



SOUTH AFRICA

Electoral Commission

Auction 0010557471

CLOUD MOBILE DEVICE MANAGEMENT (MDM) SOLUTION

IMPORTANT NOTICE

Failure to comply with the completion of the auction conditions and the required information (i.e. technical specifications) or submission of the required stipulated documents indicated shall invalidate a bid.

1 Introduction

- 1.1 The Electoral Commission (IEC) has been using Voter Management Devices (VMDs) since 2021. These have been managed using a Mobile Device Management (MDM) solution. During off-peak times, i.e. non-major election year, the Electoral Commission uses an on-premises MDM solution hosted in its data centre. During a major election year, because of the volume of transactions and the number of devices to be managed, the Electoral Commission would like to acquire the services of a Cloud solution for a period of 12 months.
- 1.2 The Electoral Commission seeks to procure a Cloud based Mobile Device Management (MDM) solution on a fluctuating consumption basis to cater for up to 40,000 connected devices. The MDM solution must be flexible and scalable to cater for an average of 35,000 devices with the flexibility to range from 1,000 to 100,000 connected devices subject to operational needs that are influenced by the highly cyclical nature of the business of the Electoral Commission. For the purposes of the bid, bidder must bid for 40,000 devices for a period of 12 months.
- 1.3 The MDM solution controls and manages devices from a central point ensuring that access to the devices is controlled, applications that run on the devices are managed; and stolen or lost devices can be tracked locked or wiped off remotely. Devices to be managed will be operated from the national office, 9 provincial offices, approximately 300 municipal offices and a network of approximately 23 000 voting stations across the whole country, which are used for voter registration and elections processes, and anywhere where targeted communication and registration campaigns are run by the Electoral Commission.
- 1.4 The licensing will be consumption based, with connectivity services for an average of 35,000 devices and flexibility to range from 1,000 – 100,000 connected devices, on a time and material basis driven by operational needs as determined by electoral business cycles. The quantity will be determined by the number of Voting Management Devices (VMDs) to be deployed in the environment.
- 1.5 **Bidders must place a bid on the VotaQuotes (e-Procurement) system and then provide all the required documentation before the due dates as specified in this document and on the VotaQuotes web site. Bidders must be registered and**

approved to bid on this requirement.

2 Background Information

- 2.1 The Electoral Commission requires an MDM solution that has all the comprehensive mobile device management features that will help to manage all aspects of the Voting Management Devices (VMDs), from basic configurations to more advanced security settings with a single, straightforward interface.
- 2.2 The management of devices deployed in the field from a central point is of utmost importance to ensure that the Electoral Commission's reputation and the integrity of the election process are not brought into disrepute
- 2.3 The Electoral Commission requires a consumption-based subscription contract for a period not exceeding 12 months. The solution must accommodate up to 10 users/technicians with different access rights and cater for up to 100,000 devices.
- 2.4 The Electoral Commission has invested extensively in ICT technologies, which provide a platform to effectively support and enable its business processes and to meet its goal of providing a free and fair election process in an open and transparent environment. The Electoral Commission's ICT Department intends to continue running a highly efficient, secure and stable ICT environment making full use of industry standards, best practices and disciplines based upon stable, secure and reliable technologies.

3 MDM Solution Requirements

- 3.1 The technical specification for the required products is as per the bid specifications provided below. It must be noted that the technical specifications below are the minimum requirements. The only exception that may be accepted will be in case where the service provider's specification exceeds the minimum requirements. Any offers below the minimum specification requirement will be disqualified at the evaluation stage.
- 3.2 The VMD devices are running Android 11 operating system. The devices are known as Champtek X-100 Voter Management Device. They have the following features and technical specifications

Features	Specifications
Processor	MT8788(Octa Core), 2.0GHz x4 + 1.5GHz x4, Separated GPU (Mali-G72)
Operating System	Android 11.0 OS
Memory RAM + Storage (UMCP)	8GB+256GB
Security	Trusted Platform Module [TPM 2.0]
Connectivity	Wired LAN – RJ 45 Port Wireless LAN - WiFi 802.11 a/b/g/n/AC Bluetooth 4.1 Wireless GPS (MT6631) GPS on board GPS/Glonass/Beidou/Galileo/QZSS/SBAS 4G MTK 4G LTE module (onboard)

- 3.3 For a detailed specification (Data sheet), please refer to Appendix A - Device Specification.
- 3.4 Please note that the device is not listed in the list of Google Android Enterprise recommended devices by Google.
- 3.5 The devices will connect to the Electoral Commission network via a private Access Point Name (APN) using a GSM network and other wireless connectivity services.
- 3.6 Although the Electoral Commission’s business is seasonal and cyclical, for adjudication purposes, bidders should propose to cover all 40,000 devices over a period of 12 months. Licensing flexibility on the side of the bidder will be an added advantage. The Electoral Commission may also increase the number of connected devices beyond 40,000.
- 3.7 The solution must comply with the requirements below:

Use Case Number	Use Case Name	Description of Uses
1.	Central management and single console view	<ul style="list-style-type: none"> a) The solution shall enable the Electoral Commission to manage the fleet of devices centrally. b) The solution shall provide a user-centric view of devices across device landscape from a single console.
2.	Enable Mobile Device	<ul style="list-style-type: none"> a) The solution shall enable MDM through Android Enterprise. The solution shall also allow for the upload and testing of the beta versions of the Electoral Commission’s enterprise applications

Use Case Number	Use Case Name	Description of Uses
	Management (MDM) and Mobile Application Management (MAM) Capability	<p>before deploying them to production.</p> <ul style="list-style-type: none"> b) The solution shall provide the ability to run the applications in kiosk mode. c) The solution shall allow for apps to be hidden while in a Kiosk mode to cater for applications not required during a specific event. These applications will not be uninstalled, but deactivated / hidden so that users do not get confused. d) Communication between the device and the server shall be adjustable to enable demand actions such as remote lock and complete wipe immediately. e) The solution shall allow for the monitoring of device analytics, data, storage usage and security events. f) The solution shall allow for messages to be broadcast to the device (s) on certain events including when a device is set in lost mode. g) The solution shall be able to manage permissions on the applications without delegating this task to the end-user. h) The MDM shall be able to publish APN configuration settings to the managed devices.
3.	Access and Security Management	<ul style="list-style-type: none"> a) The solution shall have an inbuilt directory service that creates user IDs using a domain or can verify and add pre-existing domain from within the dashboard, b) The solution shall be able to verify directory credentials with multi-factor authentication and layers of conditional policies and access c) The solution shall be able to provide tools to support security policy management, execute administrative actions and improve secure access to the devices. d) The solution shall be able to configure and enforce stringent security policies such as the passcode, device lock to protect corporate data from outside threats. e) The solution shall also enable alarms to be created when an attempt is made to break into the device. f) The solution shall enable different user profiles to access the MDM back-end environment with different access levels (e.g. technician, super-user, read-only users, <i>et cetera</i>). g) The solution shall allow for devices to be blacklisted or restricted to access the Electoral Commission's network. h) The solution shall prevent data loss or theft by wiping Electoral Commission data or restricting access to a device that is lost or stolen. i) The MDM shall be able to publish and distribute security settings including SSL certificates to the devices and manage the

Use Case Number	Use Case Name	Description of Uses
		<p>installation thereof.</p> <p>j) The solution must support encrypted communications including https, <i>et cetera</i>.</p>
4.	Geolocation and other GIS functions	<p>a) The solution shall be able to track the geographic location of all the managed devices on demand, on movement or continuously.</p> <p>b) The MDM solution shall be able to provide device location accuracy reading in meters. For each GPS fix, the MDM should also return the accuracy reading. For instance -25.930637, 23.130488; 5 means latitude and longitude with a 5 meter accuracy in open and clear conditions.</p>
5.	Electoral Commission Corporate Mobile Devices Enrolment	<p>a) The solution should allow enterprise admins to quickly and easily bring Electoral Commission corporate mobile devices under management from their end using bulk enrolment techniques.</p> <p>b) It would be an added advantage for the solution to allow enrolment without having to factory reset the devices.</p> <p>c) The MDM solution shall be able to enrol all devices using Token Enrolment.</p> <p>d) The solution shall enable the enrolment and management of multiple devices from one user account.</p> <p>e) The solution shall enable an option to enrol devices over-the-air (OTA).</p>
6.	Content Management	<p>a) The solution shall allow for files to be shared to the devices remotely over-the-air.</p> <p>b) The solution shall allow for bigger files to be shared within and/or outside the MDM. The file sizes of about 30 GB and more may be transferred between the MDM solution and the devices. The bidder should indicate in Appendix E the files sizes supported by the solution.</p> <p>c) The solution shall allow for files to be securely saved on the devices.</p> <p>d) The solution shall allow for files not shared via the MDM to be controlled and managed (move/copy/delete etc.) by the MDM if the need arises.</p> <p>e) The solution should support the following file types at a minimum: SQL Lite (.db), json, xml, pdf, JPEG/jpg, txt, csv and MOV/MP4/WAV</p>
7.	Enable OS Update on Mobile Devices	<p>a) The solution shall allow for silent deployment of OS updates to MDM managed mobile devices whenever a latest update is available.</p> <p>b) The solution shall be able to report on the versions of the patches</p>

Use Case Number	Use Case Name	Description of Uses
		and updates installed on the devices
8.	Flexible Licensing	<ul style="list-style-type: none"> a) The licensing should cover plus-minus 40,000 devices. The Electoral Commission currently owns 40,000 devices. b) The business of the Electoral Commission is cyclical with two major elections every 5 years, elections which are either 2 or 3 years apart. During election year, all 35,000 - 40,000 devices are used. Otherwise, outside elections, a subset of the devices will be used for such activities as by-elections, voter registrations, <i>et cetera</i>. c) For the purposes of adjudication, the bidder shall indicate licensing costs for 40,000 over the period of the contract. d) Where possible or applicable the bidder should indicate discounted rates for seasonally parked and unused devices. Table 16.3 is provided is to be completed by the bidder to indicate flexible licensing. e) The Electoral Commission may increase the number of VMDs over time to any number between 40,000 and 100,000. Therefore, the bidder must provide indicative pricing for such a situation.
9.	Scalability	<ul style="list-style-type: none"> a) The Electoral Commission may want to increase the number of VMDs by adding more devices in the future. The bidder shall indicate how the increase in the number of devices will affect the proposed MDM technically and otherwise. For the sake of the tender, we can assume an increase up to 100,000 devices. b) Bidder must provide applicable unit pricing to provide for flexibility should it happen that the Electoral Commission increases the number of VMDs.
10.	Remote Device Support	<ul style="list-style-type: none"> a) The solution shall have the ability to manage and control the device remotely from a central console. The technician should be able to take control of the device remotely, perform diagnosis and provide support. b) The solution shall enable the Electoral Commission's to install and uninstall applications silently without user intervention c) The solution shall give Electoral Commission's ICT Operations the ability to perform remote configurations and updates, and efficiently deliver applications and data to mobile endpoints
11.	Enable Migration from other MDMs.	<ul style="list-style-type: none"> a) The solution should have the capability to facilitate the migration from other MDMs. The bidder shall indicate which MDM solution their MDM solution is capable of pulling from.
12.	Reports	The MDM shall provide for different types of reports accessing the

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		<p>various data associated with the devices that stored by the MDM including but not limited to device status, location, usage, connectivity, activity history and combinations of the different attributes. In particular, the solution shall cater for the following reports at a minimum.</p> <ul style="list-style-type: none"> a) Devices with/without specific applications. b) Inactive devices during a specified period. c) Devices active during a specific period (e.g. a month). d) Report by Status (lost, inactive, licensed, <i>et cetera</i>). <p>The generated report can then be exported as .pdf, .csv or .xls format.</p>
13.	Integration	<ul style="list-style-type: none"> a) The solution shall be able to send emails. b) The solution shall be able to integrate to SMS facility (via Web Service).

3.8 General environments: The MDM solution will be accessed from anywhere within the Electoral Commission’s Wide Area Network including Access Point Name (APN) and from the Internet, however the back-end server(s) will be operated mainly from the Electoral Commission’s national office’s data center or hosted environment by ICT Operations team working together with the development team. The Electoral Commission therefore requires access of up to 10 users/technicians with different access rights. The bidder should also provide the costs of increasing this number by completing and submitting the required pricing schedules.

3.9 On the device: All devices will be enrolled to the solution using the prescribed integration tools by the MDM solution.

3.10 The Electoral Commission is looking for a solution that caters for all 40,000 devices.

3.11 About 30 GB of data may need to be downloaded to the devices to meet Electoral Commission’s business requirements. It is desired that this data be downloadable via the MDM. The bidder shall indicate the data sizes accommodated by the MDM as provided for in Appendix E.

3.12 The bidder shall also indicate how else this data can be downloaded to the devices (for example using cloud storage such as Dropbox, One Drive or Google Drive).

3.13 The MDM should be accessible via the internet. Communication over the internet should

be secure over encrypted channel.

- 3.14 The bidder must also state which Transport Layer Security (TLS) version is supported by their solution.
- 3.15 The bidder must include a Knowledge Transfer Plan to enable the Electoral Commission to manage the MDM solution after installation.
- 3.16 The bidder must include a support plan after the implementation of the solution that will sufficiently support the Electoral Commission. It is expected that changes to the code structure, configurations and major software upgrades are to be done by the bidder and/or Original Equipment Manufacturer (OEM), while other operational tasks are to be done by the Electoral Commission.

4 Planning Assumptions

The Electoral Commission has made the following assumptions:

- 4.1 The Electoral Commission will provide technical resources for all its designated work including setup and configuration of own systems and databases.
- 4.2 The bidder shall setup the Cloud environment / instance for the Electoral Commission. The bidder will also assist the Electoral Commission with the migration from the incumbent MDM to the new MDM.
- 4.3 The implementation of the services required must be completed within the days as stipulated in the delivery and implementation schedule (Section 11) below.
- 4.4 Bidders to align with the Electoral Commission's change management processes.
- 4.5 The successful bidder shall provide all relevant details needed to ensure successful operations capability within the organisation.
- 4.6 The successful bidder may be required to enter into a service level agreement including a non-disclosure agreement.
- 4.7 The successful bidder and their personnel who will be supporting the service may be subjected to security clearance through authorised state security institutions.

5 General Auctions Conditions

The following standard bid conditions must be adhered to and complied with, failing of which the bid will be disqualified:

- 5.1 Bidders must place bids online on the Electoral Commission's e-Procurement website <https://votaquotes.elections.org.za> by not later than the stipulated closing date and time on the auction
- 5.2 Bidders must submit a detailed MDM solution proposal with technical specifications in accordance with the technical requirements.
- 5.3 To demonstrate compliance with the requirements the bidder must complete and submit Appendix B – Technical Response Sheet. Bidders must also provide supporting documentation to support the responses to statements and questions in Appendix B. These should be clearly marked and referenced from Appendix B submission in the Substantiation section. Failure to submit Appendix B shall invalidate a bid.
- 5.4 The bidder must provide at least three (3) contactable references of past services of a similar nature (MDM) that the bidder provided or was involved in. Reference details must include the following: customer name, contact person, contact details (telephone, email, physical address) and service description, value of services offered and size (number of connected devices) of the MDM solution. Bidders are to use Appendix D as guideline.
- 5.5 The bidder must be authorized to sell the product supplied.
- 5.6 An OEM letter of proof of the reseller agreement/authorization must accompany the written documentation for this bid.
- 5.7 Should the reseller authorization be from a distributor, then a proof of authorization authorizing the distributor to resell and/or to authorize others by the OEM must be submitted together with the reseller authorization from the distributor.
- 5.8 Bidder must have at least three (3) years' experience in providing Cloud MDM and services. The bidder must provide a company profile or letter on a company letterhead to confirm.
- 5.9 The bidder must include a formal proof of OEM statement of licensing stating associated services terms and conditions of the OEM versus the bidder.
- 5.10 The Electoral Commission requires services that are based on a standard existing product/service in the market and not products specifically designed and/or cloned for this bid. The bidder is required to provide a data sheet for the Cloud MDM.
- 5.11 The Electoral Commission reserves the right and discretion to cancel and not award this

bid based on any reason including operational or financial reasons, likewise the Electoral Commission reserves the right to reduce the scope and size of the service.

5.12 Bidders must adhere to the delivery schedule in Section 11.

5.13 The bidder must comply with all applicable statutory and regulatory requirements applicable in the telecommunications services industry.

5.14 By bidding on this auction, the bidder warrants and agrees to all the terms and conditions of this bid specification.

6 Quality Control

6.1 The bidder takes responsibility for the completeness and quality of their bid submission.

6.2 The bidder must undertake and warrant that the software support and maintenance renewal is in line with the tender specifications.

6.3 The bidder will have the primary responsibility of ensuring that the proposed software support and maintenance renewal complies with the required specification in terms of functionality and technical specification including quantity and quality.

6.4 The Electoral Commission may also call on bidders to make presentations and/or demonstrations/proof of concept (POC) in order for the Electoral Commission to ensure full compliance with all its requirements and as part of the bid evaluation process prior to the conclusion of the adjudication of the bid. Any such request shall only be for clarification purposes in support of mandatory requirements that must be adhered to as part of the written submission requirements of this bid. Failure to submit mandatory requirements shall not be rectified by the call for presentations and/or demonstrations. Any restrictions or conditions associated with any elements of the service offering/s must be detailed. The Electoral Commission reserves the right to reject conditions which are considered unfavourable to its business or unacceptable.

6.5 The bidder and/or OEM must provide the associated support and maintenance for the duration of the contract. The support and maintenance must include all services as per product code.

6.6 The submission of a bid implies acceptance of the terms specified in the provisions laid down in the bid specifications, the procurement and, where applicable, additional

documents.

- 6.7 Bidders are expected to examine carefully and respect all instructions and standard formats contained in these specifications.
- 6.8 A bid that does not contain all the required information and documentation will be disqualified.
- 6.9 The Electoral Commission will issue an official purchase order to the successful bidder before any services can be delivered.
- 6.10 Although the Electoral Commission will only deal with the principal service provider, if a bidder plans to sub-contract any of the services in this bid, they are required to attach copies of sub-contracting agreements in their bid response documentation. The bidder must also familiarize themselves with Supply Chain Management (SCM) regulations with respect to subcontracting.
- 6.11 Notwithstanding any shortcomings in these specifications, service providers must ensure that the proposed solution will form a workable and complete solution.
- 6.12 The Electoral Commission reserves the right and discretion to amend the quantities or cancel or not award this bid based on any reason including operational or financial requirements.

7 Supplier Performance

- 7.1 Contracting of any service provider to render goods and/or services to the Electoral Commission are subject to the fulfilment of the Electoral Commission's due diligence audit requirements.
- 7.2 An essential component of the Electoral Commission's due diligence audit requirements may involve site visits to potential suppliers/contractors as well as inspection of various key documents underpinning the establishment of the companies involved in bids of the Electoral Commission. This also includes confirmation of capability and capacity requirements to execute the services specified in such bids.
- 7.3 Upon notification of the Electoral Commission's intention to award a contract, the successful bidder shall be required to enter into a service level agreement (SLA/contract)

with the Electoral Commission.

- 7.4 The purpose of the SLA (if applicable other than what the Electoral Commission's standard purchase orders provide for) is to set performance criteria within the key requirements of this request for quotation, namely quantity, quality, and delivery.
- 7.5 The SLA may contain elements such as supplier progress milestones, delivery schedules, quality checkpoints and invoicing procedures.
- 7.6 The Electoral Commission reserves the right to reject any services delivered not conforming to the bid specification
- 7.7 Where previously agreed delivery schedules are not met by a supplier, the Electoral Commission shall have the right to appoint an alternative supplier to make good the shortfall in supply. Any additional costs incurred by the Electoral Commission in obtaining such corrective services or products from another source will be for the account of the defaulting supplier.

8 Pricing Requirements

- 8.1 The total bid price must be firm for 180 days from the closing date and time of this bid and must be in South African Rand inclusive of VAT. Once awarded the prices will remain firm for the duration of the contract.
- 8.2 The bidder must complete and submit a detailed pricing as in Appendix C Pricing Schedule. The all-inclusive total bid price on this appendix will be used for bid adjudication purposes.
- 8.3 The bidder is expected to provision the cloud instance immediately after the purchase order is issued. It is expected that the bidder will raise an invoice at the end of each month based on the consumption for that month.
- 8.4 All costs associated with the supply of the services must be included in the total bid price.
- 8.5 The Electoral Commission reserves the right to adjust costs by adjusting the quantities and/or excluding some cost factors.
- 8.6 The bid price must be the bidder's total bid price for delivering the solution as proposed. It must be inclusive of the once-off implementation and MDM solution costs over twelve (12) months as per the aggregated bill for pricing Appendix C.

- 8.7 The bid price must take into account the following cost elements, including bidder specific cost dependencies:
- 8.7.1 Solution delivery including implementation labour (in the cloud) if applicable.
 - 8.7.2 Once off costs if applicable
 - 8.7.3 License subscription including support and maintenance costs over twelve (12) months for 40,000 devices.
 - 8.7.4 All applicable costs above should be included in the total bid price.
 - 8.7.5 Total bid price and the unit price must be inclusive of VAT.
 - 8.7.6 If volume discounts are available, the bidder should indicate the breakdowns.

9 Special Requirements

- 9.1 The Cloud solution is to be complete and loaded with the current recommended operating systems, all specified modules and patches installed before access is granted to the Electoral Commission.

10 Adjudication and Award of Contract

- 10.1 Bidders are advised to refer to the Appendix F: Bid Evaluation Criteria to ensure that they have addressed all critical bid requirements.
- 10.2 The bid will be awarded to a bidder whose solution successfully conforms to specifications and is able to deliver the services, and in terms of the provisions of the Preferential Procurement Policy Framework Act, 2000 and specifically the Preferential Procurement Regulations, 2022.
- 10.3 The Electoral Commission will issue a formal purchase order before any services can be delivered.
- 10.4 The bid adjudication process may include short-listing, presentation and demonstration of the solution and services by the short-listed finalists.
- 10.5 The Electoral Commission reserves the right to run a proof of concept (POC) with the leading bidders as part of adjudicating the bid before a final award is made or with the winning bidder in the cloud after award of the auction.
- 10.6 The successful bidder will also be required to enter into a service level agreement

(SLA/contract) with the Electoral Commission in order to formalise and confirm the exact solutions to be delivered.

10.7 The bidder is expected to provision the cloud instance immediately after the purchase order is issued. It is expected that the bidder will raise an invoice at the end of each month based on the consumption for that month.

10.8 It should be noted that the Electoral Commission seeks to gain the best solution technically and financially.

11 Delivery and Implementation Timeframe

11.1 The successful bidder will be required to implement the MDM solution within one (1) month of being awarded the contract.

12 Enquiries

All enquiries regarding this bid must be submitted exclusively through the VotaQuotes platform. This requirement supports the principles of fairness, openness, and transparency in the procurement process.

12.1 All questions and the official responses will be published on the public VotaQuotes website (www.votaquotes.elections.org.za) where the bid is advertised.

12.2 Bidders are responsible for regularly monitoring the platform for any updates, clarifications, or additional information published during the bidding period.

12.3 No telephonic, email, or other forms of communication regarding bid enquiries will be accepted or responded to.

12.4 An enquiry cut-off date applies to all bids. The final date and time for submitting enquiries is published on the VotaQuotes platform under the specific bid listing.

13 Briefing Session

13.1 A virtual briefing session will be held on a date and time to be published on

eProcurement.

14 Submissions of Bid Documentation

All submissions must be received on or before the closing date and time, as stipulated on the e-Procurement website <https://votaquotes.elections.org.za>. Submissions received after the final date and time will lead to bids being disqualified and not considered.

Supporting documents must be delivered to the Electoral Commission's Procurement & Asset Management Department. Delivery can be through any of the following means:

- Upload to the auction website.
- Place in the Electoral Commission tender box situated in the foyer of the Electoral Commission national office in Centurion at the following address before the closing date and time of this auction;

**Election House
Riverside Office Park,
1303 Heuwel Avenue,
Centurion,
0157**

Note: Clearly mark your submission: For the attention of Procurement and Asset Management – AUCTION #: 0010557471

Failure to submit all of the required documentation before the closing time shall invalidate the bid. It remains the responsibility of the bidder to confirm receipt of the required documentation with the Electoral Commission Procurement and Asset Management Department.

14.1 *Summary of Submission Requirements*

- 14.1.1 Detailed technical proposal in accordance with the technical requirements as per 5.2.
- 14.1.2 Bidder must complete and submit Appendix B (Technical Response Sheet) to demonstrate compliance as per paragraph 5.3
- 14.1.3 Bidders must also provide supporting documentation to support the responses to statements and questions in Appendix B. These should be clearly marked and

referenced from Appendix B submission in the Substantiation section as per 5.3

14.1.4 Provide a detailed pricing breakdowns (breakdown of the bid price into subscription, implementation and any other element if any) as per 8.2

14.1.5 Proof of the reseller agreement where applicable as per 5.5, 5.6 and 5.7

14.1.6 Three (3) contactable references as per paragraph 5.4

14.1.7 Profile as per 5.8 showing 3-years' experience with MDM solutions as per 5.8

14.1.8 OEM Statement of Service as per 5.9

14.1.9 Data Sheet of the Cloud MDM solution as per 5.10

15 Closing Date

The closing date and time of this auction is as specified on the Auction and eProcurement (Votaquotes) website. The closing date and time is determined by the clock on the Electoral Commission's servers and is not negotiable.

Bidders must also take note supporting documentation must be delivered **before closing date and time.**

16 Appendix A: Device Specification

Please see section 3.2

17 Appendix B: Technical Bid Response Sheet

Appendix B – Technical Bid Response Sheet						
Completion of this technical response sheet by the bidder is compulsory.						
Failure to complete and submit this technical bid response sheet as part of the bid submission may lead to disqualification						
	Category	Compliance Minimum Requirements	Reference	Indicate compliance with the requirement		Substantiate your compliance choice by stating in the space below or refer to your proposal
				YES	NO	
Central management and single console view	1.	The solution shall enable the Electoral Commission to manage the fleet of devices centrally.	3.7 (1)			
	2.	The solution shall provide a user-centric view of all devices managed by the solution from a single console.	3.7 (1)			
MDM Capability	3.	The solution shall enable MDM through Android Enterprise.	3.7 (2)			
	4.	The solution shall also allow for the upload and testing of the beta versions of the Electoral Commission’s enterprise applications before deploying them to production.	3.7 (2)			
	5.	The solution shall provide the ability to run the applications in kiosk mode.	3.7 (2)			
	6.	The solution shall allow for apps to be hidden while in a Kiosk mode to cater for applications not required during a specific event. These applications will not be uninstalled, but deactivated / hidden so that users do not get confused.	3.7 (2)			

Appendix B – Technical Bid Response Sheet

Completion of this technical response sheet by the bidder is compulsory.

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	Category	Compliance Minimum Requirements	Reference	Indicate compliance with the requirement		Substantiate your compliance choice by stating in the space below or refer to your proposal
				YES	NO	
	7.	Communication between the device and the server shall be adjustable to enable demand actions such as remote lock and complete wipe immediately.	3.7 (2)			
	8.	The solution shall allow for the monitoring of device analytics, data, storage usage and security events.	3.7 (2)			
	9.	The solution shall allow for messages to be broadcast to the device (s) on certain events including when a device is set in lost mode.	3.7 (2)			
	10.	The solution shall be able to manage permissions on the applications without delegating this task to the end-user.	3.7 (2)			
	11.	The MDM shall be able to publish APN configuration settings to the managed devices.	3.7 (2)			
Access and Security Management	12.	The solution shall be able to provide tools to support security policy management, execute administrative actions and improve secure access to the devices.	3.7 (3)			
	13.	The solution shall have an inbuilt directory service that creates user IDs	3.7 (3)			

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Category	Compliance Minimum Requirements	Reference	Indicate compliance with the requirement		Substantiate your compliance choice by stating in the space below or refer to your proposal
			YES	NO	
	using a domain or can verify and add pre-existing domain from within the dashboard,				
14.	The solution shall be able to verify directory credentials with multi-factor authentication and layers of conditional policies and access	3.7 (3)			
15.	The solution shall be able to configure and enforce stringent security policies such as the passcode, device lock to protect corporate data from outside threats	3.7 (3)			
16.	The solution shall also enable alarms to be created when an attempt is made to break into the device.	3.7 (3)			
17.	The solution shall enable different user profiles to access the MDM with different access levels (e.g. technician, super-user, read-only users, <i>et cetera</i>).	3.7 (3)			
18.	The solution shall allow for devices to be blacklisted or restricted to access the Electoral Commission’s network.	3.7 (3)			
19.	The solution shall prevent data loss or theft by wiping Electoral Commission	3.7 (3)			

Appendix B – Technical Bid Response Sheet

Completion of this technical response sheet by the bidder is compulsory.

Failure to complete and submit this technical bid response sheet as part of the bid submission may lead to disqualification

	Category	Compliance Minimum Requirements	Reference	Indicate compliance with the requirement		Substantiate your compliance choice by stating in the space below or refer to your proposal
				YES	NO	
		data or restricting access to a device that is lost or stolen.				
	20.	The MDM shall be able to publish and distribute security settings including SSL certificates to the devices and manage the installation thereof.	3.7 (3)			
	21.	The MDM solution supports encrypted communications including https, <i>et cetera</i> .	3.7 (3)			
Geo-location and other GIS functions	22.	The solution shall be able to track the geographic location of all the managed devices on demand, on movement or continuously.	3.7 (4)			
Corporate Mobile Device Enrolment	23.	The MDM solution shall be able enrol devices using Token Enrolment.	3.7 (5)			
	24.	The solution shall enable the enrolment and management of multiple devices from one user account.	3.7 (5)			
	25.	The solution shall have the option to enrol devices over-the-air (OTA) through either eMail or SMS.	3.7 (5)			

Appendix B – Technical Bid Response Sheet

Completion of this technical response sheet by the bidder is compulsory.

Failure to complete and submit this technical bid response sheet as part of the bid submission may lead to disqualification

	Category	Compliance Minimum Requirements	Reference	Indicate compliance with the requirement		Substantiate your compliance choice by stating in the space below or refer to your proposal
				YES	NO	
Content Management	26.	The solution shall allow for files to be shared remotely over the air to the devices.	3.7 (6)			
	27.	The solution shall allow for files not shared via the MDM to be managed and controlled by the MDM.	3.7 (6)			
Enable OS Update on Mobile Devices	28.	The solution shall allow for silent deployment of OS updates to the managed devices.	3.7 (7)			
	29.	The solution shall be able to report on the versions of the patches and updates installed on the devices	3.7 (7)			
Scalability	30.	The proposed solution can scale and support up to 100,000 devices.	3.7 (8)			
Reports	31.	The proposed solution can provide the following report:	3.7 (12)			

Appendix B – Technical Bid Response Sheet

Completion of this technical response sheet by the bidder is compulsory.

Failure to complete and submit this technical bid response sheet as part of the bid submission may lead to disqualification

	Category	Compliance Minimum Requirements	Reference	Indicate compliance with the requirement		Substantiate your compliance choice by stating in the space below or refer to your proposal
				YES	NO	
		Devices with / without specific application(s).				
	32.	The proposed solution can provide the following report: Active / Inactive devices during a specific period.	3.7 (12)			
	33.	The proposed solution can provide the following report: Report by status (lost, inactive, licensed, et cetera).	3.7 (12)			
Integration	34.	The solution shall be able to send out emails.	3.7 (13)			
	35.	The solution shall be able to integrate to the SMS facility (via SOAP Web Services).	3.7 (13)			
	36.	The solution supports TLS version 1.2 and version 1.3	3.7 (14)			

Appendix B – Technical Bid Response Sheet

Completion of this technical response sheet by the bidder is compulsory.

Failure to complete and submit this technical bid response sheet as part of the bid submission may lead to disqualification

	Category	Compliance Minimum Requirements	Reference	Indicate compliance with the requirement		Substantiate your compliance choice by stating in the space below or refer to your proposal
				YES	NO	
Device Remote Support	37.	The MDM solution shall provide for remote troubleshooting of issues on the device. This will allow a technician to mirror and take control of the device screens, perform actions and resolve issues.	3.7 (10)			
Knowledge Transfer Plan	38.	The bidder must include a Knowledge Transfer Plan to enable the Electoral Commission to manage the MDM solution after installation	3.15			
Support Plan	39.	The bidder must include a support plan after the implementation of the solution that will sufficiently support the Electoral Commission. It is expected that changes to the code structure, configurations and major software	3.16			

Appendix B – Technical Bid Response Sheet

Completion of this technical response sheet by the bidder is compulsory.

Failure to complete and submit this technical bid response sheet as part of the bid submission may lead to disqualification

	Category	Compliance Minimum Requirements	Reference	Indicate compliance with the requirement		Substantiate your compliance choice by stating in the space below or refer to your proposal
				YES	NO	
		upgrades are to be done by the bidder and/or OEM, while other operational tasks are to be done by the Electoral Commission. Secure remote access to the environment will be provided to the successful bidder				
Standard MDM Product	40.	The MDM solution proposed is an existing product/service in the market and not products specifically designed and/or cloned for this bid.	5.10			

18 APPENDIX C: PRICING SCHEDULE – SUBSCRIPTION BASED MODEL

APPENDIX C - PRICING SCHEDULE – SUBSCRIPTION MODEL					
The completion of this pricing schedule is compulsory. Failure to complete and submit this pricing schedule below will result in the bid being disqualified					
No.	Description of Primary Services	Number of Units	A) Setup Costs (once-off costs)	B) Unit / Monthly Costs	C) Total costs over 12 months
1.	MDM Subscription for 12 months including Access for 10 technicians	40,000	R.....	R.....	R.....
2	Sub-Totals:				R.....
3	Grand Total Bid Price:*[A+C]			R.....	
* The Grand Total Bid Price must be in full and complete for the proposed solution over 12 months, it also the price which will be used for adjudication. The Grand Total Bid Price must be placed on eProcurement.					

18.1 **Appendix C1: Flexible Volume Pricing**

Appendix C1: Flexible Volume Pricing The completion of all pricing schedules is compulsory. Failure to complete the table below will result in the bid being disqualified. These are an indicative amount for flexible licensing for the Cloud solution to be used during contract negotiation		
Do licensing costs vary depending on the number of connected or active devices?		YES / NO
IF YES, PLEASE COMPLETE AND SUBMIT THE TABLE BELOW:		
Item Number	DESCRIPTION	UNIT COST PER MONTH INCLUDING VAT
1.	1 – 10,000	
2.	10,001 – 30,000	
3.	30,001 – 60,000	
4.	60,0001 – 100,000	

18.2 Appendix C2: Flexible Pricing Schedule - MDM Back-End Access Over 10 Users

Appendix C2: MDM Backend Access Licenses		
<p>The completion of all pricing schedules is compulsory. Failure to complete the table below will result in the bid being disqualified.</p> <p>These are amounts should the Electoral Commission require additional logins with different access rights on the MDM solution</p>		
Do licensing costs vary depending on the number of users accessing the MDM solution?		YES / NO
IF YES, PLEASE COMPLETE THE TABLE BELOW		
DESCRIPTION		UNIT COST PER MONTH INCLUDING VAT
1.	11 – 50users	R _____
2.	51 - 100	R _____
3.	101- 200 users	R _____
4.	201 - 300 users	R _____
5.	301 – 500 users	R _____

19 Appendix D : Guideline Reference Table

Reference #1

<u>Appendix D – Guideline Reference Table</u>		
<u>Bidder must provide 3 References as per Section 5</u>		
EACH REFERENCE MUST CONTAIN THE FOLLOWING DETAILS AT THE LEAST		
Customer name		
Contact Person		
Contact Details	eMail	
	Telephone	
	Physical address	
Service Description	Product	
	Services Provided	
More information	Size (number of devices)	
	Was this service provided in the last 36 months? (Y/N)	

Reference #2

<u>Appendix D – Guideline Reference Table</u>		
<u>Bidder must provide 3 References as per Section 5</u>		
EACH REFERENCE MUST CONTAIN THE FOLLOWING DETAILS AT THE LEAST		
Customer name		
Contact Person		
Contact Details	eMail	
	Telephone	
	Physical address	
Service Description	Product	
	Services Provided	
More information	Size (number of devices)	
	Was this service provided in the last 36 months? (Y/N)	

Reference #3

Appendix D – Guideline Reference Table		
Bidder must provide 3 References as per Section 5		
EACH REFERENCE MUST CONTAIN THE FOLLOWING DETAILS AT THE LEAST		
Customer name		
Contact Person		
Contact Details	eMail	
	Telephone	
	Physical address	
Service Description	Product	
	Services Provided	
More information	Size (number of devices)	
	Was this service provided in the last 36 months? (Y/N)	

20 Appendix E: Other Non-Mandatory Requirements

Other Non-Mandatory Technical Requirements			
<u>Bidder Must Provide the Required Information</u>			
Category	Requirement	Bidder Response	
Data Sizes	The MDM should allow large amounts of data (about 30 GB and more) to be transferred via the MDM. Please complete the table alongside.	Supported Data Sizes	Compliance (Yes / No)
		30 GB of data can be downloadable via the MDM	
		Between 10 and 30 GB can be downloadable via the MDM, however the MDM allows for Cloud based Storage to be used to transfer any amount of data	
		Between 4 and 10 GB can be downloadable via the MDM, however the MDM allows for Cloud based Storage to be used to transfer any amount of data	
		Below 4 GB can be downloadable, however the MDM allows for Cloud based Storage to be used to transfer any amount of data	
TLS version	The solution must support TLS version 1.2 and version 1.3	The solution supports TLS version 1.2	
		The solution supports TLS version 1.3	

21 APPENDIX F: Evaluation Criteria

Bidders are advised to refer to Appendix F to ensure that they have addressed all critical bid requirements which will be used for assessing the bids. Bidders are “NOT” expected to complete and submit this section.

21.1 Stage 1: Assessment of Bidder’s Disclosure

All bids received will be evaluated and assessed in respect of the mandatory information provided in the Bidder’s Disclosure (SBD4) as well as the register for restricted suppliers and tender defaulters.

Any potential issues that may arise or transgressions that may identified will be pursued in accordance with statutory obligations and requirements.

In this regard, the following must be noted:

The Electoral Commission must, as part of its supply chain management (SCM) processes, identify and manage all potential conflicts of interest and other disclosures made by a person participating in procurement process to enable the accounting officer or delegated authority to make informed decisions about the person participating in the SCM process.

As such, the Bidders Disclosure form, issued as Standard Bidding Document (SBD) 4, is attached herewith for all entities who participate in the bid process.

As part of the evaluation of the procurement process, the information provided by a person on the SBD4 form must be evaluated.

In so doing, it must be noted that if the bid evaluation establishes that:

- (a) a person within the bidding entity is an employee of the State, the Electoral Commission’s CEO must request the relevant accounting officer/accounting authority whether the person-
 - (i) Is prohibited from conducting business with the State in terms of Section 8 of the Public Administration Management Act, 2014; or
 - (ii) has permission to perform other remunerative work outside of their employment, where the PAMA does not apply to such employee.
- (b) the conduct of a person constitutes a transgression of the Prevention and Combating of Corrupt Activities Act, 2004.
- (c) the conduct of a person constitutes a transgression of the Competition Act, 1998, the

conduct must be reported to the Competition Commission; and
 (d) the conduct of a person must be dealt with in terms of the prescripts applicable to the Electoral Commission.

21.1.1 If it is established that a person has committed a transgression in terms of the above, or any other transgression of SCM prescripts, the bid may be rejected, and the person may be restricted.

21.1.2 The Electoral Commission's CEO must inform National Treasury of any action taken against a person within 30 days of implementing the action.

21.1.3 During the bid evaluation process, the Electoral Commission must in addition to other due diligence measures, establish if a person is not listed in-

- (a) the Register of Tender Defaulters; and
- (b) the list of restricted suppliers.

21.1.4 A bid related to a restricted bidder or tender defaulter shall be rejected.

21.1.5 The under-mentioned assessment criteria will be used to evaluate the elements relating to SBD4, CSD registration, tax compliance, restricted suppliers and tender defaulters:

	Assessment Criteria	Bidder Requirement (YES/NO)	Comments
1.	Bidder is registered on the National Treasury Central Supplier Database (CSD). *		
2.	Bidder is tax compliant. **		
3.	The bidder is not an employee of the state.		
4.	Having certified the SBD4, it is accepted that the bidder's conduct does not constitute a transgression of the Prevention and Combating of Corrupt Activities Act.		
5.	Having certified to the SBD4, it is accepted that the bidder's conduct does not constitute a transgression of the Competition Act.		
6.	The bidder is not a tender defaulter as per the register published on the National Treasury website.		
7.	The bidder is not a restricted supplier as per the register published on the National Treasury website.		

* No bid shall be accepted if a supplier is not registered on the National Treasury Central Supplier Database (CSD).

** A bidder must be tax compliant before a contract is awarded. A bid will be disqualified if the bidder's tax affairs remain non-compliant as per the provisions of National Treasury Instruction No 09 of 2017/2018 Tax Compliance Status Verification.

21.2 Stage 2 – Key Qualifying Criteria

Stage 2 – Key Qualifying Criteria				
Failure to comply with any of the requirements below will result in the bid being disqualified				
No.	Description	Yes	No	Comments
1.	Bidder completed and submitted technical specification as per paragraph 5.3 – Appendix B			
2.	The bidder has completed and submitted detailed pricing as per Annexure C Pricing Schedule and its sub-appendices C1 and C2 as per paragraph 8.2			
3.	The bidder has included a letter of proof of the reseller agreement either from the OEM or an authorised distributor (i.e. if the reseller is authorised by a distributor). If the reseller agreement is from a distributor, then proof from the OEM authorising the distributor must be included as per paragraph 5.5, 5.6 and 5.7			
4.	The bidder has included three (3) contactable references as per paragraph 5.4			
5.	The bidder included an OEM Statement of Service as per 5.9			
Overall Stage 2 Outcomes:		<u>Assessment Comments:</u>		
		Bid qualifies for further consideration: (YES/NO):		

21.3 Stage 3 Technical Evaluation

Stage 3 – Technical Evaluation						
Failure to comply with each item may lead to disqualification						
	Category	Compliance Minimum Requirements	Reference	Bidder's indication		Comments
				YES	NO	
Central management and single console view	1.	The solution shall enable the Electoral Commission to manage the fleet of devices centrally.	3.7 (1)			
	2.	The solution shall provide a user-centric view of all devices managed by the solution from a single console.	3.7 (1)			
MDM Capability	3.	The solution shall enable MDM through Android Enterprise.	3.7 (2)			
	4.	The solution shall also allow for the upload and testing of the beta versions of the Electoral Commission's enterprise applications before deploying them to production.	3.7 (2)			
	5.	The solution shall provide the ability to run the applications in kiosk mode.	3.7 (2)			
	6.	The solution shall allow for apps to be hidden while in a Kiosk mode to cater for applications not required during a specific event. These applications will not be uninstalled, but deactivated / hidden so that users do not get confused.	3.7 (2)			
	7.	Communication between the device and the server shall be adjustable to enable demand actions such as remote lock and complete wipe immediately.	3.7 (2)			

	8.	The solution shall allow for the monitoring of device analytics, data, storage usage and security events.	3.7 (2)			
	9.	The solution shall allow for messages to be broadcast to the device (s) on certain events including when a device is set in lost mode.	3.7 (2)			
	10.	The solution shall be able to manage permissions on the applications without delegating this task to the end-user.	3.7 (2)			
	11.	The MDM shall be able to publish APN configuration settings to the managed devices.	3.7 (2)			
Access and Security Management	12.	The solution shall be able to provide tools to support security policy management, execute administrative actions and improve secure access to the devices.	3.7 (3)			
	13.	The solution shall have an inbuilt directory service that creates user IDs using a domain or can verify and add pre-existing domain from within the dashboard,	3.7 (3)			
	14.	The solution shall be able to verify directory credentials with multi-factor authentication and layers of conditional policies and access	3.7 (3)			
	15.	The solution shall be able to configure and enforce stringent security policies such as the passcode, device lock to protect corporate data from outside threats	3.7 (3)			

	16.	The solution shall also enable alarms to be created when an attempt is made to break into the device.	3.7 (3)			
	17.	The solution shall enable different user profiles to access the MDM with different access levels (e.g. technician, super-user, read-only users, <i>et cetera</i>).	3.7 (3)			
	18.	The solution shall allow for devices to be blacklisted or restricted to access the Electoral Commission's network.	3.7 (3)			
	19.	The solution shall prevent data loss or theft by wiping Electoral Commission data or restricting access to a device that is lost or stolen.	3.7 (3)			
	20.	The MDM shall be able to publish and distribute security settings including SSL certificates to the devices and manage the installation thereof.	3.7 (3)			
	21.	The MDM solution supports encrypted communications including https, <i>et cetera</i> .	3.7 (3)			
Geo-location and other GIS functions	22.	The solution shall be able to track the geographic location of all the managed devices on demand, on movement or continuously.	3.7 (4)			
Corporate Mobile Device Enrolment	23.	The MDM solution shall be able enrol devices using Token Enrolment.	3.7 (5)			
	24.	The solution shall enable the enrolment and management of multiple devices from one user account.	3.7 (5)			

	25.	The solution shall have the option to enrol devices over-the-air (OTA) through either eMail or SMS.	3.7 (5)			
Content Management	26.	The solution shall allow for files to be shared remotely over the air to the devices.	3.7 (6)			
	27.	The solution shall allow for files not shared via the MDM to be managed and controlled by the MDM.	3.7 (6)			
Enable OS Update on Mobile Devices	28.	The solution shall allow for silent deployment of OS updates to the managed devices.	3.7 (7)			
	29.	The solution shall be able to report on the versions of the patches and updates installed on the devices	3.7 (7)			
Scalability	30.	The proposed solution can scale and support up to 100,000 devices.	3.7 (8)			
Reports	31.	The proposed solution can provide the following report: Devices with / without specific application(s).	3.7 (12)			
	32.	The proposed solution can provide the following report:	3.7 (12)			

		Active / Inactive devices during a specific period.				
	33.	The proposed solution can provide the following report: Report by status (lost, inactive, licensed, et cetera).	3.7 (12)			
Integration	34.	The solution shall be able to send out emails.	3.7 (13)			
	35.	The solution shall be able to integrate to the SMS facility (via SOAP Web Services).	3.7 (13)			
	36.	The solution supports TLS version 1.2 and version 1.3	3.7 (14)			
Device Remote Support	37.	The MDM solution shall provide for remote troubleshooting of issues on the device. This will allow a technician to mirror and take control of the device screens, perform actions and resolve issues.	3.7 (10)			
Knowledge Transfer Plan	38.	The bidder must include a Knowledge Transfer Plan to enable the Electoral Commission to manage the MDM solution after installation	3.15			

Support Plan	39.	The bidder must include a support plan after the implementation of the solution that will sufficiently support the Electoral Commission. It is expected that changes to the code structure, configurations and major software upgrades are to be done by the bidder and/or OEM, while other operational tasks are to be done by the Electoral Commission. Secure remote access to the environment will be provided to the successful bidder	3.16			
Standard MDM Product	40.	The MDM solution proposed is an existing product/service in the market and not products specifically designed and/or cloned for this bid.	5.10			
Overall Stage 3 Outcomes:	<u>Assessment Comments:</u>					
	Bid qualifies for further consideration: (YES/NO):					

21.4 Stage 4 Technical Scoring

Bid Evaluation Criteria Stage 4 – Technical Scoring				
To qualify to the next phase of adjudication a bidder must score a minimum of 75% (45/60)				
	Available Score	Points Allocation	Actual Score	Comments
1	27	<p>References:</p> <ul style="list-style-type: none"> a) Contact Details (Customer name, Contact Person, Email ,Telephone) = 2 points b) Product/Solution = 2 points c) Description of Services provided = 2 points. d) Project Size Based on Budget = 1 point. e) MDM Project Size Based on Connected Devices = 1 point. f) Services Provided in the Last 36 Months = 1 point. <p>Total for references = maximum 9 points per reference (minimum 3 references required).</p>		
2	30	<ul style="list-style-type: none"> a) The MDM supports content repository for many different file formats SQL Lite (.db), pdf, JSON, XML, MOV, MP3, WAV, MP4, JPG (10 points) <ul style="list-style-type: none"> i. SQL Lite (.db) (4 points) ii. JSON (1 point) iii. XML (1 point) iv. Txt, CSV (1 point) v. JPEG/Jpg (1 point) vi. PDF (1 point) vii. Videos (MOV/MP4/WAV) (1 point) 		

**Bid Evaluation Criteria
Stage 4 – Technical Scoring**

To qualify to the next phase of adjudication a bidder must score a minimum of 75% (45/60)

	Available Score	Points Allocation	Actual Score	Comments
		<ul style="list-style-type: none"> b) Devices (2 points) <ul style="list-style-type: none"> i. Enrolment: Devices can be enrolled without resetting them to default factory settings when not controlled by an MDM – 1 point ii. Remote Lock: The device can be locked remotely when in lost mode – 1 point c) MDM can retrieve location and accuracy level readings from the device (3 points) <ul style="list-style-type: none"> i. The MDM can retrieve both location and accuracy level of that location reading from the device and store in the MDM database (3 points) OR ii. The MDM can retrieve only the location reading from the device and store in the MDM database (1 point) d) Location Dashboard / Reports (2 points) <ul style="list-style-type: none"> i. The MDM can show a location report of the VMDs with the different accuracy levels (2 points) OR ii. The MDM can show only the location of the device (1 point) e) The proposed MDM solution is scalable to accommodate an increase in the number of devices (2 points) <ul style="list-style-type: none"> i. The MDM solution can accommodate up to 60,000 devices (1 point) ii. The MDM solution can accommodate up to 100,000 devices (2 points) f) Content management - files sizes supported by the MDM solution (5 points) 		

**Bid Evaluation Criteria
Stage 4 – Technical Scoring**

To qualify to the next phase of adjudication a bidder must score a minimum of 75% (45/60)

	Available Score	Points Allocation	Actual Score	Comments
		<ul style="list-style-type: none"> i. ≥ 4 GB and < 10 GB and the MDM allows for Cloud based Storage to be used to transfer any amount of data (2 points) ii. ≥ 10GB and < 30 GB and the MDM allows for Cloud based Storage to be used to transfer any amount of data (4 points) iii. ≥ 30GB (5 points) g) The bidder provides flexible licensing options as per 3.7 (8). (4 points) 		
	3	Bidder has included a Data Sheet of the MDM Solution (3 points)		
TOTAL: 60				
Overall Stage 4 Outcomes:		<u>Assessment Comments:</u>		
		Bid qualifies for further consideration (YES/NO):		

Stage 5 - Evaluation Based on the 80/20 Preference Point System (PPPFA Scoring)

Only bids that comply with the requirements and conditions of the bid and that meet the minimum criteria in the bid evaluation process as stipulated above will be considered for bid adjudication purposes.

Acceptable bids must be market related.

This bid is deemed not to exceed R50 million including VAT.

Therefore, the 80/20 preference point system (PPPFA scoring) in terms of the Preferential Procurement Policy Framework Act, 2005 (PPPFA) and the Preferential Procurement Regulations, 2022 shall apply in the adjudication process of this auction where all acceptable bids received are equal to or below R50 million including VAT. Preference points will be allocated as follows:

B-BBEE Status Level of Contributor	Number of Points
1	20
2	18
3	14
4	12
5	8
6	6
7	4
8	2
Non-compliant contributor	0

Bid Evaluation Committee

	Evaluation Committee Member's Name	Signature
1		
2		
3		
4		
5		

Overall Adjudication Outcomes:
