



uMSHWATHI MUNICIPALITY

BID DOCUMENT

BID NUMBER: T2021/22/14

TENDER FOR THE PANEL OF ICT SERVICE PROVIDERS

CLOSING TIME:	12H00
CLOSING DATE:	28 JULY 2022, THURSDAY
Bid Document Fee (none refundable Cash Only):	R350.00

Bids must be properly received and deposited in the Bid box on or before the closing date and before the closing time. No late Bids will be accepted under any circumstances. Bids must be submitted in a sealed envelope properly marked in terms of the Bid number and Bid description as indicated above, at the Municipal Office situated at New Hanover, Main Road Opposite the SAPS. No Bids will be accepted via facsimile, email or telegram.

SERVICE PROVIDER'S DETAILS

Name of Service Provider:	
Contact Person:	
E-mail Address:	
Telephone Number:	() Code
Fax Number:	() Code
Physical Address:	
Postal Address:	

NOTE: The Service Provider shall be deemed to have satisfied himself/herself/themselves as to all the conditions and circumstances affecting this Bid, including the physical aspects of working areas, and by the submission of a Bid, will confirm acceptance of the conditions and circumstances applicable to any subsequent contract. **NB: NO BIDS WILL BE CONSIDERED FROM PERSONS IN THE SERVICE OF THE STATE (as defined in Regulation 1 of the Local Government: Municipal Supply Chain Management Regulations)**

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Service Providers are advised to check the number of pages and, should any be missing, duplicated, reproduction indistinct, description is ambiguous, or this document contain any obvious errors, they shall inform the Supply Chain Management Unit of uMshwathi Municipality at once, and have the same rectified. No liability whatsoever will be incurred in respect of errors in this document due to the service provider's failure to observe this requirement.



Advertisement

TENDER NOTICE NO: T2021/22/14

PANEL OF ICT SERVICE PROVIDERS

uMshwathi Municipality invites tenders for the PANEL OF ICT SERVICE PROVIDERS for the municipality for a period of 36 months reviewable annually.

The physical address for collection of tender documents is uMshwathi Municipal Offices, 1 Main Road (R33), Opposite New Hanover SAPS, New Hanover, 3230. Documents may be collected during working hours from **14 July 2022, Monday @ 09h00** upon payment of a non-refundable tender fee of R350.00, payable in cash **only** and/ or downloaded on the e-tender portal website, **www.etender.gov.za**.

Tenders are to be submitted in a sealed envelope, clearly marked “**PANEL OF ICT SERVICE PROVIDERS, Bid No: T2021/22/14**” and deposited in the tender box situated in the reception area of the uMshwathi Municipal Offices, Main Road, New Hanover, on or before the **closing date and time of 28 July 2022, Thursday at 12h00**, where the tenders will be opened in public. Late tenders or tenders received by way of facsimile or e-mail will, under no circumstances, be considered.

All enquiries relating to these documents must be addressed to the General Manager Corporate Services, Mrs. TT. Mathenjwa on 033 816 6800 during working hours, 07h30 to 16h00, Monday to Friday.

Tenders will be evaluated using the 80/20 principles of the Preferential Procurement Policy Framework Act, No. 5, 2000 with its 2017 Regulations and functionality - experience 30 points, project plan 40 points, Technician experiences 20 points and proof of physical resources 10 points. **Proposals that fail to achieve minimum score of 65% per category will not qualify for further evaluation.** The Municipality does not bind itself to accept the lowest or any proposal, either wholly or in part, or to give any reason for such.

Mr. N.M. Mabaso
Municipal Manager

**PART A
INVITATION TO BID**

YOU ARE HEREBY INVITED TO BID FOR REQUIREMENTS OF THE (NAME OF MUNICIPALITY/ MUNICIPAL ENTITY)					
BID NUMBER:	T2021/22/14	CLOSING DATE:	28 July 2022	CLOSING TIME:	12H00 PM
DESCRIPTION	TENDER FOR THE PANEL OF ICT SERVICE PROVIDERS				
THE SUCCESSFUL BIDDER WILL BE REQUIRED TO FILL IN AND SIGN A WRITTEN CONTRACT FORM (MBD7).					
BID RESPONSE DOCUMENTS SHALL BE DEPOSITED IN THE QUOTATION BOX SITUATED AT (STREET ADDRESS					
New Hanover (R33) Opposite New Hanover SAPS and be deposited in the municipality's Tender box located at New Hanover Municipality's main office no later than 12h00 on Thursday 28 July 2022 . Incomplete, emailed, faxed and late proposal documents will not be considered.					
SUPPLIER INFORMATION					
NAME OF BIDDER					
POSTAL ADDRESS					
STREET ADDRESS					
TELEPHONE NUMBER	CODE		NUMBER		
CELLPHONE NUMBER					
FACSIMILE NUMBER	CODE		NUMBER		
E-MAIL ADDRESS					
VAT REGISTRATION NUMBER					
TAX COMPLIANCE STATUS	TCS PIN:		OR	CSD No:	
B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE [TICK APPLICABLE BOX]	<input type="checkbox"/> Yes <input type="checkbox"/> No		B-BBEE STATUS LEVEL SWORN AFFIDAVIT <input type="checkbox"/> Yes <input type="checkbox"/> No		
[A B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE/ SWORN AFFIDAVIT (FOR EMES & QSEs) MUST BE SUBMITTED IN ORDER TO QUALIFY FOR PREFERENCE POINTS FOR B-BBEE]					
ARE YOU THE ACCREDITED REPRESENTATIVE IN SOUTH AFRICA FOR THE GOODS /SERVICES /WORKS OFFERED?	<input type="checkbox"/> Yes <input type="checkbox"/> No [IF YES ENCLOSE PROOF]		ARE YOU A FOREIGN BASED SUPPLIER FOR THE GOODS /SERVICES /WORKS OFFERED?	<input type="checkbox"/> Yes <input type="checkbox"/> No [IF YES, ANSWER PART B:3]	
TOTAL NUMBER OF ITEMS OFFERED			TOTAL BID PRICE	R	
SIGNATURE OF BIDDER		DATE		
CAPACITY UNDER WHICH THIS BID IS SIGNED					
BIDDING PROCEDURE ENQUIRIES MAY BE DIRECTED TO:			TECHNICAL INFORMATION MAY BE DIRECTED TO:		
DEPARTMENT	FINANCE		CONTACT PERSON	MRS. TT. MATHENJWA	
CONTACT PERSON	Mrs. B Ntinga		TELEPHONE NUMBER	033 816 6800	
TELEPHONE NUMBER	033 816 6800		FACSIMILE NUMBER	033 502 0286	
FACSIMILE NUMBER	033 502 0286		E-MAIL ADDRESS	thulilem@umshwathi.gov.za	
E-MAIL ADDRESS	bongisiwen@umshwathi.gov.za				

PART B

TERMS AND CONDITIONS FOR BIDDING

1. BID SUBMISSION:
<p>1.1. BIDS MUST BE DELIVERED BY THE STIPULATED TIME TO THE CORRECT ADDRESS. LATE BIDS WILL NOT BE ACCEPTED FOR CONSIDERATION.</p> <p>1.2. ALL BIDS MUST BE SUBMITTED ON THE OFFICIAL FORMS PROVIDED-(NOT TO BE RE-TYPED) OR ONLINE</p> <p>1.3. THIS BID IS SUBJECT TO THE PREFERENTIAL PROCUREMENT POLICY FRAMEWORK ACT AND THE PREFERENTIAL PROCUREMENT REGULATIONS, 2017, THE GENERAL CONDITIONS OF CONTRACT (GCC) AND, IF APPLICABLE, ANY OTHER SPECIAL CONDITIONS OF CONTRACT.</p>
2. TAX COMPLIANCE REQUIREMENTS
<p>2.1 BIDDERS MUST ENSURE COMPLIANCE WITH THEIR TAX OBLIGATIONS.</p> <p>2.2 BIDDERS ARE REQUIRED TO SUBMIT THEIR UNIQUE PERSONAL IDENTIFICATION NUMBER (PIN) ISSUED BY SARS TO ENABLE THE ORGAN OF STATE TO VIEW THE TAXPAYER'S PROFILE AND TAX STATUS.</p> <p>2.3 APPLICATION FOR THE TAX COMPLIANCE STATUS (TCS) CERTIFICATE OR PIN MAY ALSO BE MADE VIA E-FILING. IN ORDER TO USE THIS PROVISION, TAXPAYERS WILL NEED TO REGISTER WITH SARS AS E-FILERS THROUGH THE WEBSITE WWW.SARS.GOV.ZA.</p> <p>2.4 FOREIGN SUPPLIERS MUST COMPLETE THE PRE-AWARD QUESTIONNAIRE IN PART B:3.</p> <p>2.5 BIDDERS MAY ALSO SUBMIT A PRINTED TCS CERTIFICATE TOGETHER WITH THE BID.</p> <p>2.6 IN BIDS WHERE CONSORTIA / JOINT VENTURES / SUB-CONTRACTORS ARE INVOLVED, EACH PARTY MUST SUBMIT A SEPARATE TCS CERTIFICATE / PIN / CSD NUMBER.</p> <p>2.7 WHERE NO TCS IS AVAILABLE BUT THE BIDDER IS REGISTERED ON THE CENTRAL SUPPLIER DATABASE (CSD), A CSD NUMBER MUST BE PROVIDED.</p>
3. QUESTIONNAIRE TO BIDDING FOREIGN SUPPLIERS
<p>3.1. IS THE ENTITY A RESIDENT OF THE REPUBLIC OF SOUTH AFRICA (RSA)? <input type="checkbox"/> YES <input type="checkbox"/> NO</p> <p>3.2. DOES THE ENTITY HAVE A BRANCH IN THE RSA? <input type="checkbox"/> YES <input type="checkbox"/> NO</p> <p>3.3. DOES THE ENTITY HAVE A PERMANENT ESTABLISHMENT IN THE RSA? <input type="checkbox"/> YES <input type="checkbox"/> NO</p> <p>3.4. DOES THE ENTITY HAVE ANY SOURCE OF INCOME IN THE RSA? <input type="checkbox"/> YES <input type="checkbox"/> NO</p> <p>3.5. IS THE ENTITY LIABLE IN THE RSA FOR ANY FORM OF TAXATION? <input type="checkbox"/> YES <input type="checkbox"/> NO</p> <p>IF THE ANSWER IS "NO" TO ALL OF THE ABOVE, THEN IT IS NOT A REQUIREMENT TO REGISTER FOR A TAX COMPLIANCE STATUS SYSTEM PIN CODE FROM THE SOUTH AFRICAN REVENUE SERVICE (SARS) AND IF NOT REGISTER AS PER 2.3 ABOVE.</p>

NB: FAILURE TO PROVIDE ANY OF THE ABOVE PARTICULARS MAY RENDER THE BID INVALID. NO BIDS WILL BE CONSIDERED FROM PERSONS IN THE SERVICE OF THE STATE.

SIGNATURE OF BIDDER:

CAPACITY UNDER WHICH THIS BID IS SIGNED:

DATE:

uMSHWATHI MUNICIPALITY
Bid Number: T2021/22/14
TENDER FOR THE PANEL OF ICT SERVICE PROVIDERS

CONDITIONS OF CONTRACT

1. Definitions

The following terms shall be interpreted as indicated:

- 1.1 **“Closing time”** means the date and hour specified in the bidding documents for the receipt of bids.
- 1.2 **“Contract”** means the written agreement entered into between the Purchaser and the Vendor, as recorded in the contract form signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference therein.
- 1.3 **“Contract price”** means the price payable to the Vendor under the contract for the full and proper performance of his contractual obligations.
- 1.4 **“Corrupt practice”** means the offering, giving, receiving, or soliciting of anything of value to influence the action of a public official in the procurement process or in contract execution.
- 1.5 **"Countervailing duties"** are imposed in cases where an enterprise abroad is subsidized by its government and encouraged to market its products internationally.
- 1.6 **“Country of origin”** means the place where the goods were mined, grown or produced or from which the services are supplied. Goods are produced when, through manufacturing, processing or substantial and major assembly of components, a commercially recognized new product results that is substantially different in basic characteristics or in purpose or utility from its components.
- 1.7 **“Day”** means calendar day.
- 1.8 **“Delivery”** means delivery in compliance with the conditions of the contract or order.

- 1.9 **“Delivery ex stock”** means immediate delivery directly from stock actually on hand.
- 1.10 **“Delivery into consignee’s store or to his site”** means delivered and unloaded in the specified store or depot or on the specified site in compliance with the conditions of the contract or order, the Vendor bearing all risks and charges involved until the supplies are so delivered and a valid receipt is obtained.
- 1.11 **"Dumping"** occurs when a private enterprise abroad markets its goods on own initiative in the RSA at lower prices than that of the country of origin and which have the potential to harm the local industries in the RSA.
- 1.12 **”Force majeure”** means an event beyond the control of the Vendor and not involving the Vendor’s fault or negligence and not foreseeable. Such events may include, but is not restricted to, acts of the Purchaser in its sovereign capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions and freight embargoes.
- 1.13 **“Fraudulent practice”** means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of any bidder, and includes collusive practice among bidders (prior to or after bid submission) designed to establish bid prices at artificial non-competitive levels and to deprive the bidder of the benefits of free and open competition.
- 1.14 **“GCC”** means the General Conditions of Contract.
- 1.15 **“Goods”** means all of the equipment, machinery, and/or other materials that the Vendor is required to supply to the Purchaser under the contract.
- 1.16 **“Imported content”** means that portion of the bidding price represented by the cost of components, parts or materials which have been or are still to be imported (whether by the Vendor or his subcontractors) and which costs are inclusive of the costs abroad, plus freight and other direct importation costs such as landing costs, dock dues, import duty, sales duty or other similar tax or duty at the South African place of entry as well as transportation and handling charges to the factory in the Republic where the supplies covered by the bid will be manufactured.

- 1.17 “**Local content**” means that portion of the bidding price which is not included in the imported content provided that local manufacture does take place.
- 1.18 “**Manufacture**” means the production of products in a factory using labour, materials, components and machinery and includes other related value-adding activities.
- 1.19 “**Order**” means an official written order issued for the supply of goods/works or the rendering of a service.
- 1.20 “**Project site**” where applicable, means the place indicated in bidding documents.
- 1.21 “**Purchaser**” means the Institution purchasing the goods/works and/or service.
- 1.22 “**Republic**” means the Republic of South Africa.
- 1.23 “**SCC**” means the Special Conditions of Contract.
- 1.24 “**Services**” means those functional services ancillary to the supply of the goods, such as transportation and any other incidental services, such as installation, commissioning, provision of technical assistance, training, catering, gardening, security, maintenance and other such obligations of the Vendor covered under the contract.
- 1.25 “**Written**” or “**in writing**” means handwritten in ink or any form of electronic or mechanical writing.
- 1.26 “**Contract price**” means total all inclusive price offered by the bidder for the goods/ works and/ or services to be delivered under this contract. This is the price used in the calculation of price points when applying the formula prescribed by PPPFA.

2. **Application**

- 2.1 These general conditions are applicable to all bids, contracts and orders including bids for functional and professional services, sales, hiring, letting and the granting or acquiring of rights, but **excluding immovable property**, unless otherwise indicated in the bidding documents.
- 2.2 Where applicable, Special Conditions of Contract are also laid down to cover specific Vendors, services or works.

- 2.3 Where such Special Conditions of Contract are in conflict with these general conditions, the special conditions shall apply.

3. General

- 3.1 Unless otherwise indicated in the bidding documents, the Purchaser shall not be liable for any expense incurred in the preparation and submission of a bid. Where applicable a non-refundable fee for documents may be charged.
- 3.2 With certain exceptions, invitations to bid are only published in the Government Tender Bulletin. The Government Tender Bulletin may be obtained directly from the Government Printer, Private Bag X85, Pretoria 0001, or accessed electronically from www.treasury.gov.za.

4. Standards

- 4.1 The goods/works and/or service supplied shall conform to the standards mentioned in the bidding documents and specifications.

5. Use of Contract Document and Information

- 5.1 The Vendor shall not, without the Purchaser's prior written consent, disclose the contract, or any provision thereof, or any specification, plan, drawing, pattern, sample, or information furnished by or on behalf of the Purchaser in connection therewith, to any person other than a person employed by the Vendor in the performance of the contract. Disclosure to any such employed person shall be made in confidence and shall extend only so far as may be necessary for purposes of such performance.
- 5.2 The Vendor shall not, without the Purchaser's prior written consent, make use of any document or information mentioned in GCC clause 5.1 except for purposes of performing the contract.
- 5.3 Any document, other than the contract itself mentioned in GCC clause 5.1 shall remain the property of the Purchaser and shall be returned (all copies) to the Purchaser on completion of the Vendor's performance under the contract if so required by the Purchaser.
- 5.4 The Vendor shall permit the Purchaser to inspect the Vendor's records relating to the performance of the Vendor and to have them audited by auditors appointed by the Purchaser, if so required by the Purchaser.

- 5.5 The Vendor shall indemnify the Purchaser against all third-party claims of infringement of patent, trademark, or industrial design rights arising from use of the goods or any part thereof by the Purchaser.

6. Patent Rights

- 6.1 The Vendor shall indemnify the Purchaser against all third-party claims of infringement of patent, trademark, or industrial design rights arising from use of the goods or any part thereof by the Purchaser.

7. Delivery and Documents

- 7.1 Documents to be submitted by the Vendor to the Bid Box as specified in the tender advert, where documents are sent via courier companies, they must be instructed to deposit documents in the Bid Box.

8. Prices

- 8.1 Price(s) charged must be firm, inclusive of VAT (where applicable) and valid for 90 days from the tender closing date.

9. Payment

- 9.1 Payment will be made within 30 days from the receipt date of a valid/ compliant invoice

10. Completion of Documents

- 10.1 Bid documents must be completed in black ink, and only original hand-priced tenders will be considered. The use of correction **fluids will not be permitted, and will lead to disqualification.** Any alterations must be made in ink and initialed by the person authorized.

Bids shall remain valid for a period of 90 days from the date of closing thereof.

11. COMMUNICATION WITH MEMBERS OF THE COUNCIL OR COUNCIL EMPLOYEES

Bidders are advised that no Bidder shall offer, promise or give any person or persons connected with the bid or the awarding of a contract any gratuity, bonus, discount or consideration of any kind in connection with the obtaining of any contract, nor communicate with any member of the Council or a Council employee on a question affecting the awarding of a contract which is the subject of a bid, during the period between the date of closing of bids and the date of notification of the successful bidder; provided always that the Supply Chain Management Officials may obtain additional information from a bidder to enable them to formulate their recommendation to Council.

Any attempt to contravene this condition which is brought to the attention of the Supply Chain Management Officials may result in the disqualification of the bidder.

12. TAX MATTERS

All prices and rates shall be quoted as net in South African currency and shall be **INCLUSIVE OF VALUE ADDED TAX (VAT).**

13. RATES

The prices / rates quoted in the bid shall be deemed to include all costs including, inter alia, facilities, materials, plant, labour, patent rights and royalties, insurance, computer systems and software and any and all other costs to be incurred by the contracting company in the execution of the contract.

14. ALTERATIONS BY BIDDER

If a Bidder wishes to submit alternative proposals for consideration or wishes to change the contract requirements or quantities, or to qualify the bid in any way, such proposals and / or changes are to be listed in the Alterations by Bidders document attached hereto, failing which the bid will be deemed to be unqualified.

15. INCOMPLETE BIDS

Should there be any difference or discrepancy between the prices or particulars contained in the Bid Form and those contained in any covering letter from the bidder, the prices or particulars contained in the Bid Form shall prevail.

16. ACCEPTANCE OF ANY BID

The Council does not bind itself to accept the lowest or any bid and reserves the right to accept the whole or any part of a bid. The Council does not bind itself to providing reasons for the acceptance or rejection of any bid.

17. DOMICILIUM CITANDI ET EXECUTANDI

For the purpose of the service of all documents and the giving of notice as may be required in terms of this contract or as a result of any action arising in conjunction with it, the municipality chooses the Municipal Offices, Main Road, New Hanover.

18. DATA SHEETS AND BID FORM

Tenderers are required to complete all data sheets and the Bid Form attached hereto in their entirety for evaluation and adjudication purposes. Failure to comply with these provisions will render the bid unresponsive.

19. BUSINESS PARTICULARS

All bidders, including each member of a joint venture, are required to provide the following information in the form of signed binding declarations, for adjudication purposes.

- a) The form of business, for example partnership, sole proprietor, close corporation;
- b) BBBEE certificate (original or certified copy)
- c) Tax clearance certificate.

A bidder submitting false information will be regarded as having committed a fraudulent act and may thereby cause the bid to be rejected by Council.

uMSHWATHI MUNICIPALITY
Bid Number: T2021/22/14
TENDER FOR THE PANEL OF ICT SERVICE PROVIDERS

EXECUTIVE SUMMARY

The uMshwathi Local Municipality through the information communication and technology (ICT) department is looking to appoint a suitably qualified, experienced, established and competent panel of service providers to cater for the Corporate Services' department's vast needs of frequent, efficient and timely ICT services.

UMshwathi Municipality is in a process of outsourcing ICT services. UMshwathi is required to procure a panel of ICT service providers that will assist the municipality in operating effectively and efficiently. It will also assist in meeting the municipality strategic objectives.

Project Objectives:

- a. Improve turnaround time for procurement of services.
- b. Appoint efficient and experienced service providers on a panel through a quality based selection approach (QBS)
- c. Improve municipality's ICT deliverables turnaround time.
- d. To utilise the service of a panel for ICT services for 3 years.

SPECIFICATIONS

1.1. Scope of Work

UMshwathi Municipality hereby invites tenders from experienced and suitably qualified service providers for the PANEL OF ICT SERVICE PROVIDERS for a period of **36 months**.

The municipality seek to appoint a panel of ICT service providers who would be called upon whenever ICT services are required. Allocation of ICT services work would be dependent on the nature of the matter and the relevant specialist area of expertise required. The appointed service providers will be requested to provide services in the following categories for a period of 3 years.

Choose Category/categories

Category A		Category B		Category C		Category D	
Category E		Category F		Category G		Category H	

The municipality is seeking to appoint service providers in the following ICT fields:

- a. Category A - ICT Operations
- b. Category B - End-User services
- c. Category C - ICT Professional services
- d. Category D -Information Security services
- e. Category E - ICT Advisory Consulting Service
 - i. ICT Governance
 - ii. Cyber Security Advisory
 - iii. Digital and Analytics
- f. Category F - ICT Hardware Supply
 - i. Supply and delivery of ICT Hardware with 3 years warranty and 5 years warranty for servers. (spec based on municipality requirements)
- g. Category G - ICT Network Solutions
- h. Category H – Server Services

1.2. The municipality will be looking to appoint service providers with the relevant ICT expertise to make up the preferred ICT service provider list for the municipality. UMshwathi Municipality will be appointing company/firms/individuals in respect of category A, B, C, D, E, F, G and H.

Category A - ICT Operations

No.	Category	Sub category	Key outputs/deliverables
A.	ICT operations	Business services	
		Email, calendar and collaboration (Microsoft Teams)	Provide support and maintain hosted emails, sharepoint, onenote, teams , exchange, one drive and Mimecast
		Microsoft office applications	Provide , implement , support and maintain outlook, Word , Excel , Powerpoint
		Firewall Management	Provide the support and maintain of 2X Sophos XG and 2 X Fortigate 100F) Attend and support municipality on application, VPN ,hardware issues within the agreed Service Level Agreement (SLA)

		Voice and connectivity services	Provide, implement, support and maintain Domain name services, Business data (APN), Hosted services (Proxy internet, email), Data manager (APN, SIM cards), Provision and reporting Mobile sim cards, voice over IP, telephone instruments, Video conferencing services, Remote communication services Telephone number porting, Voice over internet protocol, IP PBX (NEC 3C).
		Business intelligence and reporting	Provide, implement, support, maintain integration of various business information and reports With an option to buy, lease or cloud
		Core ICT services	Provide, implement, support, maintain Central printing, Licensing, Hosting-Software as a service (SAAS), Infrastructure as a service (IAAS), Platform as a service (PAAS)-hosted within the borders of South Africa, reporting and billing, Security and access control, Cloud services, Cloud backup, Backup, Data Archive services database management, Access and surveillance systems, building management systems, server room equipment, cabling, Uninterrupted power supply(UPS), disaster recovery (DR) and migration and transition of ICT services. With an option to buy, lease or cloud
B.	End-user services	End-user services	

		End-user device and accessories	Provide, implement, support and maintain end-user devices such as laptops, desktops, smartphones, tablets etc., end-user accessories;
		Secure device manager	Provide, implement, support and maintain secure device manager such as harddrive encryption, mobile device management etc.; With an option to buy, lease or cloud
		End-user support	Attend and support users on network, application, hardware issues.
C.	ICT Professional Services	Training and awareness	Provide training and material to different level of employees on application (e.g. Office 365), Information Security, business continuity.
		Project management	Manage the initiation, planning, execution, monitor and control projects and closing of projects.
		Bench-marking and innovation	Provide the bench marking services for ICT related services.
		Software application development	Requirement gathering, strategising, creating a model, implementation, and deployment according to the Software Development Lifecycle (SDLC).
		Development software	<ol style="list-style-type: none"> 1. Mobile apps development and support 2. Development of USSD Code for various applications queries such as finance system and call center for customer queries 3. WhatsApp Integrator

			<p>Services (Robot chart)</p> <p>4. Online application development - web chart</p> <p>Data Mining Systems for data analysis</p> <p>Centralization of the database systems and business intelligence reporting (Data Analytics)</p>
		ICT Consulting	<p>Provide consulting services in but not limited to infrastructure, governance risk and compliance, architecture, business analysis etc., penetration testing.</p>
		E-Governance Software	<p>1. Provide Website certificates</p> <p>2. Provide template for website coding</p> <p>3. Implementation of Enterprise Resource Planning (ERP) solution</p> <p>Provisioning of E-pad signature and integration with various systems for work flows for SCM process Adobe sign implementation and integration with various systems for workflows, Adobe Sign enterprise Enterprise Transaction New Microsoft Azure Per Transaction</p>
D.	Information Security services	Information Security services	<p>Provide , implement ,support and maintain Security operations (Anti-virus , Dataloss Loss Prevention (DLP), Intrusion Prevention System (IPS) and Intrusion Detection Systems (IDS), Vulnerability management , Firewall, penetration tests etc, Security Operation Centre</p>

			(SOC), cyber security incident response , encryption and digital forensic ; With an option to buy, lease or cloud.
		Systems security	Provide , implement ,support and maintain Systems such as hardening the systems ,images etc.

Category	Item descriptions	Specifications
E	ICT Advisory Consulting Service	
	ICT Governance	<ol style="list-style-type: none"> 1. Policies drafting and review 2. Procedures drafting and review 3. ICT Strategy formulation and review 4. ICT Framework drafting and reviews
	Cyber Security Advisory	<ol style="list-style-type: none"> 1. Cyber Security strategy access and implementation. 2. Perform penetration test and reports on intrusions for cyber 3. Cybersecurity risks and vulnerabilities scans for intrusion ports and vulnerabilities 4. POPI Act compliance formulation
	Digital and Analytics	<ol style="list-style-type: none"> 1. Data management assessment 2. Data Analytics for assessment and implementation 3. Implement and assessment of Data Mining analysis on meter systems

Category F: ICT Hardware Supply (as and when required) Supply of hardware is according to municipality specification

Category	Item descriptions	Specifications
F	ICT Hardware Supply	
	Desktops computers	<ol style="list-style-type: none"> 1. HP ProOne 600 G4 AIO 21.5 iTouch i5-8500 8GB 500GB SSD Win 11 PRO 64bit or equivalent (12MB Cache, Up to 4.6GHz) vPro, 8GB (1X8GB) DDR4 2666MHz, 500GB SSD PCIe M.2, Integrated Graphics, 8x DVD+/-RW, No BT & WL, MS116 USB Optical Mouse, KB216 USB Keyboard, 260W PSU, dell, Windows 11 Professional, Display Max Resolution 1920 x 1080 3Yr Onsite Support Warranty 2. HP EliteDesk 800 35W G3 7th Gen Intel Core i5 I5-7500T 4GB DDR4-SDRAM 500GB SSD Mini PC Black and Silver Windows 11 Pro 3Yr Onsite Support Warranty
	Laptops	HP Elitebook 830 G8 Series or equivalent – latest gen 336H2EA Silver Notebook, Intel Core i5 Tiger Lake Quad Core i5-1135G7 0.9Ghz with Turbo Boost up to 4.2Ghz 8MB L3 Cache Processor, 8192MB (8GB) DDR4-3200 SO-Dimm Memory (1x8192), Supports 64GB Max Mem, 2 Memory slots, 256GB SSD Solid State Hard Drive PCIe, NO optical drive (No CD), 13.3" FULL HD (1920 x 1080 resolution) Non Gloss Type UWVA Ultra Wide Viewing Angle LED Backlit Display, Intel Iris Xe Graphics, 802.11ax Wi-Fi 6, Bluetooth, Webcam, 3 Cell Battery, Backlit Keyboard, 2x Thunderbolt 4 with USB4 Type-C 40Gbps (USB Power Delivery / DisplayPort 1.4), 2x USB Type-A 5Gbps (1 charging), HDMI output, SD Card Reader, 1.3 kg, Microsoft Windows 10 Professional 64 bit, 3

		Year onsite support warranty
	Desktop Screens HP or equivalent	<ol style="list-style-type: none"> 1. 19" QHD 2. 24" QHD 3. 32"QHD 4. 34WHQ 5. 27" LED 6. 31" LED 7. 64" UHD
	Hp Storage Servers or equivalent with iLO Adv Elec Lic 3yr Support, MSA Family Startup SVC 3Y TC Ess DL380 Gen10 SVC Foundation Care 24x7 Service, HW, SW, and Collab Support, 3 year Install DL38x(p) SVC	<p>Hp Storage Servers or equivalent with iLO Adv Elec Lic 3yr Support, MSA Family Startup SVC 3Y TC Ess DL380 Gen10 SVC Foundation Care 24x7 Service, HW, SW, and Collab Support, 3 year Install DL38x(p) SVC 1 DL380 Latest Generation 4210 1P 32G NC 8SFF Svr , Intel Xeon-S 4210 Kit for DL380 Gen10. 32GB 2Rx4 PC4-2933Y-R Smart Kit 300GB SAS 10K SFF SC DS HDD, 10/25GbE 2p SFP28 BCM57414 Adptr, SN1100Q 16Gb 2p FC HBA, 500W FS Plat Ht Plg LH Pwr Sply Kit,</p>
	Audio Devices Phillips or equivalent	<ol style="list-style-type: none"> 1. Phillips or equivalent DVT4110 8GB or better Voice Recorder for interviews 2. Philips or equivalent Dpm8200 Professional Dictation Recorder with docking station 3. PXW-Z190 4K 3-CMOS – canon or equivalent 1/3" Sensor XDCAM Camcorder - Professional digital camera 4. D7500 + 18-140mm Lens – DSLR Camera Kit - canon or equivalent Professional digital camera 5. Conference Camera Logitech or equivalent Meetup 4K HD Super-wide 120° field of view Motorized pan/tilt and 5x HD zoom Ultra HD 4K image sensor 3-microphones and custom- tuned speaker Razor-sharp optics and 3 camera presets Bluetooth® wireless technology

		Expansion microphone- ready All-in-one design minimizes clutter
	Gigabit VLAN - Switches - Managed - Layer 3, Uplink , Fibre channel cord, RJ45 cord and stackable switch	<ol style="list-style-type: none"> 1. 24-Port POE Aruba or equivalent Switch Ethernet L3 Fully Managed Pro Switch, 20 x 10GB SFP+, with 4 x 25 GB SFP28 and 2 x 40Gb QSFP+, Support Stacking, Broadcom Chip 2. 48-Port POE Aruba or equivalent Switch Ethernet L3 Fully Managed Pro Switch, 20 x 10Gb SFP+, with 4 x 25Gb SFP28 and 2 x 40Gb QSFP+, Support Stacking, Broadcom Chip 3. 48-Port POE Aruba or equivalent switch Ethernet L3 Fully Managed Plus Switch, 48 x 10Gb SFP+ with 2 x 40Gb QSFP+ and 4 x 100Gb QSFP28, Support MLAG 4. 48-Port POE Aruba or equivalent Switch Ethernet L3 full managed 6300M 24SFP+ 4SFP56
	Firewalls	Sophos XG Fortinet 100F
	Infrastructure security devices	<ol style="list-style-type: none"> 1. Hikvision 4MP 4mm Fixed Dome Network IP Camera 1. Hikvision 4MP 4mm Fixed bullet Network IP Camera 2. ZKTeco IN05 & IN05-A Time and Attendance Biometrics.
	Wireless devices ubiquity	<ol style="list-style-type: none"> 1. Ubiquiti edgerouter (spec on request) 2. Ubiquiti Airmax (spec on request) 3. Ubiquiti Airfibre (spec on request) 4. Ubiquiti (Rockets (spec on request) 5. Ubiquiti dish (spec on request)
	Cabling	Cat 5e and cat6 (krone or similar)
	Projectors	Acer Epson
	Conference System	Bosch or similar conference system, replace or repairs.

Category G - ICT Network Solutions (as and when required) UMshwathi Municipality will provide the requirements.

Category	Item descriptions	Specifications
G	ICT Network Solutions	Attend and support users on network (WAN, LAN WIFI), internet and within the agreed Service Level Agreement (SLA)
	Internet Services	Wireless Internet (broadband and dedicated) Satellite Internet Dedicated Internet Internet (broadband and dedicated) on fibre
	WAN Services	Optical fibre services Point-to-point microwave radio Point-to-multipoint microwave radio IP routing
	LAN Services	Configuration of ports Network design Proactive monitoring and fault detection of LAN The provisioning of on-site support during ongoing operations Network Points Repairs Network points installations

**Category H: Server and Storage Services
(HP Servers, HP MSA and HP Tape Drives - Support and Maintenance)**

Category	Item descriptions	Specifications
H	Server and Storage Services	Allow for seamless integration of municipality Hybrid IT infrastructure of SAN, Virtual environment, Switches, Backup, and replication solution.
		Develop SAN, Switches, Virtual, Backup and replication backup strategy and procedure aligned with the new solution.
		Backup software solution deployed and configured for easy of monitoring, fault finding and performance optimisation.
		Azure VM backups and Virtual firewall configuration on the backup and Replication Site/platform
		Reduce network bandwidth impact when copying data over Local Area Network (LAN) and the Wide Area Network (WAN), solution must be capable of deduplication at the source machine site and at the remote target site

	Operational support	<ol style="list-style-type: none"> 1. Be available for 3rd line support in the event of technical issues 2. Transfer skills to onsite support team during implementation or maintenance. 3. Ensure implemented SAN, Brocade, Switches, Blade Chassis, Virtual environment, Backup and replication solution is maintained at a minimum of 98% uptime with quick equipment replacement if still under warranty. 4. All supplied equipment must have minimum of 3-year warranty up to lifetime warranty where possible.
	General expectations	<ol style="list-style-type: none"> 1. Accommodate business dynamic and changes – scalability is essential in response to business changes and the network must be flexible enough to respond to any business changes 2. Highly secure and reliable backup solution and replication solution
	Duration of contract	The Service Provider would be required to enter into a service level agreement for a period of three (3) years.

1.3. Technical Evaluation
Category A: ICT Operations

No.	Criteria	Description	Max points
1.3.1.	Proven track record <i>(Reference letters to be attached)</i> Min (3 references)	Number of year's active and experience gained in this field, to whom services were provided, and a record of services rendered complete with references. Provide documentation to confirm record of accomplishment. Years in the field: Ten (10) and more years' experience = 30 points Between four (4) and nine (9) years of experience = 20 points Between one (1) and four (4) years of experience = 10 points	30
1.3.2.	Skills and capacity (CV with minimum of 4 years)	Company Structure with the following certificates for employees Fortinet Certificate = 10 points Azure/Office365 Certificate = 10 points VOIP Certificate = 10 points Sophos Certification = 10 Points 3C NEC Certification = 5 Points Veeam Certification = 5 Points Icasa (ECNS and ECS) = 5	55
1.3.3	Lead delivery time (Previous orders and delivery notes)	The bidder must have the ability to deliver documents/goods/services to municipality as and when requested. Less than 1-week after placement of Purchase Order = (5) points 1-2 weeks' delivery after of Purchase Order = (4) points 2-4 weeks after placement of Purchase Order= (3) points 4-6 weeks' delivery after placement of Purchase Order= (2) points	5
		Above 6 weeks after placement of Purchase Order = (0) points	
	Project Management	Project Methodology and Compliance with the Specification : 10 points	10
	TOTAL		100

A bidder who gets a minimum of 65 points and above will qualify to the next stage. Individual tenders would have to be evaluated according to the preferential point system.

Category B: End-User services

No.	Criteria	Description	Max Points
1.3.5.	Relevant Skills and Experience (Competency):	<p>Number of year's active and experience gained in this field, to whom services were provided, and a record of services rendered complete with references. Provide documentation to confirm record of accomplishment. Years in the field: Ten (10) and more years' experience = 20 points Between four (4) and nine (9) years of experience = 10 points Between one (1) and four (4) years of experience = 5 points</p>	30
1.3.6.	Skills and capacity	<p>Company Structure with the following certificates for employees (full time or part time)' certificates</p> <p>IT certifications = 30 points (NQF L3 End User Computing, A+, N+, Microsoft 365 Certified: Modern Desktop Administrator Associate) Krone Certification and MCSE (5 points each)</p> <p>IT Diploma = 10 points</p>	40
	Lead delivery time	<p>The bidder must have the ability to deliver or give support to municipality as and when requested.</p> <p>Less than 1-day delivery after placement of Purchase Order or call out = (20) points 1-2 days delivery after placement of Purchase Order or call out = (10) points 2-4 days delivery after placement of Purchase Order or call out= (5) points</p>	30
	TOTAL		100

A bidder who gets a minimum of 65 points and above will qualify to the next stage. Individual tenders would have to be evaluated according to the preferential point system.

Category C: ICT Professional services

No.	Criteria	Description	Max Points
1.3.5.	Proven track record (Reference letters to be attached)	Number of year's active and experience gained in this field, to whom services were provided, and a record of services rendered complete with references. Provide documentation to confirm track record: web development and website Years in the field: Ten (10) and more years' experience = 20 points Between four (4) and nine (9) years of experience = 10 points	20
1.3.6.	Skills and capacity	Company Structure with the following certificates for employees certificates IT certifications = 25 points (App Developer = 10points , Web developer, Joomla, PHP = 15 points Certificate of partnership with supplier = 10 points (2 partners)	35
	Lead delivery time	The bidder must have the ability to deliver services to municipality As and when requested. Less than 1-week delivery after placement of Purchase Order = (20) points 1-2 weeks' delivery after placement of Purchase Order = (10) points 2-4 weeks' delivery after placement of Purchase Order= (5) points	25
	Warrantee and Guarantee	Provide warrantee and Guarantee of the service provided, including bug fixing etc. 1-3 years' warrantee = 10 Points 4-5 years' warrantee= 20 Points	20
	TOTAL		100

TENDER FOR THE PANEL OF ICT SERVICE PROVIDERS

A bidder who gets a minimum of 65 points and above will qualify to the next stage. Individual tenders would have to be evaluated according to the preferential point system.

Category D: Information Security services

No.	Criteria	Description	Max Points
1.3.5.	Proven track record (Reference letters to be attached) Penetration Testing, web development, website, office 365 and cyber security.	Number of year's active and experience gained in this field, to whom services were provided, and a record of services rendered complete with references. Provide documentation to confirm track record. Years in the field: Ten(10) and more years' experience = 30 points Between four (4) and nine (9) years of experience = 20 points	20
1.3.6.	Skills and capacity	Company Structure with the following certificates for employees certificates IT certifications = 20 points (azure certification, cyber security, MS 365 Fundamentals, Fortinet certification) 5 points each Certificate of partnership with supplier = 15 points (3 supplier)	35
	Lead delivery time	The bidder must have the ability to deliver ICT equipment to municipality As and when requested. Less than 1 week delivery after placement of Purchase Order = (20) points 1-2 weeks' delivery after placement of Purchase Order = (10) points 2-4 weeks' delivery after placement of Purchase Order= (5) points	25
	Warrantee and Guarantee	Provide warrantee and Guarantee of the unit including the wiring of antennas or devices. 1-3 years' warrantee = 10 Points 4-5 years' warrantee= 20 Points	20
	TOTAL		100

TENDER FOR THE PANEL OF ICT SERVICE PROVIDERS

A bidder who gets a minimum of 65 points and above will qualify to the next stage. Individual tenders would have to be evaluated according to the preferential point system.

Category E: ICT Advisory Consulting Service

No.	Criteria	Description	Max Points
1.3.5.	Proven track record (Reference letters to be attached)	Number of year's active and experience gained in this field, to whom services were provided, and a record of services rendered complete with references. Provide documentation to confirm track record. Years in the field: Ten(10) and more years' experience = 30 points Between four (4) and nine (9) years of experience = 20 points	20
1.3.6.	Skills and capacity	Company Structure with the following certificates for employees CISA Certificates = 15 points CGETI Certificate = 15 points CISM Certificate = 15 points Btech Financial Management or BCompt = 10 Point	35
	Lead delivery time	The bidder must have the ability to deliver ICT equipment to municipality As and when requested. Less than 1 week delivery after placement of Purchase Order = (20) points 1-2 weeks' delivery after placement of Purchase Order = (10) points 2-4 weeks' delivery after placement of Purchase Order= (5) points	25
	Warrantee and Guarantee	Provide warrantee and Guarantee of the unit including the wiring of antennas or devices. 1-3 years' warrantee = 10 Points 4-5 years' warrantee= 20 Points	20
	TOTAL		100

TENDER FOR THE PANEL OF ICT SERVICE PROVIDERS

A bidder who gets a minimum of 65 points and above will qualify to the next stage. Individual tenders would have to be evaluated according to the preferential point system.

Category F: ICT Hardware Supply

No.	Criteria	Description	Max Points
1.3.5.	Proven track record (Reference letters to be attached)	Number of year's active and experience gained in this field, to whom services were provided, and a record of services rendered complete with references. Provide documentation to confirm track record. Years in the field: Ten(10) and more years' experience = 30 points Between four (4) and nine (9) years of experience = 20 points	20
1.3.6.	Skills and capacity	Company Structure with the following certificates for employees' certificates IT certifications (Diploma in IT Management or NQF L6) = 5 points Certificate of partnership with supplier = 30 points	35
	Lead delivery time	The bidder must have the ability to deliver ICT equipment to municipality As and when requested. Less than 1 week delivery after placement of Purchase Order = (20) points 1-2 weeks' delivery after placement of Purchase Order = (10) points 2-4 weeks' delivery after placement of Purchase Order= (5) points	25
	Warrantee and Guarantee	Provide warrantee and Guarantee of the unit including the wiring of antennas or devices. 1-3 years' warrantee = 10 Points 4-5 years' warrantee= 20 Points	20
	TOTAL		100

TENDER FOR THE PANEL OF ICT SERVICE PROVIDERS

A bidder who gets a minimum of 65 points and above will qualify to the next stage. Individual tenders would have to be evaluated according to the preferential point system.

Category G: ICT Network Solutions

No.	Criteria	Description	Max Points
1.3.5.	Proven track record (Reference letters to be attached) minimum 3 references	<p>Number of year's active and experience gained in this field, to whom services were provided, and a record of services rendered complete with references. Provide documentation to confirm record of accomplishment. Years in the field: Seven(7) and more years' experience = 30 points Between four (4) and seven (7) years of experience = 25 points Between one (1) and four(4) years' experience = 15 points</p>	30
1.3.6.	Skills and capacity	<p>Company Structure requirements ICASA (IECNS and CECNS or ECS and ECNS license) = 30 points. Partner (ICASA License and agreement) = 25 points Technicians a. N+ = 10 Points b. CCNA = 15 Points c. Ubiquiti Broadband Wireless Specialist = 5 points</p>	60
	Project Management / lead deliver	<p>Project Methodology and Compliance with the Specification with reasonable hours per project and Project team and leads: 10 points Not submitted = 5 Points</p>	10
	TOTAL		100

TENDER FOR THE PANEL OF ICT SERVICE PROVIDERS

A bidder who gets a minimum of 65 points and above will qualify to the next stage. Individual tenders would have to be evaluated according to the preferential point system.

Category H: Server and Storage

(HP SAN 2040, 2 X HP DL380 Gen9, 1X HP Server DL380 Gen 10)

No.	Criteria	Description	Max Points
1.3.5.	Proven track record (Reference letters to be attached) List contactable references for each Data Centre, Backup & Replication. projects were undertaken and Successfully implemented. State the following: ✓ Name of the client. ✓ Contact Details. ✓ Dates when work performed ✓ The value of the contract.	HP Partner Veeam Partner VMWare Implementation (project completed letter and project plan) HPE OEM certificate or a distributor letter	20
1.3.6.	Certifications and CVs	HPE OEM certificate or a distributor letter Veeam Certified Engineer VMware Certified Associate (VCA VMware Certified Design Expert (VCDX)	40
	Lead delivery time	The bidder must have the ability to maintain and support ICT equipment to Municipality as and when requested. Less than 1 day support after placement of Purchase Order or call out = (20) points 1-2 days support after placement of Purchase Order or call out = (10) points 2-3 days support after placement of Purchase Order or call out= (5) points	20
	Warrantee and Guarantee	Provide warrantee or Guarantee of the work done. 3-5 years' warrantee= 20 Points 1-3 years' warrantee = 10Points	20
	TOTAL		100

TENDER FOR THE PANEL OF ICT SERVICE PROVIDERS

SPECIAL CONDITIONS OF THE TENDER

3 BID RULES

3.1 FORM OF BID

The certificates, schedules and forms required by this bid shall be signed by the bidder in black ink. Where the space provided in the bound document is insufficient, separate schedules may be drawn up in accordance with the given formats. These schedules shall then be bound together with a suitable contents page and submitted with the bid documents. All such schedules must be signed by the bidder in black ink.

3.2 SIGNING OF BID

The bid must be signed by a person who is duly authorized to do so. A bid submitted by a corporation must bear the seal of the corporation, which must be attested by its secretary. Confirmation of the authorized signatory should be furnished in the format as indicated in MBD 9.

Bids submitted by joint ventures of two or more firms must be accompanied by the document of formation of the joint venture, authenticated by a notary public or other official deputed to witness sworn statements, in which is defined precisely the conditions under which the joint venture will function, its period of duration, the persons authorized to represent it and obligate it, the participation of the several firms forming the joint venture, and any other information necessary to permit a full appraisal of its functioning.

3.3 BID ALL-INCLUSIVE

The bidder must allow in the bid for all labour, material, equipment, all obligatory taxes, all travel, accommodation and subsistence, levies and everything necessary for the execution and completion of the contract in accordance with the bid documents.

3.4 MACHINES/ PHOTOCOPIERS

The bidder must submit the name brand of the machine(s), model, pictures and features.

3.4 ALTERATIONS TO BID DOCUMENTS

No unauthorized alteration or addition shall be made to the form of bid, to the pricing schedule of services to be rendered or to any other part of the bid documents. If any such alteration or addition is made or if the pricing schedule of services to be rendered, or other schedules or certificates are not properly completed, the bidder will be disqualified. The bidder shall request the municipality, at as early a date as possible during the bid stage, to clarify any point which is difficult to interpret. Should it be found that a point in question is significant; the municipality will inform all bidders as early as possible.

3.5 OWNERSHIP AND CONFIDENTIAL NATURE OF DOCUMENTS

TENDER FOR THE PANEL OF ICT SERVICE PROVIDERS

All documents relating to the bid shall remain the property of the uMshwathi Municipality and may not be reproduced, sold or otherwise disposed off. All recipients of the bid documents (whether or not a bid is submitted) shall treat the details of the documents as confidential.

3.6 BID ACCEPTANCE

uMshwathi Municipality does not bind itself to accept the lowest or any other bid.

3.7 BID WITHDRAWAL OR MODIFICATION

Any bidder has the right to withdraw, modify or amend his bid after it has been delivered, provided that the request for such withdrawal, modification or correction, together with full details of such modification or correction is received at the address given for the submission of the bid in writing or by telefax before the closing date and hour which is set for the receipt of the bids. The original bid as amended by such written or telefax communication will be considered the bidder's offer.

3.8 CANCELLATION OF CONTRACT

3.8.1 If the municipality is satisfied that any person (being an employee, partner, director or shareholder of the bidder or a person acting on behalf of or with the knowledge of the bidder), firm or company:

- (a) is executing a contract with the municipality unsatisfactorily;
- (b) has offered, promised or given a bribe or other gift or remuneration to any officer or employee in the Public Service in connection with obtaining or executing a contract;
- (c) has acted in a fraudulent manner or in bad faith or in any other unsatisfactory manner in obtaining a contract with any government department, provincial administration, public body, company or person, or that he has managed his affairs in such a way that he has in consequence thereof been found guilty of a criminal offence;
- (d) has approached an officer or employee in the Public Service before or after bids have been called for, to influence the award of the contract in his favour;
- (e) has withdrawn or amended his bid after the time set for the receipt and opening of bids;
- (f) when advised that his bid has been accepted, has given notice of his inability to execute or sign the contract or to furnish any security required;

3.8.2 If the municipality is satisfied that any person, firm or company is or was a shareholder or a director of a firm or company which, in terms of sub-rule 3.8.1, is one from which no bid will be favourably considered for a specified period, the government may also decide that no bid from such person, firm or company shall be favourably considered for a specified period.

TENDER FOR THE PANEL OF ICT SERVICE PROVIDERS

- 3.8.3 Any restriction imposed upon any person, firm or company shall, for the purpose of this rule, apply to any other undertaking with which such person, firm or company is actively associated. The expression "person, firm or company" shall include an authorized employee or agent of such a person, firm or company.
- 3.8.4 Decisions of the municipality in terms of sub-rule 3.8.1 to 3.8.3 and any revocation or variation of such decisions may be communicated to the Accounting Officer.

4. BID RULES ARE BINDING

The bid rules as well as the instructions given in the official bid notice shall be binding on all bidders submitting bids for the service or services stated in the bid documents.

5. QUERIES REGARDING THE BID

- 5.1 Any queries regarding this bid which the bidders may wish to raise, shall be submitted in writing to the officials mentioned in the bid notice.
- 5.2 No requests for information shall be made to any other person or place and in particular not to the existing providers of these services.

6. SUBMISSION OF BID

- 6.1 Completed document with supporting Annexures shall be packaged, sealed, marked and submitted strictly as required in the bid notice.
- 6.2 Delivered by hand, the sealed envelope must be deposited in the bid box at 1 Main Road (R33), Opposite New Hanover SAPS, New Hanover, 3230.
- 6.3 Bids must reach the above address not later than the closing hour and date given in the notice.

7. DISQUALIFICATION OF BID

The bidder who has not conformed to these rules and the instruction reflected in the official bid notice may be disqualified at the discretion of the uMshwathi Municipality.

7. VALIDITY PERIOD

The bid shall remain valid and binding for a period of 90 (Ninety) days effective from the closing date of this bid.

8. LEGAL ASPECTS

8.1 LAW

The laws of the Republic of South Africa shall be applicable to each contract created by the acceptance of a bid and each bidder shall indicate a place in the Republic and specify it in his bid as his domicilium citandi et executandi where any legal process may be served on him.

TENDER FOR THE PANEL OF ICT SERVICE PROVIDERS

8.2 JURISDICTION

Each bidder shall undertake to accept the jurisdiction of the law courts of South Africa.

8.3 LANGUAGE OF CONTRACT

The bid documents have been drafted in English and any contract which originates from the acceptance of the bid will be compiled, interpreted and construed in English.

8.4 DELEGATION OF AUTHORITY

The uMshwathi Municipality may delegate any powers vested in them by virtue of these rules to any officer or employee of the municipality.

9. BID SPECIFICATIONS

9.1 PURPOSE

The purpose of this document is to set out requirements for the PANEL OF ICT SERVICE PROVIDERS to meet the needs of uMshwathi Municipality.

9.2 GENERAL

Bidders must be able to demonstrate their competency to provide the services for the PANEL OF ICT SERVICE PROVIDERS to address the needs of uMshwathi Municipality, as well as working closely with the officials of the municipality, in particular the Corporate Services Department.

10. Other Special Conditions

- a) ICT Service Providers are invited to submit their proposals to perform one or more of the category works in mentioned above.
- b) Municipality should engage in annual licensing agreement with the bidder for duration of the contract for services requires licensing
- c) Price change based on the market rate should be done in writing for annual increase
- d) Make equipment, which is out of the market during the contract period, must be done in writing or purchase with extra warranty
- e) It is the responsibility of the bidder to supply new brand with correct specification as per request. Municipality will provide the specification based on its preferences
- f) Any other brands similar and specification may be introduced during the contract should what Municipality desire is not in the market.
- g) Municipality reserves the right, within its sole discretion, to vary or terminate any appointment at any stage whenever it deems necessary.

TENDER FOR THE PANEL OF ICT SERVICE PROVIDERS

- h) Any Service provider so appointed shall at times be required to comply with all municipality's terms and conditions as applicable from time to time.
- i) No fees shall be paid to any service provider in advance. Fees and disbursements shall be paid only for work actually done and billed on the agreed applicable tariff, and no firm shall be paid a deposit on fees/disbursement.
- j) All service providers should provide municipality with a monthly report on all work done for municipality.
- k) The successful bidder will be expected to enter into a Service Level Agreement with municipality for a period thirty-six (36) months.

TENDER FOR THE PANEL OF ICT SERVICE PROVIDERS
uMSHWATHI MUNICIPALITY

TENDER FOR THE PANEL OF ICT SERVICE PROVIDERS

Bid Number: T2021/22/14

LIST OF RETURNABLES

NB: uMshwathi Municipality may verify any information submitted in terms of this bid and any information that is incorrect may result in that bid being automatically disqualified and not considered further:

- The bid must be **properly received in a sealed envelope** clearly indicating the description of the service and the bid number for which the bid is submitted.
- The bid must be **deposited in the relevant Bid box** as indicated on the notice of the bid on or before the closing date and time of the bid.
- The **official Bid document** must be fully completed in indelible black ink. Where information requested does not apply to the Bidder and the space is left blank, it will be deemed to be not applicable.
- All requested **relevant and/or additional documentation** such as compliance certificates, professional registration, qualifications, etc, must be submitted with the Bid document.
- The Bidder must be in **good standing** to do business with the public sector in terms of Regulation 38 of the Supply Chain Management Regulations 2017 (Government Gazette 27636 of 30 May 2005).
- The bidder must adhere to the **Pricing Instructions**.
- The bidder's **Details** must be provided.
- The necessary document **authorizing the Representative to sign** and submit the bid on the bidder's behalf must be completed and signed.
- The **Declaration of Interests** by the bidder must be completed and signed.
- The bidder must complete a schedule of **Previous Experience**.
- Valid Tax Clearance Certificate.
- Original sworn affidavit or Certified copy of company BBBEE accredited with SANAS companies.
- Proof of Central Supplier Database (CSD)
- Maximum of 3 letters of references and appointment letters.

TENDER FOR THE PANEL OF ICT SERVICE PROVIDERS

FORM OF BID – PRICING

Sir,

Having examined the bid documentation of the above mentioned services, I/we offer for the provision of PANEL OF ICT SERVICE PROVIDERS services to uMshwathi Municipality, in conformity with the aforesaid documentation, for the sum as set out hereunder:

Or such other sum as may be ascertained in accordance with the contract.

I/we are registered VAT vendors and the above price INCLUDES VAT.

I/we acknowledge that the VAT vending status as disclosed on this bid form shall remain constant for all purposes under this contract and no claim for adjustment will be entertained for any such claim.

In the event of there being any errors of extension or addition in the priced schedule of quantities (and/or specification), I/we agree to their being corrected, the rates being taken as correct.

I/we undertake to complete and deliver the whole of the works comprised in the contract within the time stated.

I/we are formally associated by written agreement with the following firms, corporations or companies:

(Enter Nil if no affiliations)

I/we are fully paid up members in good standing of the following organization (s):

(Enter Nil if no affiliations)

My/Our VAT vendor registration number is: _____

I/We bank at the _____ branch of

_____ where I/we have a _____

Account (no. _____)

Bankers contact name _____ & tel no. _____

I/we acknowledge that proof of the information entered in this offer required in terms of this document and/or provisional Letter of Acceptance, will be submitted and that the absence of such information or the failure to comply will render this offer unresponsive (invalid).

TENDER FOR THE PANEL OF ICT SERVICE PROVIDERS

It is agreed and understood that this bid is valid for 3 months from the date hereof and that it, together with your final letter of acceptance, shall constitute a binding contract between us.

I/We understand that uMshwathi Municipality is not bound to accept the lowest or any bid and acknowledge that the uMshwathi Municipality may, if in its absolute discretion good and sufficient grounds are brought to its attention in writing within 5 working days from date hereof, decline to consider my/our offer.

Yours faithfully

SIGNATURE: _____

ON BEHALF OF: _____

POSTAL ADDRESS: _____

STREET ADDRESS: _____

(A street address where the Bidder can be reliably contacted must be given for the purpose of domicilium citandi et executandi) _____

DATE: _____

BID FOR THE REQUIREMENTS OF UMSHWATHI MUNICIPALITY

REQUEST FOR	
CLOSING DATE:	CLOSING TIME:
DESCRIPTION:	

Bid documents, placed in a sealed envelope and clearly marked with the bid number and Bid Description on the outside, must be deposited in the tender box situated in the reception area, Municipal Building, New Hanover, Main Road opposite police station.

Please note:

- Bidders must ensure that bids are delivered timeously to the correct address. If the bid is late, it will not be accepted for consideration.
- All bids must be submitted on the official forms. Forms may not be retyped.
- This bid is subject to the General Conditions of Contract (GCC) and, if applicable, any other special conditions of contract included in this bid document.
- The successful bidder will be required to fill in and sign a written Contract Form (MBD7).

TENDER FOR THE PANEL OF ICT SERVICE PROVIDERS
THE FOLLOWING PARTICULARS MUST BE FURNISHED. FAILURE TO DO SO MAY
RESULT IN YOUR BID NOT BEING ACCEPTED.

CENTRAL SUPPLIER DATABASE REGISTRATION NO:
MAAA_____

NAME OF BIDDER:

.....

POSTAL ADDRESS:

.....

.....

.....

STREET ADDRESS

.....

.....

.....

.....

.....

TELEPHONE: AREA CODE: NUMBER.....

FACSIMILE: AREA CODE: NUMBER.....

E-MAIL ADDRESS (IF AVAILABLE):

NAME OF CONTACT PERSON:

CELL PHONE NUMBER OF CONTACT PERSON:

Has a valid original tax clearance certificate been submitted

YES / NO

TENDER FOR THE PANEL OF ICT SERVICE PROVIDERS

Income Tax Number

Name of taxpayer

Identity number of taxpayer (if applicable)

Employer's PAYE registration number (if applicable)

Company or CC Registration No
 APPLICABLE

YES / NO / NOT

Are you the accredited representative in South Africa
 for the goods / services offered by you?
 APPLICABLE

YES / NO / NOT

DELIVERY BASIS:

Is the delivery period firm?	YES / NO
Period required for delivery after receipt of order (days)	
Is the price (inclusive of VAT) firm?	YES / NO
Discount offered:	Conditional/Unconditional
If conditional, state condition:	
Is offer strictly to specification/terms of reference	YES / NO
If not to specification/terms of reference. Please state deviation(s) if any:	

TENDER FOR THE PANEL OF ICT SERVICE PROVIDERS

BANK DETAILS:

BANK NAME: _____

BRANCH: BRANCH CODE: _____

ACCOUNT HOLDER: _____

ACCOUNT NUMBER: ACCOUNT TYPE: _____

OFFICIAL STAMP FROM BANK

<p>.....</p> <p>AUTHORISED BANK OFFICIAL STAMP</p>

AUTHORISED SIGNATURE:
.....

NAME:
.....

CAPACITY:
.....

DATE:

TENDER FOR THE PANEL OF ICT SERVICE PROVIDERS
uMSHWATHI MUNICIPALITY

TENDER FOR THE PANEL OF ICT SERVICE PROVIDERS

Bid Number: **T2021/22/14**

GENERAL CONDITIONS OF CONTRACT

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1. Definitions

- 1. The following terms shall be interpreted as indicated:
 - 1.1 "Closing time" means the date and hour specified in the tendering documents for the receipt of tenders.
 - 1.2 "Contract" means the written agreement entered into between the purchaser and the supplier, as recorded in the contract form signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference therein.
 - 1.3 "Contract price" means the price payable to the supplier under the contract for the full and proper performance of his contractual obligations.
 - 1.4 "Corrupt practice" means the offering, giving, receiving, or soliciting of anything of value to influence the action of a public official in the procurement process or in contract execution.
 - 1.5 "Countervailing duties" are imposed in cases where an enterprise abroad is subsidized by its government and encouraged to market its products internationally.
 - 1.6 "Country of origin" means the place where the goods were mined, grown or produced or from which the services are supplied. Goods are produced when, through manufacturing, processing or substantial and major assembly of components, a commercially recognized new product results that is substantially different in basic characteristics or in purpose or utility from its components.
 - 1.7 "Day" means calendar day.
 - 1.8 "Delivery" means delivery in compliance of the conditions of the contract or order.
 - 1.9 "Delivery ex stock" means immediate delivery directly from stock actually on hand.
 - 1.10 "Delivery into consignees store or to his site" means delivered and unloaded in the specified store or depot or on the specified site in compliance with the conditions of the contract or order, the supplier bearing all risks and charges involved until the goods are so delivered and a valid receipt is obtained.
 - 1.11 "Dumping" occurs when a private enterprise abroad market its goods on own initiative in the RSA at lower prices than that of the country of origin and which have the potential to harm the local industries in the RSA.
 - 1.12 "Force majeure" means an event beyond the control of the supplier and not involving the supplier's fault or negligence and not foreseeable. Such events may include, but is not restricted to, acts of the purchaser in its sovereign capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions and freight embargoes.
 - 1.13 "Fraudulent practice" means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of any tenderer, and includes collusive practice among tenderers (prior to or after tender submission) designed to establish tender prices at artificial non-competitive levels and to deprive the tenderer of the benefits of free and open competition.

TENDER FOR THE PANEL OF ICT SERVICE PROVIDERS

- 1.14 “GCC” means the General Conditions of Contract.
- 1.15 “Goods” means all of the equipment, machinery, and/or other materials that the supplier is required to supply to the purchaser under the contract.
- 1.16 “Imported content” means that portion of the tendering price represented by the cost of components, parts or materials which have been or are still to be imported (whether by the supplier or his subcontractors) and which costs are inclusive of the costs abroad, plus freight and other direct importation costs such as landing costs, dock dues, import duty, sales duty or other similar tax or duty at the South African place of entry as well as transportation and handling charges to the factory in the Republic where the goods covered by the tender will be manufactured.
- 1.17 “Local content” means that portion of the tendering price, which is not included in the imported content provided that local manufacture does take place.
- 1.18 “Manager’s Representative” shall mean the Special projects Manager of uMshwathi Municipality.
- 1.18 “Manufacture” means the production of products in a factory using labour, materials, components and machinery and includes other related value-adding activities.
- 1.19 “Municipality” shall mean the uMshwathi Municipality.
- 1.20 “Municipal Manager” Or ‘Manager” shall mean the Municipal Manager of uMshwathi Municipality.
- 1.21 “Order” means an official written order issued for the supply of goods or works or the rendering of a service.
- 1.22 “Project site,” where applicable, means the place indicated in tendering documents.
- 1.23 “Purchaser” means the organization purchasing the goods.
- 1.24 “Republic” means the Republic of South Africa.
- 1.25 “SCC” means the Special Conditions of Contract.
- 1.26 “Services” means those functional services ancillary to the supply of the goods, such as transportation and any other incidental services, such as installation, commissioning, provision of technical assistance, training, catering, gardening, security, maintenance and other such obligations of the supplier covered under the contract.
- 1.27 “Supplier” means the successful tenderer who is awarded the contract to maintain and administer the required and specified service(s) to the State.
- 1.28 “Tenderer” shall mean the person or persons undertaking to supply the respective Services specified herein and shall include the legal personal representative, successors and assigns of the Supplier.
- 1.29 “Tort” means in breach of contract.
- 1.30 “Turnkey” means a procurement process where one service provider assumes total responsibility for all aspects of the project and delivers the full end product / service required by the contract.
- 1.31 “Written” or “in writing” means hand-written in ink or any form of electronic or mechanical writing.

2. Application

TENDER FOR THE PANEL OF ICT SERVICE PROVIDERS

- 2.1 These general conditions are applicable to all tenders, contracts and orders including tenders for functional and professional services (excluding professional services related to the building and construction industry), sales, hiring, letting and the granting or acquiring of rights, but excluding immovable property, unless otherwise indicated in the tendering documents.
- 2.2 Where applicable, special conditions of contract are also laid down to cover specific goods, services or works.
- 2.3 Where such special conditions of contract are in conflict with these general conditions, the special conditions shall apply.

3. General

- 3.1 Unless otherwise indicated in the tendering documents, the purchaser shall not be liable for any expense incurred in the preparation and submission of a tender. Where applicable a non-refundable fee for documents may be charged.
- 3.2 Invitations to tender are usually published in locally distributed news media and on the municipality/municipal entity website.

4. Standards

- 4.1 The goods supplied shall conform to the standards mentioned in the tendering documents and specifications.

5. Use of contract documents and information inspection

- 5.1 The supplier shall not, without the purchaser's prior written consent, disclose the contract, or any provision thereof, or any specification, plan, drawing, pattern, sample, or information furnished by or on behalf of the purchaser in connection therewith, to any person other than a person employed by the supplier in the performance of the contract. Disclosure to any such employed person shall be made in confidence and shall extend only so far as may be necessary for purposes of such performance.
- 5.2 The supplier shall not, without the purchaser's prior written consent, make use of any document or information mentioned in GCC clause 5.1 except for purposes of performing the contract.
- 5.3 Any document, other than the contract itself mentioned in GCC clause 5.1 shall remain the property of the purchaser and shall be returned (all copies) to the purchaser on completion of the supplier's performance under the contract if so required by the purchaser.
- 5.4 The supplier shall permit the purchaser to inspect the supplier's records relating to the performance of the supplier and to have them audited by auditors appointed by the purchaser, if so required by the purchaser.

6. Patent Rights

- 6.1 The supplier shall indemnify the purchaser against all third-party claims of infringement of patent, trademark, or industrial design rights arising from use of the goods or any part thereof by the purchaser.
- 6.2 When a supplier developed documentation / projects for the municipality / municipal entity, the intellectual, copy and patent rights or ownership of such documents or projects will vest in the municipality / municipal entity.

TENDER FOR THE PANEL OF ICT SERVICE PROVIDERS

7. Performance security

- 7.1 Within thirty (30) days of receipt of the notification of contract award, the successful tenderer shall furnish to the purchaser the performance security of the amount specified in SCC.
- 7.2 The proceeds of the performance security shall be payable to the purchaser as compensation for any loss resulting from the supplier's failure to complete his obligations under the contract.
- 7.3 The performance security shall be denominated in the currency of the contract, or in a freely convertible currency acceptable to the purchaser and shall be in one of the following forms:
 - (a) a bank guarantee located in the purchaser's country or abroad, acceptable to the purchaser, in the form provided in the tendering documents or another form acceptable to the purchaser; or
 - (b) a cashier's or certified cheque
- 7.4 The performance security will be discharged by the purchaser and returned to the supplier not later than thirty (30) days following the date of completion of the supplier's performance obligations under the contract, including any warranty obligations, unless otherwise specified.

8. Inspections, tests and analyses

- 8.1 All pre-tendering testing will be for the account of the tenderer.
- 8.2 If it is a tender condition that goods to be produced or services to be rendered should at any stage be subject to inspections, tests and analyses, the tenderer or contractor's premises shall be open, at all reasonable hours, for inspection by a representative of the purchaser or organization acting on behalf of the purchaser.
- 8.3 If there are no inspection requirements indicated in the tendering documents and no mention is made in the contract, but during the contract period it is decided that inspections shall be carried out, the purchaser shall itself make the necessary arrangements, including payment arrangements with the testing authority concerned.
- 8.4 If the inspections, tests and analyses referred to in clauses 8.2 and 8.3 show the goods to be in accordance with the contract requirements, the cost of the inspections, tests and analyses shall be defrayed by the purchaser.
- 8.5 Where the goods or services referred to in clauses 8.2 and 8.3 do not comply with the contract requirements, irrespective of whether such goods or services are accepted or not, the cost in connection with these inspections, tests or analyses shall be defrayed by the supplier.
- 8.6 Goods and services which are referred to in clauses 8.2 and 8.3 and which do not comply with the contract requirements may be rejected.
- 8.7 Any contract goods may on or after delivery be inspected, tested or analysed and may be rejected if found not to comply with the requirements of the contract. Such rejected goods shall be held at the cost and risk of the supplier who shall, when called upon, remove them immediately at his own cost and forthwith substitute them with goods, which do comply with the requirements of the contract. Failing such removal the rejected goods shall be returned at the suppliers cost and risk. Should the supplier fail to provide the substitute goods forthwith, the purchaser may, without giving the supplier further opportunity to substitute the rejected goods, purchase such goods as may be necessary at the expense of the supplier.

TENDER FOR THE PANEL OF ICT SERVICE PROVIDERS

- 8.8 The provisions of clauses 8.4 to 8.7 shall not prejudice the right of the purchaser to cancel the contract on account of a breach of the conditions thereof, or to act in terms of Clause 22 of GCC.

9. Packing

- 9.1 The supplier shall provide such packing of the goods as is required to prevent their damage or deterioration during transit to their final destination, as indicated in the contract. The packing shall be sufficient to withstand, without limitation, rough handling during transit and exposure to extreme temperatures, salt and precipitation during transit, and open storage. Packing, case size and weights shall take into consideration, where appropriate, the remoteness of the goods' final destination and the absence of heavy handling facilities at all points in transit.
- 9.2 The packing, marking, and documentation within and outside the packages shall comply strictly with such special requirements as shall be expressly provided for in the contract, including additional requirements, if any, and in any subsequent instructions ordered by the purchaser.

10. Delivery and documents

- 10.1 Delivery of the goods and arrangements for shipping and clearance obligations, shall be made by the supplier in accordance with the terms specified in the contract.

11. Insurance

- 11.1 The goods supplied under the contract shall be fully insured in a freely convertible currency against loss or damage incidental to manufacture or acquisition, transportation, storage and delivery in the manner specified.

12. Transportation

- 12.1 Should a price other than an all-inclusive delivered price be required, this shall be specified.

13. Incidental Services

- 13.1 The supplier may be required to provide any or all of the following services, including additional services, if any:
- (a) performance or supervision of on-site assembly and/or commissioning of the supplied goods;
 - (b) furnishing of tools required for assembly and/or maintenance of the supplied goods;
 - (c) furnishing of a detailed operations and maintenance manual for each appropriate unit of the supplied goods;
 - (d) performance or supervision or maintenance and/or repair of the supplied goods, for a period of time agreed by the parties, provided that this service shall not relieve the supplier of any warranty obligations under this contract; and
 - (e) training of the purchaser's personnel, at the supplier's plant and/or on-site, in assembly, start-up, operation, maintenance, and/or repair of the supplied goods.
- 13.2 Prices charged by the supplier for incidental services, if not included in the contract price for the goods shall be agreed upon in advance by the parties and shall not exceed the prevailing rates charged to other parties by the supplier for similar services.

TENDER FOR THE PANEL OF ICT SERVICE PROVIDERS

14. Spare parts

- 14.1 As specified, the supplier may be required to provide any or all of the following materials, notifications, and information pertaining to spare parts manufactured or distributed by the supplier:
- (a) such spare parts as the purchaser may elect to purchase from the supplier, provided that this election shall not relieve the supplier of any warranty obligations under the contract; and
 - (b) in the event of termination of production of the spare parts:
 - (i) advance notification to the purchaser of the pending termination, in sufficient time to permit the purchaser to procure needed requirements; and
 - (ii) following such termination, furnishing at no cost to the purchaser, the blueprints, drawings, and specifications of the spare parts, if requested.

15. Warranty

- 15.1 The supplier warrants that the goods supplied under the contract are new, unused, of the most recent or current models, and that they incorporate all recent improvements in design and materials unless provided otherwise in the contract. The supplier further warrants that all goods supplied under this contract shall have no defect, arising from design, materials, or workmanship (except when the design and/or material is required by the purchaser's specifications) or from any act or omission of the supplier, that may develop under normal use of the supplied goods in the conditions prevailing in the country of final destination.
- 15.2 This warranty shall remain valid for twelve (12) months after the goods, or any portion thereof as the case may be, have been delivered to and accepted at the final destination indicated in the contract, or for eighteen (18) months after the date of shipment from the port or place of loading in the source country, whichever period concludes earlier, unless specified otherwise.
- 15.3 The purchaser shall promptly notify the supplier in writing of any claims arising under this warranty.
- 15.4 Upon receipt of such notice, the supplier shall, within the period specified and with all reasonable speed, repair or replace the defective goods or parts thereof, without costs to the purchaser.
- 15.5 If the supplier, having been notified, fails to remedy the defect(s) within the period specified, the purchaser may proceed to take such remedial action as may be necessary, at the supplier's risk and expense and without prejudice to any other rights which the purchaser may have against the supplier under the contract.

16. Payment

- 16.1 The method and conditions of payment to be made to the supplier under this contract shall be specified.
- 16.2 The supplier shall furnish the purchaser with an invoice accompanied by a copy of the delivery note and upon fulfillment of other obligations stipulated in the contract.
- 16.3 Payments shall be made promptly by the purchaser, but in no case later than thirty (30) days after submission of an invoice or claim by the supplier.
- 16.4 Payment will be made in Rand unless otherwise stipulated.

17. Prices

TENDER FOR THE PANEL OF ICT SERVICE PROVIDERS

- 17.1 Prices charged by the supplier for goods delivered and services performed under the contract shall not vary from the prices quoted by the supplier in his tender, with the exception of any price adjustments authorized or in the purchaser's request for tender validity extension, as the case may be.

18. Variation orders

- 18.1 In cases where the estimated value of the envisaged changes in purchase does not vary more than 15% of the total value of the original contract, the contractor may be instructed to deliver the goods or render the services as such. In cases of measurable quantities, the contractor may be approached to reduce the unit price, and such offers may be accepted provided that there is no escalation in price.

19. Assignment

- 19.1 The supplier shall not assign, in whole or in part, its obligations to perform under the contract, except with the purchaser's prior written consent.

20. Subcontracts

- 20.1 The supplier shall notify the purchaser in writing of all subcontracts awarded under this contract if not already specified in the tender. Such notification, in the original tender or later, shall not relieve the supplier from any liability or obligation under the contract.

21. Delays in the supplier's performance

- 21.1 Delivery of the goods and performance of services shall be made by the supplier in accordance with the time schedule prescribed by the purchaser in the contract.
- 21.2 If at any time during performance of the contract, the supplier or its subcontractor(s) should encounter conditions impeding timely delivery of the goods and performance of services, the supplier shall promptly notify the purchaser in writing of the fact of the delay, its likely duration and its cause(s). As soon as practicable after receipt of the supplier's notice, the purchaser shall evaluate the situation and may at his discretion extend the supplier's time for performance, with or without the imposition of penalties, in which case the extension shall be ratified by the parties by amendment of contract.
- 21.3 The right is reserved to procure outside of the contract small quantities or to have minor essential services executed if an emergency arises, the supplier's point of supply is not situated at or near the place where the goods are required, or the supplier's services are not readily available.
- 21.4 Except as provided under GCC Clause 25, a delay by the supplier in the performance of its delivery obligations shall render the supplier liable to the imposition of penalties, pursuant to GCC Clause 22, unless an extension of time is agreed upon pursuant to GCC Clause 22.2 without the application of penalties.
- 21.5 Upon any delay beyond the delivery period in the case of a goods contract, the purchaser shall, without cancelling the contract, be entitled to purchase goods of a similar quality and up to the same quantity in substitution of the goods not supplied in conformity with the contract and to return any goods delivered later at the supplier's expense and risk, or to cancel the contract and buy such goods as may be required to complete the contract and without prejudice to his other rights, be entitled to claim damages from the supplier.

22. Penalties

TENDER FOR THE PANEL OF ICT SERVICE PROVIDERS

- 22.1 Subject to GCC Clause 25, if the supplier fails to deliver any or all of the goods or to perform the services within the period(s) specified in the contract, the purchaser shall, without prejudice to its other remedies under the contract, deduct from the contract price, as a penalty, a sum calculated on the delivered price of the delayed goods or unperformed services using the current prime interest rate calculated for each day of the delay until actual delivery or performance. The purchaser may also consider termination of the contract pursuant to GCC Clause 23.

23. Termination for default

- 23.1 The purchaser, without prejudice to any other remedy for breach of contract, by written notice of default sent to the supplier, may terminate this contract in whole or in part:
- (a) if the supplier fails to deliver any or all of the goods within the period(s) specified in the contract, or within any extension thereof granted by the purchaser pursuant to GCC Clause 21.2;
 - (b) If the supplier fails to perform any other obligation(s) under the contract; or
 - (c) If the supplier, in the judgment of the purchaser, has engaged in corrupt or fraudulent practices in competing for or in executing the contract.
- 23.2 In the event the purchaser terminates the contract in whole or in part, the purchaser may procure, upon such terms and in such manner, as it deems appropriate, goods, works or services similar to those undelivered, and the supplier shall be liable to the purchaser for any excess costs for such similar goods, works or services. However, the supplier shall continue performance of the contract to the extent not terminated.

24. Antidumping and countervailing duties and rights

- 24.1 When, after the date of tender, provisional payments are required, or anti-dumping or countervailing duties are imposed, or the amount of a provisional payment or anti-dumping or countervailing right is increased in respect of any dumped or subsidized import, the State is not liable for any amount so required or imposed, or for the amount of any such increase. When, after the said date, such a provisional payment is no longer required or any such anti-dumping or countervailing right is abolished, or where the amount of such provisional payment or any such right is reduced, any such favourable difference shall on demand be paid forthwith by the supplier to the purchaser or the purchaser may deduct such amounts from moneys (if any) which may otherwise be due to the supplier in regard to goods or services which he delivered or rendered, or is to deliver or render in terms of the contract or any other contract or any other amount which may be due to him.

25. Force Majeure

- 25.1 Notwithstanding the provisions of GCC Clauses 22 and 23, the supplier shall not be liable for forfeiture of its performance security, damages, or termination for default if and to the extent that his delay in performance or other failure to perform his obligations under the contract is the result of an event of force majeure.
- 25.2 If a force majeure situation arises, the supplier shall promptly notify the purchaser in writing of such condition and the cause thereof. Unless otherwise directed by the purchaser in writing, the supplier shall continue to perform its obligations under the contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the force majeure event.

26. Termination for insolvency

TENDER FOR THE PANEL OF ICT SERVICE PROVIDERS

- 26.1 The purchaser may at any time terminate the contract by giving written notice to the supplier if the supplier becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the supplier, provided that such termination will not prejudice or affect any right of action or remedy, which has accrued or will accrue thereafter to the purchaser.

27. Settlement of Disputes

- 27.1 If any dispute or difference of any kind whatsoever arises between the purchaser and the supplier in connection with or arising out of the contract, the parties shall make every effort to resolve amicably such dispute or difference by mutual consultation.
- 27.2 If, after thirty (30) days, the parties have failed to resolve their dispute or difference by such mutual consultation, then either the purchaser or the supplier may give notice to the other party of his intention to commence with mediation. No mediation in respect of this matter may be commenced unless such notice is given to the other party.

28. Limitation of Liability

- 28.1 Should it not be possible to settle a dispute by means of mediation, it may be settled in a South African court of law.
- 28.2 Notwithstanding any reference to mediation and/or court proceedings herein,
- (a) The parties shall continue to perform their respective obligations under the contract unless they otherwise agree; and
 - (b) The purchaser shall pay the supplier any monies due the supplier for goods delivered and / or services rendered according to the prescripts of the contract.
- 28.3 Except in cases of criminal negligence or willful misconduct, and in the case of infringement pursuant to Clause 6;
- (a) the supplier shall not be liable to the purchaser, whether in contract, tort, or otherwise, for any indirect or consequential loss or damage, loss of use, loss of production, or loss of profits or interest costs, provided that this exclusion shall not apply to any obligation of the supplier to pay penalties and/or damages to the purchaser; and
 - (b) The aggregate liability of the supplier to the purchaser, whether under the contract, in tort or otherwise, shall not exceed the total contract price, provided that this limitation shall not apply to the cost of repairing or replacing defective equipment.

29. Governing language

- 29.1 The contract shall be written in English. All correspondence and other documents pertaining to the contract that is exchanged by the parties shall also be written in English.

30. Applicable law

- 30.1 The contract shall be interpreted in accordance with South African laws, unless otherwise specified.

31. Notices

TENDER FOR THE PANEL OF ICT SERVICE PROVIDERS

- 31.1 Every written acceptance of a tender shall be posted to the supplier concerned by registered or certified mail and any other notice to him shall be posted by ordinary mail to the address furnished in his tender or to the address notified later by him in writing and such posting shall be deemed to be proper service of such notice
- 31.2 The time mentioned in the contract documents for performing any act after such aforesaid notice has been given, shall be reckoned from the date of posting of such notice.

32. Taxes and duties

- 32.1 A foreign supplier shall be entirely responsible for all taxes, stamp duties, license fees, and other such levies imposed outside the purchaser's country.
- 32.2 A local supplier shall be entirely responsible for all taxes, duties, license fees, etc., incurred until delivery of the contracted goods to the purchaser.
- 32.3 No contract shall be concluded with any tenderer whose tax matters are not in order. Prior to the award of a tender SARS must have certified that the tax matters of the preferred tenderer are in order.
- 32.4 No contract shall be concluded with any tenderer whose municipal rates and taxes and municipal services charges are in arrears.

33. Transfer of contracts

- 33.1 The contractor shall not abandon, transfer, cede assign or sublet a contract or part thereof without the written permission of the purchaser

34. Amendment of contracts

- 34.1 No agreement to amend or vary a contract or order or the conditions, stipulations or provisions thereof shall be valid and of any force unless such agreement to amend or vary is entered into in writing and signed by the contracting parties. Any waiver of the requirement that the agreement to amend or vary shall be in writing.

35. Prohibition of restrictive practices

- 35.1 In terms of section 4 (1) (b) (iii) of the Competition Act No. 89 of 1998, as amended, an agreement between, or concerted practice by, firms, or a decision by an association of firms, is prohibited if it is between parties in a horizontal relationship and if a bidder(s) is / are or a contractor(s) was / were involved in collusive bidding.
- 35.2 If a bidder(s) or contractor(s) based on reasonable grounds or evidence obtained by the purchaser has / have engaged in the restrictive practice referred to above, the purchaser may refer the matter to the Competition Commission for investigation and possible imposition of administrative penalties as contemplated in section 59 of the Competition Act No 89 Of 1998.
- 35.3 If a bidder(s) or contractor(s) has / have been found guilty by the Competition Commission of the restrictive practice referred to above, the purchaser may, in addition and without prejudice to any other remedy provided for, invalidate the bid(s) for such item(s) offered, and / or terminate the contract in whole or part, and / or restrict the bidder(s) or contractor(s) from conducting business with the public sector for a period not exceeding ten (10) years and / or claim damages from the bidder(s) or contractor(s) concerned.

TENDER FOR THE PANEL OF ICT SERVICE PROVIDERS

AUTHORITY OF SIGNATORY TO SIGN

(To be completed when the Bid is submitted by a Company, Corporation or Firm)

I, the undersigned, am authorized to enter into this Contract on behalf of

.....
.....

.....
.....

by virtue of resolution/letter dated, **a certified copy of which is attached.**

Signature:

Name (in capital letters) :

In his/her capacity as :

Date :

As Witnesses:

1. Signature:Name:

2. Signature:Name:

TENDER FOR THE PANEL OF ICT SERVICE PROVIDERS

MBD 4

DECLARATION OF INTEREST

1. No bid will be accepted from persons in the service of the state*.
2. Any person, having a kinship with persons in the service of the state, including a blood relationship, may make an offer or offers in terms of this invitation to bid. In view of possible allegations of favouritism, should the resulting bid, or part thereof, be awarded to persons connected with or related to persons in service of the state, it is required that the bidder or their authorised representative declare their position in relation to the evaluating/adjudicating authority and/or take an oath declaring his/her interest.

3 In order to give effect to the above, the following questionnaire must be completed and submitted with the bid.

3.1 Full Name:

3.2 Identity Number:

3.3 Company Registration Number:

3.4 Tax Reference Number:

3.5 VAT Registration Number:

3.6 Are you presently in the service of the state*

YES / NO

3.6.1 If so, furnish particulars.

* MSCM Regulations: "in the service of the state" means to be –

(a) a member of –

- (i) any municipal council;
- (ii) any provincial legislature; or
- (iii) the national Assembly or the national Council of provinces;

(b) a member of the board of directors of any municipal entity;

(c) an official of any municipality or municipal entity;

(d) an employee of any national or provincial department, national or provincial public entity or constitutional institution within the meaning of the Public Finance Management Act, 1999 (Act No.1 of 1999);

(e) a member of the accounting authority of any national or provincial public entity; or

(f) an employee of Parliament or a provincial legislature.

TENDER FOR THE PANEL OF ICT SERVICE PROVIDERS

.....

.....

3.7 Have you been in the service of the state for the past twelve months? **YES / NO**

3.7.1 If so, furnish particulars.

.....

.....

3.8 Do you, have any relationship (family, friend, other) with persons in the service of the state and who may be involved with the evaluation and or adjudication of this bid?
YES/NO

3.8.1 If so, furnish particulars.

.....

.....

3.9 Are you, aware of any relationship (family, friend, other) between a bidder and any persons in the service of the state who may be involved with the evaluation and or adjudication of this bid? **YES / NO**

3.9.1 If so, furnish particulars

.....

.....

3.10 Are any of the company's directors, managers, principal shareholders or stakeholders in service of the state? **YES / NO**

3.10.1 If so, furnish particulars.

.....

.....

3.11 Are any spouse, child or parent of the company's directors, managers, principal shareholders or stakeholders in service of the state? **YES / NO**

3.11.1 If so, furnish particulars.

.....

.....

3.12 Are any of the company's directors, trustees, managers,
principle shareholders or stakeholders in service of the state?

YES / NO

3.12.1 If yes, furnish particulars.

.....

.....

3.13 Are any spouse, child or parent of the company's directors
trustees, managers, principle shareholders or stakeholders
in service of the state?

YES / NO

3.13.1 If yes, furnish particulars.

.....

3.14 Do you or any of the directors, trustees, managers,
principle shareholders, or stakeholders of this company
have any interest in any other related companies or
business whether or not they are bidding for this contract.

YES / NO

3.14.1 If yes, furnish particulars:

.....

.....

4. Full details of directors / trustees / members / shareholders.

Full Name	Identity Number	State Employee Number

CERTIFICATION

I, THE UNDERSIGNED (NAME)

.....

**CERTIFY THAT THE INFORMATION FURNISHED ON THIS DECLARATION FORM
IS CORRECT.**

**I ACCEPT THAT THE STATE MAY ACT AGAINST ME SHOULD THIS
DECLARATION PROVE TO BE**

FALSE.

.....

Signature

.....

Date

.....

Position

.....

Name of Bidder

MBD 6.1

PREFERENCE POINTS CLAIM FORM IN TERMS OF THE PREFERENTIAL PROCUREMENT REGULATIONS 2017

This preference form must form part of all bids invited. It contains general information and serves as a claim form for preference points for Broad-Based Black Economic Empowerment (B-BBEE) Status Level of Contribution

NB: BEFORE COMPLETING THIS FORM, BIDDERS MUST STUDY THE GENERAL CONDITIONS, DEFINITIONS AND DIRECTIVES APPLICABLE IN RESPECT OF B-BBEE, AS PRESCRIBED IN THE PREFERENTIAL PROCUREMENT REGULATIONS, 2017.

1. GENERAL CONDITIONS

1.1 The following preference point systems are applicable to all bids:

- the 80/20 system for requirements with a Rand value of R30 000.00 up to R50 000 000.00 (all applicable taxes included); and
- the 90/10 system for requirements with a Rand value above R50 000 000.00 (all applicable taxes included).

1.2 The value of this bid is estimated to exceed/not exceed R30 000.00/ R50 000 000.00 (all applicable taxes included) and therefore the.....system shall be applicable.

1.3 Preference points for this bid shall be awarded for:

- (a) Price; and
- (b) B-BBEE Status Level of Contribution.

1.3.1 The maximum points for this bid are allocated as follows:

POINTS

1.3.1.1 PRICE

.....

1.3.1.2 B-BBEE STATUS LEVEL OF CONTRIBUTION

.....

Total points for Price and B-BBEE must not exceed

100

1.4 Failure on the part of a bidder to fill in and/or to sign this form and submit a B-BBEE Verification Certificate from a Verification Agency accredited by the South African Accreditation System (SANAS) or a Registered Auditor approved by the Independent Regulatory Board of Auditors (IRBA) or an Accounting Officer as contemplated in the Close Corporation Act (CCA) together with the bid, will be interpreted to mean that preference points for B-BBEE status level of contribution are not claimed.

- 1.5. The purchaser reserves the right to require of a bidder, either before a bid is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the purchaser.

2. DEFINITIONS

- 2.1 **“all applicable taxes”** includes value-added tax, pay as you earn, income tax, unemployment insurance fund contributions and skills development levies;
- 2.2 **“B-BBEE”** means broad-based black economic empowerment as defined in section 1 of the Broad-Based Black Economic Empowerment Act;
- 2.3 **“B-BBEE status level of contributor”** means the B-BBEE status received by a measured entity based on its overall performance using the relevant scorecard contained in the Codes of Good Practice on Black Economic Empowerment, issued in terms of section 9(1) of the Broad-Based Black Economic Empowerment Act;
- 2.4 **“bid”** means a written offer in a prescribed or stipulated form in response to an invitation by an organ of state for the provision of services, works or goods, through price quotations, advertised competitive bidding processes or proposals;
- 2.5 **“Broad-Based Black Economic Empowerment Act”** means the Broad-Based Black Economic Empowerment Act, 2003 (Act No. 53 of 2003);
- 2.6 **“comparative price”** means the price after the factors of a non-firm price and all unconditional discounts that can be utilized have been taken into consideration;
- 2.7 **“consortium or joint venture”** means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract;
- 2.8 **“contract”** means the agreement that results from the acceptance of a bid by an organ of state;
- 2.9 **“EME”** means any enterprise with an annual total revenue of R5 million or less .
- 2.10 **“Firm price”** means the price that is only subject to adjustments in accordance with the actual increase or decrease resulting from the change, imposition, or abolition of customs or excise duty and any other duty, levy, or tax, which, in terms of the law or regulation, is binding on the contractor and demonstrably has an influence on the price of any supplies, or the rendering costs of any service, for the execution of the contract;
- 2.11 **“functionality”** means the measurement according to predetermined norms, as set out in the bid documents, of a service or commodity that is designed to be practical and useful, working or operating, taking into account, among other factors, the quality, reliability, viability and durability of a service and the technical capacity and ability of a bidder;
- 2.12 **“non-firm prices”** means all prices other than “firm” prices;
- 2.13 **“person”** includes a juristic person;
- 2.14 **“rand value”** means the total estimated value of a contract in South African currency, calculated at the time of bid invitations, and includes all applicable taxes and excise duties;
- 2.15 **“sub-contract”** means the primary contractor’s assigning, leasing, making out work to, or

employing, another person to support such primary contractor in the execution of part of a project in terms of the contract;

- 2.16 **“total revenue”** bears the same meaning assigned to this expression in the Codes of Good Practice on Black Economic Empowerment, issued in terms of section 9(1) of the Broad-Based Black Economic Empowerment Act and promulgated in the *Government Gazette* on 9 February 2007;
- 2.17 **“trust”** means the arrangement through which the property of one person is made over or bequeathed to a trustee to administer such property for the benefit of another person; and
- 2.18 **“trustee”** means any person, including the founder of a trust, to whom property is bequeathed in order for such property to be administered for the benefit of another person.

3. ADJUDICATION USING A POINT SYSTEM

- 3.1 The bidder obtaining the highest number of total points will be awarded the contract.
- 3.2 Preference points shall be calculated after prices have been brought to a comparative basis taking into account all factors of non-firm prices and all unconditional discounts;
- 3.3 Points scored must be rounded off to the nearest 2 decimal places.
- 3.4 In the event that two or more bids have scored equal total points, the successful bid must be the one scoring the highest number of preference points for B-BBEE.
- 3.5 However, when functionality is part of the evaluation process and two or more bids have scored equal points including equal preference points for B-BBEE, the successful bid must be the one scoring the highest score for functionality.
- 3.6 Should two or more bids be equal in all respects, the award shall be decided by the drawing of lots.

4. POINTS AWARDED FOR PRICE

4.1 THE 80/20 OR 90/10 PREFERENCE POINT SYSTEMS

A maximum of 80 or 90 points is allocated for price on the following basis:

80/20 or 90/10

$$P_s = 80 \left(1 - \frac{P_t - P_{\min}}{P_{\min}} \right) \quad \text{or} \quad P_s = 90 \left(1 - \frac{P_t - P_{\min}}{P_{\min}} \right)$$

Where

P_s = Points scored for comparative price of bid under consideration

P_t = Comparative price of bid under consideration

P_{\min} = Comparative price of lowest acceptable bid

5. Points awarded for B-BBEE Status Level of Contribution

- 5.1 In terms of Regulation 5 (2) and 6 (2) of the Preferential Procurement Regulations, preference points must be awarded to a bidder for attaining the B-BBEE status level of contribution in accordance with the table below:

B-BBEE Status Level of Contributor	Number of points (90/10 system)	Number of points (80/20 system)
1	10	20
2	9	18
3	6	14
4	5	12
5	4	8
6	3	6
7	2	4
8	1	2
Non-compliant contributor	0	0

- 5.2 Bidders who qualify as EMEs in terms of the B-BBEE Act must submit a certificate issued by an Accounting Officer as contemplated in the CCA or a Verification Agency accredited by SANAS or a Registered Auditor. Registered auditors do not need to meet the prerequisite for IRBA's approval for the purpose of conducting verification and issuing EMEs with B-BBEE Status Level Certificates.
- 5.3 Bidders other than EMEs must submit their original and valid B-BBEE status level verification certificate or a certified copy thereof, substantiating their B-BBEE rating issued by a Registered Auditor approved by IRBA or a Verification Agency accredited by SANAS.
- 5.4 A trust, consortium or joint venture, will qualify for points for their B-BBEE status level as a legal entity, provided that the entity submits their B-BBEE status level certificate.
- 5.5 A trust, consortium or joint venture will qualify for points for their B-BBEE status level as an unincorporated entity, provided that the entity submits their consolidated B-BBEE scorecard as if they were a group structure and that such a consolidated B-BBEE scorecard is prepared for every separate bid.
- 5.6 Tertiary institutions and public entities will be required to submit their B-BBEE status level certificates in terms of the specialized scorecard contained in the B-BBEE Codes of Good Practice.
- 5.7 A person will not be awarded points for B-BBEE status level if it is indicated in the bid documents that such a bidder intends sub-contracting more than 25% of the value of the contract to any other enterprise that does not qualify for at least the points that such a bidder qualifies for, unless the intended sub-contractor is an EME that has the capability and ability to execute the sub-contract.

- 5.8 A person awarded a contract may not sub-contract more than 25% of the value of the contract to any other enterprise that does not have an equal or higher B-BBEE status level than the person concerned, unless the contract is sub-contracted to an EME that has the capability and ability to execute the sub-contract.

6. BID DECLARATION

- 6.1 Bidders who claim points in respect of B-BBEE Status Level of Contribution must complete the following:

7. B-BBEE STATUS LEVEL OF CONTRIBUTION CLAIMED IN TERMS OF PARAGRAPHS 1.3.1.2 AND 5.1

- 7.1 B-BBEE Status Level of Contribution: =(maximum of 10 or 20 points)

(Points claimed in respect of paragraph 7.1 must be in accordance with the table reflected in paragraph 5.1 and must be substantiated by means of a B-BBEE certificate issued by a Verification Agency accredited by SANAS or a Registered Auditor approved by IRBA or an Accounting Officer as contemplated in the CCA).

8 SUB-CONTRACTING

- 8.1 Will any portion of the contract be sub-contracted? YES / NO (delete which is not applicable)

8.1.1 If yes, indicate:

- (i) what percentage of the contract will be subcontracted?

.....%

- (ii) the name of the sub-contractor?

.....

- (iii) the B-BBEE status level of the sub-contractor?

.....

- (iv) whether the sub-contractor is an EME? YES / NO (delete which is not applicable)

9 DECLARATION WITH REGARD TO COMPANY/FIRM

- 9.1 Name of firm :

- 9.2 VAT registration number :

- 9.3 Company registration number :

:

- 9.4 TYPE OF COMPANY/ FIRM

- ☐ Partnership/Joint Venture / Consortium
☐ One person business/sole propriety

- ☐ Close corporation
☐ Company
☐ (Pty) Limited
 [TICK APPLICABLE BOX]

9.5 DESCRIBE PRINCIPAL BUSINESS ACTIVITIES

.....

.....

.....

9.6 COMPANY CLASSIFICATION

- ☐ Manufacturer
☐ Supplier
☐ Professional service provider
☐ Other service providers, e.g. transporter, etc.
 [TICK APPLICABLE BOX]

9.7 MUNICIPAL INFORMATION

Municipality where business is situated

.....

Registered Account Number

Stand Number

9.8 TOTAL NUMBER OF YEARS THE COMPANY/FIRM HAS BEEN IN BUSINESS?

.....

9.9 I/we, the undersigned, who is / are duly authorised to do so on behalf of the company/firm, certify that the points claimed, based on the B-BBE status level of contribution indicated in paragraph 7 of the foregoing certificate, qualifies the company/ firm for the preference(s) shown and I / we acknowledge that:

- (i) The information furnished is true and correct;
- (ii) The preference points claimed are in accordance with the General Conditions as indicated in paragraph 1 of this form.
- (iii) In the event of a contract being awarded as a result of points claimed as shown in paragraph 7, the contractor may be required to furnish documentary proof to the satisfaction of the purchaser that the claims are correct;
- (iv) If the B-BBEE status level of contribution has been claimed or obtained on a fraudulent basis or any of the conditions of contract have not been fulfilled, the purchaser may, in addition to any other remedy it may have –
 - (a) disqualify the person from the bidding process;
 - (b) recover costs, losses or damages it has incurred or suffered as a result of that person's conduct;
 - (c) cancel the contract and claim any damages which it has suffered as a result of having to make less favourable arrangements due to such cancellation;

(d) restrict the bidder or contractor, its shareholders and directors, or only the shareholders and directors who acted on a fraudulent basis, from obtaining business from any organ of state for a period not exceeding 10 years, after the audi alteram partem (hear the other side) rule has been applied; and

(e) forward the matter for criminal prosecution

WITNESSES:

1.

.....
SIGNATURE(S) OF BIDDER(S)

2.

DATE:.....

ADDRESS:.....

.....

.....

MBD 7.2

CONTRACT FORM - RENDERING OF SERVICES

THIS FORM MUST BE FILLED IN DUPLICATE BY BOTH THE SERVICE PROVIDER (PART 1) AND THE PURCHASER (PART 2). BOTH FORMS MUST BE SIGNED IN THE ORIGINAL SO THAT THE SERVICE PROVIDER AND THE PURCHASER WOULD BE IN POSSESSION OF ORIGINALLY SIGNED CONTRACTS FOR THEIR RESPECTIVE RECORDS.

PART 1 (TO BE FILLED IN BY THE SERVICE PROVIDER)

1. I hereby undertake to render services described in the attached bidding documents to (name of the institution)..... in accordance with the requirements and task directives / proposals specifications stipulated in Bid Number..... at the price/s quoted. My offer/s remain binding upon me and open for acceptance by the Purchaser during the validity period indicated and calculated from the closing date of the bid.
2. The following documents shall be deemed to form and be read and construed as part of this agreement:
 - (i) Bidding documents, viz
 - Invitation to bid;
 - Tax clearance certificate;
 - Pricing schedule(s);
 - Filled in task directive/proposal;
 - Preference claims for Broad Based Black Economic Empowerment Status Level of Contribution in terms of the Preferential Procurement Regulations 2011;
 - Declaration of interest;
 - Declaration of Bidder's past SCM practices;
 - Certificate of Independent Bid Determination;
 - Special Conditions of Contract;
 - (ii) General Conditions of Contract; and
 - (iii) Other (specify)
3. I confirm that I have satisfied myself as to the correctness and validity of my bid; that the price(s) and rate(s) quoted cover all the services specified in the bidding documents; that the price(s) and rate(s) cover all my obligations and I accept that any mistakes regarding price(s) and rate(s) and calculations will be at my own risk.
4. I accept full responsibility for the proper execution and fulfilment of all obligations and conditions devolving on me under this agreement as the principal liable for the due fulfillment of this contract.
5. I declare that I have no participation in any collusive practices with any bidder or any other person regarding this or any other bid.
6. I confirm that I am duly authorised to sign this contract.

NAME (PRINT)

CAPACITY

SIGNATURE

NAME OF FIRM

WITNESSES

1

2

DATE:

DATE

MBD 7.2

CONTRACT FORM - RENDERING OF SERVICES**PART 2 (TO BE FILLED IN BY THE PURCHASER)**

1. I..... in my capacity as..... accept your bid under reference numberdated.....for the rendering of services indicated hereunder and/or further specified in the annexure(s).
2. An official order indicating service delivery instructions is forthcoming.
3. I undertake to make payment for the services rendered in accordance with the terms and conditions of the contract, within 30 (thirty) days after receipt of an invoice.

DESCRIPTION OF SERVICE	PRICE (ALL APPLICABLE TAXES INCLUDED)	COMPLETION DATE	B-BBEE STATUS LEVEL OF CONTRIBUTION	MINIMUM THRESHOLD FOR LOCAL PRODUCTION AND CONTENT (if applicable)

4. I confirm that I am duly authorised to sign this contract.

SIGNED AT ON

NAME (PRINT)

SIGNATURE

OFFICIAL STAMP

WITNESSES

1

2

DATE:

DECLARATION OF BIDDER'S PAST SUPPLY CHAIN MANAGEMENT PRACTICES

- 1 This Municipal Bidding Document must form part of all bids invited.

- 2 It serves as a declaration to be used by municipalities and municipal entities in ensuring that when goods and services are being procured, all reasonable steps are taken to combat the abuse of the supply chain management system.

- 3 The bid of any bidder may be rejected if that bidder, or any of its directors have:
 - a. abused the municipality's / municipal entity's supply chain management system or committed any improper conduct in relation to such system;
 - b. been convicted for fraud or corruption during the past five years;
 - c. willfully neglected, reneged on or failed to comply with any government, municipal or other public sector contract during the past five years; or
 - d. been listed in the Register for Tender Defaulters in terms of section 29 of the Prevention and Combating of Corrupt Activities Act (No 12 of 2004).

- 4 **In order to give effect to the above, the following questionnaire must be completed and submitted with the bid.**

Item	Question	Yes	No
4.1	<p>Is the bidder or any of its directors listed on the National Treasury's Database of Restricted Suppliers as companies or persons prohibited from doing business with the public sector?</p> <p>(Companies or persons who are listed on this Database were informed in writing of this restriction by the Accounting Officer/Authority of the institution that imposed the restriction after the <i>audi alteram partem</i> rule was applied).</p> <p>The Database of Restricted Suppliers now resides on the National Treasury's website(www.treasury.gov.za) and can be accessed by clicking on its link at the bottom of the home page.</p>	<p>Yes</p> <input type="checkbox"/>	<p>No</p> <input type="checkbox"/>
4.1.1	<p>If so, furnish particulars:</p> 		

4.2	Is the bidder or any of its directors listed on the Register for Tender Defaulters in terms of section 29 of the Prevention and Combating of Corrupt Activities Act (No 12 of 2004)? The Register for Tender Defaulters can be accessed on the National Treasury's website (www.treasury.gov.za) by clicking on its link at the bottom of the home page.	Yes <input type="checkbox"/>	No <input type="checkbox"/>
4.2.1	If so, furnish particulars:		
4.3	Was the bidder or any of its directors convicted by a court of law (including a court of law outside the Republic of South Africa) for fraud or corruption during the past five years?	Yes <input type="checkbox"/>	No <input type="checkbox"/>
4.3.1	If so, furnish particulars:		
Item	Question	Yes	No
4.4	Does the bidder or any of its directors owe any municipal rates and taxes or municipal charges to the municipality / municipal entity, or to any other municipality / municipal entity, that is in arrears for more than three months?	Yes <input type="checkbox"/>	No <input type="checkbox"/>
4.4.1	If so, furnish particulars:		
4.5	Was any contract between the bidder and the municipality / municipal entity or any other organ of state terminated during the past five years on account of failure to perform on or comply with the contract?	Yes <input type="checkbox"/>	No <input type="checkbox"/>
4.7.1	If so, furnish particulars:		

CERTIFICATION

**I, THE UNDERSIGNED (FULL NAME)
CERTIFY THAT THE INFORMATION FURNISHED ON THIS
DECLARATION FORM TRUE AND CORRECT.**

**I ACCEPT THAT, IN ADDITION TO CANCELLATION OF A CONTRACT, ACTION MAY
BE TAKEN AGAINST ME SHOULD THIS DECLARATION PROVE TO BE FALSE.**

.....
Signature

.....
Date

.....
Position

.....
Name of Bidder

CERTIFICATE OF INDEPENDENT BID DETERMINATION

- 1 This Municipal Bidding Document (MBD) must form part of all bids¹ invited.
- 2 Section 4 (1) (b) (iii) of the Competition Act No. 89 of 1998, as amended, prohibits an agreement between, or concerted practice by, firms, or a decision by an association of firms, if it is between parties in a horizontal relationship and if it involves collusive bidding (or bid rigging).² Collusive bidding is a *pe se* prohibition meaning that it cannot be justified under any grounds.
- 3 Municipal Supply Regulation 38 (1) prescribes that a supply chain management policy must provide measures for the combating of abuse of the supply chain management system, and must enable the accounting officer, among others, to:
 - a. take all reasonable steps to prevent such abuse;
 - b. reject the bid of any bidder if that bidder or any of its directors has abused the supply chain management system of the municipality or municipal entity or has committed any improper conduct in relation to such system; and
 - c. cancel a contract awarded to a person if the person committed any corrupt or fraudulent act during the bidding process or the execution of the contract.
- 4 This MBD serves as a certificate of declaration that would be used by institutions to ensure that, when bids are considered, reasonable steps are taken to prevent any form of bid-rigging.
- 5 In order to give effect to the above, the attached Certificate of Bid Determination (MBD 9) must be completed and submitted with the bid:

¹ Includes price quotations, advertised competitive bids, limited bids and proposals.

² Bid rigging (or collusive bidding) occurs when businesses, that would otherwise be expected to compete, secretly conspire to raise prices or lower the quality of goods and / or services for purchasers who wish to acquire goods and / or services through a bidding process. Bid rigging is, therefore, an agreement between competitors not to compete.

CERTIFICATE OF *INDEPENDENT BID DETERMINATION*

I, the undersigned, in submitting the accompanying bid:

(Bid Number and Description)

in response to the invitation for the bid made by:

(Name of Municipality / Municipal Entity)

do hereby make the following statements that I certify to be true and complete in every respect:

I certify, on behalf of: _____ that:

(Name of Bidder)

1. I have read and I understand the contents of this Certificate;
2. I understand that the accompanying bid will be disqualified if this Certificate is found not to be true and complete in every respect;
3. I am authorized by the bidder to sign this Certificate, and to submit the accompanying bid, on behalf of the bidder;
4. Each person whose signature appears on the accompanying bid has been authorized by the bidder to determine the terms of, and to sign, the bid, on behalf of the bidder;
5. For the purposes of this Certificate and the accompanying bid, I understand that the word "competitor" shall include any individual or organization, other than the bidder, whether or not affiliated with the bidder, who:
 - (a) has been requested to submit a bid in response to this bid invitation;
 - (b) could potentially submit a bid in response to this bid invitation, based on their qualifications, abilities or experience; and
 - (c) provides the same goods and services as the bidder and/or is in the same line of business as the bidder
6. The bidder has arrived at the accompanying bid independently from, and without consultation, communication, agreement or arrangement with any competitor. However communication between partners in a joint venture or consortium³ will not be construed as collusive bidding.
7. In particular, without limiting the generality of paragraphs 6 above, there has been no consultation, communication, agreement or arrangement with any competitor regarding:
 - (a) prices;
 - (b) geographical area where product or service will be rendered (market allocation)
 - (c) methods, factors or formulas used to calculate prices;
 - (d) the intention or decision to submit or not to submit, a bid;

- (e) the submission of a bid which does not meet the specifications and conditions of the bid; or
 - (f) bidding with the intention not to win the bid.
8. In addition, there have been no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications and conditions or delivery particulars of the products or services to which this bid invitation relates.
9. The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.

³ Joint venture or Consortium means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract.

10. I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.

.....
Signature

.....
Date

.....
Position

.....
Name of Bidder

Js9141w 4

STATEMENT OF PREVIOUS EXPERIENCE

The nomination of services, preferably of a similar nature to the requirements in this bid and which the service provider has successfully provided is required for adjudication purposes.

Please list in full the employer's name and the name of the contact person.

Failure to comply with either of these requirements may prejudice the service provider.

NAME OF ORGANIZATION	NATURE OF WORK	CONTACT PERSON & NUMBER	PRICE

Please insert pages in the same format if the space is insufficient.

BIDDER: DATE.....

ALTERATIONS BY SERVICE PROVIDER

Should the service provider desire to make any changes or modifications to the contract or specification, then the service provider shall set out the proposals clearly on this sheet or, alternatively, state them in a covering letter attached to the quotation, and mention the letter/s on this sheet. If the form is not filled in, the quotation will be deemed to have been based upon this document.

If no departures or modifications are desired, this sheet must be marked **NIL**, and **signed by the Bidder**.

PAGE	CLAUSE OR ITEM

BIDDER: DATE