



Tender Technical Evaluation Strategy

**Business Support
Services**

Title: **Tender Technical Evaluation for the
Provision of Shuttle Drivers and
Yellow Plant Operators and
Associated Services at Tutuka Power
Station for a Period of 60 Months**

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1. INTRODUCTION

Tutuka Power Station requires the services of a Contractor to provide suitably qualified, competent, and certified drivers and yellow plant operators for the operation of business-owned buses, minibuses, and yellow plant equipment, including TLBs, forklifts, vacuum trucks, and bobcats, in support of employee transportation and ongoing operational activities within the station environment on a continuous basis, in compliance with applicable licensing requirements, occupational health and safety legislation, and Eskom fleet management policies over a period of sixty (60) months.

2. SUPPORTING CLAUSES

2.1 SCOPE

Works comprise the provision of suitably qualified, competent, and certified personnel in accordance with the requirements set out in this Scope of Work and all applicable compliance obligations. This includes ensuring that all appointed personnel meet the required licensing, authorisation, medical fitness, and competency standards necessary to perform their duties safely and effectively in support of operational activities.

The Contractor's personnel shall operate Eskom-owned or Eskom-hired vehicles and plant, including but not limited to:

- Minibuses, midi buses, and mega buses
- TLBs, forklifts, vacuum trucks, hazardous goods trucks, cherry pickers, garbage trucks, tipper trucks, and bobcats

The assistant catering officer will be responsible for the running of the operations at the canteen and managing the chefs

The Contractor shall provide and maintain the following suitably qualified and competent resources as listed on Table 1 below for the execution of the Services at Tutuka Power Station.

No.	Description of Resource	Quantity
1.	Assistant Fleet Officer	1
2.	Driver Supervisor	1
3.	Clerk	2
4.	Secretary	1
5.	EC (code 14) Licenced Bus Driver	8
6.	Forklift Operator	1
7.	TLB Operator	1
8.	Bobcat Operator	1
9.	Garbage Truck Operator	1
10.	Haz-chem/drop side truck Operator	1
11.	Tractor Driver	1
12.	Vacuum Truck Driver	1
13.	Tipper Truck Driver	1
14.	Cherry Picker	1
15.	Assistant Catering Officer	1

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Roles and Responsibilities of assigned Resources

The roles and responsibilities of the resources are detailed in the scope of work document (Ref: 559-79598541)

Working Hours

The standard working hours for the execution of the Services shall be as follows:

Monday to Thursday : 07H00 to 16H15

Friday : 07H00 to 12H00

Notwithstanding the above, the Contractor shall ensure that sufficient resources are available to meet operational requirements, including standby and after-hours support where required to maintain continuity of services and respond to operational demands at Tutuka Power Station.

2.1.1 Purpose

The purpose of this tender technical evaluation strategy is to define the Mandatory Evaluation Criteria, Qualitative Evaluation Criteria and TET member responsibilities for tender technical evaluation. The technical evaluation strategy serves as basis for the tender technical evaluation process.

2.1.2 Applicability

The document shall apply at Tutuka Power Station

2.2. NORMATIVE/INFORMATIVE REFERENCES

Parties using this document shall apply the **most recent edition** of the documents listed in the following paragraphs.

2.2.1 Normative

- [1] ISO 9000 Quality Management Systems
- [2] 240-55944466 Supplier Contract Quality Requirement's Specification
- [3] QM 58 Supplier Contract Quality Requirements
- [4] 240-168966153 Generation Tender Technical Evaluation Procedure <or>
- [5] 240-48929482 Tender Technical Evaluation Procedure (Transmission and Distribution)
- [6] 32-1033 Eskom Procurement and Supply Chain Management Policy
- [7] 32-1034 Eskom Procurement and Supply Management Procedure
- [8] 240-101864556 Eskom Fleet procedure
- [9] 32-1279 Eskom Fleet policy
- [10] 240-62946386 Driver and Vehicle Safety Management Procedure
- [11] 32-345 Eskom Vehicle Safety Specification
- [12] 240-62196227 Eskom Life Saving Rules Standard
- [13] National Road Traffic Act 93 of 2008

2.2.2 Informative

- [1] National Road Traffic Act
- [2] National Road Traffic Regulations

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2.3 DEFINITIONS

Definitions	Description
Specification	The technical description issued by Eskom defining the vehicle or plant requirements for the service.
Driver	A certified and competent individual authorised to operate Employer-owned or Employer-hired buses and minibuses for the transportation of employees.
Operator	A certified and competent individual authorised to operate designated yellow plant, including TLBs, forklifts, vacuum trucks, cherry pickers, bobcats, and other equipment as required.
Standby	The availability of personnel to report for duty at short notice outside normal working hours.

2.3.1. Classification

Controlled Disclosure: Controlled Disclosure to external parties (either enforced by law, or discretionary).

2.4 Abbreviations

Abbreviations	Description
NEC	New Engineering Contract
TSC	Term Services Contract
QC	Quality Control
SOW	Scope Of Work
PrDP	Professional Driving Permit
TLB	Tractor Loader Backhoe
Code 10 / C1	Medium Motor Vehicle Licence
Code 14 / EC	Heavy Motor Vehicle Licence

2.5 ROLES AND RESPONSIBILITIES

N/A as per 240-48929482: Tender Technical Evaluation Procedure

2.6 PROCESS FOR MONITORING

2. ROLES AND RESPONSIBILITIES

The roles and responsibilities are as follows:

The Contractor

- Provide competent and qualified drivers and yellow plant operators for the execution of the services.
- Ensure that all drivers and plant operators comply with Eskom's requirements.
- Ensure the provision of a regular, timely, and reliable transportation service for employees of Tutuka Power Station.
- Provide clerical, secretarial, and operational support to the fleet function.
- Ensure the availability of drivers and yellow plant operators on an as-and-when-required basis.

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The Employer's Fleet Officer

- Manages the Service Provider in accordance with this Scope of Work and any applicable NEC contract documentation.

The Service Manager

- Oversees the overall contract to ensure compliance with contractual obligations and applicable policies.

3. PROCESS FOR MONITORING

The Contractor's performance will be monitored by the station through the designated Contract Manager and/or Supervisor responsible for Fleet Services. Monitoring will be undertaken to ensure that the Contractor employees (i.e. Assistant Fleet Officer, Clerks, Secretary, Driver Supervisor, Bus Drivers, and Plant Operators) performs their duties in accordance with the contractual requirements, Eskom policies, safety standards, and operational needs.

Monitoring shall include, but not be limited to, the following:

- Daily verification of attendance and availability of all contracted personnel.
- Monitoring of service delivery and performance against allocated duties and operational requirements.
- Verification of valid licences, permits, authorisations, and medical fitness for all personnel.
- Review of fleet records, trip sheets, logbooks, inspection reports, and other supporting documentation.
- Inspection and spot checks to verify compliance with safety, operational, and contractual requirements.
- Monthly performance review meetings with the Contractor.
- Management of incidents, non-conformances, and corrective actions.
- Requesting the replacement of any unsuitable or non-compliant personnel.

2.7 RELATED/SUPPORTING DOCUMENTS

Not applicable

3. TENDER TECHNICAL EVALUATION STRATEGY

The evaluation will be based upon a single step process:

Mandatory Criteria

No Mandatory Evaluation criteria

Qualitative Technical Evaluation Criteria

The scoring of qualitative criteria shall be based on the degree of achievement by the tenderer to meet the technical requirements. A score shall be allocated as per Table 2: Qualitative Evaluation Criteria Scoring Table, for each technical qualitative criterion. Each TET member shall populate a Tender Technical Evaluation Scoring Form for each tenderer. Note: Individual Qualitative Criteria scores shall only be finalised after all clarification sessions have been concluded.

Table 1: Qualitative Evaluation Criteria Scoring Table

Score	Percentage	Description
5	100	Meets Employer's requirements: no errors, risks, weakness or omissions
4	80	Meets Employer's requirements with qualifications: some qualifications required from tenderer to eliminate the errors, risks, weaknesses, or omissions
2	40	Substantially does not meet Employer's Requirements: many errors, risks, weaknesses or omissions which may be difficult to be corrected or overcome and make acceptable.
0	0	Totally deficient / non-responsive

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Note 1: The scoring table does not allow for scoring of 1 and 3.

Note 2: Foreseen acceptable and unacceptable risk(s), exceptions and conditions shall be unambiguously defined in the relevant Tender Technical Evaluation Strategy.

3.1 TECHNICAL EVALUATION THRESHOLD

The minimum weighted final score (threshold) required for a tender to be considered from a technical perspective is 70%.

3.2 TET MEMBERS

Table 2: TET Members

TET number	TET Member Name	Designation
TET 1	G Zuma	Manager Business Support Services
TET 2	Z Lupondwana	Officer Fleet

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3.3. MANADATORY TECHNICAL EVALUATION CRITERIA

Table 3: Mandatory Technical Evaluation Criteria

	Mandatory Technical Criteria Description	Reference to Technical Specification / Tender Returnable	Motivation for use of Criteria
1.	None	Not applicable	Not applicable

3.4 QUALITATIVE TECHNICAL EVALUATION CRITERIA

Table 4: Qualitative Technical Evaluation Criteria

1. Company's Experience					
Description	Weight	Motivation for use of Criteria	Tender Returnable	Score	Total (Weight x Score)
Experience and Track Record of the Bidder in the provision of similar services	10%	To confirm that the bidder has sufficient experience and a successful track record in the provision of similar services	Bidders must submit reference letter(s), on client letterheads, providing contactable references for similar Contracts or Purchase Orders, demonstrating relevant experience in the provision of a similar service. Each reference letter must clearly confirm the following: - The description of services rendered - The duration of the project, including start and completion dates - Successful completion of the project or contract. Scoring Criteria: - One or more valid and detailed reference letters submitted, demonstrating cumulative relevant experience of five (5) years or more in the provision of similar services. 5 Points - One or more valid and detailed reference letters submitted, demonstrating cumulative relevant experience of four (4) years in the provision of similar services. 4 Points - One or more valid and detailed reference letters submitted, demonstrating cumulative relevant experience of one (1) to three (3) years in the provision of similar works. 2 Points - No reference letters submitted or submitted reference letters demonstrate less than one (1) year of cumulative relevant experience in the provision of similar services. 0 Points		

2. Contractor's Key Personnel					
Description	Weight	Motivation for use of Criteria	Tender Returnable	Score	Total (Weight x Score)
1 x Assistant Fleet Officer	5%	To ensure personnel have the required competence and experience to perform the work safely and effectively.	Comprehensive CV + Grade 12 + NQF 6 in Logistics /Supply Chain Management/ Transportation Management/ Communications + Code B Driver's Licence + Minimum two (2) years' fleet related experience.		
			Scoring Criteria: 1. Comprehensive CV + Grade 12 + NQF 7 or higher in Logistics /Supply Chain Management/ Transportation Management/ Communications + Code B Driver's Licence, and more than three (3) years' fleet management experience. 5 Points 2. Comprehensive CV + Grade 12 + NQF 6 or more in Road Transport / Logistics / Supply Chain + Code B Driver's Licence + three (3) years' fleet related experience. 4 Points 3. Comprehensive CV + Grade 12 + NQF6 or higher in Logistics /Supply Chain Management/ Transportation Management/ Communications + Code B Driver's Licence + two (2) years' fleet related experience. 2 Points 4. Does not meet minimum requirements or supporting documents not submitted. 0 Points		
1 x Assistant Catering Officer	5%	To ensure personnel have the required competence and experience to perform the work safely and effectively.	Comprehensive CV + Grade 12 + Culinary Diploma in Salt & Pepper and Pastry/Diploma in Hospitality Management/Hotel Management + Code C Driver's Licence + Minimum two (2) years' Food and Hospitality related experience.		
			Scoring Criteria: 5. Comprehensive CV + Grade 12 + Culinary Diploma in Salt & Pepper and Pastry/Diploma in Hospitality Management/Hotel Management + Code C Driver's Licence and more than three (3) years related experience. 5 Points 6. Comprehensive CV + Grade 12 + Culinary Diploma in Salt & Pepper and Pastry/Diploma in Hospitality Management/Hotel Management + Code C Driver's Licence + three (3) years related experience. 4 Points 7. 5. Comprehensive CV + Grade 12 + Culinary Diploma in Salt & Pepper and Pastry/Diploma in Hospitality Management/Hotel Management + Code B Driver's Licence two (2) years related experience. 2 Points 8. Does not meet minimum requirements or supporting documents not submitted. 0 Points		

1 x Driver Supervisor	5%	To ensure personnel have the required competence and experience to perform the work safely and effectively.	Comprehensive CV + Grade 12 + Code 14/EC Driver's Licence + Minimum two (2) years' fleet related experience. Additional Certificates in transport management, driver supervision, or fleet operations will be advantageous. Scoring Criteria: 1. Comprehensive CV + Grade 12 + Code 14/EC Driver's Licence with five (5) or more years fleet related experience. 5 Points 2. Comprehensive CV + Grade 12 + Code 14/EC Driver's Licence with three (3) years fleet related experience. 4 Points 3. Comprehensive CV + Grade 12 + Code 14/EC Driver's Licence with two (2) years minimum fleet related experience. 2 Points 4. Does not meet minimum requirements or documents not submitted. 0 Points		
2 x Clerks	5%	To ensure personnel have the required competence and experience to perform the work safely and effectively.	Comprehensive CV + Grade 12 + Computer Training Certificate/s + Minimum two (2) years' experience in administration, data capturing, document control, record management, reporting, and general office support. Scoring Criteria: 1. 2 x Comprehensive CV submitted, both proposed Clerks have Grade 12 + have Computer Training Certificate/s with more than five (5) years related experience. 5 Points 2. 2 x Comprehensive CV submitted, both proposed Clerks have Grade 12 + have Computer Training Certificate/s with three (3) years related experience. 4 Points 3. 2 x Comprehensive CV submitted, both proposed Clerks have Grade 12 + have Computer Training Certificate/s with two (2) years related experience. 2 Points 4. Does not meet minimum requirements or supporting documents not submitted or Candidate has less than two (2) years related experience. 0 Points		
1 x Secretary	5%	To ensure personnel have the required competence and experience to perform the work safely and effectively.	Comprehensive CV + Grade 12 + Computer Training Certificate/s + Minimum two (2) years' experience in secretarial, administrative coordination, document management, meeting coordination, correspondence management, and report preparation. Scoring Criteria: 1. Comprehensive CV + Grade 12 + Computer Training Certificate/s with more than five (5) years related experience. 5 Points 2. Comprehensive CV + Grade 12 + Computer Training Certificate/s with three (3) years related experience. 4 Points 3. Comprehensive CV + Grade 12 + Computer Training Certificate/s with two (2) years related experience. 2 Points 4. Does not meet minimum requirements or supporting documents not submitted or Candidate has less than two (2) years related experience. 0 Points		

8 x Bus Drivers	20%	To ensure personnel have the required competence and experience to perform the work safely and effectively.	For each driver, a Comprehensive CV + Valid EC (Code 14) Driver's Licence and valid Professional Driving Permit (PrDP) + Minimum three (1) years' experience operating buses and heavy motor vehicles. Scoring Criteria: 1. 8 x Comprehensive CV submitted, all eight (8) proposed drivers has valid EC (Code 14) Driver's Licence and valid Professional Driving Permit (PrDP) with more than three (3) years' related experience. 5 Points 2. 8 x Comprehensive CV submitted, all eight (8) proposed drivers has valid EC (Code 14) Driver's Licence and valid Professional Driving Permit (PrDP) with two (2) years' related experience. 4 Points 3. 8 x Comprehensive CV submitted, all eight (8) proposed drivers has valid EC (Code 14) Driver's Licence and valid Professional Driving Permit (PrDP) with one (1) years' related experience. 2 Points 4. Does not meet minimum requirements or supporting documents not submitted or Candidate has less than one (1) years' related experience. 0 Points		
1 x Forklift Operator	5%	To ensure personnel have the required competence and experience to perform the work safely and effectively.	Comprehensive CV + Valid EC (code 14) Drivers' licence + Valid forklift operator competency certificate + Minimum one (1) years' experience operating forklifts in a warehouse, industrial, or power station environment. Scoring Criteria: 1. Comprehensive CV+ Valid EC (code 14) Drivers' licence + Valid forklift operator competency certificate with more than three (3) years' related experience. 5 Points 2. Comprehensive CV + Valid EC (code 14) Drivers' licence + Valid forklift operator competency certificate with three (3) years related experience. 4 Points 3. Comprehensive CV + Valid EC (code 14) Drivers' licence + Valid forklift operator competency certificate with one (1) year related experience. 2 Points 4. Does not meet minimum requirements or supporting documents not submitted or Candidate has less than one (1) years related experience. 0 Points		
1 x TLB Operator	5%	To ensure personnel have the required competence and experience to perform the work safely and effectively.	Comprehensive CV + Valid EC (code 14) Drivers' licence + TLB operator competency certificate + Minimum one (1) years' experience operating TLB equipment for excavation, loading, and earthmoving activities. Scoring Criteria: 1. Comprehensive CV + Valid EC (code 14) Drivers' licence + TLB operator competency certificate with more than three (3) years' related experience. 5 Points 2. Comprehensive CV + Valid EC (code 14) Drivers' licence + TLB operator competency certificate with three (3) years related experience. 4 Points		

			3. Comprehensive CV + Valid EC (code 14) Drivers' licence + TLB operator competency certificate with one (1) year related experience. 2 Points 4. Does not meet minimum requirements or supporting documents not submitted or Candidate has less than one (1) years related experience. 0 Points		
1 x Bobcat Operator	5%	To ensure personnel have the required competence and experience to perform the work safely and effectively.	Comprehensive CV + Valid EC (code 14) Drivers' licence + Valid Bobcat/skid steer operator competency certificate + Minimum one (1) years' experience operating Bobcat/skid steer loaders for material handling, cleaning, loading, and earthmoving activities. Scoring Criteria: 1. Comprehensive CV + Valid EC (code 14) Drivers' licence + Bobcat/skid steer operator competency certificate with more than three (3) years' related experience. 5 Points 2. Comprehensive CV + Valid EC (code 14) Drivers' licence + Bobcat/skid steer operator competency certificate with three (3) years' related experience. 4 Points 3. Comprehensive CV + Bobcat/skid steer operator competency certificate with one (1) to year related experience. 2 Points 4. Does not meet minimum requirements or supporting documents not submitted or Candidate has less than one (1) years' related experience. 0 Points		
1 x Garbage Truck Operator	5%	To ensure personnel have the required competence and experience to perform the work safely and effectively.	Comprehensive CV + Valid heavy motor vehicle licence (EC/Code 14) and valid PrDP + Minimum one (1) years' experience operating refuse collection vehicles or similar heavy vehicles. Scoring Criteria: 1. Comprehensive CV + Valid EC (Code 14) Driver's Licence and valid Professional Driving Permit (PrDP) with more than three (3) years' related experience. 5 Points 2. Comprehensive CV + Valid EC (Code 14) Driver's Licence and valid Professional Driving Permit (PrDP) with three (3) years' related experience. 4 Points 3. Comprehensive CV + Valid EC (Code 14) Driver's Licence and valid Professional Driving Permit (PrDP) with one (1) year related experience. 2 Points 4. Does not meet minimum requirements or supporting documents not submitted or Candidate has less than one (1) years' related experience. 0 Points		
1 x Haz-Chem / Drop Side Truck Operator	5%	To ensure personnel have the required competence and experience to perform the work safely and effectively.	Comprehensive CV + Valid EC (Code 14) Driver's Licence, valid PrDP + Hazardous chemical handling training certificate + Minimum one (1) years' experience transporting hazardous materials and operating heavy vehicles. Must understand hazardous substance handling, spill prevention, and emergency procedures. Scoring Criteria:		

			1. Comprehensive CV + Valid EC (Code 14) Driver's Licence, valid PrDP + Hazardous chemical handling training certificate with more than three (3) years' related experience. 5 Points 2. Comprehensive CV + Valid EC (Code 14) Driver's Licence, valid PrDP + Hazardous chemical handling training certificate with three (3) years' related experience. 4 Points 3. Comprehensive CV + Valid EC (Code 14) Driver's Licence, valid PrDP + Hazardous chemical handling training certificate with one (1) year related experience. 2 Points 4. Does not meet minimum requirements or supporting documents not submitted or Candidate has less than one (1) years related experience. 0 Points		
1 x Tractor Driver	5%	To ensure personnel have the required competence and experience to perform the work safely and effectively.	Comprehensive CV + Valid tractor operating competency certificate + Minimum three (3) years' experience operating tractors and associated implements for towing, material handling, or maintenance activities. Scoring Criteria: 1. Comprehensive CV + Valid tractor operator competency certificate with more than five (5) years' related experience. 5 Points 2. Comprehensive CV + Valid tractor operator competency certificate with three (3) years related experience. 4 Points 3. Comprehensive CV + Valid tractor operator competency certificate with two (2) years related experience. 2 Points 4. Does not meet minimum requirements or supporting documents not submitted or Candidate has less than two (2) years related experience. 0 Points		
1 x Vacuum Truck Driver	5%	To ensure personnel have the required competence and experience to perform the work safely and effectively.	Comprehensive CV + Valid EC (Code 14) Driver's Licence + valid PrDP + Vacuum truck competency training Certificate + Minimum one (1) years' experience operating vacuum trucks, suction equipment, or similar specialised vehicles. Scoring Criteria: 1. Comprehensive CV + Valid EC (Code 14) Driver's Licence, valid PrDP + Vacuum truck competency training Certificate with more than three (3) years' related experience. 5 Points 2. Comprehensive CV + Valid EC (Code 14) Driver's Licence, valid PrDP + Vacuum truck competency training Certificate with three (3) years' related experience. 4 Points 3. Comprehensive CV + Valid EC (Code 14) Driver's Licence, valid PrDP + Vacuum truck competency training Certificate with one (1) year related experience. 2 Points 4. Does not meet minimum requirements or supporting documents not submitted or Candidate has less than one (1) years' related experience. 0 Points		

1 x Tipper Truck Driver	5%	To ensure personnel have the required competence and experience to perform the work safely and effectively.	Comprehensive CV + Valid EC (Code 14) Driver's Licence + valid PrDP + Minimum three (3) years' experience operating tipper trucks for transportation of materials, waste, or aggregate. Scoring Criteria: 1. Comprehensive CV + Valid EC (Code 14) Driver's Licence, valid PrDP with more than three (3) years' related experience. 5 Points 2. Comprehensive CV + Valid EC (Code 14) Driver's Licence, valid PrDP with three (3) years' related experience. 4 Points 3. Comprehensive CV + Valid EC (Code 14) Driver's Licence, valid PrDP with one (1) year related experience. 2 Points 4. Does not meet minimum requirements or supporting documents not submitted or Candidate has less than one (1) years' related experience. 0 Points		
1 x Cherry Picker Operator	5%		Comprehensive CV + Valid mobile elevated work platform (MEWP) operator competency certificate and working at heights training + Minimum three (3) years' experience operating cherry pickers or elevated work platforms. Must have knowledge of safe working at heights requirements and rescue procedures. Scoring Criteria: 1. Comprehensive CV + Valid EC (code 14) Drivers' licence + Valid mobile elevated work platform (MEWP) operator competency certificate with more than three (3) years' related experience. 5 Points 2. Comprehensive CV + Valid EC (code 14) Drivers' licence + Valid mobile elevated work platform (MEWP) operator competency certificate with three (3) years related experience. 4 Points 3. Comprehensive CV + Valid EC (code 14) Drivers' licence + Valid mobile elevated work platform (MEWP) operator competency certificate with one (1) year related experience. 2 Points 4. Does not meet minimum requirements or supporting documents not submitted or Candidate has less than one (1) years related experience. 0 Points		

3.3. TET MEMBER RESPONSIBILITIES

In Table 4 identify the TET members allocated to review/evaluate each Qualitative criterion (minimum 2 evaluators per criteria / sub-criteria)>

Table 5: TET Member Responsibilities

Mandatory Criteria Number	TET 1	TET 2
Not applicable	Not applicable	Not applicable
Qualitative Criteria Number	TET 1	TET 2
1	X	X
2	X	X

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3.4. FORESEEN ACCEPTABLE / UNACCEPTABLE QUALIFICATIONS

3.4.1. Risks

Table 6: Acceptable Technical Risks

Risk	Description
1.	Minor operational delays during mobilisation due to site access approvals, induction requirements, or security clearance processes, provided the Contractor implements mitigation measures and does not impact service delivery.
2.	Temporary unavailability of individual personnel due to planned leave or unforeseen circumstances, provided the Contractor maintains adequate replacement resources and continuity of service.
3.	Minor equipment breakdowns or maintenance-related interruptions, provided suitable backup arrangements are in place and service delivery is not materially affected.

Table 7: Unacceptable Technical Risks

Risk	Description
1.	Failure to provide the required number of qualified and competent personnel as specified in the Scope of Work.
2.	Use of personnel without valid licences, competency certificates, PrDPs, or required statutory approvals.
3.	Inadequate fleet, vehicle, or equipment availability resulting in failure to meet operational requirements. Failure to comply with Eskom Safety, Health and Environmental requirements, resulting in unsafe operations or increased operational risk.
4.	Failure to comply with Eskom Safety, Health and Environmental requirements, resulting in unsafe operations or increased operational risk.

3.4.2. Exceptions / Conditions

Table 8: Acceptable Technical Exceptions / Conditions

Risk	Description
1.	Minor deviations in personnel experience above the minimum requirements, provided the Contractor demonstrates equivalent competence and the required licences/certifications are maintained.
2.	Minor adjustments to resource deployment schedules, provided the required service levels, operational coverage, and contract requirements are maintained.

3.	Use of alternative equivalent vehicles or equipment, provided they meet or exceed the required specifications, safety standards, and operational requirements.
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Table 9: Unacceptable Technical Exceptions / Conditions

Risk	Description
1.	Substitution of proposed personnel with individuals who do not meet the minimum qualification, competency, licensing, or experience requirements.
2.	Exceptions relating to mandatory licences, PrDPs, operator certificates, medical fitness requirements, or statutory compliance requirements.
3.	Conditions limiting the Contractor's obligation to provide the required resources, vehicles, equipment, or standby support as specified in the Scope of Work.
4.	Any exception excluding compliance with Eskom procedures, OHS requirements, site rules, or applicable legislation.

4. AUTHORISATION

This document has been seen and accepted by:

Name	Designation	Signature
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Gugu Zuma	Business Support Services Manager (A)	
Zimkhitha Lupondwana	Officer Fleet	

5. REVISIONS

Date	Rev.	Compiler	Remarks
June 2026	1	Z. Lupondwana	First Issue

6. DEVELOPMENT TEAM

The following people were involved in the development of this document:

Zimkhitha Lupondwana

Johnson Mogale

7. ACKNOWLEDGEMENTS

Not applicable

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