

	<b>Request for Information (RFI)</b>	<b>Document Identifier</b>	240-72663051	<b>Rev</b>	1	
		<b>Effective Date</b>	October 2022			
		<b>Review Date</b>	October 2027			
		<b>EOI/RFI Number</b>	E1598DXMP			

<b>PART A REQUEST FOR INFORMATION (RFI)</b>			
<b>Description of the works/goods/services</b>	The Provision of Lifts in Eskom Park		
<b>Deadline for submission</b>	27 August 2025	<b>At (South African Standard Time)</b>	10h00
<b>Tender Office address</b>	<a href="https://eTendering.eskom.co.za">https://eTendering.eskom.co.za</a>		
<b>Parties</b>	The Employer is Eskom Holdings SOC Ltd  The Eskom Representative is Olebogeng Mathye E-mail: <a href="mailto:Mathyeo@eskom.co.za">Mathyeo@eskom.co.za</a> Tel: 011 709 3743		

Eskom Holdings SOC Ltd (“Eskom”) invites you to submit an:

- Request for information (RFI)** to submit information for the goods as stated in the table. This RFI is a stand-alone information-gathering and market-testing exercise, intended only to inform and assist Eskom’s further deliberation and development of a strategy for the following scope of work (below). Eskom may request indicative prices if so, stated in this RFI.

### **Scope of works.**

- The decommissioning and removal of existing goods and passenger lifts (1 x Goods lift and 3 Passenger Lifts). (3) phase power supply, one goods lift and three passenger lifts, Manufacturer is Thyssenkrupp, Number of Floors is three (3).
- The installation of new, modern, energy efficient, accessible to all, and with smart controls lift systems in Emalahleni, Eskom Park, Main building.
- Associated works with the above is Shaft modification, Electrical system upgrade, structural reinforcement where necessary.
- The lifts should be accessible and user friendly to people living with disability (buttons, voice, capacity etc).

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**Background.**

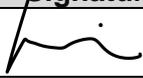
Eskom Park is an Eskom owned building in Emalahleni under Emalahleni Local Municipality in Mpumalanga. The premises are used to provide office space for Eskom employees and provide space for Data centre, repeater station, Telecoms towers, etc. The lifts are mainly used by Eskom employees and Contractors to gain access to their respective Offices. The building is a 3-story building, and the lifts were installed around 2007 or have been in use for more than 15 years.

One lift is used for carrying goods and material for maintenance of the building and the other three are for carrying Eskom and Contractors employees to and from the offices. 1x Goods and 3x Passenger lifts.

Eskom has delegated the responsibility for this **RFI** to the signatory of this document, whose details can be found below.

We look forward to receipt of your response.

Yours faithfully

Name	Designation	Signature	Date
Nelly Nkosi	Procurement Manager		18/07/2025
Telephone number		Fax and/or e-mail address	

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<b>PART B</b> <b>RESPONSE SHEET IN TERMS OF A REQUEST FOR AN EXPRESSION OF INTEREST/ REQUEST FOR INFORMATION</b> <b>To be completed by the supplier</b>			
<b>To</b>	Eskom Holdings SOC Ltd	<b>Date</b>	21/07/2025
<b>Attention</b>	Olebogeng Mathye		
<b>Tel no</b>	011 709 3743	<b>e-mail address</b>	<a href="mailto:mathyeo@eskom.co.za">mathyeo@eskom.co.za</a>
<b>From</b>		<b>Address</b>	
<b>Address</b>			
<b>Sender</b>			
<b>Description of the works</b>	The provision of Lifts at Eskom Park		

### Queries and Questions

No questions during the RFI period will be answered telephonically. All questions must be submitted in writing via email to:

**Attention:** Olebogeng Mathye

**Email address:** [mathyeo@eskom.co.za](mailto:mathyeo@eskom.co.za)

**Subject line:** The provision of Lifts at Eskom Park

**The closing time for clarification of questions and queries is five (5) working days before the deadline of the submission.**

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**Additional Notes:**

1. Due to the specific need that this RFI process is to fulfil, Eskom wishes to clarify that this RFI is not intended to impede, amend or replace any current or future procurement process that Eskom has engaged in or will engage in.
2. Eskom reserves the right, in its absolute discretion, at any stage and without notice, to terminate further participation in the process by any party, to select or disqualify any interested participant from further engagement, to amend and/or terminate this RFI process or any future process pursuant to this process.
3. This RFI is a stand-alone information gathering and market analysis exercise, intended only to inform and assist Eskom in formulating a strategy for the provision of Lifts in Eskom Park. All respondents, participate herein on the basis that they are providing information voluntarily to strengthen a potentially beneficial process for all stakeholders.
4. Any and /or all information submitted by any and/or respondents may be used in the development of this intended solution/strategy, without the necessity of acknowledging the source, and without such entity gaining any rights in respect of such a solution, including but not limited to any intellectual property rights.
5. No portion of any information submitted will be treated as confidential and respondents should NOT submit sensitive or confidential market or commercial information. The intention is to gather general information to inform the way forward on a more concrete process.
6. Any information provided pursuant to this RFI process, and any subsequent processes and/or engagement is not confidential, but Eskom will use the information only in the course of its process of formulating a strategy for the provision of Lifts in Eskom Park. Through making a submission a respondent accepts the terms and conditions which governs this process.
7. If any clarification is required on the information submitted by the respondent, all clarification and answers and comments will be published on the Eskom website.
8. All participants responding to this RFI process need to ensure that they have received all information and remain solely responsible for satisfying themselves as to the information required in responding hereto and are fully responsible for all costs incurred in relation hereto and under no circumstances will any resultant cost be borne by Eskom

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Please find below our response to Eskom's questions:

No.	Question	Please indicate your response in this column
1.	Your contact's name and contact details	
2.	Company registration number	
3.	Company Profile and relevant experience (Commissioning and decommissioning) (Installation and removal)	
4.	Industry recognition, member of relevant industry association, Statutory body.	
5.	Compliance with local regulations and safety standards.	
6.	Proposed lifts model, type and technical specifications	
7.	Maintenance and warranty options	
8.	Estimated budget range	
9.	Preliminary project approach and methodology	
10.	<b>Maintenance and after sales Service.</b> <ul style="list-style-type: none"> <li>• Service and Preventative maintenance</li> <li>• Regular inspection</li> <li>• Spare parts availability and lead times</li> <li>• Technical Support.</li> <li>• Emergency Response/call out.</li> </ul>	
11.	<b>Cost and Long-term Value</b> <ul style="list-style-type: none"> <li>• Product, Transport and Commissioning</li> <li>• Service and Maintenance plan.</li> <li>• Lifts lifespan.</li> <li>• Warranty period</li> <li>• Energy Consumption</li> </ul>	

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