

QUESTIONS and ANSWERS – Batch 3

Tender Ref No	COR7645/2024/RFP
Tender Description	REQUEST FOR PROPOSAL FOR THE ACQUISITION OF VALET PARKING OPERATORS FOR A PERIOD OF THREE (3) YEARS AT AIRPORTS COMPANY SOUTH AFRICA'S, O R TAMBO INTERNATIONAL AIRPORT, CAPE TOWN INTERNATIONAL AIRPORT AND KING SHAKA INTERNATIONAL AIRPORT.

NB: Tenderers to acknowledge this Q&A in their tender submission in the table for RECORD OF ADDENDA TO TENDER DOCUMENTS.

NUMBER	BIDDER QUERY/QUESTION	ACSA'S RESPONSE
1.	<p>In reference to the above, would it be permissible for us to clean our vehicles using a waterless method within one of our storage bays, away from the client collection area, in an isolated space?</p> <p>If on-site cleaning is not permitted, would the vehicles need to be taken off-site for cleaning?</p> <p>Additionally, could you confirm whether an appropriate space will be made available to accommodate such operations if required?</p>	<p>It will not be permissible for operators to clean their vehicles using a waterless method within one of our storage bays until we engage with ACSA Environmental team to get necessary approval. The successful bidders will be advised accordingly.</p> <p>Should any additional space become available per each airport to accommodate such operations and once the approval is obtained from ACSA Environmental Team, successful bidders will be advised.</p>
2.	Should the operations plan, staffing plan, and customer service procedures be submitted as annexures?	<p>Yes, this information should be submitted as annexures.</p> <p>The tender document does indicate where such information (Returnables) can be supplied as annexures.</p>

End