

TRANSNET REQUEST FOR PROPOSAL NO: TPT/2024/12/0023/85102/RFP - ICLM HQ 904/TPT

SUPPLY OF VEEAM SOFTWARE LICENSES FOR TRANSNET SOC LTD (REG. NO 1990/000900/30) OPERATING AS TRANSNET PORT TERMINALS (HEREINAFTER REFERRED TO AS "TPT") FOR A PERIOD OF THIRTY-SIX (36) MONTHS

ANNEXURE A – SCOPE OF WORK

Document Reference	Title	Number Of Pages
	SUPPLY OF VEEAM SOFTWARE LICENSES FOR TRANSNET SOC LTD (REG. NO 1990/000900/30) OPERATING AS TRANSNET PORT TERMINALS (HEREINAFTER REFERRED TO AS "TPT") FOR A PERIOD OF THIRTY-SIX (36) MONTHS	4
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1. INTRODUCTION

Transnet Port Terminals (TPT) is currently hosting its critical applications (GCOS, NAVIS, CommTrac, CAMCO) on-premise using VMware as their choice of hypervisor. Veeam is used to backup these critical applications.

The VMware uses a hypervisor that is installed on the physical server to allow for multiple virtual machines (VMs) to run on the same physical server. Each VM can run its own operating system (OS), which means multiple operating systems can run on one physical server. All the VMs on the same physical server share resources, such as networking and memory (RAM).

Veeam agents for Windows, Linux, and macOS enable TPT to protect the physical servers and virtual servers, ensuring that critical data and systems are backed up and can be recovered in case of hardware failure, accidental deletion, or other disasters.

TPT organization has policies and procedures in place regarding data backup and recovery activities, auditors provide evidence to senior management that the organization conducts its data protection programs properly.

TPT requests proposals from suitable and accredited Service Providers to provide the purchase of Veeam software license.

2. BACKGROUND

The Veeam software was purchased as part of the hardware refresh project in 2019, and it has expired.

The Veeam software is used to back up the VM environment so that TPT can recover critical data in case of disastrous events such as hardware failure. The built-in reporting capabilities assist in providing backup and recovery reports such backup status. These reports can be used for auditing purposes as well.

It is essential that TPT systems and data are constantly backed up, maintained and kept up to date to mitigate any failure and disaster events that disrupt operations.

3. PURPOSE

Request for the purchase of Veeam software licences for a period of thirty-six (36) months.

4. SCOPE OF WORK

- 4.1 The service provider is expected to supply Veeam licenses that will allow TPT to continue to use the software product for 36 months as per license agreement of purchase.
- 4.2 Expected delivery timeframes:
 - The current license expired on the 28th of February 2024.
 - The licence key will be valid for the duration of 36 months from the date of purchase.

5. SPECIFIC DELIVERABLES FOR THE SUPPLY of VEEAM LICENSES

Purchase of Veeam software licenses as per below for a period of 3 years:

Item Description	Maintenance Term	Licence Metrics	Quantity Instances
Veeam Data Platform Advanced Universal Subscription License. Includes Enterprise Plus Edition features. 3 years Purchase Subscription Upfront Billing & Production (24/7) Support. 10 instance pack.	36 months	Bundles	3
Simple Migration from Veeam Data Platform Advanced Enterprise Plus to 3 years with Production Support. 5 Instance pack.	36 months	Sockets	550
Veeam Data Platform Advanced Universal Subscription License. Includes Enterprise Plus Edition features. 10 instance pack. 3 years Subscription Upfront Billing & Production (24/7	36 months	Bundle	8

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The Service Provider is required to provide the following as part of the deliverables:

1. Provide the Veeam software licence keys.
2. Provide all requirements specified as per Section 5: Specific Deliverables above.
3. Be available to support the technical team should there be challenges in activating the new license keys.

6. REQUIREMENTS

The service provider must provide a certificate from the Veeam confirming that they are a certified Veeam software license reseller. The certificate must be in official Veeam letterhead and have a validity period that is not more than five (5) years.