

	Tender Questions and Answers	Document Identifier	240-7124948	Rev	1
		Effective Date	01 April 2023		
		Review Date	April 2031		

To whom it may concern	Date	15 September 2026
	Enquiries	Seela Pillay
	E-mail address	Seela.pillay@eskom.co.za

Dear Sir/Madam

Request for Enquiry Number	E3302DXKZNOU
Description / Project Title	The establishment of an enabling agreement with a panel of 20 service providers for the provision of auditing, capturing, disconnections, reconnections and replacement of prepaid, faulty and tampered meters with smart meters for the Central East Cluster (Kwa-Zulu Natal Operating Unit and Free State Operating Unit) on an 'as and when' required basis for a period of thirty-six (36) months.
Tender Questions Closing Date	14 September 2026

Item	Questions	Answers	Clarity Published Dates
1.	Technical Mandatory requires LV and Outcome 3 Authorizations; can we submit both for the same candidate?	Yes.	15 Sept 2026
2.	Clarification on Technical Criteria Department of Labour Registration: Where a company's Electrical Contractor Registration with the Department of Labour is currently undergoing processing, or renewal, what specific documentation will Eskom accept as official proof of pending registration at tender closing to satisfy the Mandatory	No. Only a Valid letter from the Department of Employment and Labour will be accepted.	15 Sept 2026

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	Requirement without resulting in gatekeeper disqualification? (e.g., an official Department of Labour receipt, proof of application email, etc.)		
3.	Please assist on Voltage tester can I use 1000v INSULATION TESTER? And also on Earth leakage tester can I use ELCB/POLARITY TESTER.	No. We need a Multimeter. Yes.	15 Sept 2026
4.	We are currently facing issues with the validation letters we cannot reach the owner vct solutions ,we have tried calling and sending email but theres still no response	VCT is accredited, however the owner passed on.	15 Sept 2026
5.	On the national list of the accredited facilitators database I noticed that it reads the list is prepared on the 22nd July 2026 and the list is only valid for the day it was prepared. On all lists attached, CTSA and VCT does not appear on the list as it did previously, is there change regarding this and was the list only valid for the 22nd of July 2026.	CTSA is accredited.	15 Sept 2026
6.	Prepaid Training Certificate - OTO 06E – please confirm if 06E is correct certificate you are looking for: because we have the following certificate – advice if we can submit the below certificate • OTO 006a – Introduction to Pre-Paid Meters • OTO 006b – Standard transfer specification • OTO 006c – Installation procedure and commissioning of Pre-Paid	OTO 06 is about Pre-paid Meters and Split Meters Yes, You can submit the attached (below) certificates.	15 Sept 2026

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	• OTO 006d – Fault finding and change out of pre-paid meter • OTO 006g – Split Pre-Paid Meters		
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