
	E2186GXNOU Clarifications Questions / Answers Register	Template Identifier		Rev	0
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		Effective Date			
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		RFP No.	E2186GXNOU		

	Date	Supplier Clarification Question	Eskom Response
1	08 December 2025	The number of employees per site/building	The current and previous service providers employed a workforce of approximately 60 employees, inclusive of general workers and drivers. However, this staff complement has proven insufficient to meet the existing demand. The contractor must ensure that an adequately sized workforce is deployed to deliver the required standard of service efficiently. Furthermore, sufficient labour capacity must be maintained at all times to ensure uninterrupted and effective service delivery.
2	03 December 2025	The total square meter coverage per building	Refer to Annexure W3 for the estimated measurements of the buildings. These measurements will assist the tenderer in determining the cleaning scope and resource allocation.
3	03 December 2025	Detailed specifications and requirements for general workers and cleaning staff	General Workers: Responsibilities are outlined in TSC3, defined per designated area. Cleaning Staff: Requirements, including tasks and frequencies, are comprehensively detailed in the Scope of Work document.
4	03 December 2025	Pest Control service should be per square meter. Tender makes reference to the number of buildings. How do they price?	Refer to Annexure W3 for the estimated measurements of the buildings. These measurements will assist the tenderer in determining the cleaning scope and resource allocation.
5	03 December 2025	In the tender document the number of cleaners is not specified. Eskom to advise on the number to ensure fair pricing.	The current and previous service providers employed a workforce of approximately 60 employees, inclusive of general workers and drivers. However, this staff complement has proven insufficient to meet the existing demand. The contractor must ensure that an adequately sized workforce is deployed to deliver the required standard of service efficiently. Furthermore, sufficient labour capacity must be maintained at all times to ensure uninterrupted and effective service delivery.

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6	03 December 2025	General workers are rated differently from cleaners which is making the costing difficult. Should they quote separately.	Costing to be done separately.
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