

	Tender Questions and Answers	Document Identifier	240-7124948	Rev	1
		Effective Date	01 April 2023		
		Review Date	April 2031		

To whom it may concern	Date	21 August 2026
	Enquiries	Seela Pillay
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Dear Sir/Madam

Request for Enquiry Number	E3302DXKZNOU
Description / Project Title	The establishment of an enabling agreement with a panel of 20 service providers for the provision of auditing, capturing, disconnections, reconnections and replacement of prepaid, faulty and tampered meters with smart meters for the Central East Cluster (Kwa-Zulu Natal Operating Unit and Free State Operating Unit) on an 'as and when' required basis for a period of thirty-six (36) months.
Tender Questions Closing Date	

Item	Questions	Answers	Clarity Published Dates
1.	Clarification Notes for Stage 2 states "All submitted certificates must be accompanied by validation letters" The comment was that training providers should issues this, this was stopped years ago and the issuing of validation letters for legislative training was taken over by Eskom, which was also stopped some years ago. Recently as with certificates for authorisation purposes the validations have been done in house by eskom and we are not given validation certificates anymore. Please can you clarify if we are required to supply validation letters, where we are to get them from and also exactlt which	The accredited facilitators have been attached. Tenderers must ensure that certificates submitted for legislative training, including ORHVS, LVOR and L3E06, were issued by accredited service providers listed in the attached facilitator database. Service providers are issuing validation letters. The tenderer must request the relevant validation letters from service providers who provided training.	21 Aug 2026

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	certificates require them and which don't. (Example of this are you saying we need validation letters for Working at Heights and Rescues as well another example who would give us a validation letter for our MV Authorisation as requested) Please can we also keep in mind the time frames for getting these validations if they are required and thereby perhaps request an extension of time if we are going to need to get these validations ourselves.		
2.	As mentioned in the Clarification meeting please can you confirm our LV testers (Duspol) – which are rated for LV (750V (Toptronic) or 690V (Fluke)) will be accepted	This was explained at the clarification meeting that it is up to 1000v. As long as it can detect 230v +/- 10% between phase and earth/neutral and 400v +/- 10% between phases, it is sufficed.	21 Aug 2026
3.	Does this tender have specific affidavit templates to be signed by employees as proof of employment or we can use any affidavit?	No. All Affidavit must be certified by a Commissioner of Oaths and must not be older than three months before the tender closing date.	21 Aug 2026
4.	I would like to enquire on the following Technical Issues: Are Validation letters required for the certificates that we submit on the Technical Folder? And Who issues these Validation letters?	The accredited facilitators have been attached. Tenderers must ensure that certificates submitted for legislative training, including ORHVS, LVOR and L3E06, are issued by accredited service providers listed in the attached facilitator database. Service providers are issuing validation letters. The tenderer must request the relevant validation letters from service providers who provided the training	21 Aug 2026
5.	Can we use the resources on the Mandatory submissions for scoring on the Functional Submissions?	No, as it is written on the tender documents that mandatory resources are not for scoring. Resources submitted for Mandatory will not be used for scoring.	21 Aug 2026

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6.	Kindly note that in the clarification meeting which was held on the 14th they promised to send a list of Eskom Facilitators on the bulletin. It's only the presentations.	The accredited facilitators have been attached.	21 Aug 2026
7.	I need clarity on the type of affidavit that you want us to use to confirm employment is it the affidavit from the police station? because you did not give use the one from Eskom	No, you may use the affidavit form from police station	21 Aug 2026
8.	About the validation letters for the certificates to whom do i send them?	The accredited facilitators have been attached. Tenderers must ensure that certificates are submitted for legislative training, including ORHVS, LVOR and L3E06, were issued by accredited service providers listed in the attached facilitator database. Service providers are issuing validation letters. The tenderer must request the relevant validation letters from service providers who provided the training	21 Aug 2026
9.	I would like to enquire about the certificate validation letters required on Technical returnables. Who is supposed to provide us with these validation letters?	The accredited facilitators have been attached. Tenderers must ensure that certificates submitted for legislative training, including ORHVS, LVOR and L3E06, were issued by accredited service providers listed in the attached facilitator database. Service providers are issuing validation letters . The tenderer must request the relevant validation letters from service providers who provided training	21 Aug 2026
10.	The resources that we use on Technical Mandatory Returnables, can we also use the same resources for scoring on Technical Functional Returnables.	No, as it is written on the tender documents that mandatory resources are not for scoring. Resources submitted for Mandatory will not be used for scoring.	21 Aug 2026

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