

QUESTIONS AND ANSWERS (RFP CLARIFICATION) OF THE FOLLOWING CLEANING, HYGIENE AND HORTICULTURAL SERVICES TENDERS ADVERTISED IN THE NORTHERN GAUTENG REGION:

Tender Number: CRES/NGR/003/05/2023

REQUEST FOR PROPOSAL (RFP) FOR THE PROVISION OF CLEANING, HYGIENE AND HORTICULTURAL SERVICES AT PRASA CORRIDOR STATIONS IN NGR FOR A PERIOD OF THREE (3) YEARS – 36 MONTHS

Tender Number: CRES/NGR/004/05/2023

REQUEST FOR PROPOSAL (RFP) FOR THE PROVISION OF CLEANING, HYGIENE AND HORTICULTURAL SERVICES AND LIGHT CLEANING OF TRAIN SETS AT MABOPANE STATION IN NGR FOR A PERIOD OF THREE (3) YEARS – 36 MONTHS

1.

Good afternoon,

Thank you so much.

Kind regards,

From: Khuthazwa Pike < Kuthazwa.Pike@prasa.com>

Sent: 31/07/2023 12:50 PM

To: Claudine Meyer < <u>marketing1@afrisix.co.za</u>>

Cc: CresNGR TenderEnquiries < NGR.TenderEnquiries@prasa.com >; Max Mashabane < Max.Mashabane@prasa.com >

Subject: FW: CRES/NGR/002/05/2023 - Afri-Services RFP Clarification Request Form

Good day,

Kindly find attached response to your question from the Project Manager.

Best Regards, Khuthazwa Pike SCM: Sourcing Specialist

T: 012 748 7456

E. pikek@prasa.com

"You are worthy because you were born.:- Oprah Winfrey"



From: Thabo Manaka < Thabo. Manaka@prasa.com >

Sent: Thursday, July 27, 2023 8:30 AM

To: Khuthazwa Pike < Kuthazwa.Pike@prasa.com>

Cc: Joyce Lebese {GAUTENG} < <u>joyce.lebese@prasa.com</u>>

Subject: RE: CRES/NGR/002/05/2023 - Afri-Services RFP Clarification Request Form

Good morning Khuthazwa

Attached is the response to Afrisix FYI.

- 1. These are specified in the tables, please go through the specification or RFP documents, the square metres for facilities are there.
- 2. Toilet paper consumption I will use Capital Park as a reference:
- i. Estimated at 9 to 10 x Bales of 48s tissues per month
- ii. An average of 4 x Big Rolls of paper towels per month.

The above can enable you to do your scoping for all the other depots, as the staff compliments are more or less the same. Best regards,

Thabo R Manaka

Facilities Management Department NGR



⊠Email: Thabo.Manaka@prasa.com

From: Khuthazwa Pike < Kuthazwa.Pike@prasa.com>

Sent: Wednesday, July 26, 2023 3:50 PM

To: Thabo Manaka < Thabo. Manaka@prasa.com >

Cc: Joyce Lebese {GAUTENG} <joyce.lebese@prasa.com>

Subject: FW: CRES/NGR/002/05/2023 - Afri-Services RFP Clarification Request Form

Good day, Mr Manaka

Kindly find the attached question from service provider.

- > Can you please provide us with a site plan/Floor plan?
- > Can your perhaps assist with current or previous service provider's quantities' on
- Toilet paper,
- Paper towel

Best Regards, Khuthazwa Pike SCM: Sourcing Specialist

T: 012 748 7456

E. pikek@prasa.com

"You are worthy because you were born.:- Oprah Winfrey"



From: Claudine Meyer < marketing1@afrisix.co.za >

Sent: Wednesday, July 26, 2023 3:37 PM

To: Khuthazwa Pike < Kuthazwa.Pike@prasa.com

Subject: CRES/NGR/002/05/2023 - Afri-Services RFP Clarification Request Form

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PLEASE REPORT SUSPICIOUS EMAILS TO: PRASA SERVICE DESK

Good afternoon,

Please find attached our clarification form with regards to tender CRES/NGR/002/05/2023.

Kind regards,

2.

Good day,

The pre-requisite as per tender advertisement or tender document was for you to attend the compulsory briefing meeting held inside the walls of Pretoria Station Lounge; subsequently to that or in the end of the briefing session presentation - sign the attendance register (as the importance of signing the attendance register was overly accentuated).

Unfortunately, parking at the boom gates or adjacent to entrance of staff members only parking does not render the act as substantiating evidence that you have attended the briefing nor signed the briefing attendance register.

Best Regards, Khuthazwa Pike SCM: Sourcing Specialist

T: 012 748 7456

E. pikek@prasa.com

"You are worthy because you were born.:- Oprah Winfrey"



From: Cleone Griffiths <elnaygriffiths@gmail.com>

Sent: Wednesday, August 2, 2023 2:10 PM

To: Khuthazwa Pike < Kuthazwa.Pike@prasa.com>

Subject: Good day Mam,

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PLEASE REPORT SUSPICIOUS EMAILS TO: PRASA SERVICE DESK

Hope you are doing well.

I attended the briefing session this morning but didn't sign the attendance sheet.

Tried calling the landline numbers without success

I parked at the boom gates at the entrance for the staff members only

Your assistance and feedback will be highly appreciated.

Kind Regards, Cleone

3.

Good day Khuthazwa

The enquiry is not site specific, for which depot or station is the enquiry for?

Regards, Thabo Manaka

From: Khuthazwa Pike <Kuthazwa.Pike@prasa.com>

Sent: Thursday, August 10, 2023 10:59 AM

To: Thabo Manaka < Thabo Manaka @prasa.com>

Cc: Joyce Lebese {GAUTENG} < <u>joyce.lebese@prasa.com</u>>; Max Mashabane < <u>Max.Mashabane@prasa.com</u>>

Subject: FW: Scanned image from Majodina

Good day, Mr Manaka

Kindly find below question.

Best Regards, Khuthazwa Pike SCM: Sourcing Specialist

T: 012 748 7456 E. pikek@prasa.com

"You are worthy because you were born.:- Oprah Winfrey"



From: MAJODINA GROUP <info@majodinagroup.co.za>

Sent: Tuesday, August 8, 2023 3:47 PM

To: Khuthazwa Pike < Kuthazwa.Pike@prasa.com>

Cc: CresNGR TenderEnquiries <NGR.TenderEnquiries@prasa.com>; Max Mashabane <Max.Mashabane@prasa.com>

Subject: RE: Scanned image from Majodina

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PLEASE REPORT SUSPICIOUS EMAILS TO: PRASA SERVICE DESK

Thank you, do you think the issue of qualities on paper towel and toilet paper will resolved before closing date?

Managing Director

Ms Ketso

Majodina Group Pty Ltd (2013/190094/07) MAAA0726818

Address: Stand 1551, 2 lake circle, Midfield Estate

1692

Contact: 067 715 4142

From: Khuthazwa Pike [mailto:Kuthazwa.Pike@prasa.com]

Sent: Tuesday, 08 August 2023 14:33

To: MAJODINA GROUP

Cc: CresNGR TenderEnquiries; Max Mashabane **Subject:** RE: Scanned image from Majodina

Please see attached form.

Best Regards, Khuthazwa Pike SCM: Sourcing Specialist

T: 012 748 7456

E. pikek@prasa.com

"You are worthy because you were born.:-Oprah Winfrey"



Good day,

Specific goals should be part of Envelope/Volume 1.

Best Regards, Khuthazwa Pike SCM: Sourcing Specialist T: 012 748 7456

E. pikek@prasa.com

"You are worthy because you were born.:- Oprah Winfrey"



From: MAJODINA GROUP < info@majodinagroup.co.za >

Sent: Tuesday, August 8, 2023 10:48 AM

To: Khuthazwa Pike < <u>Kuthazwa.Pike@prasa.com</u>>; sharpscans@seartec.co.za

Cc: CresNGR TenderEnquiries < MGR.TenderEnquiries@prasa.com>; Max Mashabane < Max.Mashabane@prasa.com>

Subject: RE: Scanned image from Majodina

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PLEASE REPORT SUSPICIOUS EMAILS TO: PRASA SERVICE DESK

Good day mam

The specific Goal returnables should they be part of the envelope 2 or envelope 1?

Kindest regards

Managing Director

Ms Ketso

Majodina Group Pty Ltd (2013/190094/07) MAAA0726818

Address: Stand 1551, 2 lake circle, Midfield Estate

1692

Contact: 067 715 4142

From: MAJODINA GROUP < info@majodinagroup.co.za>

Sent: Tuesday, August 8, 2023 9:37 AM

To: Khuthazwa Pike < Kuthazwa.Pike@prasa.com **Subject:** FW: Scanned image from Majodina

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PLEASE REPORT SUSPICIOUS EMAILS TO: PRASA SERVICE DESK

Good morning mam

I hope you are well, I haven't received your email with signed Form d as promised could you urgently assist please

Kindest regards

Managing Director

Ms Ketso

Majodina Group Pty Ltd (2013/190094/07) MAAA0726818

Address: Stand 1551, 2 lake circle, Midfield Estate

1692

Contact: 067 715 4142

From: Majodina [mailto:sharpscans@seartec.co.za]

Sent: Tuesday, 08 August 2023 09:33

To: Info@majodinagroup.co.za

Subject: Scanned image from Majodina

Reply to: Majodina < sharpscans@seartec.co.za>

Device Name: Majodina Device Model: MX-2614N

Location: Not Set

File Format: PDF MMR(G4) Resolution: 200dpi x 200dpi

Attached file is scanned image in PDF format.

Use Acrobat(R)Reader(R) or Adobe(R)Reader(R) of Adobe Systems Incorporated to view the document.

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http://www.adobe.com/

4.

Good day,

It is R27.97

Best Regards, Khuthazwa Pike SCM: Sourcing Specialist T: 012 748 7456

E. pikek@prasa.com

"You are worthy because you were born.:- Oprah Winfrey"



From: nozuko mboweni <<u>zukimboweni@yahoo.com</u>>

Sent: Thursday, August 3, 2023 12:43 PM

To: Khuthazwa Pike < Kuthazwa.Pike@prasa.com>

Subject: Gazetted rate for supervisors

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PLEASE REPORT SUSPICIOUS EMAILS TO: PRASA SERVICE DESK

Good day

Can you please help me with the gazette rate per hour for cleaner supervisor, I am not sure if R73,85 which I got from Google is the correct one. Is there a minimum payable salary for a supervisor

Thank you Nozuko Mboweni Sent from Yahoo Mail on Android

5.

Good morning,

Kindly take note that, you only submit (1 original hard copy document and 1 USB memory stick) volume 1 AND (1 original hard copy document and 1 USB memory stick) for Volume 2.

No CD please.

Best Regards, Khuthazwa Pike SCM: Sourcing Specialist T: 012 748 7456

E. pikek@prasa.com

"You are worthy because you were born.:- Oprah Winfrey"



From: admin@keavusi.co.za>

Sent: Sunday, August 13, 2023 4:34 PM

To: Khuthazwa Pike < Kuthazwa.Pike@prasa.com; info@keavusi.co.za; CresNGR TenderEnquiries < NGR.TenderEnquiries@prasa.com>

Cc: 'Thulaganyo Modise' < thulaganyo@keavusi.co.za>

Subject: RE: Form D - Site inspection

Importance: High

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PLEASE REPORT SUSPICIOUS EMAILS TO: PRASA SERVICE DESK

Good day Khuthazwa Pike

Thank you very much for your prompt response.

Could you please clarify to me that, when submitting a document, we need to provide an original and a soft copy (USB or CD).

Or there may be two documents (original and copy) as well as a soft copy (USB or CD).

Regards Jameson Keagile Mphuphi Director



Tel No :- 010 045 3805 Fax No:- 086 595 2001 Cell No:- 072 405 7319

e-Mail :- info@keavusi.co.za

"Perfection is not attainable, but if we chase perfection, we can catch excellence"

From: Khuthazwa Pike < Kuthazwa.Pike@prasa.com>

Sent: Tuesday, July 25, 2023 1:55 PM

To: <u>info@keavusi.co.za</u>; CresNGR TenderEnquiries < <u>NGR.TenderEnquiries@prasa.com</u>>

Cc: 'Thulaganyo Modise' < thulaganyo@keavusi.co.za>; admin@keavusi.co.za

Subject: RE: Form D - Site inspection

Good day,

Kindly find the attached signed Form D.

Best Regards, Khuthazwa Pike SCM: Sourcing Specialist T: 012 748 7456

E. pikek@prasa.com

"You are worthy because you were born.:- Oprah Winfrey"



From: info@keavusi.co.za <info@keavusi.co.za>

Sent: Tuesday, July 25, 2023 1:33 PM

To: Khuthazwa Pike <Kuthazwa.Pike@prasa.com>; CresNGR TenderEnquiries <NGR.TenderEnquiries@prasa.com>

Cc: 'Thulaganyo Modise' < thulaganyo@keavusi.co.za; admin@keavusi.co.za

Subject: Form D - Site inspection

Importance: High

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Good Day

I would appreciate it if you could provide us with a signature on Form D as we attended the briefing for Wolmerton Depot this morning.

Regards Anele The information contained in this communication from the sender is confidential. This e-mail message is intended for the sole use of the individual or entity to which it is addressed. If you have received this email in error, please notify the sender immediately by email or telephone, and thereafter delete this email from all computer systems in which it may be stored. Any views or opinions presented in this e-mail are solely those of the individual sender and shall not be construed as those of Passenger Rail Agency of South Africa (PRASA).

6.

Good day,

Please take note of the first page of the RFP tender document under special conditions.

 Bidders who are tendering for more than one station should submit a separate tender document for each station.

Best Regards, Khuthazwa Pike SCM: Sourcing Specialist T: 012 748 7456 E. pikek@prasa.com

"You are worthy because you were born.:- Oprah Winfrey"



From: lesiba chaba < lempitse@gmail.com Sent: Tuesday, August 15, 2023 7:56 PM

To: Khuthazwa Pike < Kuthazwa.Pike@prasa.com>

Subject: Re: Lempitse Trading Enterprise 49 - Briefing Session

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Noted with thanks.

I need a little confirmation, according to the tender document, where there are TWO Corridors, we need to choose one, if we need to bid for both, we must fill another tender document for the second one. This means we don't just quote for both on one set of tender documents. Am I correct in this? Or, can we quote for both on one set of document?

Kind regards, Lesiba Chaba

On Tue, Aug 15, 2023, at 3:20 PM Khuthazwa Pike < Kuthazwa.Pike@prasa.com> wrote:

Good day,

Kindly take note that, the attendance register you signed, will be used as proof for verifying if you had indeed attended the compulsory briefing.

Best Regards,

Khuthazwa Pike

SCM: Sourcing Specialist

T: 012 748 7456

E. pikek@prasa.com

"You are worthy because you were born.:- Oprah Winfrey"



From: lesiba chaba < lempitse@gmail.com>
Sent: Sunday, August 13, 2023 8:08 AM

To: Khuthazwa Pike < Kuthazwa.Pike@prasa.com>

Subject: Lempitse Trading Enterprise 49 - Briefing Session

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PLEASE REPORT SUSPICIOUS EMAILS TO: PRASA SERVICE DESK

Good morning,

Please receive two Briefing session attachments for your acknowledgement.

Kind regards,

Lempitse

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7.

Good morning,

Kindly find below answer to your question.

Best Regards, Khuthazwa Pike SCM: Sourcing Specialist

T: 012 748 7456 E. pikek@prasa.com

"You are worthy because you were born.:- Oprah Winfrey"



From: Thabo Manaka < Thabo. Manaka@prasa.com >

Sent: Thursday, August 17, 2023 8:35 AM

To: Khuthazwa Pike < Kuthazwa.Pike@prasa.com>

Cc: Joyce Lebese {GAUTENG} < joyce.lebese@prasa.com>; Max Mashabane < Max.Mashabane@prasa.com>; CresNGR TenderEnquiries

<NGR.TenderEnquiries@prasa.com>

Subject: RE: Request for the quantity of material and equipment to be used for tender Number: CRES/NGR/003/05/2023

Good morning Khuthazwa

May the Bidder go through the RFP document as it gives guidance to how much material/consumables are required per Corridor Stations through the below information:

1. Categorization/Classification and sizes of Stations as guidance for material/consumables

- 1.1 Pages 22 & 23 of 123 paragraphs 1.3, 1.4, 1.5, 1.6
- 1.2 Stations are not the same sizes and do not have the same commuter flow, hence, the quantities should be derived from the provided info in the scope of work.

2. Station's facilities and sizes as the second guidance for material/consumables

- 2.1 Pages 25 to 49 of 123 Tables (Station's facilities, sizes and hygiene equipment quantities) provided per station or Corridor stations and a list of material/consumables per Corridor station as guidance for the kind of material/consumable required.
- 2.2 Patronage/Commuter flow per station under normal operation of stations may also assist in this regard:
- 2.2.1 Corridor 2A Table 2.3
- 2.2.2 Corridor 2B Table 3.2
- 2.2.3 Corridor 3A Table 5.1.2
- 2.2.4 Corridor 3B Table 8.2

I trust that the above gives the necessary guidance to the Bidder's query.

Best regards, Thabo Manaka

From: Khuthazwa Pike < Kuthazwa.Pike@prasa.com>

Sent: Wednesday, August 16, 2023 7:07 PM

To: Thabo Manaka < Thabo. Manaka@prasa.com >

Cc: Joyce Lebese {GAUTENG} < <u>joyce.lebese@prasa.com</u>>; Max Mashabane < <u>Max.Mashabane@prasa.com</u>>; CresNGR TenderEnquiries

< NGR. Tender Enquiries @prasa.com >

Subject: FW: Request for the quantity of material and equipment to be used for tender Number: CRES/NGR/003/05/2023

Good evening, Thabo

Kindly find below question from Bidder.

Best Regards, Khuthazwa Pike SCM: Sourcing Specialist T: 012 748 7456

E. pikek@prasa.com

"You are worthy because you were born.:- Oprah Winfrey"



From: Mulamuleli Ratshibvumo < mulamuleli@prodore.co.za >

Sent: Wednesday, August 16, 2023 1:36 PM

To: Khuthazwa Pike < Kuthazwa. Pike@prasa.com>

Subject: Request for the quantity of material and equipment to be used for tender Number: CRES/NGR/003/05/2023

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sender.

PLEASE REPORT SUSPICIOUS EMAILS TO: PRASA SERVICE DESK

Good day,

I hope this email find you well, can you please provide the quantity of the materials and equipment that you want us to provide. BID DESCRITPION:

REQUEST FOR PROPOSAL - PROVISION OF CLEANING, HYGIENE AND

HORTICULTURAL SERVICES AT PRASA CORRIDOR STATIONS IN NGR FOR A PERIOD

OF THREE (3) YEARS - 36 MONTHS

BID NUMBER: CRES/NGR/003/05/2023nt us to provide

Regards