

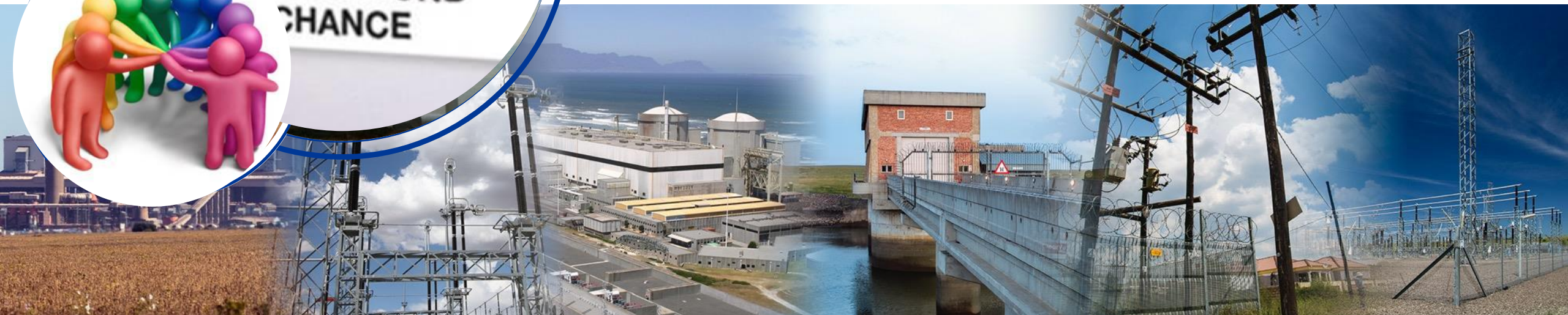
## Supply of Woodpoles and Cross Arms Clarification

Presented by: Noxolo Mngadi

Date: 24 April 2025

**THINK QUALITY!**

DO IT RIGHT  
THE FIRST TIME  
WE DON'T ALWAYS  
GET A SECOND  
CHANCE



- 1. Quality Requirement Category 1**
- 2. Section A – document submission**
- 3. Section B – document submission**
- 4. Completion of Section C: Contract Quality Plan**
- 5. Completion of Section D: Quality Control Plan / Inspection and Test Plan (QCP /ITP)**
- 6. Complete Section E:Form A**

## SECTION A: Option 1

- Valid certification of Quality Management System by an ISO accredited body.

## Option 2

A.1 QMS Manual or a document that defines and describes the QMS and its **scope**  
(**The manual to be aligned to ISO 9001:2015** )

## Clauses of ISO 9001:2015

- **Clause 4 - Context of organization**
- **Clause 5 – Leadership**
- **Clause 6 – Planning**
- **Clause 7 – Support**
- **Clause 8 – Operation**
- **Clause 9 – Performance Evaluation**
- **Clause 10 – Improvement**

## SECTION A:

### A.2 Quality Policy **Approved by top** management

- Commitment to: meet customer requirements / expectations; continual improvement; satisfying all applicable requirements including statutory requirements.

### A.4 Control of **documented** information

- Describe how documents are approved, distributed, retrieved, reviewed. Control of obsolete and external origin.
- Describe storage(how records are kept), protection, retrieval, retention time and disposal of records

## SECTION A:

### A.6 Documented information for Non-Conformance and Corrective Action

- Describe -**elimination of detected non-conformance**
- Describe process of Corrective Action –**Prevention of recurrence (ID root cause)**

### A.7 Documented information for Internal audit

- Planned interval, conducted by trained and independent personnel, who will conduct, how will they conduct and intervals. Reporting and correction of audit findings

### B.1 Documented information for defined roles, responsibilities and authorities

- Submits either of these documents
  - Organogram
  - Job Profile
  - Responsibility Matrix etc.

**Please ensure that the Quality Roles / Function is detailed**

### B.2 Documented information for Control of Externally Provided Processes, Products and Services

- Describe how you ensure that work completed/supplied by external party (Sub-Contractor, Suppliers) complies with the requirements.
  - Selection
  - Evaluation
  - On going monitoring
  - Inspection
  - Product acceptance /approval / final Inspection
  - Controls that you have in place

## ■ Contract Quality Plan specific to the scope of work

1.	SCOPE OF WORK .....	3
2.	COMMUNICATION CHANNELS BETWEEN SUPPLIER & ESKOM.....	3
3.	ORGANOGRAM .....	3
4.	INDEX OF INTERFACING DOCUMENTS.....	3
5.	INDEX OF DOCUMENTS /RECORDS THAT SHALL BE SUBMITTED TO ESKOM DURING PROJECT....	3
6.	A LIST OF SUPPLIERS & SUB-SUPPLIERS .....	4
7.	MONITORING OF SUB-SUPPLIERS .....	4
8.	PROOF THAT SUPPLIERS, SUB-SUPPLIERS WORK TO SPECIFIED QUALITY STANDARDS .....	4
9.	INDEX OF ITEMS TO BE MANUFACTURED, REFURBISHED AND NEWLY PURCHASED .....	4
10.	ITEMS THAT NEED QCP OR NOT.....	5
11.	AREAS AND PROCESSES REQUIRING SPECIAL CONTROLS .....	5
12.	INTERFACE OF SUB-SUPPLIERS WITH THE QMS OF SUPPLIER.....	5
13.	INDEX OF ALL STANDARDS & SPECIFICATIONS .....	5
14.	HOW QUALITY RECORDS WILL BE CONTROLLED AND RETAINED .....	5
15.	LIST OF PURCHASE ORDERS FOR QUALITY CRITICAL ITEMS .....	5
16.	CONCESSION REGISTER UPDATED .....	5
17.	DATABOOK INDEX AND O&M MANUAL .....	6
18.	SPARE PARTS INTER-CHANGEABILITY RECORDS .....	6

- Template attached on invitation – CQP Template



Microsoft Word  
Document




- QCP is a document specifying the activities to be inspected throughout the execution of the project, inclusive of test methods, procedures and acceptance criteria.
- The contractor to outline all the inspection activities, acceptance criteria and who to approve. All check sheets that are to be used shall be attached to the QCP.
  - List of activities,
  - activity control measures-( visual/ checklist / testing);
  - Intervention points
  - Checklists/ ITPs need to be well designed for each activity;
  - Indicate approvals required by client



Document

# Section E - Form A completion and signing

Eskom		(FORM A) TENDER & CONTRACT QUALITY REQUIREMENTS FOR QM 58 AND QUALITY REQUIREMENTS FOR ISO 9001 STANDARD		Template Identifier	240-43921804	Rev	3	
				Document Identifier	240-68099512	Rev	6	
				Authorisation Date	October 2018			
				Review Date	October 2022			
SECTION A (TENDERER)	ENQUIRY/ CONTRACT No: ENQUIRY/ CONTRACT DESCRIPTION	<b>Complete here</b>						
SECTION B (ESKOM)	CLAUSES OF QM 58 SPECIFICATION	CLAUSE DESCRIPTION	INDICATE WITH AN (X) AS APPLICABLE OR ( ) IF NOT APPLICABLE					
	CLAUSE 3	PRE-CONTRACT AWARD QUALITY REQUIREMENTS [Select Only Applicable Category]. <b>Nil</b> . Not more than one category must be selected. Also indicate whether site assessment is applicable. Category 1 (refer to clause 4.1.1 of QM 58)	X					
	CLAUSE 4	Category 2 (refer to clause 4.1.2 of QM 58)	-					
		Category 3 (refer to clause 4.1.3 of QM 58)	-					
		Category 4 (refer to clause 4.1.4 of QM 58)	-					
		Supplier and Sub-supplier Site Assessment (refer to clause 4.2 of QM 58)	X					
	CLAUSE 5	POST-CONTRACT AWARD Contract Execution (refer to clause 5.1 of QM 58) Supplier Quality Performance Monitoring Phase (refer to clause 5.2 of QM 58)	X X					
	CLAUSE 6	STANDARD CONDITIONS Eskom Rights of Access (refer to clause 6.1 of QM 58)	X					
		Eskom Rights to Information (refer to clause 6.2 of QM 58)	X					
		Preservation and Storage (refer to clause 6.3 of QM 58)	X					
		Supplier Quality Audits (refer to clause 6.4 of QM 58)	X					
		Nonconformities and Nonconforming Outputs Identified by Eskom (refer to clause 6.5 of QM 58)	X					
		Special Processes (refer to clause 6.6 of QM 58)	X					
	SECTION C (ESKOM)	CLAUSES OF ISO 9001 STANDARD	CLAUSE DESCRIPTION	INDICATE WITH AN (X) AS APPLICABLE OR ( ) IF NOT APPLICABLE				
		CLAUSE 4	Context of the Organisation	X				
CLAUSE 5		Leadership	X					
CLAUSE 6		Planning	X					
CLAUSE 7		Support	X					
CLAUSE 8		Operation	X					
CLAUSE 9		Performance Evaluations	X					
CLAUSE 10		Improvement	X					
SECTION D (ESKOM)	ESKOM'S QUALITY REPRESENTATIVE	NAME	DESIGNATION	DATE	SIGNATURE			
		<b>RONGI TEMBALAM</b>	<b>SQE ADVISOR</b>	<b>2019/04/03</b>				
SECTION E (TENDERER)	TENDERER'S QUALITY REPRESENTATIVE	NAME	DESIGNATION	DATE	SIGNATURE			
		<b>Complete and sign here</b>						

NB: The tenderer must complete and sign this form to acknowledge and accept Eskom Supplier Quality Requirements as per QM 58 Specification and ISO 9001 Standard.

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- Section A
  - Documents not compliant to ISO 9001:2015 requirements (A1,A2,A4,A6,A7)
  - Documents compliant to ISO 9001:2015 but reference made to ISO 9001:2008
  - Quality Policy not approved
- Section B
  - B.1 Documented information for defined roles, responsibilities and authorities
    - Quality role not included
  - B.2 Documented information for Control of Externally Provided Processes, Products and Services
    - Documentation control process only listed – no indication of other process e.g supplier/contractor management

- Section C
  - Contract Quality Plan – template submitted – not populated
  - Not all information submitted
  - NO submission
- Section D
  - ITP/QCP – template submitted – not populated
  - Not all information included
  - NO submission
- Section E
  - Form A – enquiry number and description omitted
  - Not signed by Quality Rep or Director

*Thank  
you*

