWARE LICENSES, SUPPORT AND MAINTENANCE FOR THE NATIONAL TREASURY (NT) INFORMATION AND COMMUNICATION TECHNOLOGY (ICT) FOR A PERIOD OF THREE (3) YEARS

Table 1: Licenses and Support Descriptions

3.5.1 Pricing Requirements

- The bid price must include software license renewal costs.
- The bid price must include 3 years' support and maintenance costs. The support and maintenance should be as per Checkpoint Direct Premium-Pro Support.
- Include any renewal penalties where applicable.

3.6 Bidder Requirements and Specification

- The Bidder represents that,
 - it has the necessary expertise, skill, qualifications, and ability to undertake the work required in terms of the scope of work or system requirements.
 - it is committed to providing the Products or Services; and
 - perform all obligations detailed herein without any interruption to the Customer.
- The bidder must be a reputable company with prior experience in the field.
- The Bidder must deliver the service professionally, following best practices and high standards typical of well-managed businesses providing similar services.
- The Bidder must perform the Services in the most cost-effective manner consistent with the level of quality and performance as defined in the scope of work or System requirements.

4. SUBMISSION REQUIREMENTS

4.1 Bid Submission

- Service providers must respond to the TOR and follow the prescribed formats provided.
- The bidder should provide a proposal.
- A detailed price proposal should be provided indicating the cost of each of the deliverable including the co-ordination thereof. The bidder should provide quotations for the following:
 - Licenses required.
 - Maintenance service according to the SLA to be agreed upon; and
 - Support rate.
- Confirm if the same kind of service is currently or has been provided to any client within the borders of South Africa. The bidder must provide contact details of at least 3 clients where a similar service (Check Point licenses) was rendered. Reference details must include the following: customer name, contact person, contact details (telephone, email, physical address) and service description and value of services offered. Bidder can use Appendix C as guideline.
- A brief narrative profile of the potential bidder must be submitted in the prescribed format in **(Annexure A1 and A2)** as part of the bid documentation and attached supporting documentation.

NT011-2025 APPOINTMENT OF A CHECK POINT CERTIFIED SUPPORT PARTNER FROM SITA RFB 1183 TO RENEW CHECK POINT FIREWALLS SOFTWARE LICENSES, SUPPORT AND MAINTENANCE FOR THE NATIONAL TREASURY (NT) INFORMATION AND COMMUNICATION TECHNOLOGY (ICT) FOR A PERIOD OF THREE (3) YEARS

4.2 Bid Evaluation Stages

The bid evaluation process consists of three stages, a bidder must qualify for each stage to be eligible to proceed to the next stage of the evaluation. The stages are as follows:

Stage	Description
Stage 1	Administrative Requirements Evaluation
Stage 2	Functionality/Technical Evaluation
Stage 3	Preference Points System (Price and Specific Goals) Evaluation

Table 2: Bid Evaluation Stages

4.3 Stage 2: Functionality Evaluation

Evaluation Criteria	Weight	Scoring Criteria
1. Company Experience <ul style="list-style-type: none"> The bidder is required to provide a company profile that includes the solution. They must have performed the required services (Check Point Licenses and Support) within the past 5 years. 	60	<p>5= Attached company profile with 5 or more years' experience in implementing Check Point License and Support. .</p> <p>4 = Attached company profile with 4 years' experience in implementing Check Point License and Support.</p> <p>3 = Attached company profile with 3 years' experience in implementing Check Point License and Support. .</p> <p>2 = Attached company profile with 2years' experience</p> <p>1 = 1 Year or less experience in implementing Check Point License and Support or No company profile attached.</p>

NT011-2025 APPOINTMENT OF A CHECK POINT CERTIFIED SUPPORT PARTNER FROM SITA RFB 1183 TO RENEW CHECK POINT FIREWALLS SOFTWARE LICENSES, SUPPORT AND MAINTENANCE FOR THE NATIONAL TREASURY (NT) INFORMATION AND COMMUNICATION TECHNOLOGY (ICT) FOR A PERIOD OF THREE (3) YEARS

2. The company must have at least five (5) years track record in providing software licenses for the Check Point Firewalls <ul style="list-style-type: none"> The company must provide a minimum of three (3) reference letters from previous and current clients where similar projects of work have been done (contactable references that will be verified). Letters should be on referral client letterhead and signed. The letters must address either active and/or successfully completed project/s including the following information: <ul style="list-style-type: none"> Description of the project. Client's name and contact details (i.e., email and office number). Project start date, project end date. NB: Letter that does not reflect all required items will be allocated the lowest score.	40	5= Attached five (5) or more reference letters from the client on the letter head and signed. 4 = Attached four (4) reference letters from the client on the letter head and signed. 3 = Attached three (3) reference letters from the client on the letter head and signed. 2 = Attached two (2) reference letters from the client on the letter head and signed. 1 = Attached one (1) reference letter from the client on the letter head and signed or no reference letters provided.
Total	100	
Minimum Threshold	60	
Bidders who did not meet a minimum threshold of 60% on Technical Evaluation Criteria will be disqualified for further evaluation price and specific goals		

Table 3: Functionality Evaluation Criteria

4.4 Stage 3: Preference Point System

In terms of Preferential Procurement Regulations, 2022, Regulation 4(1) the applicable Preference Point System for this tender is 80/20, Price (80), and Specific Goals (20). In terms of Regulation 4(2-4) of the Preferential Procurement Regulations, preference points must be awarded for specific goals stated in

NT011-2025 APPOINTMENT OF A CHECK POINT CERTIFIED SUPPORT PARTNER FROM SITA RFB 1183 TO RENEW CHECK POINT FIREWALLS SOFTWARE LICENSES, SUPPORT AND MAINTENANCE FOR THE NATIONAL TREASURY (NT) INFORMATION AND COMMUNICATION TECHNOLOGY (ICT) FOR A PERIOD OF THREE (3) YEARS

the tender. The bidder must provide the relevant proof/ required documents for each preference point system indicated.

4.4.1 Pricing Evaluation

- The Service Provider must cost for the work to be done regarding license fees, system maintenance and support. For financial evaluation purposes, the service provider must provide a pricing schedule.
- The Financial Proposal must contain the financial proposal (SBD 3.3), which includes: cost for the work to be done regarding license fees, system maintenance and support, and the disbursement cost if applicable.
- The National Treasury reserves the right to negotiate rates submitted by bidders.

4.4.2 Specific Goals

For the purposes of this tender, the tenderer will be allocated points based on the goals stated and should be supported by proof/ documentation stated in Table 9 below.

Specific goals for the tender and points to be claimed are indicated in the table below:

The bidders who complied with the mandatory requirements and meet the minimum threshold of this bid were evaluated according to the Preference Point Scoring System as determined in the Preferential Procurement Regulations, 2022, pertaining to the Preferential Procurement Policy Framework Act, Act No 5 of 2000.

The following preference point system is applied to all the bids:

Table 4: Specific Goals Table

	Specific goals	Score	Required proof/ documents to be submitted for evaluation purposes
1.	<p>The company owned by people who are Youth.</p> <ul style="list-style-type: none"> • 100% company owned by Youth = 5 points • 75% - 99% company owned by Youth = 3 points • 60% - 74% company owned by Youth = 2 point • 51%- 59% company owned by Youth = 1 point • 0 - 50% company owned by Youth = 0 point 	5 points	<p>Proof of claim as declared on SBD 6.1 (one or more of the following will be used verifying the tenderer's status:</p> <ul style="list-style-type: none"> • Company Registration Certification/document (CIPC) • Company Shareholders certificate • Certified identification documentation of company director/s • CSD report/ CSD registration number (MAAA number)

NT011-2025 APPOINTMENT OF A CHECK POINT CERTIFIED SUPPORT PARTNER FROM SITA RFB 1183 TO RENEW CHECK POINT FIREWALLS SOFTWARE LICENSES, SUPPORT AND MAINTENANCE FOR THE NATIONAL TREASURY (NT) INFORMATION AND COMMUNICATION TECHNOLOGY (ICT) FOR A PERIOD OF THREE (3) YEARS

2.	<p>The company is owned by Historically Disadvantaged Individuals (HDI) (Black).</p> <ul style="list-style-type: none"> • 100% company owned by HDI (black) = 5 points • 75% - 99% company owned by HDI (black) = 3 points • 60% - 74% company owned HDI (black) = 2 point • 51%- 59% company owned by HDI (black) = 1 point • 0 - 50% company owned by HDI (black) = 0 point 	5 points	<ul style="list-style-type: none"> • B-BBEE Certificate of the tendering company. • Consolidated B-BBEE certificated if the tendering company is a Consortium, Joint Venture, or Trust (Issued by verification agency accredited by the South African Accreditation System). • Agreement for a Consortium, Joint Venture, or Trust.
3.	<p>The company owned by HDI (Women).</p> <ul style="list-style-type: none"> • 100% company owned by HDI (Women) = 5 points • 75% - 99% company owned by HDI (Women) = 3 points • 60% - 74% company owned by HDI (Women) = 2 point • 51%- 59% company owned by HDI (Women) = 1 point • 0 - 50% company owned by HDI (Women) = 0 point 	5 points	
4.	<p>The company owned by people who are disabled.</p> <ul style="list-style-type: none"> • 100% company owned by people who are disabled = 5 points • 75% - 99% company owned by people who are disabled = 3 points • 60% - 74% company owned by people who are disabled = 2 point • 51%- 59% company owned by people who are disabled = 1 point • 0 - 50% company owned by people who are disabled = 0 point 	5 points	

***Note:**

Points will be allocated based on % ownership of the Company (Please attach proof/ required documents).

Failure to submit the required proof will lead to a zero (0) status level for non-compliant service providers.
The points scored by a bidder in respect of the points indicated above will be added to the points scored for

NT011-2025 APPOINTMENT OF A CHECK POINT CERTIFIED SUPPORT PARTNER FROM SITA RFB 1183 TO RENEW CHECK POINT FIREWALLS SOFTWARE LICENSES, SUPPORT AND MAINTENANCE FOR THE NATIONAL TREASURY (NT) INFORMATION AND COMMUNICATION TECHNOLOGY (ICT) FOR A PERIOD OF THREE (3) YEARS

price. Only a bidder who has completed and signed the declaration part of the preference claim form will be considered. National Treasury may, before a bid is adjudicated or at any time, require a bidder to substantiate claims made regarding the required proof. A trust, consortium, or joint venture will qualify for points as a legal entity, provided that the entity submits the required proof.

5. TERMS AND CONDITIONS OF THE BID

- The successful service provider(s) and its employees or consultants will have to undergo a mandatory security clearance process. The National Treasury reserves the right to cancel, terminate or, not award the contract to a company that either doesn't avail itself for security clearance or fails such. The successful Supplier will also enter into a non-disclosure agreement with the National Treasury.
- The National Treasury has the right to terminate the contract as and when the services are no longer required or as soon as the allocated funds are depleted.
- The service provider must undertake to conclude an agreement(s) which must consist of, but is not limited to the following:
 - A clear description of the required services and deliverables
 - Defined payment terms for the service.
 - Agreement that the successful service provider shall be a single point of contact for the service. In a case where the service provider outsourced services, the service provider will manage the National Treasury outsourced company directly.
 - Agreement that the successful service provider must provide qualified personnel who have undergone necessary training and certification to provide the required service. Should the skill/s not be available in-house, this must be specified.
- National Treasury reserves the right to screen and vet shortlisted service providers before the appointment.
- National Treasury reserves the right to terminate the contract if there is clear evidence of deviations from the agreed specifications.
- National Treasury reserves the right to communicate with the service provider pertaining to information submitted on the closing date and time.

6. ANNEXURE A1: DETAILS OF SERVICE PROVIDER

6.1 SERVICE PROVIDER

Item	Detail	Description
Service Provider's Name		Name of the organisation or individual submitting
Central Supplier Database (CSD) Number		Reference number for the CSD system
Service Provider's Postal Address		Box number
		Suburb
		Postal code
Service Provider's Street Address		Number and street name
		Suburb
		Town/city
		Postal code
Service Provider's Telephone Number		Code and number, e.g., 012 488
Service Provider's Facsimile Number		Code and number, e.g., 012 488
Service Provider's		Company registration number if Applicable
Service Provider's VAT Registration		If applicable
Service Provider's SARS Tax Number		
Service Provider's Tax Clearance Certificate Expiry Date		yyyy-mm-dd, e.g., 2010-03-04

NT011-2025 APPOINTMENT OF A CHECK POINT CERTIFIED SUPPORT PARTNER FROM SITA RFB 1183 TO RENEW CHECK POINT FIREWALLS SOFTWARE LICENSES, SUPPORT AND MAINTENANCE FOR THE NATIONAL TREASURY (NT) INFORMATION AND COMMUNICATION TECHNOLOGY (ICT) FOR A PERIOD OF THREE (3) YEARS

Contact Person		Contact person for this bid
Contact Person's Cell Phone Number		Number, e.g., 088 345 6789
Contact Person's Email Address		
Name of Person Signing this Bid		Full name
Date of Signature of the Bid		yyyy-mm-dd, e.g., 2010-03-04
Capacity Under which this Bid is Signed		Director, member, individual, etc.
Signature		Sign here

Notes:

- If the postal address is the same as the street address, leave the postal address fields blank.
- When completed, print a copy and sign. Submit the signed copy as part of the bid.
- This form must be completed irrespective of whether the service provider is an individual or an organisation.

7. ANNEXURE A2: SERVICE PROVIDER PROFILE

7.1 SERVICE PROVIDER

Summary of Service Provider's Relevant Experience (maximum 10 one sentence bullet points)
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
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<input type="checkbox"/>
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Summary of Service Provider's Areas of Expertise (maximum 10 one sentence bullet points)
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<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
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Locations of Service Provider's Offices in SA (names of towns only)

NT011-2025 APPOINTMENT OF A CHECK POINT CERTIFIED SUPPORT PARTNER FROM SITA RFB 1183 TO RENEW CHECK POINT FIREWALLS SOFTWARE LICENSES, SUPPORT AND MAINTENANCE FOR THE NATIONAL TREASURY (NT) INFORMATION AND COMMUNICATION TECHNOLOGY (ICT) FOR A PERIOD OF THREE (3) YEARS

Service Provider's Date of Foundation (yyyy-mm-dd, e.g., 2010-03-04)

Service Provider Name	
Representative's Name	

Representative's Signature	
Date of Signature	

Notes:

When completed, print a copy and sign. Submit the signed copy as part of the bid.

NT011-2025 APPOINTMENT OF A CHECK POINT CERTIFIED SUPPORT PARTNER FROM SITA RFB 1183 TO RENEW CHECK POINT FIREWALLS SOFTWARE LICENSES, SUPPORT AND MAINTENANCE FOR THE NATIONAL TREASURY (NT) INFORMATION AND COMMUNICATION TECHNOLOGY (ICT) FOR A PERIOD OF THREE (3) YEARS

8. ANNEXURE A3: LIST OF SIMILAR PROJECTS AND CLIENTS CONTACT TEMPLATE

Project Description	Scope of Work	Total Value	Duration (Start date -end date)	Client Contact Details