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RFP NUMBER												
RFP DESCRIPTIO	N											
CUSTOMER DEPAI	RTME	NT										
CUSTOMER INSTI	TUTI	ON										
BRIEFING SESSIO		Υ	N		SESSION	COMPU	LSORY		Υ		N	
DRIEFING SESSION	V .	I	14		SESSION	HIGHL	RECOMME	NDED	Υ		N	
BRIEFING VENUI	Ε					DATE			TII	ME		
COMPULSORY SIT	E	Υ	N			DATE			TII	ME		
INSPECTION ADDRESS												
TERM AGREEMEN	T CAL	LED.	FOR?	Y	N	D	TERM URATION					
CLOSING DATE					CLOSIN	IG TIME						

TENDER BOX LOCATION

GPT is acting as Common Service Provider or buying organisation on behalf of all Gauteng Provincial Government Customer Departments / Institutions. The goods / services are therefore required by the Customer Department / Institution, as indicated on this form RFP 01.

Notes:

- All bids / tenders must be deposited in the Tender Box at the following address:

 Gauteng Provincial Treasury, Imbumba House, 75 Fox Street, Marshalltown, Johannesburg
- Bids / tenders must be deposited in the Tender Box on or before the closing date and time.
- Bids / tenders submitted by fax will not be accepted.
- The GPT Tender Box is generally open 24 hours a day, 7 days a week.
- -This bid is subject to the preferential procurement policy framework act, 2000 and the preferential procurement regulations, 2022, the general conditions of contract (gcc) 2010 and, if applicable, any other special conditions of contract.
- ALL BIDS MUST BE SUBMITTED ON THE OFFICIAL GPG RFP FORMS (NOT TO BE RE-TYPED)
- ALL REQUIRED INFORMATION MUST BE COMPLETED (FAILURE TO DO SO MAY RESULT IN YOUR BID BEING DISQUALIFIED):

The Tendering System

The RFP Pack consists of two parts namely, Section 1 and Section 2. These two sections must be submitted separately, clearly marked with the Tender Number and the Section Number.

Training sessions

Non-compulsory "How to tender" workshops are held every Wednesday at 75 Fox Street from 10:00-13:00.

SECTION 1 - ISSUE DATE: 2023-08-24



Provincial Supply Chain Management

Request for Proposal

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PART A INVITATION TO BID

SUPPLIER INFORMA	ATION						
NAME OF BIDDER							
POSTAL ADDRESS							
STREET ADDRESS							
TELEPHONE NUMBER	CODE			NUMBER			
CELLPHONE NUMBER							
FACSIMILE NUMBER	CODE			NUMBER			
E-MAIL ADDRESS							
VAT REGISTRATION NUMBER							
SUPPLIER COMPLIANCE STATUS	TAX COMPLIANCE SYSTEM PIN:		OR	CENTRAL SUPPLIER DATABASE No:	MA	AA	
ARE YOU THE ACCREDITED REPRESENTATIVE IN SOUTH AFRICA FOR THE GOODS /SERVICES OFFERED?	☐Yes [IF YES ENCLOSI	□No E PROOF]	BASED SU	A FOREIGN JPPLIER FOR DS /SERVICES	S	☐Yes [IF YES, ANSWER QUESTIONNAIRE BELOW]	□No THE
QUESTIONNAIRE TO	BIDDING FO	DREIGN SUPP	LIERS				
IS THE ENTITY A RESID	ENT OF THE REF	PUBLIC OF SOUT	H AFRICA	(RSA)?		☐ YES [□NO
DOES THE ENTITY HAVE	E A BRANCH IN	THE RSA?				☐ YES [□NO
DOES THE ENTITY HAVE	A PERMANENT	ESTABLISHMEN	IT IN THE F	RSA?		☐ YES [□NO
DOES THE ENTITY HAVE	ANY SOURCE C	OF INCOME IN TI	HE RSA?			☐ YES [□NO
IS THE ENTITY LIABLE I	IN THE RSA FOR	ANY FORM OF 1	TAXATION?	?		☐ YES [NO
IF THE ANSWER IS "NO TAX COMPLIANCE STAT IF NOT REGISTER AS PE	US SYSTEM PIN						

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Tender documents can be obtained from http://www.treasury.gpg.gov.za

ANY ENQUIRIES REGARDING BIDDING PROCEDURE MAY BE DIRECTED TO:

DEDADTMENT	
DEPARTMENT	
CONTACT PERSON	
TELEPHONE NUMBER	
FACSIMILE	
E-MAIL ADDRESS	
ANY ENQUIRIES REGARI	DING TECHNICAL INFORMATION MAY BE DIRECTED TO:
DEPARTMENT	DING TECHNICAL INFORMATION MAY BE DIRECTED TO:
	DING TECHNICAL INFORMATION MAY BE DIRECTED TO:
DEPARTMENT	DING TECHNICAL INFORMATION MAY BE DIRECTED TO:
DEPARTMENT CONTACT PERSON	DING TECHNICAL INFORMATION MAY BE DIRECTED TO:



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PART B TERMS AND CONDITIONS FOR BIDDING

1. BID SUBMISSION:

- 1.1. BIDS MUST BE DELIVERED BY THE STIPULATED TIME TO THE CORRECT ADDRESS. LATE BIDS WILL NOT BE ACCEPTED FOR CONSIDERATION.
- 1.2. ALL BIDS MUST BE SUBMITTED ON THE OFFICIAL FORMS PROVIDED (NOT TO BE RE-TYPED) OR IN THE MANNER PRESCRIBED IN THE BID DOCUMENT.
- 1.3. THIS BID IS SUBJECT TO THE PREFERENTIAL PROCUREMENT POLICY FRAMEWORK ACT, 2000 AND THE PREFERENTIAL PROCUREMENT REGULATIONS, THE GENERAL CONDITIONS OF CONTRACT (GCC) AND, IF APPLICABLE, ANY OTHER SPECIAL CONDITIONS OF CONTRACT.
- 1.4. THE SUCCESSFUL BIDDER WILL BE REQUIRED TO FILL IN AND SIGN A WRITTEN CONTRACT FORM (SBD7).

2. TAX COMPLIANCE REQUIREMENTS

- 2.1 BIDDERS MUST ENSURE COMPLIANCE WITH THEIR TAX OBLIGATIONS.
- 2.2 BIDDERS ARE REQUIRED TO SUBMIT THEIR UNIQUE PERSONAL IDENTIFICATION NUMBER (PIN) ISSUED BY SARS TO ENABLE THE ORGAN OF STATE TO VERIFY THE TAXPAYER'S PROFILE AND TAX STATUS.
- 2.3 APPLICATION FOR TAX COMPLIANCE STATUS (TCS) PIN MAY BE MADE VIA E-FILING THROUGH THE SARS WEBSITE WWW.SARS.GOV.ZA.
- 2.4 BIDDERS MAY ALSO SUBMIT A PRINTED TCS CERTIFICATE TOGETHER WITH THE BID.
- 2.5 IN BIDS WHERE CONSORTIA / JOINT VENTURES / SUB-CONTRACTORS ARE INVOLVED; EACH PARTY MUST SUBMIT A SEPARATE TCS CERTIFICATE / PIN / CSD NUMBER.
- 2.6 WHERE NO TCS PIN IS AVAILABLE BUT THE BIDDER IS REGISTERED ON THE CENTRAL SUPPLIER DATABASE (CSD), A CSD NUMBER MUST BE PROVIDED.
- 2.7 NO BIDS WILL BE CONSIDERED FROM PERSONS IN THE SERVICE OF THE STATE, COMPANIES WITH DIRECTORS WHO ARE PERSONS IN THE SERVICE OF THE STATE, OR CLOSE CORPORATIONS WITH MEMBERS PERSONS IN THE SERVICE OF THE STATE."

NB: FAILURE TO PROVIDE / OR COMPLY WITH ANY OF THE ABOVE PARTICULARS MAY RENDER THE BID INVALID.

SIGNATURE OF BIDDER	DATE	
CAPACITY UNDER WHICH		
THIS BID IS SIGNED		
(Proof of authority must		
be submitted e.g.		
company		
resolution)		
resolution)		



CONSENT FORM TO PROCESS PERSONAL INFORMATION IN TERMS OF THE PROTECTION OF PERSONAL INFORMATION ACT, NO. 4 OF 2013 (POPIA).

The purpose of the POPIA is to protect personal information of individuals and businesses and to give effect to their right of privacy as provided for in the Constitution.

By signing this form, you consent to your personal information being processed by the

By signing this form, you consent to your personal information being processed by the Gauteng Department of Social Development. Said consent is effective immediately and will remain effective until consent is withdrawn.

APPLICATION FOR CONSENT OF A DATA SUBJECT, FOR THE PROCESSING OF PERSONAL INFORMATION REGARDING THE PURPOSE OF BIDS.

Name & Surname/Company:	
Residential/Postal or Business Address:	
Contact number (s):	
Email address:	

- 1. In the furtherance of the Gauteng Department of Social Development (**The Department**) operational requirements and for purposes of complying with its policies, procedures, and privacy laws, we may be required to disclose, process and/or further process your personal information provided to us and/or made available by virtue of submission of this bid.
- 2. For purposes contemplated in paragraph 1, the Department, hereby requests your consent and/or authorisation for the disclosure, processing and/or further processing of any and/or all your personal information as may be necessary for reasons provided in paragraph 1.
- 3. By signing this Personal Information Processing Consent Form, you hereby grant the Department permission, consent and/or authorisation to disclose, process and further process your personal information within our records, as may be required and/or necessary from time to time.

									5	
I, the unde	ersigne	ed,					(INSERT	FULL	NAME	AND
SURNAME)	with	Identity	Number					, in	my pei	sona
capacity	or	a	cting	on	behalf	of _				
				/NI	ame of Con	nnany) confirm	that:			

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- 4. I have read and understood the contents of this Personal Information Processing Consent form, the details of which have been explained to me and furthermore I understand my right to privacy and the right to have my personal information processed in accordance with the conditions for the lawful processing of personal information.
- 5. I declare that all my personal information supplied to the Department is accurate, up to date, not misleading and that it is complete in all respects and will be held and/ or stored securely for the purpose for which it was collected and that I will immediately advise the Department of any changes to my Personal Information should any of these details change.
- 6. I also understand that I have the right to request that my personal information be corrected or deleted, if it is inaccurate, irrelevant, excessive, out of date, incomplete, misleading, or obtained unlawfully or that the personal information or record be destroyed or deleted if the Department is no longer authorised to retain it.
- 7. I declare that my personal/the Company's information and/or data may be disclosed, processed and/or further processed by the Department (including its employees, agents, contractors and representatives) and such other third parties contracted with the Department involved in the processing, verification and management of my and/or Company's Personal Information in accordance with the requirements set out in paragraph 1.
- 8. I accept the data security and protection measures adopted and/or applied by the Department in their retention, disclosure, processing, and further processing of my and/or Company's personal information/data.
- 9. I accept that the Department may retain any of my personal/the Company information/data as may be required for purposes contemplated in paragraph 1 during the time period that it may be so required.

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10. With my signature below, I do hereby give my or the Company's irrevocable consent, and/or authorisation for purposes required and/or detailed in this *Personal Information Processing Consent* form.

Signed at	on this	day of	20
Name of data subject/ design	nated person	Signa	ture
Name/Surname/Dept of Res	ponsible Party	Signatu	re
Date:			



RFP Point System

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Ν

RFP NUMBER	CLOSING DATE	
VALIDITY OF RFP	CLOSING TIME	

In case of queries, please contact the GPT Contact Centre at tel: 0860 011 000 *GPT is acting as Common Service Provider or buying organisation on behalf of all Gauteng Provincial Government Customer Departments / Institutions.

The goods / services are required by the Customer Department / Institution, as indicated on RFP 01.

The Gauteng Provincial Government requests your bid on the goods and/or services listed on the attached forms. Please furnish all information as requested and return your bid on the date stipulated. Late bids will not be accepted for consideration.

This RFP will be evaluated on the basis of the under noted point system, as stipulated in the Preferential Procurement Policy Framework Act (Act number 5 of 2000).

Point System

Points SHALL be allocated as follows:

Points for	
Points for	

TYPE OF CONTRACT (COMPLETED BY PROJECT MANAGER)

VALUE BASED

TALUE DAULD						
SERVICE BASED	Υ	N	SERVICE BASED	Υ	Z	VALUE BASED
VALUE BASED	Υ	N				
QUANTITY BASED	Υ	N				
TERM BASED	Υ	N				

Filename: RFP02GPT Revision:7 Release Date: 13/04/2023



Instructions to Bidders

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- 1. The RFP (Request for Proposal) Pack is drawn up so that certain essential information should be furnished in a specific manner. Any additional particulars shall be furnished in a separate annexure.
- 2. The RFP forms should not be retyped or redrafted, but photocopies may be prepared and used. Additional offers may be made for any item, but only on a photocopy of the page in question or on other forms obtainable from the relevant Department or Institution advertising this RFP. Additional offers made in any other manner may be disregarded.
- 3. Should the RFP forms not be filled in by means of electronic devices, bidders are encouraged to complete forms in a black ink.
- 4. Bidders shall check the numbers of the pages and satisfy themselves that none are missing or duplicated. No liability shall be accepted with regards to claims arising from the fact that pages are missing or duplicated.
- 5. The forms RFP 04 to RFP 09 and PREF documents shall be completed, signed and submitted with the bid. RFP 10 (National Industrial Participation Programme Form) will only be added to the RFP pack to be completed by bidders when an imported component in excess of US \$ 10 million is expected.
- A separate RFP 06 form (RFP Price Schedule per item) shall be completed in respect of each item. Photocopies of this form may be prepared and used or additional copies, (if required) are obtainable from the relevant Department or Institution advertising this RFP(not applicable for Pre-qualification of Bidders).
- 7. Firm delivery periods and prices are preferred. Consequently bidders shall clearly state whether delivery periods and prices will remain firm or not for the duration of any contract, which may result from this RFP, by completing RFP 06 (RFP Price Schedule per item) and RFP 07 (Non-Firm Prices per item) (not applicable for Pre-qualification of Bidders).
- 8. If non-firm prices are offered bidders must ensure that a separate RFP 07 (Non-Firm Prices per item) is completed in respect of each item for which a non-firm price is offered. Photocopies of this form may be prepared and used or additional copies, (if required) are obtainable from the relevant Department or Institution advertising this RFP (not applicable for Pre-qualification of Bidders).
- 9. Where items are specified in detail, the specifications form an integral part of the RFP document (see the attached specification) and bidders shall indicate in the space provided whether the items offered are to specification or not (not applicable for Pre-qualification of Bidders).
- 10. In respect of the paragraphs where the items offered are strictly to specification, bidders shall insert the words "as specified" (see the attached specification) (not applicable for Pre-qualification of Bidders).
- 11. In cases where the items are not to specification, the deviations from the specifications shall be indicated (see the attached specification).
- 12. In instances where the bidder is not the manufacturer of the items offered, the bidder must as per RFP 06 (RFP Price Schedule per item) submit a Letter of Supply from the relevant manufacturer or his supplier (not applicable for Pre-qualification of Bidders).
- 13. The offered prices shall be given in the units shown in the attached specification, as well as in RFP 06 (RFP Price Schedule per item) (not applicable for Pre-qualification of Bidders).
- 14. With the exception of imported goods, where required, all prices shall be quoted in South African currency. Where bids are submitted for imported goods, foreign currency information must be supplied by completing the relevant portions of RFP 06 (RFP Price Schedule per item) and RFP 07 (Non-Firm Prices per item) (not applicable for Pre-qualification of Bidders).
- 15. Unless otherwise indicated, the costs of packaging materials (if applicable) are for the account of the bidder and must be included in the bid price on RFP 06 (RFP Price Schedule per item) (not applicable for Pre-qualification of Bidders).
- 16. Delivery basis (not applicable for Pre-qualification of Bidders):
 - (a) Supplies which are held in stock or are in transit or on order from South African manufacturers at the date of offer shall be offered on a basis of delivery into consignee's store or on his site within the free delivery area of the bidder's centre, or carriage paid consignee's station, if the goods are required elsewhere.
 - (b) Notwithstanding the provisions of paragraph 16(a), offered prices for supplies in respect of which installation / erection / assembly is a requirement, shall include ALL costs on a "delivered on site" basis, as specified on RFP 06 (RFP Price Schedule per item).
- 17. Unless specifically provided for in the RFP document, no bids transmitted by facsimile or email shall be considered.
- 18. Failure on the part of the bidder to sign any of the forms RFP 04 to RFP 10 and PREF documents and thus to acknowledge and accept the conditions in writing or to complete the attached RFP forms, Preference documents, questionnaires and specifications in all respects, may invalidate the bid.
- 19. Bids should preferably not be qualified by the bidder's own conditions of bid. Failure to comply with these requirements (i.e. full

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Instructions to Bidders

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acceptance of the General Conditions of Contract or to renounce specifically the bidder's own conditions of bid, when called upon to do so, may invalidate the bid.

- 20. In case of samples being called for together with the bid (refer to RFP 05 in this regard), the successful bidder may be required to submit pre-production samples to the South African Bureau of Standards (SABS) or such testing authority as designated at the request of the relevant Department concerned. Unless the relevant Department decides otherwise, pre-production samples must be submitted within thirty (30) days of the date on which the successful bidder was requested to do so. Mass production may commence only after both the relevant Department and the successful bidder have been advised by the SABS that the pre-production samples have been approved.
- 21. Should the pre-production samples pass the inspections / tests at the first attempt, the costs associated with the inspections / tests will be for the account of the relevant Department. If the SABS or such testing authority as designated do not approve the pre-production samples, but requires corrections / improvements, the costs of the inspections / tests must be paid by the successful bidder and samples which are acceptable in all respects must then reach the SABS or such testing authority as designated within twenty-one (21) days of the date on which the findings of the SABS or such testing authority as designated were received by the successful bidder. Failure to deliver samples within the specified time and to the required standards may lead to the cancellation of the intended contract.
- 22. In case of samples being called for together with the bid (refer to RFP 05 in this regard), the samples must be submitted together with the bid before the closing time and date of the RFP, unless specifically indicated otherwise. Failure to submit the requested sample(s) before the closing time and date of the RFP may invalidate the bid.
- 23. In cases where large quantities of a product are called for, it may be necessary for the relevant item to be shared among two (2) or more suppliers.
- 24. In cases where the relevant Department or Institution advertising this RFP may deem it necessary, a formal contract may be entered into with the successful bidder, in addition to a Letter of Acceptance and / or purchase order being issued.
- 25. If any of the conditions on the RFP forms are in conflict with any special conditions, stipulations or provisions incorporated in the bid invitation, such special conditions, stipulations or provisions shall apply.
- 26. This RFP is subject to the General Conditions of Contract and re-issues thereof. Copies of these conditions are obtainable from any office of the Gauteng Provincial Government (GPG).
- 27. Each bid must be submitted in a separate, sealed envelope on which the following must be clearly indicated:
 - NAME AND ADDRESS OF THE BIDDER;
 - THE BID (RFP) NUMBER; AND
 - THE CLOSING DATE.

The bid must be deposited or posted;

- posted to Gauteng Provincial Treasury and to reach the destination not later than the closing time and date; OR
- deposited in the tender box of the Gauteng Provincial Treasury before the closing time and date.
- 28. The Gauteng Provincial Government has become a member and as such a key sponsor of the Proudly South African Campaign. GPG therefore would like to procure local products of a high quality, produced through the practise of sound labour relations and in an environment where high environmental standards are maintained. In terms of the Proudly South African Campaign South African companies are encouraged to submit interesting and innovative achievements in the manufacturing field (if relevant to this RFP) including information on new products, export achievements, new partnerships and successes and milestones.
- 29. **Compulsory GPG Contract**: It is a mandatory requirement that successful bidder/s (to whom a tender is awarded) sign a GPG Contract upon award of any given contract.

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Bid Commitment and Declaration of Interest

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BIDDER'S DISCLOSURE

1. PURPOSE OF THE FORM

Any person (natural or juristic) may make an offer or offers in terms of this invitation to bid. In line with the principles of transparency, accountability, impartiality, and ethics as enshrined in the Constitution of the Republic of South Africa and further expressed in various pieces of legislation, it is required for the bidder to make this declaration in respect of the details required hereunder.

Where a person/s are listed in the Register for Tender Defaulters and / or the List of Restricted Suppliers, that person will automatically be disqualified from the bid process.

2. Bidder's declaration

2.1	Is the bidder, or any of its directors /	trustees /	' shareholders /	/ members /	partners or any person
	having a controlling interest1 in the	enterprise	e, employed by	the state?	

	YES		NO		
--	-----	--	----	--	--

2.1.1 If so, furnish particulars of the names, individual identity numbers, and, if applicable, state employee numbers of sole proprietor/ directors / trustees / shareholders / members/ partners or any person having a controlling interest in the enterprise, in table below.

Full Name	Identity Number	Name of State institution

¹ the power, by one person or a group of persons holding the majority of the equity of an enterprise, alternatively, the person/s having the deciding vote or power to influence or to direct the course and decisions of the enterprise.

Filename:RFP4GPT (SBD4) Revision: 10 Release Date:24/10/2022



Bid Commitment and Declaration of Interest

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2.2	Do you, or any person connected with the bidder, have a relationship with any person who is employed by the procuring institution? YES NO
2.2.1	If so, furnish particulars:
2.3	Does the bidder or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest in the enterprise have any interest in any other related enterprise whether or not they are bidding for this contract? YES NO
2.3.1	If so, furnish particulars:
3.	DECLARATION
	I, the undersigned, (name) in submitting the accompanying bid, do hereby make the following statements that I certify to be true and complete in every respect:

- 3.1 I have read and I understand the contents of this disclosure;
- 3.2 I understand that the accompanying bid will be disqualified if this disclosure is found not to be true and complete in every respect;
- 3.3 The bidder has arrived at the accompanying bid independently from, and without consultation, communication, agreement or arrangement with any competitor. However, communication between partners in a joint venture or consortium2 will not be construed as collusive bidding.
- 3.4 In addition, there have been no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications, prices, including methods, factors or formulas used to calculate prices, market allocation, the intention or decision to submit or not to submit the bid, bidding with the intention not to win the bid and conditions or delivery particulars of the products or services to which this bid invitation relates.
- 3.4 The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.



Bid Commitment and Declaration of Interest

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- 3.5 There have been no consultations, communications, agreements or arrangements made by the bidder with any official of the procuring institution in relation to this procurement process prior to and during the bidding process except to provide clarification on the bid submitted where so required by the institution; and the bidder was not involved in the drafting of the specifications or terms of reference for this bid.
- I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.

I CERTIFY THAT THE INFORMATION FURNISHED IN PARAGRAPHS 1, 2 and 3 ABOVE IS CORRECT.

I ACCEPT THAT THE STATE MAY REJECT THE BID OR ACT AGAINST ME IN TERMS OF PARAGRAPH 6 OF PFMA SCM INSTRUCTION 03 OF 2021/22 ON PREVENTING AND COMBATING ABUSE IN THE SUPPLY CHAIN MANAGEMENT SYSTEM SHOULD THIS DECLARATION PROVE TO BE FALSE.

Signature	Date	
Position	Name of Bidder	



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RFP NUMBER	
RFP DESCRIPTION	
CUSTOMER DEPARTMENT	
CUSTOMER INSTITUTION	

THE FOLLOWING MUST ACCOMPANY YOUR BID, IF INDICATED BY "√"

Samples	SABS /Equivalent Certificate May not be older than one (1) year,the cost of which will be for the account of the bidder.		Bidders Briefing Session	
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Special Conditions

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EVALUATION METHODOLOGY

Bidders must complete Compulsory documents and attach it to their tender document, failing which the tender shall not be considered for Stage 1 evaluation.

Points will be awarded in accordance with the Preferential Procurement Policy Framework Act (PPPFA)

Stage 1

Criteria for Functionality	Points
TOTAL	

NOTE: Bidders who fail to meet the above minimum requirements (Stage 1) shall be automatically eliminated

Stage 2

Stage One-

Criteria for Price and Specific Goals		Points
Bid Price		
Specific Goals		
TO	OTAL	100

Bidders a	re require	ed to use	the two	envelope	bidding system	m, whereb	y the	Technical	Proposal	(Stage 1);
Pricing ar	nd Specifi	c Goals(S	Stage 2)	be placed	in two separa	te sealed e	envelo	pes mark	e d :	

	ougo ono	
-	Stage Two-	

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Special Conditions

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SUPPLIER JOB CREATION ANALYSIS

Company Name					Date Est.		
	Permanent	Temp	SA Citizens	Other	Com	ments	
Staff compliment at Establishment of Enterprise							
Current staff compliment							
Number of jobs to be created if							

• The successful bidder may be audited during the course of the contract to verify the above information.

Comments to include:

- If Job Creation is direct (by your own company) or indirect (by your supplier)
- Where the jobs created for employees that were in existing positions or unemployed? (Net Job Creation)

NOTE: Job Creation should adhere to all applicable RSA Legislation and Regulations.

THIS SECTION IS FOR OFFICE USE ONLY!

Observations Initial Job Count Potential

Year 1

Year 2

Year 3

Year 4

Year 5

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TERMS OF REFERENCE FOR THE RENDERING OF SECURITY SERVICES

AT

TSHWANE REGION OFFICES- CLUSTER 1 & 2

1. THE PURPOSE

The protection of State property at the intended site against theft and vandalism with appropriate access control measures. The protection of the State's officials against injuries, personal threat, death, or any offences, including offences referred to in Schedule 1 of the Criminal Procedure Act, 1977 (Act 51 of 1977).

2. THE CUSTOMER

Gauteng Department of Social Development: Tshwane Region Offices:

2.1. Cluster 1

- Fedsure bldg/Regional Office
- Mamelodi Service Point
- Bronkhorspruit Service Point
- Eersterust/ Circle of life Service Point
- Fedsure bldg Parking

2.2. Cluster 2

- Temba Service Point
- Mabopane Service Point
- Garankuwa Zone 5 Service Point
- Garankuwa Zone 16 Service Point
- Soshanguve Office (Nafcoc)
- Stinkwater Service Point
- Renstown Service Point
- Atteridgeville Service Point

3. APPLICABLE DOCUMENTS: ACTS AND REGULATIONS

- Constitution of the republic of South Africa, 1996 (Act 106 of 1996)
- Protection of Information Act, 1982 (Act no 84 of 1982)
- Promotion of Access to Information Act, 2000 (Act no 2 of 2000)
- Promotion of Administrative Justice Act, 2000 (Act 3 of 2000)
- Occupational Health and Safety Act, 1993 (Act no 85 of 1993)
- Criminal Procedures Act, 1997, (Act No. 51 of 1977), as amended
- Private Security Industry Regulations Act, 2001 (Act No. 56 of 2001)
- Control of Access to Public Premises and Vehicles Act, 1985 (Act No. 53 of 1985)
- Trespass Act, 1959 (Act No. 6 of 1959)
- Information Act,2002 (Act No. 70 of 2002)
- Labour Relations Act, 1995 (Act No. 66 0f 1995)
- Employment Equity Act, 1998 (Act No. 55 of 1998)
- Fire-arms Control Act, 2000 (Act No. 60 of 2000) and regulations

Note: Should there be any updated versions of any stated regulations or standards in this document, the updated versions shall be applicable in practice until further notice.

4. SERVICE REQUIRED

- Rendering of a continuous 24 hours per day, 7 days per week security services.
- A total of 62 Security Officers (Cluster 1 & 2) in terms of sections 10(1)(b) of the Security Officers Act (Act 92 of 1987) as amended by Private Security Industry Regulations Act, 2001 (Act 56 of 2001) Act (Act 92 of 1987)

5. CONDITIONS OF CONTRACT

- **5.1.** The Contractor and his/her employees must sign a "Declaration of Secrecy" before commencement of services.
- **5.2.** For the purpose of this Contract, the Contractor must make use of Category "C" and "D" Security Officers, as defined in the Wage Act and Private Security Industry Regulations Act, 2001 (Act 56 of 2001)
- **5.3.** All employees must be registered as Security Officers in terms of sections 10(1) (b) of Security Officers Act (Act 92 of 1987) as amended by Private Security Industry Regulations Act, 2001 (Act 56 of 2001)
- **5.4.** All your employees must be trained according to the training as prescribed by the Private Security Industry Regulatory Authority.
- **5.5.** The Bid Adjudication Committee (BAC) is not obliged to accept the lowest or only tender received. Any decision by the Committee regarding the awarding of a contract shall be final but the Committee is on request, obliged to give reasons for the acceptance or passing over of a tender. Tenders will be evaluated according to the attached criteria of the Gauteng Provincial Government.
- **5.6.** The number of security guards and the price may vary due to the security technology systems to be introduced by the Department or expansion of scope of work.

The offer must be strictly in accordance with the attached conditions and specifications.

- **5.7.** Contractor shall, in order to ensure the continuity of the service, in the application of the security measure, allocate specific personnel for the service on the site, keeping in mind that rotation from time to time, of the security personnel is a healthy and needy measure.
- **5.8.** The norm/quality of the security service to be rendered must be in accordance with the acceptable standard of the trade concerned.
- **5.9.** All possible steps must be taken by the Contractor to ensure the correct intended execution of this Agreement will take place.
- **5.10.** Appointment of shortlisted bidders will be subject to a positive Security Clearance from State Security Agency (SSA). Upon receipt of the certificate, if the successful bidder has a negative clearance the contract will be terminated.

6. PERSONNEL

<u>NOTICE</u>: All managers and security officers MUST provide an annual security clearance in terms of the National Register for Sexual Offenders prior to commencement of duty on site. It will be the company's responsibility to update DSD on the NRSO clearance in the event of any findings during the contract period.

- **6.1.** The Contractor must provide the security personnel required for the successful rendering of the service. As follows:
 - 6.1.1. Area Manager/ Supervisor will provide monitoring of performance to the site and gives overall management to the Security Officers deployed from time to time.
 - 6.1.2. First-level Security Supervisor (Security Officer Grade B) are the persons exercising complete supervision and control over security staff at a site where a security service is rendered by the Contractor.
 - 6.1.3. Security Officers Grade C or D is the persons who shall execute the physical security service (access control and patrols), other than Grade C officers.
- **6.2.** It is the responsibility of the Contractor to see to it that the security personnel in his service and especially those employed for the rendering of this service, meet the following requirements at all times:

6.2.1. Supervisors: (Grade B)

- 6.2.1.1. Supervisors must be schooled to at least Grade 12 level.
- 6.2.1.2. Supervisors must have a good grounding in their post descriptions and duties.
- 6.2.1.3. Supervisors must at all times be capable of leading/controlling and supervising their subordinates.
- 6.2.1.4. Supervisors must be able to communicate, read and write in English.

6.2.2. Security Officers: (Grade C or D)

- 6.2.2.1. Security Officers must be schooled to at least Grade 10 level.
- 6.2.2.2. Security Officers must be able to communicate read and write in English.
- 6.2.2.3. Security Officers may not be younger than 18 years of age.

6.2.3. General (Supervisors and Security Officers)

- 6.2.3.1 Supervisors and Security Officers must have undergone and passed formal security training.
- 6.2.3.2. They must present an acceptable image/appearance which implies, inter alia, that they may not sit, lounge about, smoke, eat or drink while attending to people.
- 6.2.3.3. They must always present a dedicated attitude/approach to security, which attitude/approach shall imply, inter alia, that there shall be no unnecessary arguments with visitors/staff or discourteous behaviour towards them.
- 6.2.3.4. They must be registered as Security Officers, as prescribed by the Security Officer's Act, Act 92 of 1987, section 10(1)(b); as amended by Private Security Industry Regulations Act, 2001 (Act 56 of 2001).
- 6.2.3.5. They must sign an undertaking in which they declare that they will refrain from any action which might be to the detriment of the State;
- 6.2.3.6. They are prohibited from reading documents or records in offices or unnecessary handling thereof;
- 6.2.3.7. No information concerning State activities may be furnished to the public or news media by the Contractor and his employees;
- 6.2.3.8. The State reserves the right to ascertain from the PSIRA whether the security personnel in service of the company, are registered with PSIRA.
- 6.2.3.9. The Contractor undertakes to ensure that each member of his security personnel, will at all times when on duty, be fully equipped in respect all necessary equipment to execute their responsibility;
- 6.2.3.10. A uniform, neat and clearly identifiable of the company, which uniform will include matching raincoats and overcoats.

6.2.4. Guard Dog

- 6.2.4.1. Patrol dogs are used to patrol the premises with the handler on the leash.
- 6.2.4.2. Corridor dogs are used to patrol inside the kennel and corridors.

NB: A clear identification card of the company with the member's photo, identification, and file numbers on it, worn conspicuously on his person at all times.

7. SECURITY AIDS/EQUIPMENTS

- **7.1.** Service aids such as:
- Access Control Registers or Forms

- Visitors cards
- Duty Roster
- Posting sheet
- Baton stick
- Handcuffs and Pouches
- Whistles
- Pocket book
- Pen
- Torch 2000 candle lux (at night)
- Radio (where applicable)
- Metal Detector (where applicable)
- Vehicle Search Mirror (where applicable)
- **7.2.** On commencement of the contract, the Contractor must submit to the State representative, proper staff files as well as all appropriate documents of all security personnel in his service who are employed for the rendering of the service to the State by the Contractor. The appropriate documents shall include, inter alia, the following:
- Scholastic certificates (highest standard obtained)
- Registration certificates from PSIRA
- Training certificates of successfully completed security courses as prescribed by PSIRA.
- Other relevant certificates
- Monthly proof of wages received by employees.

8. OCCURRENCE BOOK

8.1. Purpose

The purpose of the occurrence book is to give an overall picture of activities, inspections by Supervisors and other occurrences at the site.

8.2. <u>Compulsory Occurrence Book Entries</u>

- 8.2.1. The security personnel on duty must make the following entries in the occurrence book:
 - 8.2.1.1. All listed routine procedures such as patrols undertaken, handing over of shifts, etc. mentioning the procedures followed, by whom and the time of commencement. These entries must be made clearly legible, in blue/black ink.
 - 8.2.1.2. All occurrences, however important, slight or unusual with reference to the correct time and relevant actions taken.

- 8.2.1.3. All security personnel activities especially deviations in respect of the duty list indicating particulars of the personnel and relevant times.
- 8.2.1.4. The issue and/or receipt of keys, indicating the time and by whom they were received or delivered.
- 8.2.1.5. The unlocking or locking of doors or gates, indicating the time and by who locked or unlocked. (Like the GG-vehicle garages, security gates at swimming pool, recreation hall, school entrance and secure care buildings etc.)
- 8.2.1.6. The handing-over of shifts, mentioning all names of all shift personnel and accompanying equipment and aids. In this case, personnel taking over as well as personnel handing over must sign the entries.
- 8.2.1.7. Occurrence book read: After the taking-over of shifts, the Supervisor must make an entry declaring that he/she has read the occurrence- book in order to acquaint him/herself with events that occurred during the previous shift.
- 8.2.1.8. All visits by Top management/Contractor: These entries must be done in red ink.
- 8.2.1.9. Officials of the State shall pass on in writing, all additional requests in respect of the rendering of the service.

NOTE: Under no circumstances may an entry in the occurrence book be erased, painted out with correction fluid or totally deleted. It shall only be crossed out by a single line and initialled on the side and no pages should be removed from the book.

8.3. Storage of Occurrence Books

The Contractor shall store the fully entered occurrence books for a period of thirty-six months.

9. ACCESS CONTROL REGISTERS OR FORMS

9.1. Purpose

The purpose of the access control register or forms is to have information available at all times regarding pedestrians and vehicles admitted to the site within a specific period, in case occurrences should take place which might lead to a judicial enquiry.

9.2. Pedestrian Register / Pedestrian Access Control Forms

- 9.2.1. This register/forms must be completed correctly and legibly by the Security Officer on duty and shall make provision for the following:
 - Date of visit.
 - Admission and exit times of the visitor to and from the site.
 - Surname and initials of the visitor.

- Home or work address of the visitor.
- Official identity/passport number of visitor.
- Name of the person to be visited.
- Purpose of the visit.
- Signature of visitor.

9.3. Vehicle Register / Vehicle Forms

- 9.3.1. This register/forms must be completed correctly and legibly by the Security Officer on duty and shall make provision for the following:
 - Date of visit.
 - Admission and exit times of the visitor to and from the site.
 - Surname and initials of the driver.
 - Home or work address of the driver.
 - Registration number of the vehicle.
 - Name of the person to be visited.
 - Purpose of the visit.
 - Number of passengers.
 - Signature of driver.

9.4. Storage of pedestrian and Vehicle Registers and forms

- The Contractor must store the fully entered pedestrian and vehicle registers and forms for a period of thirty-six (36) months.
- After completion of the contract, the Contractor must hand-over all Access Registers and Occurrence Books to the Department Representative.

10. NOTEBOOK/POCKETBOOK

10.1. Purpose

The purpose of the notebook is to note down all incidents occurring, or observations made by a Security Guard/Officer during a turn of the duty, for later reference.

10.2. Requirement

During their turns of duty all security personnel must wear a notebook on their persons.

10.2.1. The following information must be noted down in the Notebooks/pocketbook:

All occurrences/events, however important, slight, or unusual referring to the following:

- Patrols undertaken.
- Reporting on and off duty.
- Time of occurrence or event.
- Extent of occurrence or event.

- Relevant occurrence book serial number.
- Follow-up actions taken in respect of the occurrence or event.

10.3. Copying into Occurrence Book

• All relevant information noted down in the notebook must immediately or directly after return from a patrol; be copied into the occurrence book.

10.4. Storage of Notebooks / Pocketbook

• The Contractor must store the fully entries notebooks for a period of thirty-six (36) months.

11. DUTY LIST

11.1. Purpose

The purpose of the duty list is to serve as proof, at all reasonable. Times that all personnel who should be on duty per shift, are indeed on duty.

11.2. Drawing up a Duty List

Daily, weekly, or monthly duty lists of all security personnel on duty must be drawn up by the Contractor and kept in the security control office of each site where such service is rendered.

11.3. Changes to the duty list

Under no circumstances may an entry in the duty-list be erased, painted out with correction fluid or totally deleted. Any changes shall only be crossed out by a single line and initialled on the side and no pages should be removed from the book.

12. TWO-WAY RADIOS

12.1. Purpose

The purpose of radio communication is the establishment of immediate communication between the different duty points and control on the site, as well as between control on the site and control at the Contractor's headquarters or regional offices.

12.1.1. Base Radio

See site specification for more particulars (a cellular telephone may be supplied for vertical communication instead of a base station or two way radio).

12.1.2. Hand Carried Radios

The Contractor, if prescribed in the site specifications must always provide hand-carried radios in a good working condition.

13. CLOCK SYSTEM

13.1. Purpose

The purpose of a clock system is to ensure that patrolling at the site takes place correctly according to instructions.

13.2. Clocking points shall be identified by the State at prescribed sites.

NOTE: The Contractor undertakes to ensure that the clock-watch system will be handled in a safe way by his personnel and furthermore undertakes to be responsible for the maintenance and repair of the clock watch during use thereof by his personnel.

13.3. Where requested, the Contractor will supply a clock points and clock keys. (See Site Specifications for further details)

14. CLIENT LIASON

The Security Supervisor must make daily contact with the Departmental representative at the site in order to verify and handle mutual complaints, problems, bottlenecks and requests concerning the rendering of service. Once a month, a meeting with the Top Management of the Company must be held and minutes taken, which must be kept by the Departmental representative.

NOTE: No security personnel are allowed to do continuous duty for longer than twelve hours.

15. LOST ARTICLES

15.1. Definitions

Lost articles are articles found at the site, for which ownership cannot be established immediately. It must be handed in at the Control Room.

15.2. All lost articles handed in at the control room must be recorded in the occurrence book, after which they must be handed to the departmental representative immediately.

16. DELIVERIES

- No deliveries by any person will be received at Control Room. The necessary arrangements must be made by the Departmental representative.
- No deliveries will be received after hours, weekends, at night and public holidays.

17. LABOUR UNREST INCIDENTS

17.1. Definition

Labour unrest incidents are incidents where the Department's personnel on site, or the security personnel, engage in illicit personnel practices such as strikes, unrest and intimidation.

17.2. Labour unrest at the Site

When the service is interrupted or temporarily deferred because of labour unrest, labour dispute, civilian disorder, a local or national disaster or any other cause beyond the control of the contractor, the parties must come to an agreement on the methods to ensure continuation of the security service.

NB: When the service is interrupted because of labour unrest or labour dispute by security personnel of the contractor, the State reserves the right to terminate the contract. The service provider must ensure that contractual responsibility is always met even when their personnel is participating in labour unrest or dispute.

18. EXCERSING OF CONTROL OVER THE SERVICE

- **18.1.** Inspection of the service shall be done by supervisory staff at the site as well as by the Contractor him/ herself on at least a weekly basis. The following further points will also be Applicable.
 - 18.1.1. The State reserves the right to check the service rendered by the Contractor at any time, in order to ensure that the service is rendered in accordance with the conditions or contract and the site specification.
 - 18.1.2. The Departmental representative will have the right to check daily whether sufficient personnel are available at the site in terms of the conditions.

NOTE: The State reserves the right to require from the Contractor without furnishing any reasons, that any of his/her employees be replaced, in which case the employee must leave the site forthwith. The State will not be held responsible for any damage or claims, which may arise because of this and is indemnified against any such claims and legal expenses.

18.1.3. All personnel shortages must be noted down in the occurrence book.

19. LIABILITY

- **19.1.** The Contractor will be held liable for any damage or loss suffered by the State, as a result of the Contractor's own or his employee's negligence or intent, which originated at the site.
- **19.2.** The State will not be liable for the loss or damage of any nature to any of the Contractor's properties or items kept at the State's sites, in cases where the loss originated as a result of negligence or intent on the part of the State.
- **19.3.** The State is indemnified against any liability, compensation or legal expenses in respect of the following cases, whereas the Contractor will be notified in writing of the particulars of each claim he is liable for:
 - 19.3.1. Loss of life or injuries, which might be, sustained by the security personnel during the execution of their duties.
 - 19.3.2. Damage to or destruction of any equipment or property of the Contractor during the execution of their duties.

19.3.3. Any claims and legal costs which might ensue from the failure by, or acts committed by the security personnel against third persons, which acts include illicit frisking, illicit arrests and other illicit or wrongful deeds.

20. INSURANCE

20.1. The Contractor must, at his own expense, take our sufficient insurance against any claims, costs, loss and/or damage ensuing from his obligations and shall ensure that such insurance remains operative for the duration of this agreement.

PLEASE NOTE

- A copy of such insurance contract must be handed to the Departmental representative on commencement of the service.
- Evidence that such insurance premium has indeed been paid, must be furnished with the commencement of the contract and thereafter, on a quarterly basis, to the Official of the Department.

21. GENERAL

- **21.1.** The Contractor may not, unless otherwise specified, make use of any of the State's equipment, aids and/or property, for purposes of compliance with the conditions of contract, which equipment, aids and/or property include inter alia vehicles, stationary, firearms, rooms, furniture, equipment, etc.
- **21.2.** The water and electricity required for the rendering of the service, shall be provided free of charge by the State.
- **21.3.** The Contractor is responsible for the training of his personnel at the site in respect of the application of the guideline of the emergency plan applicable for the specific site and form part of the Safety Committee on site.
- **21.4.** All keys required to obtain entry to those parts of the site where the service is to be rendered according to the conditions of contract, will be provided.
- **21.5.** The Contractor's personnel must at all times refrain from littering and must keep the grounds and buildings occupied by them, clean, hygienic and neat including their workspace. If dogs are used, the Contractor at the end of each shift shall remove their faeces.
- **21.6.** Under no circumstance is a security personnel allowed to carry on any trading on site

22. ADVERTISING

22.1. The Contractor shall not erect or display any sign, printed matter, painting, name plates, advertisement, and article or object of any nature whatsoever, in, or to the State buildings on the site of contract or on the periphery without written consent. The Contractor shall not publicly display at the site any article or object, which might be regarded as objectionable or undesirable.

22.2. Any sign, printed matter, painting, nameplate, advertisement, article or object, displayed without written consent or which is regarded as objectionable or undesirable, will immediately be removed. The Contractor shall be held responsible for the costs of such removal.

23. PAYMENTS AND PRO-RATA DECREASE OF PAYMENT

- **23.1.** If the Contractor at any time does not comply with the conditions of Contract or the site specifications, the State reserves the right to adjust payment pro-rata in respect of short postings and/or services not rendered by the Contractor. These adjustments will be made at the end of each month were short postings, or services not rendered, have occurred. The formula for this purpose to determine the daily (shift) tariff will be detailed in the Service Level Agreement.
- **23.2.** The stipulation of the Public Finance Management Act 1999 Section 38(1) (f) and 76(4) (b) read together with Treasury Regulation 8.2 applies for payments after the rendering of monthly services.

<u>NOTE:</u> No deviation from, or breach or failure to comply with any of the conditions, shall be deemed to be a condonation, waiving or ratification of such deviation, breach, or failure to comply, unless such condonation, waiving or non-fulfilment has been agreed upon in writing, through the Department of Social Development.

24. TERMINATION OF SERVICE

- **24.1.** The stipulation of Treasury General Condition of Contract Practice Note: SCM 1 of 2003 in particular to cases of any failure with any of the conditions of contract, or where an unsatisfactory service is rendered.
- **24.2.** The contract will be terminated immediately should the Contractor no longer qualify as a Security Officer in terms of the Security Officer's Act, 1987, (Act 92 of 1987), as amended by Private Security Industry Regulations Act, 2001 (Act 56 of 2001)
- **24.3.** The contract will be terminated immediately should the Contractor not comply to all requirements and qualifications in terms of the Security Officer's Act 1987 (Act 92 of 1987) as amended by Private Security Industry Regulations Act, 2001 (Act 56 of 2001) and if so, he immediately must:
 - 24.3.1. Notify the State thereof; and Remove any of his employees who no longer qualify as Security Officers, from the site and replace them with security personnel who do qualify.
 - 24.3.2. Notwithstanding anything to the contrary, or any other periods of time or terms that may be contained in this contract it is a specific condition hereof that the government shall have the right to terminate the contract with one month's written notice should the need for the service no longer exist and the service no longer be required.
- **24.4.** The State may increase or decrease the number of personnel and or equipment required with one month's written notice if circumstances require such changes.

<u>NOTE:</u> Any amendment(s) or waiving from the stipulations of this contract must occur in writing by mutual concern through the Bid Adjudication Committee (BAC). Should the Contractor wish to alienate his rights and liabilities in terms of this contract, he must apply to the Bid Adjudication Committee (BAC) for the possible cession of the contract, which application will only be considered favourably if the Bid Adjudication Committee BAC) is satisfied that the Contractor's legal successor possesses the ability to render an acceptable service.

25. AUTHORIZATION

25.1. Definitions

In terms of the Control of Access to Public Premises and Vehicles Act, Act 53 of 1985, Section 2(1) (a) and 2(2) (g) read in conjunction with Government Notice 2142 of October 6, 1989. The Gauteng Provincial Government hereby authorize the appointed contractor to take the necessary steps to properly safeguard the premises and/or vehicles as well as the contents thereof and the people therein or thereon, which safeguarding is to be executed by applying:

- Access control
- Additional services
- Personnel Requirement

25.2. Access Control

Purpose

The purpose of access control is to prevent the unauthorized access of pedestrians and vehicles and the bringing in of any dangerous objects on to State property in order to safeguard the people, the property and the premises.

Rights and Obligations

In order to safeguard the premises and or vehicles and the contents thereof, as well as the people therein or thereon, the Contractor must:

- Apply the stipulations of the following Act: "Control of Access to Public Premises and Vehicles Act, 1985, Section 2, 3 and 4 as well as.
- Apply the stipulations of the Criminal Procedure Act, Act 51 of 1977, Section 20, 23(b) (as amended in the Criminal Procedure Amendment Act, Act 33 of 1986) Section 24, 29 and 42 (as amended in the Amendment of the Criminal Law Amendment Act, Act 59 of 1983) as well as Section 46, 49, 50 and 51.
- Whilst conducting access control the employees of the Contractor must ensure that:
 - o No property of the State is removed from the premises without a proper letter of authorization issued and signed by a person authorized by the management of said premises.

 No official vehicle of the State may be removed from the premises without a properly signed and completed trip authorization by a person authorized by the management of the said premises.

WHERE REQUIRED

Refer to Section 26. of this Agreement

25.2.1. **DESCRIPTION OF FUNCTIONS**

VEHICLE ENTRANCE

- Control the flow of pedestrian and vehicle.
- Conduct searching of all incoming and outgoing vehicles

o MAIN ENTRANCE

- Control the flow of pedestrians to and from the premises.
- All access control instructions as described in Section 25.1. (a) of this agreement is applicable in all the entrances.
- All relevant access control registers must be completed clearly and legibly.

25.3. ADDITIONAL SERVICES

Additional Services refers to those services to be rendered at specific points on the premises or special services as described in this Agreement and consist of:

o **PATROLS**

Purpose

The purpose of the patrolling of the premises is to detect any irregularities, which may occur on or around the premises.

• Rights and Obligations

The rights and obligations of conduct for additional services are mutatis mutandis to conditions of contract.

• Description of Functions

Patrols must be conducted in the following manner:

- Patrols must be carried out along the prescribed routes and must be contained in the job description.
- The security person must take notice of any irregularities, which may occur, and act according to the paragraphs 3.1 and 3.2, above.
- Irregularities, which may occur, are:
 - Unauthorized persons.
 - Persons in the act of committing theft, vandalism or any Annexure 1 contravention of the Criminal Procedure Act, Act 51 of 1977.
 - Any property of the State that is clearly running the risk of being stolen.

26. WHERE REQUIRED

26.1 CLUSTER 1

Fedsure bldg/Regional Office Mamelodi Service Point Bronkhorspruit Service Point Eersterust/ Circle of life Service Point Fedsure bldg Parking

26.1.1 FEDSURE BUILDING REGIONAL OFFICE

PERSONNNEL REQUIREMENTS

DAYSHIFT - 06H00 TO 18H00	WHERE REQUIRED	
x 15 Grade D/C	Fedsure bldg/Regional Office	
NIGHT 18H00 TO 06H00	HILLEDE DECLUBED	
MIGHT TOHOU TO UULUU	WHERE REQUIRED	

EQUIPMENT REQUIRED

1 x Base Radio

14 x Handheld radios

1 x Vehicle search mirror

10 x Metal Detectors

1 x clocking system with 15 points

26.1.2 MAMELODI SERVICE POINT

PERSONNNEL REQUIREMENTS

DAYSHIFT - 06H00 TO 18H00	WHERE REQUIRED
x 2 Grade D/C	Mamelodi Service Point

NIGHTSHIFT - 18H00 TO 06H00	WHERE REQUIRED
x 2 Grade D/C	Mamelodi Service Point

EQUIPMENT REQUIRED

1 x Base Radio

1 x Handheld radios

1 x Vehicle search mirror

1 x Metal Detectors

26.1.3 BRONKHORSPRUIT SERVICE POINTS

PERSONNNEL REQUIREMENTS

DAYSHIFT - 06H00 TO 18H00	WHERE REQUIRED
x 3 Grade D/C	Bronkhorspruit Service Point

DAYSHIFT - 18H00 TO 06H00	WHERE REQUIRED
x 2 Grade D/C	Bronkhorspruit Service Point

EQUIPMENT REQUIRED

- 1 x Base Radio
- 2 x Handheld radios
- 1 x Metal Detectors
- 1 x Vehicle Search Mirror
- 1 x Clocking System with 6 points

26.1.4 EERSTERUS – CIRCLE OF LIFE SERVICE POINTS

PERSONNNEL REQUIREMENTS

DAYSHIFT - 06H00 TO 18H00	WHERE REQUIRED

x 2 Grade D/C Eersterust/ Circle of life Service Point

NIGHTSHIFT - 06H00 TO 18H00 WHERE REQUIRED

x 2 Grade D/C Eersterust/ Circle of life Service Point

EQUIPMENT REQUIRED

2 x Handheld radios

1 x Metal Detectors

26.1.5 FEDSURE BUILDING PARKING

PERSONNNEL REQUIREMENTS

NIGHTSHIFT - 18H00 TO 6H00 WHERE REQUIRED

x 2 Grade D/C Fedsure Building Parking

EQUIPMENT REQUIRED

- 2 x Handheld radios
- 1 x Vehicle Search Mirror
- 1 x Clock System with 8 points

TOTAL NUMBER OF GUARDS REQUIRED FOR CLUSTER 1

Sites	Grade D/C (DH4)	Grade D/C
Fedsure Building Regional	N/A	22
Office		
Mamelodi Service Point	N/A	4
Bronkhorspruit Service Point	N/A	5
Eersterust Circle of life Service	N/A	4
Point		
Fedsure Building Parking	N/A	4
Total Number of Guards	N/A	39

26.2 CLUSTER 2

Temba Service Point Mabopane Service Point Garankuwa Zone 5 Service Point Garankuwa Zone 16 Service Point Soshanguve Office (Nafcoc) Stinkwater Service Point Renstown Service Point Atteridgeville Service Point

26.2.1 TEMBA SERVICE POINT

PERSONNNEL REQUIREMENTS

DAYSHIFT - 06H00 TO 18H00	WHERE REQUIRED	
x 2 Grade D/C	Temba Service Point	
NIGHT 18H00 TO 06H00	WHERE REQUIRED	
x 2 Grade D/C	Temba Service Point	

EQUIPMENT REQUIRED

- 1 x Base Radio
- 1 x Handheld Radio
- 1 x Vehicle Search Mirror
- 1 x Metal Detectors
- 1 x Clocking System with 12 points

26.2.2 MABOPANE SERVICE POINT

PERSONNNEL REQUIREMENTS

DAYSHIFT - 06H00 TO 18H00	WHERE REQUIRED
1 x Grade D/C	Mabopane Service Point
1 x Grade D/C (DH4)	Mabopane Service Point

DAYSHIFT - 18H00 TO 06H00	WHERE REQUIRED
2 x Grade D/C	Mabopane Service Point
1 x Grade D/C (DH4)	
1 x Security Dog	

EQUIPMENT REQUIRED

- 1 x Base Radio
- 2 x Handheld Radio
- 1 x Vehicle Search Mirror
- 1 x Metal Detectors
- 1 x Clocking System with 15 points
- 1 x Dog Kennel

26.2.3 GARANKUWA ZONE 5 OFFICE

PERSONNNEL REQUIREMENTS

DAYSHIFT - 06H00 TO 18H00	WHERE REQUIRED
2 x Grade D/C	Garankuwa Zone 5 Office

DAYSHIFT - 18H00 TO 06H00		WHERE REQUIRED
	2 x Grade D/C	Garankuwa Zone 5 Office

EQUIPMENT REQUIRED

- 1 x Base Radio
- 1 x Handheld Radio
- 1 x Vehicle Search Mirror
- 1 x Metal Detectors
- 1 x Clocking System with 10 points

26.2.4 GARANKUWA ZONE 16 POINT

PERSONNNEL REQUIREMENTS

DAYSHIFT - 06H00 TO 18H00	WHERE REQUIRED
x 1 Grade D/C	Garankuwa Zone 16 Office
NIGHT 18H00 TO 06H00	WHERE REQUIRED
x 1 Grade D	Garankuwa Zone 16 Office

EQUIPMENT REQUIRED

- 1 x Handheld Radio
- 1 x Vehicle Search Mirror
- 1 x Metal Detectors

26.2.5 SOSHANGUVE (NAFCOC) OFFICE

PERSONNNEL REQUIREMENTS

DAYSHIFT - 06H00 TO 18H00	WHERE REQUIRED
x 3 Grade D/C	Soshanguve Office (Nafcoc)

NB: Only day shift required at Soshanguve Office (Nafcoc), no night shift

EQUIPMENT REQUIRED

- 1 x Base Radio
- 2 x Handheld Radio
- 3 x Metal Detectors

26.2.6 STINKWATER SERVICE POINT

PERSONNNEL REQUIREMENTS

DAYSHIFT - 06H00 TO 18H00	WHERE REQUIRED
x 2 Grade D/C	Stinkwater Service Point
NIGHTSHIFT - 18H00 TO 6H00	WHERE REQUIRED
x 2 Grade D/C	Stinkwater Service Point

EQUIPMENT REQUIRED

- 1 x Base Radio
- 1 x Handheld Radio
- 1 x Metal Detectors
- 1 x Vehicle Search Mirror
- 1 x Clocking System with 6 points

26.2.7 RENSTOWN SERVICE POINT

PERSONNNEL REQUIREMENTS

DAYSHIFT - 06H00 TO 18H00	WHERE REQUIRED

x 1 Grade D/C	Renstown Service Point
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NIGHTSHIFT - 18H00 TO 6H00 WHERE REQUIRED

x 1 Grade D/C	Renstown Service Point
---------------	------------------------

EQUIPMENT REQUIRED

- 1 x Handheld Radio
- 1 x Metal Detectors
- 1 x Vehicle Search mirror

26.2.8 ATTERIDGEVILLE SERVICE POINT

PERSONNNEL REQUIREMENTS

DAYSHIFT - 06H00 TO 18H00	WHERE REQUIRED
x 1 Grade D/C	Atteridgeville Service Point

NB: Only day shift required at Atteridgeville Service Point, no night shift

EQUIPMENT REQUIRED

- 1 x Handheld Radio
- 1 x Metal Detector

TOTAL NUMBER OF GUARDS REQUIRED FOR CLUSTER 2

Sites	Grade D/C (DH4)	Security Dog	Grade D/C
Temba Office	N/A		4
Mabopane Office	2	1	3
Garankuwa Zone 5 Office	N/A		4
Garankuwa Zone 16 Office	N/A		2
Soshanguve Office (Nafcoc)	N/A		3
Stinkwater Service Point	N/A		4
Renstown Service Point	N/A		2
Atteridgeville Service Point	N/A		1
Total Guards	2	1	23

PLEASE NOTE THAT THE DEPARTMENT RESERVES THE RIGHT TO APPOINT MORE THAN ONE SERVICE PROVIDER AS PER THE CLUSTERING OF OFFICES CLUSTER 1 AND CLUSTER 2

26.3 THE TOTAL NUMBER OF SECURITY PERSONNEL AND EQUIPMENT THAT MUST BE SUPPLIED BY THE SERVICE PROVIDER OVER A THIRTY-SIX (36) MONTHS PERIOD PER CLUSTER IS:

QUANTITY	PERSONNEL
62	Security Officers – Grade D/C
2	Security Officers – Grade D/C (DH4)
1	Security Dog
EQUIPMENT	
8	Base radios
30	Hand-carried radios (on site 24 hours)
23	Metal detector
10	Vehicle search mirror
7	Clocking system with points
1	Dog Kennel

25. PERMISSION TO USE STATE PROPERTY

Permission is hereby granted for the utilization of the following State property, free of charge:

- Security desks at all point
- Telephones for internal communication (where applicable)

EVALUATION METHODOLOGY

The evaluation of the bids will be done in a two-stage process as per the requirements of PPPFA Regulation 2022:

- The first stage will be the evaluation of bids on functionality which consist of
 administrative compliance, desk-top evaluation and site visit evaluation and during
 this stage bids that do not meet the minimum threshold for functionality will be
 disqualified and will not be considered for the second stage of evaluation (price and
 preference points).
- The **second stage** of evaluation will be on the 80/20 principle, where 20 points is allocated for specific goals and 80 points for price only.

STAGE 1A: MANDATORY ADMINISTRATION COMPLIANCE

- Valid and Certified copy of letter of good standing Compensation of Injury Diseases Act (COIDA).
- Valid and Certified copy of confirmation letter from Private Security Services Provident Fund (PSSPF) not older than 3 months from the date of issue.
- Valid and Certified copy of Letter of Good Standing from PSIRA for the company.
- Valid and Certified copy of company registration with PSIRA.
- Valid and Certified copy of company director/s registration with PSIRA.
- Fully completed and signed bidders declaration (SBD04).
- Fully completed and signed SBD3.3 which is the total Bid Price inclusive of VAT.
- Fully completed and signed SBD 6.1.
- Submission of Functionality Evaluation (Paper based).
- Submission of the confirmation letter for payments of officers in-line with current PSIRA rate, letter must be signed by one of the directors.

Certification date must not be older than 3 months

Bids that do not comply with the above criteria will not be shortlisted for further evaluation

REQUIRED DOCUMENTS (DO NOT FORM PART OF EVALUATION CRITERIA)

- Two (02) years comparative audited financial statements.
- Submission of National Treasury Central Supplier Database (CSD)
- Company registration certificate
- Valid and Certified copy of compliance certificate from Unemployment Insurance Fund (UIF)

STAGE 1B: FUNCTIONALITY EVALUATION (PAPER BASED – 35 Points)

- A **total point of 35** is allocated for a paper-based evaluation
- Service provider that does not meet a minimum threshold of 25 points during the paperbased evaluation shall not be considered for the next stage of evaluation which is the site visit stage.

Service providers are requested to include with the tender document all the information requested below:

Heading	Requirements	Allocated
		Points
Terms of Reference	Provide background on the knowledge and understanding of the terms of reference with reference to purpose, customer, service and equipment required:	4
	 No background provided (0) Background meets one of the elements (1) Background meets two of the elements (2) Background meets three of the elements (3) Background meets all four of the elements (4) Demonstrate the understanding of Acts mentioned in terms of reference: No description provided (0) 1 - 4 relevant description of Acts and Regulations (1) 5 - 7 relevant description of Acts and Regulations (2) 8 - 11 relevant description of Acts and Regulations (3) 12 - 13 relevant description of Acts and Regulations (4) 	4

Provide detail staff training and development programme to ensure competence and required expertise other than Psira: No staff training and development programme provided (0)
 No staff training and development programme provided (0) Non accredited training and development programme including timelines (2) Accredited security training and development plan including timelines (4) Operational Plan Detailed operational plan on how the sites would be managed and controlled during rendering of security services taking into account the following elements: No operational plan provided (0) Operational plan includes posting procedures (2)
 Non accredited training and development programme including timelines (2) Accredited security training and development plan including timelines (4) Operational Plan Detailed operational plan on how the sites would be managed and controlled during rendering of security services taking into account the following elements: No operational plan provided (0) Operational plan includes posting procedures (2)
 Non accredited training and development programme including timelines (2) Accredited security training and development plan including timelines (4) Operational Plan Detailed operational plan on how the sites would be managed and controlled during rendering of security services taking into account the following elements: No operational plan provided (0) Operational plan includes posting procedures (2)
timelines (2) • Accredited security training and development plan including timelines (4) Operational Plan Detailed operational plan on how the sites would be managed and controlled during rendering of security services taking into account the following elements: • No operational plan provided (0) • Operational plan includes posting procedures (2)
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 No operational plan provided (0) Operational plan includes posting procedures (2)
 Operational plan includes posting procedures (2)
 Operational plan includes posting procedures (2)
Operational plan includes patrolling and control of access (3) Operational plan includes companying action and approximate also (2).
Operational plan includes communication and operating tools (2) Operational plan includes communication and operating (2)
Operational plan includes management and supervision (3) Pink Pin
Risk Provide risk assessment plan and reporting mechanism for physical Security services: 5
Management security services: Plan
No risk assessment plan provided (0)
 Risk management plan includes how the risks will be identified
(1)
 Risk management plan includes mitigation & how it will be
implemented (1)
 Risk management plan includes example of the template to be
attached (1)
Risk management plan includes reporting mechanism (2)
3
Provide a contingency plan in case of labour unrest incidents by
company personnel, national security strike and departmental personnel:
No risk contingency plan provided (0)
• Risk contingency plan meets one (1) of the requirement (1)
• Risk contingency plan meets two (2) of the requirements (2)
• Risk contingency plan meets all (3) the requirements (3)
(c) and (c)
Company Proof of physical security service done in the last 7 years: 5
experience
• No proof (0)
• 1 Award letter/purchase order with a reference letter (1)
• 2 Award letters/purchase orders with a reference letter (2)
 2 Award letters/purchase orders with a reference letter (2) 3 Award letters/purchase orders with a reference letter (3)
• 2 Award letters/purchase orders with a reference letter (2)

Any bidder who does not meet the minimum threshold of **25 points** will be eliminated and will not be considered for the next stage of Functionality evaluation which is site visit.

For ease of evaluation, and to avoid any information being lost or missing, please kindly ensure that the above requirements are clearly marked, clearly labelled/titled and separately stated in the bid submission. These are: the Background, the Understanding of the Acts, the Staff Training Programme, the Operational Plan and the Risk Management Plan.

STAGE 1C: FUNCTIONALITY EVALUATION (PRESENTATION / SITE VISITS – 50 **POINTS**)

- A total of 50 points is allocated for the presentations that would be at the sites during the site visit evaluation. Presentations to include documentary proof of information provided
- Service provider that does not meet a minimum threshold of 35 points during the site visit evaluation shall not be considered for the next stage of evaluation which is pricing and preference points.
- All documentary proof of information should be available on-site during site visit.

Heading	Requirements	Allocated Points
Personnel Resources	Recruitment strategy or policy on how staff is recruited in order to provide the services:	5
	 No recruitment strategy or policy information provided (0) Incomplete recruitment strategy or policy (3) Complete and detailed recruitment strategy or policy (5) Availability of competent skilled staff and managed in accordance with basic condition of employment act and related 	
	legislation:	10
	 No records provided (0) Educational and formal guard training certificate (1) Relevant CV indicating experience in line with work requirements (1) Signed contract of employment by employee and employer (2) Signed organizational code on conduct (1) Valid employee Psira certificate (1) SAPS Security clearance record not older than twelve months (2) ID copy (1) 	
Operational	Monthly salary advices (1) Detailed operational resources including proof of	19
resources	 documentation on how sites would be managed and controlled during rendering of security services taking into account following elements: No evidence or documentation provided (0) Operational equipment in line with requirement on the TOR (5) Operational communication tools and 24 hours manned control room (5) Clearly identifiable personnel protective clothing including identification card (combat and corporate) (2) Posting system and contingency in case of absenteeism (2) 	
	 identification card (combat and corporate) (2) Posting system and contingency in case of absenteeism (2) Working procedure guidelines for guard functions (5) 	

Customer Service	Documented proof of how the organization will monitor and ensure quality of their service.	16
	 No evidence or documentation provided (0) Customer complaints resolution system (2) Incident investigation and reporting (4) Internal meetings between company management and deployed staff (2) Monthly meetings with the client (2) Monthly reporting (2) Daily inspection visits with evidence (2) Customer satisfaction survey questionnaire (2) 	

Any bidder who does not meet the minimum threshold of **35 points** will be eliminated and will not be considered for the next stage of evaluation which is Price and Preference Points.

STAGE 2

- Price (80 points)
- Specific goals (20 points)

The specific goals allocated points in terms of this tender	Number of points allocated (80/20 system) (To be completed by the organ of state)
ENTERPRISE OWNED BY BLACK PEOPLE	5
ENTERPRISE OWNED BY WOMEN	4
ENTERPRISE OWNED BY YOUTH	4
ENTERPRISE OWNED BY PWD'S (PERSONS WITH DISABILITY)	2
ENTERPRISE LOCATED IN GAUTENG PROVINCE	5
TOTAL	20

Bidders must submit the following documents to substantiate points claimed for specific goals on paragraph 4.2 of table 1 of SBD 6.1

- Latest (not older than 2 weeks prior to the submission of tender/bids) CSD Report
- Proof of residence (municipal account not older than 3 months or valid lease agreement)
- Medical Certificate from a Doctor registered with the HPCSA (permanent disability means in respect of a person, a permanent impairment of a physical, intellectual, or sensory function, which results in restricted, or lack of ability to perform an activity in the manner, or within the range, considered normal for a human being)
- Certified ID documents of the director/s of the company
- CIPC company registration certificate (submitted information to be verified against the submitted CSD report)

Definitions of specific goals:

- Black people is a generic term which means Africans, Coloureds and Indians
 - a) Who are citizens of the Republic of South Africa by birth or descent; or
 - b) Who became citizens of the Republic of South Africa by naturalisation
 - i. Before 27 April 1994; or
 - **ii.** On or after 27 April 1994 and who would have been entitled to acquire citizenship by naturalisation prior to that date;
- Women means a female adult who are Africans, Coloureds and Indians and living with disability
- Youth means persons between the age of 18 and 35
- **PWD's** means people who have a long-term or recurring physical/mental impairment which substantially limits their prospects of entry into, or advancement in, employment
- **Disability** means in respect of a person, a permanent impairment of a physical, intellectual, or sensory function, which results in restricted, or lack of ability to perform an activity in the manner, or within the range, considered normal for a human being.
- **Provinces** means the enterprise must be operating and located in the Gauteng Province.



Provincial Supply Chain Management

Registered Supplier Confirmation

Page 1 of 1

THIS FORM IS TO BE COMPLETED BY REGISTERED SUPPLIERS ONLY

PLEASE NOTE:	O BE COMPLETED BY R	AZOTOTZIAZO GOLT	
SUPPLIERS ARE REQUINUMBER	RED TO PROVIDE THEIR REGIST	TERED CENTRAL SUPPLIE	ER DATABASE (CSD)
For confirmation of you 0860 011 000.	r supplier number and/or any a	ssistance please call the	GPT Call Centre on
Registered Suppliers to	ensure that all details complete	ed below are CURRENT.	
	MANDATORY SUP	PLIER DETAILS	
GPT Supplier number			
Company name (Legal	& Trade as)		
Company registration	No.		
Tax Number			
VAT number (If applicable)			
COIDA certificate No.			
UIF reference No.			
Stre	eet Address	Posta	Address
	CONTACT	DETAILS	
Contact Person		Telephone Number	
Fax Number		Cell Number	
e-mail address		Principal's Id number	
	BANKING DETAILS (in the state of the state o		
Bank Name		Branch Code	
Dark Name			
Account Number		Type of Account	

Filename: RFP8.1GPT Revision: 6 Release Date: 01/07/2020

DATE:



Provincial Supply Chain Management

Financial Statements

Page 1 of 1

Submission of Financial Statements

The latest financial statements for the last two years are required (except if it is a new or a dormant entity)

- a) Financial statements must be signed by the auditor (in the case of companies) or the accounting officer (in the case of close corporations) the owner (in case of sole proprietors). Signatures must be on the accounting officer's / auditors report on the auditor's /accounting officer's letterhead.
- b) Financial statements must be signed by the member/s (in the case of close corporations) or by the director/s (in the case of companies.)
- c) In bids where consortia/joint ventures/sub-contractors and partnerships are involved, all bidders must submit their financial statements.
- d) If it is a new or dormant entity an opening set of financial statements must be submitted with the tender document. A letter from the auditor (in the case of companies) or the accounting officer (in the case of close corporations) stating that the entity has not yet traded must be attached.
- e) In cases where an entity has operated for a period less than a year the Management Accounts Report for the period in operation must be submitted signed accordingly as stated in paragraph (a) and (b) of this document.
- f) In cases where the entity has operated for a period more than a year but less that two years, then the financial statement for the first year of operation signed accordingly as per paragraph (a) and (b) of this document must be submitted.

Filename: RFP09.1GPT Revision: 03 Release Date: 11/07/2017

Annexure A

GOVERNMENT PROCUREMENT

GENERAL CONDITIONS OF CONTRACT July 2010

NOTES

The purpose of this document is to:

- (i) Draw special attention to certain general conditions applicable to government bids, contracts and orders; and
- (ii) To ensure that clients be familiar with regard to the rights and obligations of all parties involved in doing business with government.

In this document words in the singular also mean in the plural and vice versa and words in the masculine also mean in the feminine and neuter.

- The General Conditions of Contract will form part of all bid documents and may not be amended.
- Special Conditions of Contract (SCC) relevant to a specific bid, should be compiled separately for every bid (if (applicable) and will supplement the General Conditions of Contract. Whenever there is a conflict, the provisions in the SCC shall prevail.

TABLE OF CLAUSES

1.	Definitions
2.	Application
3.	General
4.	Standards
5.	Use of contract documents and information; inspection
6.	Patent rights
7.	Performance security
8.	Inspections, tests and analysis
9.	Packing
10.	Delivery and documents
11.	Insurance
12.	Transportation
13.	Incidental services
14.	Spare parts
15.	Warranty
16.	Payment
17.	Prices
18.	Contract amendments
19.	Assignment
20.	Subcontracts
21.	Delays in the supplier's performance
22.	Penalties
23.	Termination for default
24.	Dumping and countervailing duties
25.	Force Majeure
26.	Termination for insolvency
27.	Settlement of disputes
28.	Limitation of liability
29.	Governing language
30.	Applicable law
31.	Notices
32.	Taxes and duties
33.	National Industrial Participation Programme (NIPP)
34.	Prohibition of restrictive practices

General Conditions of Contract

1. Definitions

- 1. The following terms shall be interpreted as indicated:
- 1.1 "Closing time" means the date and hour specified in the bidding documents for the receipt of bids.
- 1.2 "Contract" means the written agreement entered into between the purchaser and the supplier, as recorded in the contract form signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference therein.
- 1.3 "Contract price" means the price payable to the supplier under the contract for the full and proper performance of his contractual obligations.
- 1.4 "Corrupt practice" means the offering, giving, receiving, or soliciting of any thing of value to influence the action of a public official in the procurement process or in contract execution.
- 1.5 "Countervailing duties" are imposed in cases where an enterprise abroad is subsidized by its government and encouraged to market its products internationally.
- 1.6 "Country of origin" means the place where the goods were mined, grown or produced or from which the services are supplied. Goods are produced when, through manufacturing, processing or substantial and major assembly of components, a commercially recognized new product results that is substantially different in basic characteristics or in purpose or utility from its components.
- 1.7 "Day" means calendar day.
- 1.8 "Delivery" means delivery in compliance of the conditions of the contract or order.
- 1.9 "Delivery ex stock" means immediate delivery directly from stock actually on hand.
- 1.10 "Delivery into consignees store or to his site" means delivered and unloaded in the specified store or depot or on the specified site in compliance with the conditions of the contract or order, the supplier bearing all risks and charges involved until the supplies are so delivered and a valid receipt is obtained.
- 1.11 "Dumping" occurs when a private enterprise abroad market its goods on own initiative in the RSA at lower prices than that of the country of origin and which have the potential to harm the local industries in the RSA.

- 1.12 "Force majeure" means an event beyond the control of the supplier and not involving the supplier's fault or negligence and not foreseeable. Such events may include, but is not restricted to, acts of the purchaser in its sovereign capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions and freight embargoes.
- 1.13 "Fraudulent practice" means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of any bidder, and includes collusive practice among bidders (prior to or after bid submission) designed to establish bid prices at artificial non-competitive levels and to deprive the bidder of the benefits of free and open competition.
- 1.14 "GCC" means the General Conditions of Contract.
- 1.15 "Goods" means all of the equipment, machinery, and/or other materials that the supplier is required to supply to the purchaser under the contract.
- 1.16 "Imported content" means that portion of the bidding price represented by the cost of components, parts or materials which have been or are still to be imported (whether by the supplier or his subcontractors) and which costs are inclusive of the costs abroad, plus freight and other direct importation costs such as landing costs, dock dues, import duty, sales duty or other similar tax or duty at the South African place of entry as well as transportation and handling charges to the factory in the Republic where the supplies covered by the bid will be manufactured.
- 1.17 "Local content" means that portion of the bidding price which is not included in the imported content provided that local manufacture does take place.
- 1.18 "Manufacture" means the production of products in a factory using labour, materials, components and machinery and includes other related value-adding activities.
- 1.19 "Order" means an official written order issued for the supply of goods or works or the rendering of a service.
- 1.20 "Project site," where applicable, means the place indicated in bidding documents.
- 1.21 "Purchaser" means the organization purchasing the goods.
- 1.22 "Republic" means the Republic of South Africa.
- 1.23 "SCC" means the Special Conditions of Contract.
- 1.24 "Services" means those functional services ancillary to the supply of the goods, such as transportation and any other incidental services, such as installation, commissioning, provision of technical assistance, training, catering, gardening, security, maintenance and other such obligations of the supplier covered under the contract.

1.25 "Written" or "in writing" means handwritten in ink or any form of electronic or mechanical writing.

2. Application

- 2.1 These general conditions are applicable to all bids, contracts and orders including bids for functional and professional services, sales, hiring, letting and the granting or acquiring of rights, but excluding immovable property, unless otherwise indicated in the bidding documents.
- 2.2 Where applicable, special conditions of contract are also laid down to cover specific supplies, services or works.
- 2.3 Where such special conditions of contract are in conflict with these general conditions, the special conditions shall apply.

3. General

- 3.1 Unless otherwise indicated in the bidding documents, the purchaser shall not be liable for any expense incurred in the preparation and submission of a bid. Where applicable a non-refundable fee for documents may be charged.
- 3.2 With certain exceptions, invitations to bid are only published in the Government Tender Bulletin. The Government Tender Bulletin may be obtained directly from the Government Printer, Private Bag X85, Pretoria 0001, or accessed electronically from www.treasury.gov.za

4. Standards

- 4.1 The goods supplied shall conform to the standards mentioned in the bidding documents and specifications.
- 5. Use of contract documents and information; inspection.
- 5.1 The supplier shall not, without the purchaser's prior written consent, disclose the contract, or any provision thereof, or any specification, plan, drawing, pattern, sample, or information furnished by or on behalf of the purchaser in connection therewith, to any person other than a person employed by the supplier in the performance of the contract. Disclosure to any such employed person shall be made in confidence and shall extend only so far as may be necessary for purposes of such performance.
- 5.2 The supplier shall not, without the purchaser's prior written consent, make use of any document or information mentioned in GCC clause 5.1 except for purposes of performing the contract.
- 5.3 Any document, other than the contract itself mentioned in GCC clause 5.1 shall remain the property of the purchaser and shall be returned (all copies) to the purchaser on completion of the supplier's performance under the contract if so required by the purchaser.
- 5.4 The supplier shall permit the purchaser to inspect the supplier's records relating to the performance of the supplier and to have them audited by auditors appointed by the purchaser, if so required by the purchaser.

6. Patent rights

6.1 The supplier shall indemnify the purchaser against all third-party claims of infringement of patent, trademark, or industrial design rights arising from use of the goods or any part thereof by the purchaser.

7. Performance

7.1 Within thirty (30) days of receipt of the notification of contract award,

security

- the successful bidder shall furnish to the purchaser the performance security of the amount specified in SCC.
- 7.2 The proceeds of the performance security shall be payable to the purchaser as compensation for any loss resulting from the supplier's failure to complete his obligations under the contract.
- 7.3 The performance security shall be denominated in the currency of the contract, or in a freely convertible currency acceptable to the purchaser and shall be in one of the following forms:
 - (a) a bank guarantee or an irrevocable letter of credit issued by a reputable bank located in the purchaser's country or abroad, acceptable to the purchaser, in the form provided in the bidding documents or another form acceptable to the purchaser; or
 - (b) a cashier's or certified cheque

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7.4 The performance security will be discharged by the purchaser and returned to the supplier not later than thirty (30) days following the date of completion of the supplier's performance obligations under the contract, including any warranty obligations, unless otherwise specified in SCC.

8. Inspections, tests and analyses

- 8.1 All pre-bidding testing will be for the account of the bidder.
- 8.2 If it is a bid condition that supplies to be produced or services to be rendered should at any stage during production or execution or on completion be subject to inspection, the premises of the bidder or contractor shall be open, at all reasonable hours, for inspection by a representative of the Department or an organization acting on behalf of the Department.
- 8.3 If there are no inspection requirements indicated in the bidding documents and no mention is made in the contract, but during the contract period it is decided that inspections shall be carried out, the purchaser shall itself make the necessary arrangements, including payment arrangements with the testing authority concerned.
- 8.4 If the inspections, tests and analyses referred to in clauses 8.2 and 8.3 show the supplies to be in accordance with the contract requirements, the cost of the inspections, tests and analyses shall be defrayed by the purchaser.
- 8.5 Where the supplies or services referred to in clauses 8.2 and 8.3 do not comply with the contract requirements, irrespective of whether such supplies or services are accepted or not, the cost in connection with these inspections, tests or analyses shall be defrayed by the supplier.
- 8.6 Supplies and services which are referred to in clauses 8.2 and 8.3 and which do not comply with the contract requirements may be rejected.
- 8.7 Any contract supplies may on or after delivery be inspected, tested or analyzed and may be rejected if found not to comply with the requirements of the contract. Such rejected supplies shall be held at the

cost and risk of the supplier who shall, when called upon, remove them immediately at his own cost and forthwith substitute them with supplies which do comply with the requirements of the contract. Failing such removal the rejected supplies shall be returned at the suppliers cost and risk. Should the supplier fail to provide the substitute supplies forthwith, the purchaser may, without giving the supplier further opportunity to substitute the rejected supplies, purchase such supplies as may be necessary at the expense of the supplier.

8.8 The provisions of clauses 8.4 to 8.7 shall not prejudice the right of the purchaser to cancel the contract on account of a breach of the conditions thereof, or to act in terms of Clause 23 of GCC.

9. Packing

- 9.1 The supplier shall provide such packing of the goods as is required to prevent their damage or deterioration during transit to their final destination, as indicated in the contract. The packing shall be sufficient to withstand, without limitation, rough handling during transit and exposure to extreme temperatures, salt and precipitation during transit, and open storage. Packing, case size and weights shall take into consideration, where appropriate, the remoteness of the goods' final destination and the absence of heavy handling facilities at all points in transit.
- 9.2 The packing, marking, and documentation within and outside the packages shall comply strictly with such special requirements as shall be expressly provided for in the contract, including additional requirements, if any, specified in SCC, and in any subsequent instructions ordered by the purchaser.

10. Delivery and documents

- 10.1 Delivery of the goods shall be made by the supplier in accordance with the terms specified in the contract. The details of shipping and/or other documents to be furnished by the supplier are specified in SCC.
- 10.2 Documents to be submitted by the supplier are specified in SCC.

11. Insurance

11.1 The goods supplied under the contract shall be fully insured in a freely convertible currency against loss or damage incidental to manufacture or acquisition, transportation, storage and delivery in the manner specified in the SCC.

12. Transportation

12.1 Should a price other than an all-inclusive delivered price be required, this shall be specified in the SCC.

13. Incidental services

- 13.1 The supplier may be required to provide any or all of the following services, including additional services, if any, specified in SCC:
 - (a) performance or supervision of on-site assembly and/or commissioning of the supplied goods;
 - (b) furnishing of tools required for assembly and/or maintenance of the supplied goods;
 - (c) furnishing of a detailed operations and maintenance manual for each appropriate unit of the supplied goods;
 - (d) performance or supervision or maintenance and/or repair of the supplied goods, for a period of time agreed by the parties,

- provided that this service shall not relieve the supplier of any warranty obligations under this contract; and
- (e) training of the purchaser's personnel, at the supplier's plant and/or on-site, in assembly, start-up, operation, maintenance, and/or repair of the supplied goods.
- 13.2 Prices charged by the supplier for incidental services, if not included in the contract price for the goods, shall be agreed upon in advance by the parties and shall not exceed the prevailing rates charged to other parties by the supplier for similar services.

14. Spare parts

- 14.1 As specified in SCC, the supplier may be required to provide any or all of the following materials, notifications, and information pertaining to spare parts manufactured or distributed by the supplier:
 - (a) such spare parts as the purchaser may elect to purchase from the supplier, provided that this election shall not relieve the supplier of any warranty obligations under the contract; and
 - (b) in the event of termination of production of the spare parts:
 - (i) Advance notification to the purchaser of the pending termination, in sufficient time to permit the purchaser to procure needed requirements; and
 - (ii) following such termination, furnishing at no cost to the purchaser, the blueprints, drawings, and specifications of the spare parts, if requested.

15. Warranty

- 15.1 The supplier warrants that the goods supplied under the contract are new, unused, of the most recent or current models, and that they incorporate all recent improvements in design and materials unless provided otherwise in the contract. The supplier further warrants that all goods supplied under this contract shall have no defect, arising from design, materials, or workmanship (except when the design and/or material is required by the purchaser's specifications) or from any act or omission of the supplier, that may develop under normal use of the supplied goods in the conditions prevailing in the country of final destination.
- 15.2 This warranty shall remain valid for twelve (12) months after the goods, or any portion thereof as the case may be, have been delivered to and accepted at the final destination indicated in the contract, or for eighteen (18) months after the date of shipment from the port or place of loading in the source country, whichever period concludes earlier, unless specified otherwise in SCC.
- 15.3 The purchaser shall promptly notify the supplier in writing of any claims arising under this warranty.
- 15.4 Upon receipt of such notice, the supplier shall, within the period specified in SCC and with all reasonable speed, repair or replace the defective goods or parts thereof, without costs to the purchaser.
- 15.5 If the supplier, having been notified, fails to remedy the defect(s) within the period specified in SCC, the purchaser may proceed to take such remedial action as may be necessary, at the supplier's risk and expense and without prejudice to any other rights which the purchaser

may have against the supplier under the contract.

16. Payment

- 16.1 The method and conditions of payment to be made to the supplier under this contract shall be specified in SCC.
- 16.2 The supplier shall furnish the purchaser with an invoice accompanied by a copy of the delivery note and upon fulfillment of other obligations stipulated in the contract.
- 16.3 Payments shall be made promptly by the purchaser, but in no case later than thirty (30) days after submission of an invoice or claim by the supplier.
- 16.4 Payment will be made in Rand unless otherwise stipulated in SCC.

17. Prices

17.1 Prices charged by the supplier for goods delivered and services performed under the contract shall not vary from the prices quoted by the supplier in his bid, with the exception of any price adjustments authorized in SCC or in the purchaser's request for bid validity extension, as the case may be.

18. Contract amendments

18.1 No variation in or modification of the terms of the contract shall be made except by written amendment signed by the parties concerned.

19. Assignment

19.1 The supplier shall not assign, in whole or in part, its obligations to perform under the contract, except with the purchaser's prior written consent.

20. Subcontracts

20.1 The supplier shall notify the purchaser in writing of all subcontracts awarded under this contracts if not already specified in the bid. Such notification, in the original bid or later, shall not relieve the supplier from any liability or obligation under the contract.

21. Delays in the supplier's performance

- 21.1 Delivery of the goods and performance of services shall be made by the supplier in accordance with the time schedule prescribed by the purchaser in the contract.
- 21.2 If at any time during performance of the contract, the supplier or its subcontractor(s) should encounter conditions impeding timely delivery of the goods and performance of services, the supplier shall promptly notify the purchaser in writing of the fact of the delay, its likely duration and its cause(s). As soon as practicable after receipt of the supplier's notice, the purchaser shall evaluate the situation and may at his discretion extend the supplier's time for performance, with or without the imposition of penalties, in which case the extension shall be ratified by the parties by amendment of contract.
- 21.3 No provision in a contract shall be deemed to prohibit the obtaining of supplies or services from a national department, provincial department, or a local authority.
- 21.4 The right is reserved to procure outside of the contract small quantities or to have minor essential services executed if an emergency arises, the supplier's point of supply is not situated at or near the place where the supplies are required, or the supplier's services are not readily

available.

- 21.5 Except as provided under GCC Clause 25, a delay by the supplier in the performance of its delivery obligations shall render the supplier liable to the imposition of penalties, pursuant to GCC Clause 22, unless an extension of time is agreed upon pursuant to GCC Clause 21.2 without the application of penalties.
- 21.6 Upon any delay beyond the delivery period in the case of a supplies contract, the purchaser shall, without canceling the contract, be entitled to purchase supplies of a similar quality and up to the same quantity in substitution of the goods not supplied in conformity with the contract and to return any goods delivered later at the supplier's expense and risk, or to cancel the contract and buy such goods as may be required to complete the contract and without prejudice to his other rights, be entitled to claim damages from the supplier.

22. Penalties

22.1 Subject to GCC Clause 25, if the supplier fails to deliver any or all of the goods or to perform the services within the period(s) specified in the contract, the purchaser shall, without prejudice to its other remedies under the contract, deduct from the contract price, as a penalty, a sum calculated on the delivered price of the delayed goods or unperformed services using the current prime interest rate calculated for each day of the delay until actual delivery or performance. The purchaser may also consider termination of the contract pursuant to GCC Clause 23.

23. Termination for default

- 23.1 The purchaser, without prejudice to any other remedy for breach of contract, by written notice of default sent to the supplier, may terminate this contract in whole or in part:
 - (a) if the supplier fails to deliver any or all of the goods within the period(s) specified in the contract, or within any extension thereof granted by the purchaser pursuant to GCC Clause 21.2;
 - (b) if the Supplier fails to perform any other obligation(s) under the contract; or
 - (c) if the supplier, in the judgment of the purchaser, has engaged in corrupt or fraudulent practices in competing for or in executing the contract.
- 23.2 In the event the purchaser terminates the contract in whole or in part, the purchaser may procure, upon such terms and in such manner as it deems appropriate, goods, works or services similar to those undelivered, and the supplier shall be liable to the purchaser for any excess costs for such similar goods, works or services. However, the supplier shall continue performance of the contract to the extent not terminated.
- 23.3 Where the purchaser terminates the contract in whole or in part, the purchaser may decide to impose a restriction penalty on the supplier by prohibiting such supplier from doing business with the public sector for a period not exceeding 10 years.
- 23.4 If a purchaser intends imposing a restriction on a supplier or any person associated with the supplier, the supplier will be allowed a time period of not more than fourteen (14) days to provide reasons why the

envisaged restriction should not be imposed. Should the supplier fail to respond within the stipulated fourteen (14) days the purchaser may regard the intended penalty as not objected against and may impose it on the supplier.

- 23.5 Any restriction imposed on any person by the Accounting Officer / Authority will, at the discretion of the Accounting Officer / Authority, also be applicable to any other enterprise or any partner, manager, director or other person who wholly or partly exercises or exercised or may exercise control over the enterprise of the first-mentioned person, and with which enterprise or person the first-mentioned person, is or was in the opinion of the Accounting Officer / Authority actively associated.
- 23.6 If a restriction is imposed, the purchaser must, within five (5) working days of such imposition, furnish the National Treasury, with the following information:
 - (i) the name and address of the supplier and / or person restricted by the purchaser;
 - (ii) the date of commencement of the restriction
 - (iii) the period of restriction; and
 - (iv) the reasons for the restriction.

These details will be loaded in the National Treasury's central database of suppliers or persons prohibited from doing business with the public sector.

- 23.7 If a court of law convicts a person of an offence as contemplated in sections 12 or 13 of the Prevention and Combating of Corrupt Activities Act, No. 12 of 2004, the court may also rule that such person's name be endorsed on the Register for Tender Defaulters. When a person's name has been endorsed on the Register, the person will be prohibited from doing business with the public sector for a period not less than five years and not more than 10 years. The National Treasury is empowered to determine the period of restriction and each case will be dealt with on its own merits. According to section 32 of the Act the Register must be open to the public. The Register can be perused on the National Treasury website.
- 24. Anti-dumping and countervailing duties and rights
- 24.1 When, after the date of bid, provisional payments are required, or antidumping or countervailing duties are imposed, or the amount of a
 provisional payment or anti-dumping or countervailing right is
 increased in respect of any dumped or subsidized import, the State is
 not liable for any amount so required or imposed, or for the amount of
 any such increase. When, after the said date, such a provisional
 payment is no longer required or any such anti-dumping or
 countervailing right is abolished, or where the amount of such
 provisional payment or any such right is reduced, any such favourable
 difference shall on demand be paid forthwith by the contractor to the
 State or the State may deduct such amounts from moneys (if any)
 which may otherwise be due to the contractor in regard to supplies or
 services which he delivered or rendered, or is to deliver or render in
 terms of the contract or any other contract or any other amount which
 may be due to him

25. Force Majeure

- 25.1 Notwithstanding the provisions of GCC Clauses 22 and 23, the supplier shall not be liable for forfeiture of its performance security, damages, or termination for default if and to the extent that his delay in performance or other failure to perform his obligations under the contract is the result of an event of force majeure.
- 25.2 If a force majeure situation arises, the supplier shall promptly notify the purchaser in writing of such condition and the cause thereof. Unless otherwise directed by the purchaser in writing, the supplier shall continue to perform its obligations under the contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the force majeure event.

26. Termination for insolvency

26.1 The purchaser may at any time terminate the contract by giving written notice to the supplier if the supplier becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the supplier, provided that such termination will not prejudice or affect any right of action or remedy which has accrued or will accrue thereafter to the purchaser.

27. Settlement of Disputes

- 27.1 If any dispute or difference of any kind whatsoever arises between the purchaser and the supplier in connection with or arising out of the contract, the parties shall make every effort to resolve amicably such dispute or difference by mutual consultation.
- 27.2 If, after thirty (30) days, the parties have failed to resolve their dispute or difference by such mutual consultation, then either the purchaser or the supplier may give notice to the other party of his intention to commence with mediation. No mediation in respect of this matter may be commenced unless such notice is given to the other party.
- 27.3 Should it not be possible to settle a dispute by means of mediation, it may be settled in a South African court of law.
- 27.4 Mediation proceedings shall be conducted in accordance with the rules of procedure specified in the SCC.
- 27.5 Notwithstanding any reference to mediation and/or court proceedings herein,
 - (a) the parties shall continue to perform their respective obligations under the contract unless they otherwise agree; and
 - (b) the purchaser shall pay the supplier any monies due the supplier.

28. Limitation of liability

- 28.1 Except in cases of criminal negligence or willful misconduct, and in the case of infringement pursuant to Clause 6;
 - (a) the supplier shall not be liable to the purchaser, whether in contract, tort, or otherwise, for any indirect or consequential loss or damage, loss of use, loss of production, or loss of profits or interest costs, provided that this exclusion shall not apply to any obligation of the supplier to pay penalties and/or damages to the purchaser; and

- (b) the aggregate liability of the supplier to the purchaser, whether under the contract, in tort or otherwise, shall not exceed the total contract price, provided that this limitation shall not apply to the cost of repairing or replacing defective equipment.
- 29. Governing language
- 29.1 The contract shall be written in English. All correspondence and other documents pertaining to the contract that is exchanged by the parties shall also be written in English.
- 30. Applicable law
- 30.1 The contract shall be interpreted in accordance with South African laws, unless otherwise specified in SCC.
- 31. Notices
- 31.1 Every written acceptance of a bid shall be posted to the supplier concerned by registered or certified mail and any other notice to him shall be posted by ordinary mail to the address furnished in his bid or to the address notified later by him in writing and such posting shall be deemed to be proper service of such notice
- 31.2 The time mentioned in the contract documents for performing any act after such aforesaid notice has been given, shall be reckoned from the date of posting of such notice.

32. Taxes and duties

- 32.1 A foreign supplier shall be entirely responsible for all taxes, stamp duties, license fees, and other such levies imposed outside the purchaser's country.
- 32.2 A local supplier shall be entirely responsible for all taxes, duties, license fees, etc., incurred until delivery of the contracted goods to the purchaser.
- 32.3 No contract shall be concluded with any bidder whose tax matters are not in order. Prior to the award of a bid the Department must be in possession of a tax clearance certificate, submitted by the bidder. This certificate must be an original issued by the South African Revenue Services.
- 33. National 33.1 Industrial Participation (NIP) Programme
 - The NIP Programme administered by the Department of Trade and Industry shall be applicable to all contracts that are subject to the NIP obligation.

34. Prohibition of Restrictive practices

- 34.1 In terms of section 4 (1) (b) (iii) of the Competition Act No. 89 of 1998, as amended, an agreement between, or concerted practice by, firms, or a decision by an association of firms, is prohibited if it is between parties in a horizontal relationship and if a bidder (s) is / are or a contractor(s) was / were involved in collusive bidding (or bid rigging).
- 34.2 If a bidder(s) or contractor(s), based on reasonable grounds or evidence obtained by the purchaser, has / have engaged in the restrictive practice referred to above, the purchaser may refer the matter to the Competition Commission for investigation and possible imposition of administrative penalties as contemplated in the Competition Act No. 89 of 1998.

34.3 If a bidder(s) or contractor(s), has / have been found guilty by the Competition Commission of the restrictive practice referred to above, the purchaser may, in addition and without prejudice to any other remedy provided for, invalidate the bid(s) for such item(s) offered, and / or terminate the contract in whole or part, and / or restrict the bidder(s) or contractor(s) from conducting business with the public sector for a period not exceeding ten (10) years and / or claim damages from the bidder(s) or contractor(s) concerned.

Js General Conditions of Contract (revised July 2010)