



an agency of the

Department of Sport, Arts & Culture

The KwaZulu-Natal Performing Arts Company

Declared in terms of section 3(1) of the Cultural Institutions Act, 1998(Act No 119 of 1998) on 01 April 2003

PO Box 5353, DURBAN, 4000, 29 Acutt Street, DURBAN, 4001, KwaZulu-Natal, South Africa

Tel: (031) 3699555, <http://www.playhousecompany.com>

BID FOR: PROVISION OF SECURITY SERVICES AT THE PLAYHOUSE COMPANY PREMISES FOR A PERIOD OF THREE (3) YEARS

REFERENCE: PHC 93/2026

The Playhouse Company is a cultural institution declared in terms of section 3(1) of the Cultural Institutions Act, 1998 (Act No. 119 of 1998), with premises at 231 Anton Lembede Street and 29 Acutt Street, Durban.

Suitably qualified, experienced and compliant security service providers are invited to submit bids for the provision of continuous guarding and related security services at The Playhouse Company premises for a period of three (3) years, from **01 May 2027 to 30 April 2030**. The service comprises a fixed core contingent deployed Monday to Sunday, including public holidays; a separate pool of trained showtime guards for productions and events; relief personnel; and the capability to provide specialised guarding services.

Brief scope overview: The appointed service provider will deliver continuous guarding, access control, control-room monitoring, patrols, incident response and event-related security support at the Theatre Complex, 231 Anton Lembede Street, and Head Office, 29 Acutt Street, Durban. The service includes staffing the required core posts on every shift, maintaining a separate showtime guard pool, providing trained relief personnel, protecting employees, patrons, performers, visitors, information and assets, and ensuring lawful emergency and heightened-risk response capability.

Bidders must meet all mandatory prequalifying and returnable-document requirements set out in the tender document, including attendance at the compulsory site briefing. Failure to submit mandatory evidence will render a bid non-responsive.

Tender documents will be available for download from the National Treasury eTender Publication Portal and The Playhouse Company website at <https://playhousecompany.com/tenders/> from **09 October 2026**.

Procurement milestone	Date and time
<i>Compulsory site briefing</i> 231 Anton Lembede Street, Durban, 4001	16 October 2026 at 11:00
<i>Closing of tender</i>	02 November 2026 at 11:00

Important site briefing notice: Parking in the Durban CBD is limited and may be difficult to secure. Bidders must plan their journey and arrival accordingly to ensure that they are present before the scheduled starting time. Difficulty finding parking will not be accepted as a reason for late arrival. **The meeting doors will close promptly at 11:00, and bidders who arrive thereafter will not be allowed entry to the compulsory site briefing.**

Submission of bids: Bids must be submitted electronically by email attachment or secure download link to tenders@playhousecompany.com by **02 November 2026 at 11:00**. This mailbox will be monitored only on the tender closing date and at the closing time. Do not send enquiries to this address. Bids received after the closing time, or sent to an enquiry email address instead of the designated submission address, will be disqualified and will not be considered.

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