



Western Cape  
Government  
**FOR YOU**

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Police Oversight and Community Safety

# **Provincial Treasury Transversal Security Briefing Session Operational Risk Assessment (ORA)**

2 May 2025

# What is an ORA

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- Operational risk assessment in terms of WCG security bids means the functional ability of a bidder to provide services in accordance with the scope of the work as set out in the bid documents.
- When determining functionality consideration is given to quality, reliability, viability and durability of a service, the bidder's technical capacity and ability to execute the contract.
- In accordance with section 5 of the PSIRA regulations, every security business applying for registration as a security service provider must, for the purposes of compliance with the provisions of section 23(2)(b) of the Act have the infrastructure as listed under **Infrastructure and capacity** necessary to render a security service and as such the operational risk assessment will assess whether the prospective security business has the capacity, knowledge, infrastructure, support and systems in place to deliver the security service.

# Methodology

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- Performed as part of Phase 2 of the advertised tender
- Qualifying bidders submitted to POCS SRM
- Contact made through telephone and email meeting notification
- Personal visit for physical on-site verification
- Please have available for inspection:
  - Administrative capabilities
  - Control Room (Physical and CCTV, where applicable)
  - Vehicles (Physical and Armed response, where applicable)
  - Uniforms (Physical and Armed response, where applicable)
  - K9 care and vehicles

# ORA areas and Scoring

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## Private Security Service Provider

A.1 Physical Guarding Control Room operation

A.2 Armed Guarding

A.3 K9

A.4 Physical security officers

A.5 Security Vehicles

A.6 CCTV Control Room operation

A.7 Armed Response Vehicles

# Firearm Management (Armed Response)

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## **Note for Firearm management:**

- The details of prospective bidders indicating that they provide armed response services, will be submitted to SAPS WC Flash Office for verification. This process ensures that the private security company has been assessed and issued with a letter authorising them to provide an armed response private security service.
- The verification outcome will influence the Operational Risk Assessment (ORA) scoring under firearm management. If the WC Flash Office confirms that no such approval has been issued, the private security company will not be eligible to provide an armed response service.

# Combination of Services

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- When a combination of services is required, such as physical guarding paired with armed response or K9 services, bidders must hold the necessary accreditations for all the required services.
- If a bidder lacks accreditation for any component of the service, such as firearm use or dog handling, they will be deemed non-compliant for the entire service requirement and may be disqualified from consideration .

## ORA Feedback

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- Report compiled by POCS SRM
- Submitted to PT BEC for further evaluation of tender specifications
- Service providers scoring between 61% and 80% will only be eligible for consideration at facilities classified as low or moderate risk.
- Service providers scoring between 81% and 100% will be eligible for consideration at facilities classified as low, moderate, high, or extreme risk.

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Thank you